



Seattle Human Resources Racial Equity & Social Justice 2021 Update

**Change Team & Workforce Equity** 

Presenters: Pam Donaldson, Vanessa Bloomsburg, & Felecia Caldwell



- RSJ & Workforce Equity
- Change Team Overview
- Accomplishments
- Challenges
- Racial Equity Toolkits
- Spirit of Racial Equity & Social Justice





# Change Team

- SHR Executive team check-ins
- SHR budget collaboration
- Collaboration with WFE & RSJ Network
- Increasing team equity education
- Participation in RSJ Key Leaders Learning
- Racial Equity Toolkit Education & Advising
- Change Team turnover





## Racial Equity Analysis & Toolkit

- Redesigned RET Toolkit user-friendly forms and a guided experience
- Targeted workshops for HR on RET forms, Racial Equity Outcomes, Change Team engagement, and the new SHR Advisor Program
- Collaboration by Workforce Equity, Learning & Development, Change Team members



Change
Team RET
Advisor
Program





- Increase use of Self-Directed Wellness Program
- Goal engage more BIPOC individuals by adding videos relating to RSJ topics

REACH Benefits Program



- HR unit creating procedure manual for City-wide HR practitioners
- Goal create greater uniformity and consistency across departments in the City

HR Business
Partner OnBoarding manual



- Class/Comp creating request form for Civil Service Exemption
- Goal create better guidance in addition to a form to prevent inequities in the process

Civil Service Exemption Guidance



- Vendor implementing a complete update/refresh on the Deferred Compensation website
- Goal ensure changes would not have a disparate impact

Deferred Compensation Website



# Workforce Equity is when...

the workforce is inclusive of people of color and other marginalized or under-represented groups at a rate representative of the greater Seattle area at all levels of City employment;

where institutional and structural barriers impacting employee attraction, selection, participation, and retention have been eliminated, enabling opportunity for employment success and career growth.



# Workforce Equity Strategic Plan Refresh

Vision for next 5 years

- Data and employee driven
- Concentrate on 2-4 major strategies
- Redefine "Workforce Equity" with more of an anti-racist lens
- Submit for approval/adoption to new administration





# Accomplishments

## Workforce Equity Strategic Plan

 A formal plan for eliminating institutional and structural barriers. Began next 5-year refresh feedback sessions.

## Racial Equity Toolkit Training

 SHR began facilitating 4-part series RET workshops with department staff.

## Leadership Expectations & Accountability Plan

 Learning self-assessment, tools for executive leaders and directors shared out Citywide.

## Antiracist Strategic Roadmap for Citywide HR

 Plan for updating and changing HR practices implanted via Citywide CHRPs.

#### **Equity Centered Design**

 WFE utilizing and racial equity, antiracist frame of Human-Centered Design for engagement and work.

#### **Shape of Trust**

 Partnership with ARTS & SOCR RSJI program wrapped up and shared out. Videos, facilitator guide and assessment report.

#### **Relational Culture**

Relational culture change in values and practices

## **Change Team Advisor Program**

 Implemented Advisor Program to create greater accessibility and quicker response time on projects

# Accomplishments

#### **Wellness Workshops**

 Hosted BIPOC centered on trauma & resilience and meditation series responding employee needs.

# Supported Employment Job Role

 Redesigned to meet the changing work environment and safeguard jobs

# **Improve Police Officer Examinations**

Increase access and provide equity lens on exams

# **Create Learning Courses Centering RSJ**

 On multiple topics including race/gender harassment and discrimination

# City Budget Accountability

 WEPAC partnering with RSJ and CBO

# **Evaluating Virtual Hiring Practices**

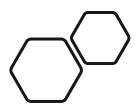
 Evaluating current virtual hiring practices and impact on BIPOC applicants via RET



# Seven Competency Areas

- Personal Practice & Professional Development
- Workforce Equity Metrics
- Tools
- Communication
- Collaboration
- Resource Allocation
- Staff Management





## **LEAP Includes**

- City Leaders Competencies Overview, Part 1
- Self-Assessment, Part 2
- Action Planning Workbook, <u>Part 3</u>
- Links & Resources





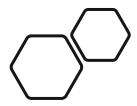
# Strategic Antiracist HR Improvements

- Assessment Tool for HR Teams
- HR 101 Course
- Continuous Improvement Program
- Job Advertisements
- Annual HR Forum
- HR Staff Performance Metrics

# **Equity Centered Design**

- Focus on oppressed groups that are most impacted by the project
- Explicit human centered design approach to the problem to inform solutions with end user at the center.
- Active process of naming and elimination racist systems, structures, policies, practices and attitudes
- Redistribute power and share creations, process, implementation and evaluation.
- Make explicit the racial and gender identity break down of HR data
- Allows HR to dive into a better understanding of what is happening within the organization





Transformation and culture shift begins with us.

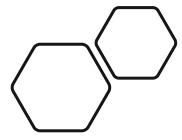
# Relational Culture





Challenges 2021

# SHR Challenges



- Key leadership and staff turnover
- Low staffing levels and increased work
- Increased demands with COVID-19 Response
- Sense of Urgency
- OCR RSJI, low staffing, and capacity impacts Citywide efforts
- Outdated systems and infrastructure
- Additional racialized impact of BIPOC groups doing equity-based work

Workplace Spirit of Racial Equity & Social Justice



# Spirit of RSJ Highlights

- Responding to Employee Needs
  - Supervisor Spotlight videos
  - Meditations in a Burning House, 3-part workshop
  - Trauma and Resilience workshops
- Increase SHR Teams & CT having regular RSJ discussions
- Relational Culture Movement
- Experiences of loss, trauma, and fear





# Additional Links & Information

#### 2021 WMBE Data

WMBE Purchasing Goal	3%
WMBE Purchasing Actual	4%
WMBE Consultant Actual	24%



#### **City of Seattle**

- Choice Points Document
- City Leaders Competencies Overview, Part 1
- Self-Assessment, Part 2
- Action Planning Workbook, <u>Part 3</u>
- LEAP Links & Resources
- Relational Culture handout, RSJI
- Workforce Equity Strategic Plan

#### **Additional Links**

- <u>Equity Centered Design</u>
- Equity Community Centered Design
- Principles for Advancing Equitable Data Practice
- Real Rent Duwamish
- Summary of Racial Identity Development
- The Peoples Institute for Survival and Beyond
- White Supremacy Culture

## Links & Tools



"The beauty of anti-racism is that you don't have to pretend to be free of racism to be anti-racist. Anti-racism is the commitment to fight racism wherever you find it, including in yourself. And it's the only way forward."

Ijoema Oluo writer, speaker, internet yeller