

Office of City Auditor 2020 Annual Report & 2021 Work Program Status Update

PRESENTATION TO THE GOVERNANCE & EDUCATION COMMITTEE

SEPTEMBER 14, 2021



Overview/Key Takeaways

Since January 2020 we have:

- Published 16 products, including seven audit reports, focusing on critical issues including homelessness, utilities, and transportation infrastructure;
- Successfully transitioned to a remote work environment;
- Followed up on over 200 recommendations for improving City programs.



Highlights from 2020-21

Audits published in the past 18 months had key recommendations:

- Ways to reduce the \$27.4 million annual funding gap for maintaining Seattle's bridges;
- Improving services for customers with unexpected high electricity bills;
- Improving oversight of a City Light multi-million-dollar revenue stream;
- Improving homeless services;
- improving oversight of SDOT surveillance technologies.



Homelessness



Utility Billing



Infrastructure



Surveillance



Work Program: Plans and Progress 1/3

Project	Source	Estimated Completion Date As of September 2021
SDOT Traffic Cameras	Ordinance 125376	Published June 2021
Sweetened Beverage Tax Evaluation	Ordinance 125324	Published August 2021
Safe Gun Storage Statistical Report	Ordinance 125620	September or October 2021
SMC Probation Program	2020 SLI	September or October 2021
Notice of Intent to Sell Low-Income Housing	Ordinance 125873	September or October 2021



Work Program: Plans and Progress 2/3

Project	Source	Estimated Completion Date As of September 2021
SPU Residential Solid Waste	City Auditor	Q4 2021
Encampment Dashboard	CM Herbold and CM Lewis Request	Q4 2021
SDOT Sidewalk Maintenance	CM Lewis Request	Q4 2021 or Q1 2022
COVID-19 Emergency Funding	Council President González and CM Mosqueda Request	Q1 2022
SPD Fleet Management	CM Lewis Request	Q1 2022



Work Program: Plans and Progress 3/3

Project	Source	Estimated Completion Date As of September 2021
Secure Scheduling Final Evaluation	Ordinance 125135	Q1 2022
Community Safety Initiative	CM Herbold Request	Q2 2022
Seattle City Light Diversion Surveillance Technologies	Ordinance 125376	Q3 2022
Seattle Fire Department CAD Surveillance Technology	Ordinance 125376	Q3 2022
Evaluation of Rainier Beach NIJ Grant for PBIS	Council Request	2022



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Questions?

