

David Cohen
Councilmember, San Jose District 4
200 E Santa Clara St
San Jose, CA 95113
August 1, 2024

City of Seattle
Mayor and City Council
600 4th Ave
Seattle, WA 98104

Dear Mayor and City Council:

Well done on your nomination of Rob Lloyd to lead technology and innovation for the City of Seattle as your Chief Technology Officer. He has been enjoyable leader to work with.

I served as a Councilmember in the City of San Jose while Rob was IT Director and Deputy City Manager for the City.

Rob brought a new energy and strong skills to modernize our IT infrastructure, which has made a large impact on the service we provide to the public. During his tenure, San Jose developed a renewed focus on cybersecurity, 311 response, and invested in enterprise-wide systems.

Besides these technical accomplishments, Rob is a fun person to work with. He brings an infectious energy wherever he goes.

Seattle is gaining a great resource, and despite my feeling of loss for the City of San Jose, I know that Rob will do great things in his new role.

If you have any questions, please contact my office at district4@sanjoseca.gov.

Sincerely,

David Cohen
Councilmember, San Jose District 4

Lourdes Gipson
114 Ridgewood Dr
Euless TX 76039
August 1, 2024

City of Seattle
Mayor and City Council
600 4th Ave
Seattle, WA 98104

Dear Mayor and City Council:

Congratulations on the nomination of Rob Lloyd as Chief Technology Officer for the City of Seattle. Rob has been a key architect of innovation within our Inspire Leadership Network, significantly contributing to the BayAreaCIO chapter and the broader national CIO leadership community.

Rob's leadership has been instrumental in fostering collective engagement and community support across various sectors, including public, private, government, education, and nonprofit organizations. His efforts have strengthened the CIO community, enhanced collaboration and driven innovation both locally and nationally.

BayAreaCIO thrived under the guidance of leaders like Rob as a Board Member. Our Silicon Valley CIOs created compelling events and fostered a collegial environment, engaging the leading Chief Information Officer's at world-leading companies in our community.

Rob's respected leadership and vision have been pivotal in these efforts, ensuring our network remains dynamic and impactful. His engagement in both local and national initiatives with over 1,500 members brings collaborative spirit and dedication that drives communities forward.

Once again, congratulations on this well-deserved nomination. Rob's contributions will undoubtedly continue to drive significant advancements and foster innovation within the City of Seattle and beyond.

Sincerely,

Lourdes Gipson
Senior Executive Director
(214) 605-7586 | lourdesg@inspirecio.com



August 7, 2024

Sam Liccardo
410 North 15th St.
San Jose, CA 95112

City of Seattle
Mayor and City Council
600 4th Ave
Seattle, WA 98104

Dear Mayor and City Council:

Congratulations on your nomination of Rob Lloyd to lead technology and innovation for the City of Seattle as your Chief Technology Officer. He will serve the Seattle community with distinction.

I was the Mayor of San Jose, California, when we selected Rob to lead the nation's tenth-largest municipality as Chief Information Officer. From a decade of deficits and in support of my vision for a Smart City that met goals of being safer, inclusive, friendlier, sustainable, and innovative, Rob worked with the City Council and me to rebuild our IT Department, forge partnerships with Silicon Valley companies, create our San Jose 311 service for responsive resident services, and achieve #1 honors in the Center for Digital Government's national awards twice, along with top-10 honors every year during his tenure. Furthermore, he built a leadership team that sustained that standard after he was promoted to Deputy City Manager.

My personal experience working with Rob was uniquely positive, and there were few other people I could point to in City Hall who I could similarly trust when seeking an opinion, insight, or explanation. He got things done without running over people, but didn't allow the standard bureaucratic explanations to hold him back from achieving his objectives. He was a superstar in San Jose, and he will be in the City of Seattle. You are fortunate to land him.

If you have any questions, please contact me directly at Sam.Liccardo@gmail.com

Sincerely,

A handwritten signature in black ink that reads "Sam Liccardo". The signature is written in a cursive, flowing style with a large initial "S" and a long, sweeping underline.

Sam Liccardo
Former San José Mayor, 2015-2023

Stephen Erno
4113 Desert Moon Dr
Wickenburg, AZ. 85390

August 5, 2024

City of Seattle
Mayor and City Council
600 4th Avenue
Seattle, WA 98104

Dear Mayor and City Council:

Congratulations on your nomination of Rob Lloyd to lead technology and innovation for the City of Seattle as your Chief Technology Officer. He is an exceptional choice for this role and will most certainly help to enrich your city through technological innovation.

I was formerly the Neighborhood and Family Services Director at the City of Avondale, Arizona and was fortunate to have worked with Rob Lloyd at that time when he was the Chief Information Officer.

In my experience, Rob consistently demonstrated an impressive ability to lead complex projects, manage cross-functional teams, and implement solutions to enhance city services. Working with Rob to implement technology improvements within my department to address code enforcement and graffiti issues, he was able to guide the team towards solutions that provided prompt responses to citizen concerns and continue to positively impact Avondale neighborhoods to this day. I am confident he will provide exceptional results for the City of Seattle as well.

I am excited for both Seattle and Rob as he moves into this role. Given his outstanding qualifications, unwavering commitment to excellence, and proven leadership abilities, I am confident that Rob is an exceptional choice for the role of Chief Technology Officer for the City of Seattle.

If you have any questions, please contact my office at (623) 694-3446 or stephenerno@icloud.com.

Sincerely,



Stephen Erno
Town Manager (Retired)
Town of Wickenburg

Chappie Jones
1005 Whiteoak Drive
San Jose, CA 95129
8/2/2024

City of Seattle
Mayor and City Council
600 4th Ave
Seattle, WA 98104

Dear Mayor and City Council:

Congratulations on your nomination of Rob Lloyd to lead technology and innovation for the City of Seattle as your Chief Technology Officer. He is in one word "Amazing".

I first met Rob during the interview process for the City of San Jose's CIO position. It didn't take long during the interview to realize that Rob was the real deal. He was smart, insightful, strategic, and thoughtful during the interview. Those were all of the traits that he displayed as the city's CIO and Deputy City Manager.

As the Chair of San Jose's Smart Cities Committee and Vice Mayor, I had the good fortune to work closely with Rob on several important city initiatives. From the development of a citywide data privacy policy to closing the digital divide, Rob was the thought leader on many important city initiatives.

Rob took over an organization that was severely under-resourced and not meeting its KPIs. He immediately assessed the situation and implemented process improvements that resulted in significant improvements in the organization's service delivery. He quickly made a significant impact to the IT department and the city as a whole.

Through Rob's efforts, the City of San Jose was ranked #1 for large cities in the Center for Digital Government's Digital Cities survey for 2020 and 2021. Working closely with Rob as the Smart Cities Committee Chair, I had the honor and privilege to work side by side with him to see first-hand how he was able to elevate his department to a high standard of excellence.

Rob leaving San Jose is a major loss for the city but a tremendous gain for the City of Seattle. Seattle is very lucky and fortunate to have him. He will be missed.

If you have any questions, please contact me at: chappiejones@gmail.com or 408-406-2501.

Sincerely,

Chappie Jones
Former Vice Mayor
City of San Jose