

Sophia Lopez, CEM, MPS

OEM Community Engagement Manager



Community Engagement Program Overview

The overarching goals:

- Increase self-sufficiency and recovery capabilities post-disaster
- Provide targeted and tailored preparedness education
- Build new relationships with CBOs and strengthen existing relationships









Community Engagement Program Overview

Program Resources:

- Public Outreach and Education Staff
- Public Education Volunteers
- Stop the Bleed Volunteers
- Community Safety Ambassadors
- City Departments and External Partners











Community Engagement Program Strategies

- Education
- Community Outreach
 - ✓ Community Partnerships and Event
 - ✓ Web and Social Media Outreach
 - ✓ Media Marketing
- Inclusive and Accessible
 Engagement









Community Engagement Strategic Priorities

Raise	Raise awareness for the threat of tsunamis in affected areas of the city
Increase	Increase citywide employee preparedness
Build/Establish	Build/Establish relationships with community organizations that provide services to vulnerable and underserved communities (low income, BIPOC, LEP, older adults, youth)



Methods for Identifying, Developing, Evaluating



- Demographics
- Hazard Data
- After Action Reports (AAR)
- Academic Research
- Local and National Preparedness Surveys and Focus Groups

- Post-Program Surveys
- Marketing Analysis
- Web Analytics and Social Media Data









Community Engagement in Action



- Appendix I: Outreach and Education Tools and Resources
 - Print
 - Digital
 - External Partners

- Appendix II: Preparedness Training Offerings
 - Available by request
 - Proactively scheduled
 - CSA Scheduled Events

Know your neighborhood's plan

Help each other

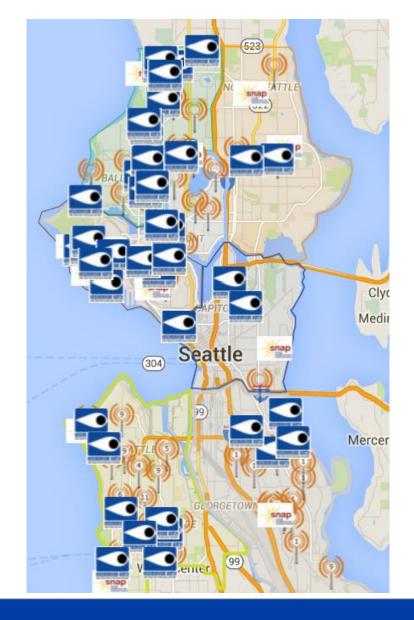
Community Emergency Hubs seattleemergencyhubs.org

http://seattleemergencyhubs.org/

Seattle Neighborhoods Actively Prepare









Sign up for emergency alerts



EMERGENCY ALERTS AND NOTIFICATIONS

When emergencies happen, be the first to know. Stay informed with **AlertSeattle** to receive real-time, official notifications from the City of Seattle. This is a free service.

alert.seattle.gov

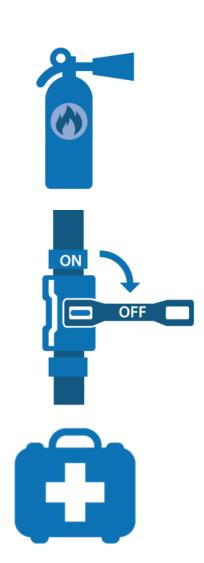
You can choose to receive **Emergency Alerts** or **Community Notifications**, such as:

- Severe weather
- Safety
- Health
- Special events
- Utility disruptions
- Major traffic disruptions
- Emergency preparedness
- Test messages



Disaster skills training

- Learn how to use a fire extinguisher
- Check on and control utilities
 - Shut off water at the main house valve
 - Shut off natural gas ONLY if necessary
- Construct an emergency toilet
- Stop the Bleed
- Sign up for classes at www.seattle.gov/emergency





Find out more information

- Get AlertSeattle and Alert King County messages
 Sign up online at alert.seattle.gov
- Tune into local emergency radio stations AM 710, AM 1000, FM 97.3, FM 97.7, and FM 94.4
- Tune into local television
- Follow city departments on social media @CityofSeattle, @oemseattle, @SeattlePD,
 - @SeattleFire, @AlertSeattle, @SeattleDOT,
 - @SeattleSPU, @SEAcitylight
- Go to your nearest Community Emergency Hub











Thank you so much! Questions?

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Manager

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