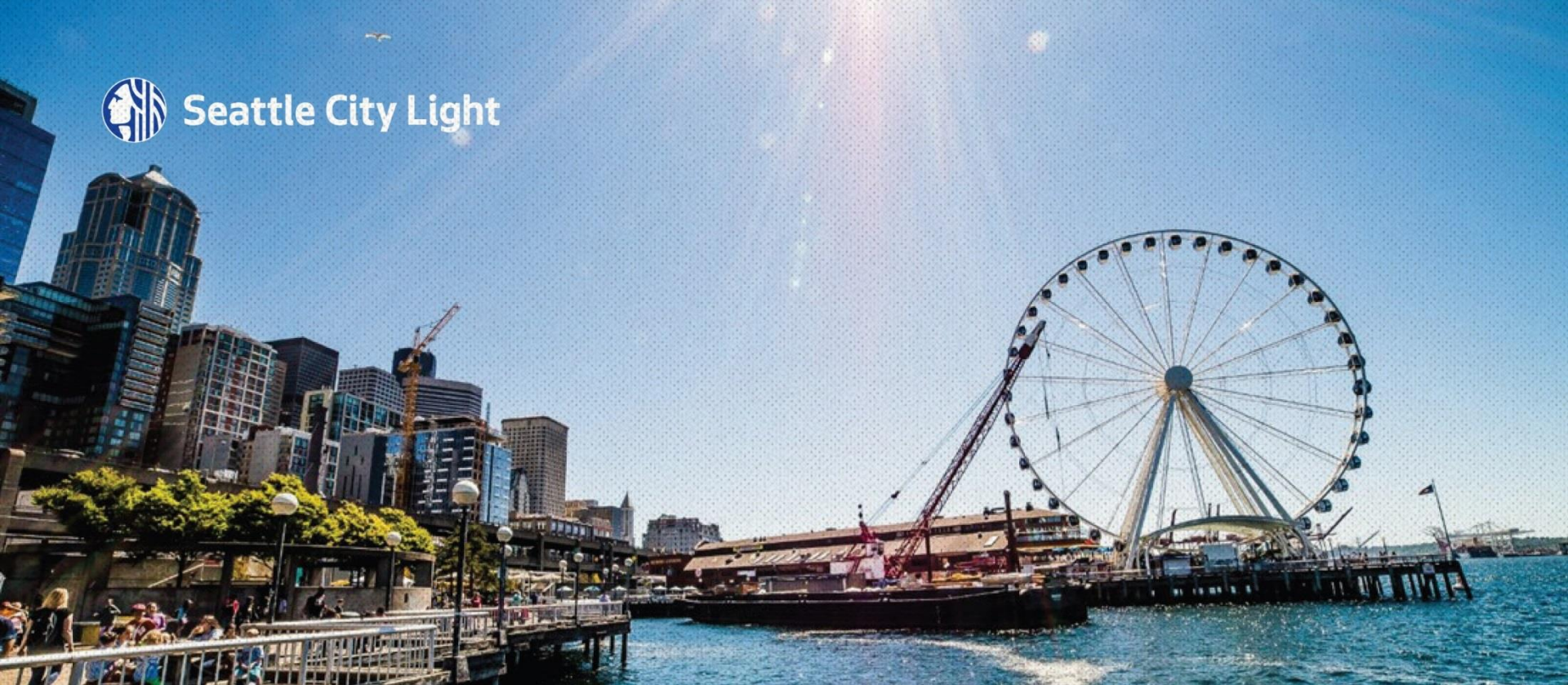




Seattle City Light



GENERAL MANAGER UPDATE

Priorities & Update

Debra Smith | January 17, 2019

GENERAL MANAGER 2019 PRIORITIES

- **Rate Re-Design Initiative**
 - Initial Report to Council
 - Refreshed principles
 - Innovative pilots
- **Customer Service Focus**
 - Value for our Customer-Owners
 - AMI Customer Benefits
 - Industrial Customer Power Quality
 - GM & Customer Meetings



