



Seattle Office of Inspector General

2020 Work Plan | Lisa Judge, Inspector General
Public Safety & Human Services Committee
February 11, 2020

Accountability Partners

CPC

Community
Voice

OIG

Systemic
Review

OPA

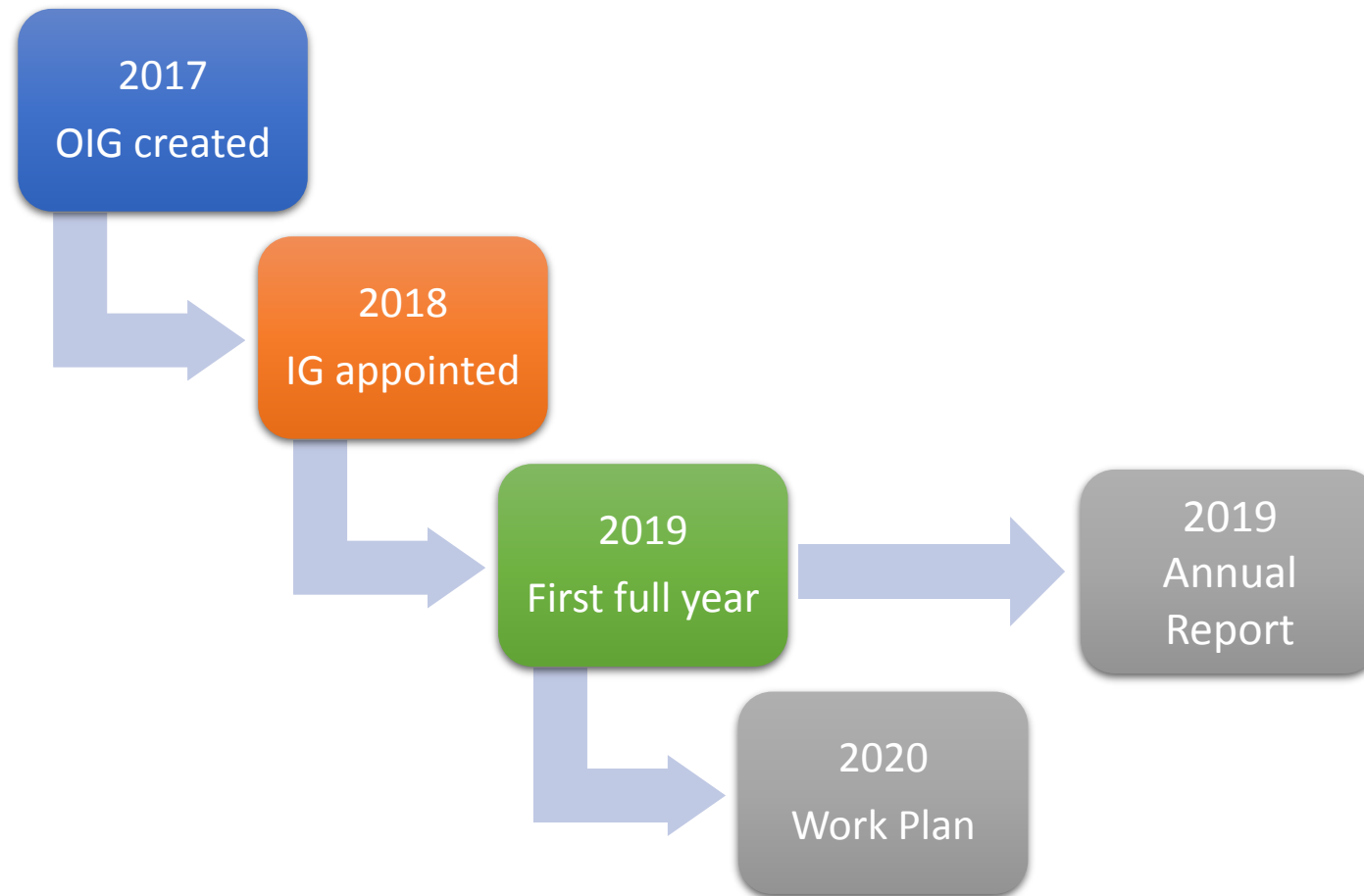
Individual
Investigations

SPD

Public Safety



Building the Foundation



OIG Areas of Work

