City of Seattle Boards & Commissions Notice of Appointment

Appointee Name:		
Merrill Miller		

Board/Commission Name:	Position Title:
Community Technology Advisory Board	*Member at Large*

☒ **Appointment** *OR* ☐ **Reappointment**	City Council Confirmation required? ☒ Yes ☐ No

Appointing Authority: ☒ City Council ☐ Mayor ☐ Other: *Fill in appointing authority*	Term of Position: * 1/1/2023 **to** 12/31/2024 ☐ *Serving remaining term of a vacant position*

Residential Neighborhood:	Zip Code:	Contact Phone No.*:
Central District	*98122*	▮▮▮▮▮▮

Background:
Merrill's professional background focuses on program and project management, organizational change, risk and cybersecurity. Her career started in technical systems integration for Accenture. She then moved to Goldman Sachs where she held various roles from technology risk training and education, to operational risk management, to leading the advisory security engineering team. She then led security strategy and performance at Gemini, a cryptocurrency exchange, where she helped build the team from 11 to 65 people. Currently, she is Head of Business Operations for the Google Cybersecurity Action team, a global security advisory team designed to secure the world. Merrill holds a BA in Environmental Policy from Boston University, an MBA from Columbia Business School, and is a WSET Level III certified wine expert.

Authorizing Signature (original signature):	Appointing Signatory:
Sara Nelson (signature)	*Sara Nelson*
	Seattle City Councilmember
Date Signed (appointed): 2/13/23	

*Term begin and end date is fixed and tied to the position and not the appointment date.

EDUCATION
COLUMBIA BUSINESS SCHOOL   New York, NY
  MBA, Deans List   2017-2019

BOSTON UNIVERSITY   Boston, MA
  BA, Environmental Analysis and Policy, Graduated with Honors   2005-2009
  Study Abroad: Irish Political Science and internship with Amnesty International in Dublin, IE

EXPERIENCE
GOOGLE CLOUD   Seattle, WA
Head of Business Operations, Google Cybersecurity Action Team (GCAT)   2022-Current
  GCAT aims to be the world's premier security advisory team that provides an integrated and seamless experience
  for customers
- Define and lead the multi-year year strategic plan for the Google Cybersecurity Action Team (GCAT)
- Oversee and drive the execution of GCAT workstreams across the whole Google Cloud organization, including Security Solutions Engineering, the Cloud CISO organization, Cloud marketing, Customer Engineering and Professional services
- Manage a team of program and project managers to deliver GCAT services
- Define and measure OKRs, metrics and measures of success for GCAT
- Operate the GCAT Council and overall governance structure of the GCAT organization

GEMINI   New York, NY
Security Program Lead   Remote
                                                                                                       2019-2022
- Created and executed the security team's overall vision and strategy. This included hiring and organizational development, growing the team from 11 to over 60 in under 2 years
- Built a 2-year strategic and tactical roadmap
- Managed the security team's portfolio of projects, typically 30 ongoing concurrently
- Expert in Kanban style project management and stakeholder management
- Developed and tracked key security metrics to ensure the health of the team and foster a culture of continuous improvement

GOLDMAN SACHS   New York, NY
VP/Senior Engineer, Technology Risk Security Engineering Global Team Lead (2018-2019)   2015-2019
- Switched the team from waterfall to Agile development style. This included learning the Agile process and teaching the team
- Expanded the scope of security products owned from 3 products to over 10
- Integrated our products into the firm's secure development life cycle
- Managed career development for 7 direct reports on my team
- Advised on digital strategy for my team and broader TechRisk department

Vice President, Technology and Operational Risk Brand and Program Manager (2015-2018)
- Inventoried and managed all technical products for cybersecurity for the firm
- Identified gaps in current product and service offerings and built roadmaps and product design plans to close gaps
- Designed, managed and executed creation of new advisory risk console for the firm, including new database schema, assessment process redesign, issue management lifecycle uplift and UI of customer interface
- Worked cross-team and cross-divisionally to break down silos and manage book of work that most benefits the firm
- Delivered a self-service portal for ~8,000 developers to independently scan their code for security vulnerabilities, saving the AppRisk team over 1,000 hours of testing per year
- Designed and launched a three-tiered curriculum to instruct 8,000+ developers on application security
- Developed the Application Security Champion Program to evangelize secure development, including a collaboration with NYU Tandon School of Engineering to provide a specialized security certification
- Responsible for all campus hiring for Operational Risk, including reviewing pipeline, interviewing placing, training and ensuring employee retention for the global team, spanning hiring in 7 global locations
- Co-ran the "Women in TechRisk" initiative, hosting monthly educational and networking events

