

Low Income Housing Institute

Report to Public Assets & Homelessness Committee



June 2022



Housing & Programs







Affordable Housing

3,000 units of affordable housing throughout the Puget Sound Region. Over 70 properties in six counties.

Urban Rest Stops

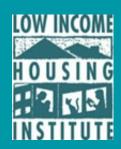
2 Urban Rest Stops in Seattle providing free hygiene resources to people experiencing homelessness.

Tiny House Villages

17 tiny house villages in Seattle, Tacoma, Bellingham, Skyway and Olympia providing shelter and case management to people experiencing homelessness.

Agenda

- Ramp Down Summary on Executive Hotel Pacific
- Rapid Acquisition Properties in Seattle
- Squire Park Plaza Preservation in Central Area
- Report on Camp Second Chance Expansion
- Southend Tiny House Village Grand Opening
- Performance Outcomes for Tiny House Villages
- Future Projects



Executive Hotel Pacific

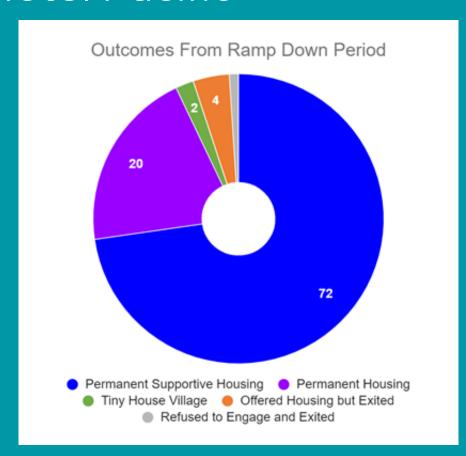
- Located downtown Seattle on 4th & Spring.
 155 units of enhanced shelter.
- Durkan Administration launched in response to Covid-19 pandemic to quickly open Non-Congregate Shelter.
- 10 Month Program, March 2021 Jan 31st.
- LIHI operated hotel, and provided onsite case management.
- Therapeutic Health Services provided behavioral health services. Catholic Community Services provided Rapid Rehousing Services.
- Hotel was leased from private owner by City of Seattle.



Executive Hotel Pacific

Ramp Down Summary

- 222 people served over the lifetime of the program, with 99 guests during ramp down period.
- Ramp down period was two months from December 2021 to January 31st 2022.
- During ramp down period 93% of homeless guests secured permanent housing.
- During the ramp down period LIHI moved 43 homeless people over 3 days into Permanent Supportive Housing (PSH).
- Rapid Rehousing turned out to be an improper service match; only 34 housed.



Rapid Housing Acquisition

- 333 new PSH units were quickly created in six buildings acquired through Rapid Acquisition.
- State Legislature established a "Rapid Acquisition" fund to buy existing buildings and convert to affordable housing.
- LIHI led efforts to directly purchase or assist other nonprofits to purchase 6 market-rate properties to convert into Permanent Supportive Housing (PSH).
- LIHI partnered with Chief Seattle Club and SeaMar Community Health Centers.
- Office of Housing and Dept of Commerce played a key financing role.



The Clay Apartments

Rapid Housing Acquisition

New PSH Properties

Property	Location	Provider	Units	
Boylston	Capitol Hill	LIHI	55	
Harvard	Capitol Hill	LIHI	67	
10th Ave E	Capitol Hill	LIHI	32	
13th Ave S	Beacon Hill	SeaMar	40	
Goldfinch	nch Fremont Chief Seattl Club		63	
Clay	Capitol Hill	LIHI	76	
TOTAL UNITS			333	



Harvard Lofts

Squire Park Plaza Preservation

- 60 unit property located in Central Area at 1710
 S. Jackson Street.
- Affordable housing complex was placed on the market, risking displacement of majority (75%) BIPOC residents.
- New Hope Community Development Institute (NHCDI) and LIHI intervened, and bought property with short term loan and state funds.
- In 2014 tenants organized with Tenants Union and LIHI to prevent displacement. Now with NHCDI as majority owner, property will remain affordable housing for the long term.
- State funds were secured with leadership by state Reps. Santos and Harris-Talley, and state Senator Saldaña.
- Applied to OH to retire short term loan.