Authorities and Duties

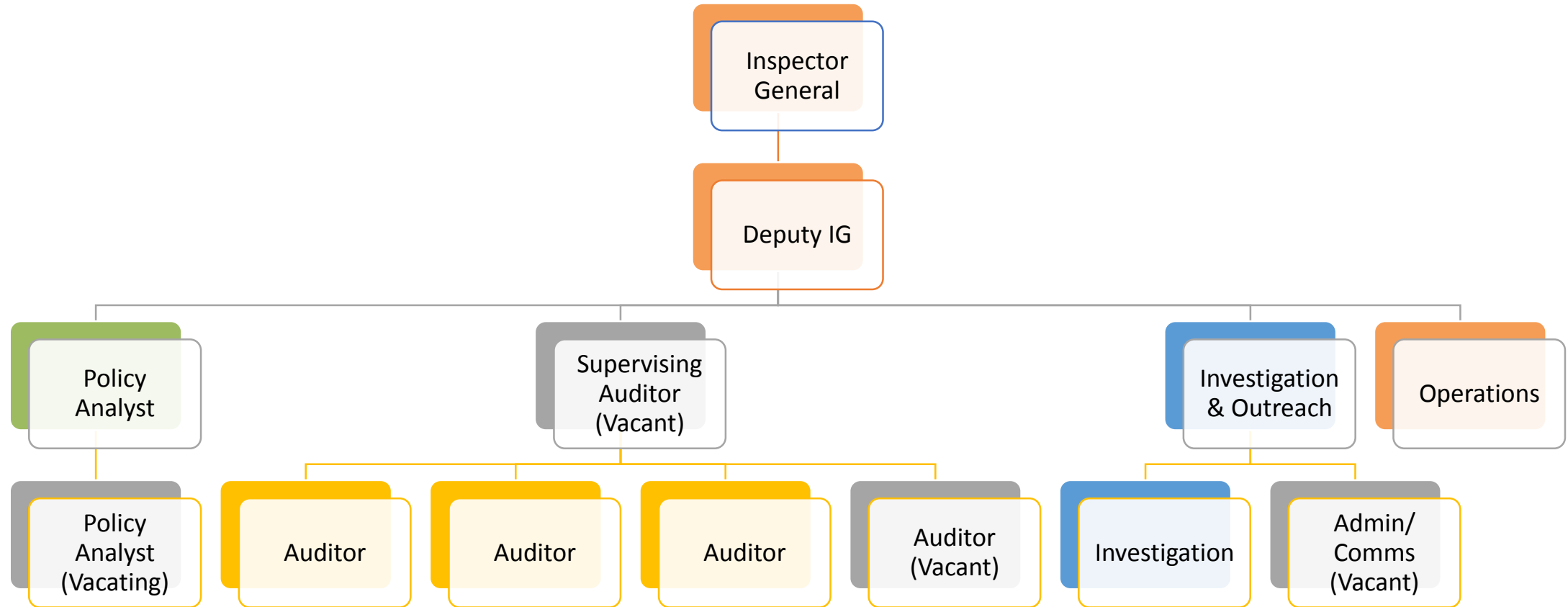
- SPD oversight
- OPA oversight
- Recommending system improvements
- Consent decree fidelity over time

Mechanisms

- Audits and reviews of SPD and OPA
- Policy work
- Evaluating SPD response to significant incidents
- Collaborative work with system partners, including issuing recommendations to policymakers

