




City of Seattle Boards & Commissions Notice of Appointment

Appointee Name: <i>Felix Yushin Chang</i>		
Board/Commission Name: <i>Community Involvement Commission</i>		Position Title: <i>Commissioner</i>
<input type="checkbox"/> Appointment OR <input checked="" type="checkbox"/> Reappointment		City Council Confirmation required? <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
Appointing Authority: <input type="checkbox"/> City Council <input type="checkbox"/> Mayor <input checked="" type="checkbox"/> Other: <i>Commission Reappointment</i>		Term of Position: * 6/1/2019 to 5/31/2021 <input type="checkbox"/> <i>Serving remaining term of a vacant position</i>
Residential Neighborhood: <i>Capitol Hill</i>	Zip Code: <i>98122</i>	Contact Phone No.:
Background: <i>Felix Chang is a senior design researcher at Artefact. He collaborates with multidisciplinary teams and coaches industry-leading clients on design thinking to create innovative, socially impactful solutions. Before Artefact, Felix worked at IBM's new design division, where he empowered dozens of product teams and Fortune 500 organizations to gain greater empathy for their users. His research in cognitive psychology at Stanford University examined how virtual reality might help reduce social stigma. His passion for creating positive outcomes for people has led to work with education technology labs at Stanford School of Medicine and Columbia University, invited talks at international conferences including SXSW Interactive, and volunteer and program development work with single mothers and aspiring first-generation college students.</i>		
Authorizing Signature (original signature):  Date Signed (appointed): <i>3/5/21</i>		Appointing Signatory: <i>Christopher Maykut</i> <i>Co-Chair, Community Involvement Commission</i>

FILED
 CITY OF SEATTLE
 21 MAR 16 AM 11:55
 CITY CLERK

*Term begin and end date is fixed and tied to the position and not the appointment date.

EDUCATION

Stanford University

B.A. with Honors in Cognitive Psychology, Spanish Minor

Coursework included: Social Innovation, Social Psychology & Social Change, Human Computer Interaction Design, Programming Methodology

EXPERIENCE

Artefact

Senior Design Researcher and Strategist, Seattle, WA (3/2018 - Present)

Design Researcher (2/2016 - 2/2018)

Human-centered innovation and technology consulting in social impact, healthcare, education, emerging technology, enterprise, and service industries

Delivered a plan to the City of Seattle to help young adults experiencing homelessness secure permanent housing through an assistive program

Identified opportunities for a pharmaceutical company to improve care for underserved patients in developing markets and coordination between medical providers and non-profit foundations

City of Seattle

Co-Chair, Community Involvement Commission (9/2017 - Present)

Advise Seattle's city departments and officials on ways to advance equitable community engagement in Seattle

IBM

Design Researcher, Austin, TX (1/2015 - 12/2015)

Associate UX Researcher and Designer, Austin, TX (7/2013 - 1/2015)

Co-led research for a portfolio of 75 cybersecurity products; advocated for users and drove user insights across the portfolio's products and strategy

Instructed 630 executives, engineers, designers, and Fortune 100 clients on how to practice design thinking on their teams by planning and facilitating workshops

Co-created a research resource guide for use by all design researchers at IBM

Conducted ethnographic research on developers to inform the strategy of a new cloud software platform; findings were presented to the company CEO

Stanford Virtual Human Interaction Lab

Student Researcher, Stanford, CA (9/2012 - 6/2013)

Research Assistant, Stanford, CA (9/2010 - 6/2011)

Led 100-participant study on how avatars affect social stigma in immersive virtual reality math classrooms; created protocol, collected and evaluated data

VOLUNTEER WORK

mom2mom

Created and piloted a mentorship program for low-income single mothers with young children in Austin, Texas in partnership with a non-profit organization

SKILLS

Strategy + Management

Defining organizational and service opportunities, facilitating multidisciplinary stakeholder alignment