ACCENTURE (all roles were client-facing, additional content at bottom of resume)   New York, NY
Consultant, Training and Performance Support Lead (2013-2015)   2010-2015
- Developed a training and awareness strategy and roadmap for TechRisk including creating 5 new trainings for the firm (45,000 employees and consultants) on critical security topics
- Managed all financials including time and resource cost projections and actuals for multiple projects; sold over $1 million in contracts; managed staff and resources on two different teams to reach contract completion

Consultant, Business Analyst for HR Technology Transformation (2013)
- Oversaw core deployment activities: training staff on new technology, running model office and service rehearsal testing where employees must simulate the new environment
- During build and test phases, streamlined and refined all resolutions for fixing technical issues
- Engineered the change request process for HR Process areas; assessed and clarified new HR Technology requirements

ADDITIONAL INFORMATION

Certifications: WSET Levels 1 and 2, NYU Tandon School of Engineering Certificates in App Security and Advanced Learning in Cybersecurity

Interests: cooking, wine, running, travel, jigsaw puzzles, home improvement, and technology

Additional roles at Accenture from 2010-2013: Delivery Lead for the building and implementation of a track and confirm Facebook application, Proxy Product Owner for a payment application, Functional Analyst for an e-commerce postage and payment application, including management of suite of APIs. Business Analyst for HR intranet redesign, including wireframing, web design, etc.

Community Technology Advisory Board

10 Members: Pursuant to Ordinance 124736, all members subject to City Council confirmation, 2-year terms:

- 4   City Council- appointed
- 6   Mayor- appointed

Roster:

*D	**G	RD	Position No.	Position Title	Name	Term Begin Date	Term End Date	Term #	Appointed By
2	M	7	1.	Member at Large	Omari Stringer	1/1/23	12/31/24	1	City Council
3	F	3	2.	Member at Large	Camille Malonzo	1/1/22	12/31/23	2	Mayor
2	NB	2	3.	Member at Large	Isabel J. Rodriguez	1/1/22	12/31/23	1	Mayor
6	F	3	4.	Member at Large	Merrill Miller	1/1/23	12/31/24	1	City Council
2	F		5.	Education Member	Aishah Bomani	1/1/23	12/31/24	1	Mayor
1	F	4	6.	Get Engaged Member	Annie Shaw	9/1/22	8/31/23	1	Mayor
2	M	7	7.	Member at Large	Dr. Tyrone Grandison	1/1/22	12/31/23	2	City Council
6	M	7	8.	Member at Large	Coleman R. Entringer	1/1/22	12/31/23	1	Mayor
2	M		9.	Member at Large	Femi Adebayo	1/1/23	12/31/24	2	City Council
1	M	7	10.	Public Access Member	Phillip Meng	1/1/23	12/31/24	1	Mayor

SELF-IDENTIFIED DIVERSITY CHART

	Male	Female	Transgender	NB/O/U	(1) Asian	(2) Black/ African American	(3) Hispanic/ Latino	(4) American Indian/ Alaska Native	(5) Other	(6) Caucasian/ Non-Hispanic	(7) Pacific Islander	(8) Middle Eastern	(9) Multiracial
Mayor	2	3		1	2	2	1			1			
Council	3	1				3				1			
Other													
Total													

Key:

   *D   List the corresponding *Diversity Chart* number (1 through 9)

  G   List *gender*, **M= Male, **F**= Female, **T**= Transgender, **NB**= Non-Binary, **O**= Other, **U**= Unknown

   RD   Residential Council District number 1 through 7 or N/A

Diversity information is self-identified and is voluntary.