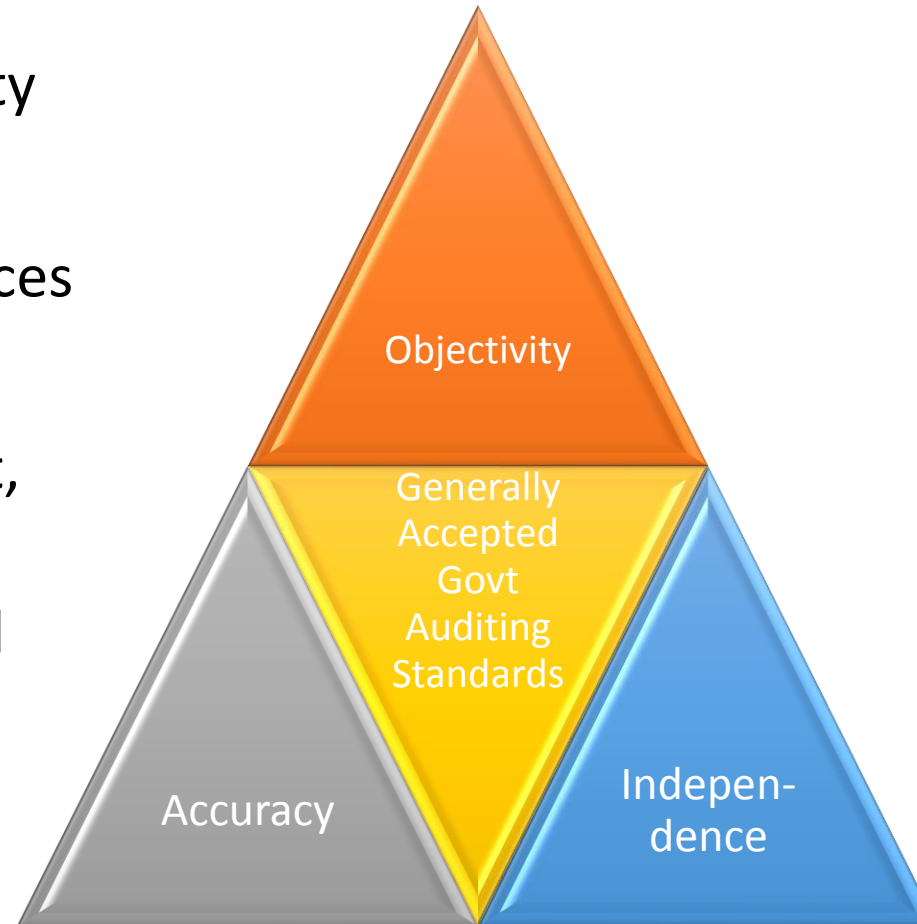


OIG Functional Areas



OIG Reporting Standards

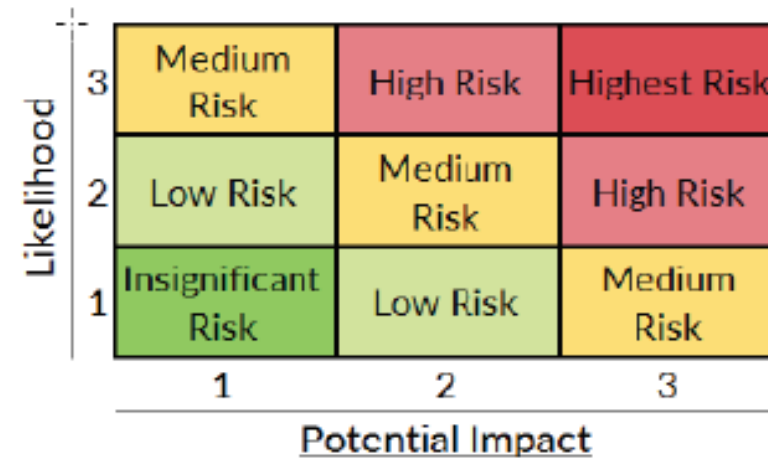
- **Objective** – Nonpartisan neutrality
 - **Accurate** – Quality control checks
 - **Independent** – No undue influences
-
- All OIG work, audit and non-audit, are guided by these principles.
 - It is resource intensive but critical for public and law enforcement confidence in the process and product.