Design + Systems Thinking

Identifying human and systemic challenges through qualitative and quantitative research, helping diverse teams collaboratively develop and prioritize solutions through human-centered methods and technology, and evaluating solution outcomes

Communication + Engagement

Public speaking, workshop facilitation, event planning, multimedia production

Technology + Business

Expertise in tech trends and digital innovation; understanding of enterprise software and business models

Language

Fluent in spoken Mandarin Chinese, advanced proficiency in Spanish, working knowledge of HTML5/CSS and JavaScript

AWARDS + HONORS

AIGA Changemakers, 2016 & 2017

Invited to instruct 130 multidisciplinary professionals and 18 non-profits on how to apply design thinking to social challenges related to homelessness and immigration in Seattle

Fast Company, 2017

Published article on how to integrate design research with tech innovation

SXSW Interactive, 2015 Speaker

Invited talk on how avatars in virtual reality can shape our health behavior

Stanford University, 2013 Deans' Award for Academic Achievement

1 of 10 recipients in undergraduate student body of 7000

Emmy Awards, 2009 Cultural Affairs + Postproduction

Mid-American Chapter of the High School Student Television Awards

Community Involvement Commission

Sixteen Members: Pursuant to Ordinance 125192, all members subject to City Council confirmation, one – and two-year terms for the initial round of appointments, two-year terms thereafter:

- 7 City Council-appointed
- 7 Mayor-appointed
- 2 Other Appointing Authority-appointed (specify): Commission-appointed

Roster April 2021

*D	**G	RD	Position No.	Position Title	Name	Term Begin Date	Term End Date	Term #	Appointed By
5	F	1	1.	City Council District #1	Jasmine Aryana	6/1/20	5/31/22	1	City Council
2	F	2	2.	City Council District #2	Thais Marbles	6/1/19	5/31/21	2	City Council
			3.	City Council District #3	VACANT	6/1/18	5/31/20		City Council
2	F	4	4.	City Council District #4	Martha Lucas	6/1/19	5/31/21	1	City Council
2	M	5	5.	City Council District #5	William H. Southern, Jr.	6/1/20	5/31/22	2	City Council
6	M	6	6.	City Council District #6	Chris Maykut	6/1/19	5/31/21	2	City Council
			7.	City Council District #7	VACANT	6/1/20	5/31/22		City Council
1	F	2	8.	Member At Large	Julie Pham	6/1/19	5/31/21	2	Mayor
			9.	Member At Large	VACANT	6/1/20	5/31/22		Mayor
			10.	Member At Large	VACANT	6/1/19	5/31/21		Mayor
			11.	Member At Large	VACANT	6/1/20	5/31/22		Mayor
1	F	7	12.	Member At Large	Emily Kim	6/1/19	5/31/21	2	Mayor
			13.	Member At Large	VACANT	6/1/19	5/31/21		Mayor
1	F	2	14.	Get Engaged Member	Robin Kim	9/1/20	8/31/21	1	Mayor
1	M	3	15.	Commissioner	Felix Yushin Chang	6/1/19	5/31/21	2	Commission
1	F	6	16.	Commissioner	Carol Redfield	6/1/20	5/31/22	2	Commission

SELF-IDENTIFIED DIVERSITY CHART

					(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)	(9)
	Male	Female	Transgender	NB/ O/ U	Asian	Black/ African American	Hispanic/ Latino	American Indian/ Alaska Native	Other	Caucasian/ Non-Hispanic	Pacific Islander	Middle Eastern	Multiracial
Mayor	1	5			2				1				1
Council	1	2			1	2			1	1			1
Other					2								
Total	2	7			5	2			2	1			2

Key:

*D List the corresponding *Diversity Chart* number (1 through 9)

**G List *gender*, M= Male, F= Female, T= Transgender, NB= Non-Binary O= Other U= Unknown

RD Residential Council District number 1 through 7 or N/A

Diversity information is self-identified and is voluntary.