

2022 Seattle City Council Budget Action

Council Budget Action: Agenda

Tab	Action	Option	Version
CSCC	002	B	001

Budget Action Title: Add \$400,000 GF and two Strategic Advisor 2 positions to the CSCC to develop an implementation plan and response protocols for contracted low-acuity 9-1-1 emergency response

Ongoing: No Has Budget Proviso: No

Has CIP Amendment: No Has Attachment: No

Primary Sponsor: Andrew Lewis

Council Members:

Staff Analyst: Ann Gorman

Council Bill or Resolution:

Date		Total	LH	TM	KS	AP	DJ	DS	AL	BC	LG
	Yes	0									
	No	0									
	Abstain	0									
	Absent	0									

Summary of Dollar Effect

See the following pages for detailed technical information

	2022 Increase (Decrease)	2023 Increase (Decrease)
General Fund		
General Fund Revenues	\$0	
General Fund Expenditures	\$400,000	
Net Balance Effect	\$(400,000)	
Total Budget Balance Effect	\$(400,000)	

Budget Action Description:

This Council Budget Action (CBA) would add \$400,000 GF and 2 Strategic Advisor 2 (SA 2) positions to the Community Safety and Communications Center (CSCC) to develop an implementation plan and an expanded response protocol for contracted low-acuity 9-1-1 emergency response. The implementation plan would provide a framework to advance the City's ability to dispatch a City-contracted, community-based provider response to low-acuity 9-1-1 calls that have a medical or a behavioral/mental health component or both. Position authority is included here so that the CSCC can determine whether dedicated City staff or a consultant will help it best achieve the goals of this Council Budget Action. The new SA 2 positions could be used to manage consultant work on the implementation plan and/or the expanded response protocol or to conduct all or some of the work in-house.

The policy goal of this CBA is a pathway to therapeutic crisis response in situations where there is no

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need for law-enforcement participation. Consideration of contracted provider response would augment, not replace, current SPD and SFD response to calls of this nature and would be a complement to the current Health One response and proposed Triage One program.

The implementation plan should be developed in consultation with the Human Services Department (HSD) and should identify the scope and scale of a contracted response to low-acuity 9-1-1 calls that have a medical or a behavioral/mental health component or both, including

- 1) the set of 9-1-1 call types appropriate for this response; and
- 2) a scope of work that would inform a Request for Qualification and/or Request for Proposal for these community-based provider response services and identify the appropriate lead department to manage the contract; and
- 3) potential provider options and cost estimates for a phased start-up that would ultimately provide citywide response seven days per week for at least ten hours per day; and
- 4) analysis of (a) which populations would be served by this contracted response, (b) the equity, from a racial-justice perspective, of this approach, and (c) the degree to which this contracted low-acuity 9-1-1 emergency response would be duplicative of existing City-provided services.

The expanded response protocol for dispatch of such a contracted response should seamlessly integrate with the CSCC's new call triage protocol system funded in the 2nd Quarter 2021 Supplemental budget as well as the associated data collection practices that support program management and outcomes tracking.

Budget Action Transactions

#	Transaction Description	Position Title	Number of Positions	FTE	Dept	BSL	Fund	Year	Revenue Amount	Expenditure Amount
1	Add \$400,000 to develop a plan and protocol for contracted low-acuity 9-1-1 emergency response.		0	0	CS - CS000	CS - BO-CS-10000 - Community Safety and Communications Center	00100 - General Fund	2022	\$0	\$400,000
2	Pocket Adjustments	StratAdvsr2,Exempt	2	2	CS - CS000	CS - BO-CS-10000 - Community Safety and Communications Center	00100 - General Fund	2022	\$0	\$0