Project Selection

- **Risk assessment**
 - Potential impact
 - Likelihood of occurrence
- **Community interest, stakeholder input**
- **Resources available**

Risk Assessment Matrix



3	Medium Risk	High Risk	Highest Risk
2	Low Risk	Medium Risk	High Risk
1	Insignificant Risk	Low Risk	Medium Risk
	1	2	3

Potential Impact

Ongoing and Recurring Audits

- **Recurring Audits**
 - Surveillance Review (Chapter 14.18)
 - Intelligence Audit (Chapter 14.12)
- **Ongoing Audits**
 - Canine
 - Mutual Aid
 - DNA Destruction



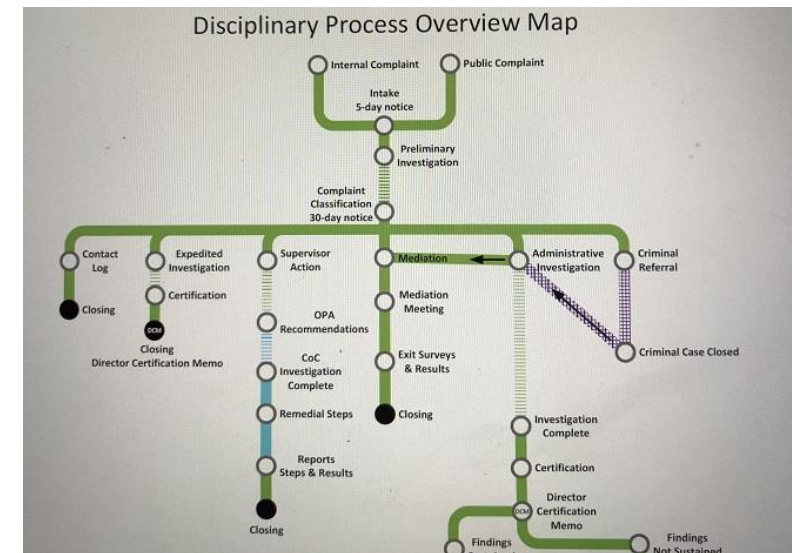
Performance Audits

- **Major Performance Audits**
 - Discipline
 - Supervision
 - Retention
- **Emergent Issues**
 - DNA Destruction
 - FIT/COC/OPA Issue Identification
 - Secure Firearm Storage



Policy Work

- **Descriptive Audits**
 - Mapping SPD Crisis Intervention and human services
 - Mapping Use of Force
 - Mapping SPD Force Investigation Team processes
- **Trend and Pattern Analysis for Annual Report**
 - OPA Review
 - SPD complaints, claims, lawsuits
- **Studies**
 - Civilian/Sworn Investigators
- **Technical Assistance**
 - APRS Process Mapping Improvements



Investigations - OPA Review

- **Investigations Work**

- OPA Review
- OIG intake/complaint handling
- Investigations in some cases of OPA conflicts of interest

- **Internal Analysis**

- OIG internal quality control – reviewing OIG review of OPA work



Special Projects

- **Effective Investigative Interviewing**
 - Collaboration with SPD, OPA, and CPC utilizing an expert to create a training program and policy for effective interviewing
- **Peer Intervention**
 - Collaboration with SPD to create a peer to peer active bystander program for SPD
- **Sentinel Event Review**
 - Creation of critical incident review process involving community and subject matter experts for systemic improvements



Work Plan Requests by CPC - Highlights

- **Accepted projects**
 - Discipline – Audit in 2020
 - Supervision – Audit in 2020
 - Sentinel Event Review for Faletogo – Pilot in 2020
- **Continue to Assess**
 - 911 Center dispatch and response times
 - Hate crimes – City Auditor work
 - Disparity in police stops – will look for opportunities to build on existing work
 - Officer wellness – OIG is following SPD efforts
- **Joint mid-year report**

Outreach

*The police are granted extraordinary power to maintain the public peace.... Public trust in the appropriate use of those powers is bolstered by having a police oversight system that **reflects community input and values**. (Accountability law, 3.29.010)*

*OIG oversight activities shall objectively ensure...that SPD is [delivering] police services...in a way that **reflects the values of Seattle's diverse communities**. (3.29.200)*

As part of its community outreach efforts, OIG will engage community youth perspectives in the ongoing prioritization and selection of audit topics in 2020.

Questions?

2020 Work Plan and 2019 OIG reports are available at
www.seattle.gov/oig/reports