2019 PRIORITIES - CONTINUED

- **Employee Culture**

- Listening Sessions
- Workplace Expectations
- Pilot with SDHR
- Culture Change

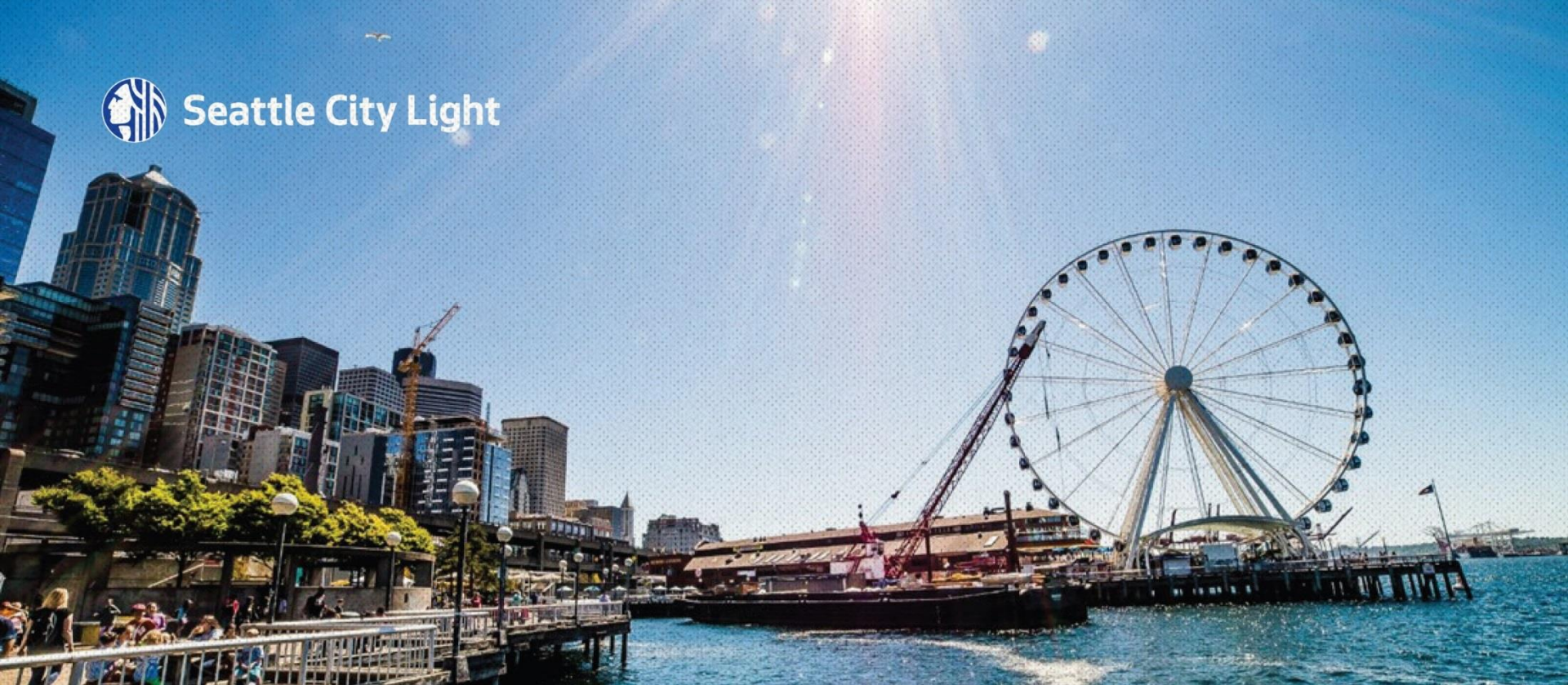
- **Transportation Electrification**

- Port, transit, ferries
- Public charging infrastructure





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QUESTIONS?