Squire Park Plaza

Camp Second Chance Expansion

- Made possible by Council Member Herbold who secured funding!
- New kitchen, sewer line connection for hygiene trailer, paved walkways for people with mobility issues.
- New SPU Hygiene Trailer.
- Twenty additional Tiny Houses on site.
- Increased case management and behavioral health services.
- Mid-June 2022 project completion.

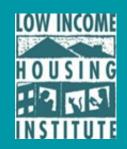




Southend Village Grand Opening

- 40 unit Tiny House Village located in the Rainier Beach community, near light rail station. Opened May 2022.
- Sponsored by Truevine of Holiness Missionary Baptist Church.
- Case Management provided by Refugee Women's Alliance (ReWA).
- Community partners include Ethiopian Community of Seattle, African Community Housing Development, Rainier Beach Action Coalition, Gifts of Hope, Muslim Housing Services.





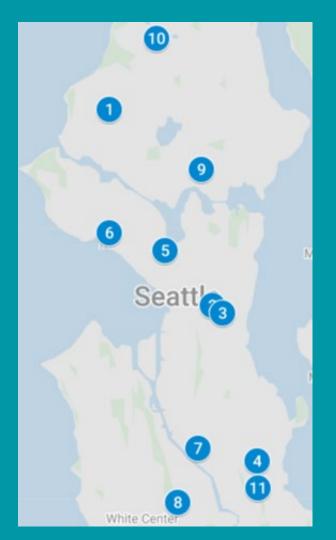
Tiny House Village Outcomes



2021 & 2022 YTD Performance

Tiny House Village Map

Key	Village	Houses		
1	Whittier Heights Village	15		
2	True Hope Village	33		
3	T.C. Spirits	24		
4	Othello Village	42		
5	Lake Union Village	42		
6	Interbay Village	76		
7	Georgetown Village	46		
8	Camp Second Chance	70		
9	Rosie's Village	36		
10	Friendship Heights	42		
11	Southend Village	40		
	Total Houses	466		



Tiny House Villager Success Stories

Story from Camp Second Chance; "Craig"

Craig is a 58-year-old US Navy veteran who worked closely with LIHI case manager Marjorie Johnson. Marjorie went straight to work to get Craig housing and set him up with Supportive Services for Veterans Families (SSVF) where he was screened and approved for services. Right after getting approved for VASH and a housing voucher Craig got the job of a lifetime. He started working at the Polyclinic in January 2022, and by March he was living in a Burien apartment building for seniors. Craig told Marjorie "It's so hard to put into words how I feel," he said; "I have a home and a job, and you assisted me in both." When asked how his first night sleeping in his own room went, he said "Wonderful," and expressed his gratitude for all of LIHI's help.

*Names changed to respect confidentiality.

Story from Othello Village; "Louise"

Louise is a 40-year old woman who suffered from drug addiction and had been employed as a sex worker. While living in the village, Louise would only leave her unit to use the bathroom and to cook. She began working with LIHI case manager Corey Hart, and on their first meeting Louise broke down crying. When Corey asked why she was crying she said "I'm tired of living here and I'm afraid I'm not going to make it to housing." Corey reassured her that she was going to get housing. Within four and a half months Louise began to transform her life and began methadone treatment, art therapy, and moved into a studio apartment in downtown Seattle. Louise still comes by to visit her case manager at Othello Village just to give an update on her progress in life.

Only 14 Covid Cases in Tiny Houses out of 745 Served in 2021

	Summary of COVID-19 cases among people experiencing homelessness or up associated with the homeless response system								
Cases				Mobile testing events					
Since March 1st, 2020 Dec 28 - Jan			3, 2022	Since	March 1st, 2020	Dec 28 - Jan	Dec 28 - Jan 3, 2022		
3,028 (1.4% of total King County cases)		50 (0.7% of total King County cases in the past week)			3,737 events 121 tests done	4 events 38 tests done			
confirmed cases. I	n addition to	cases amon	on definition of homelessno people experiencing home at homeless service sites si	lessness, there	On-site testi	ng events at homeless services s & King County's mobile testi			
			Facility	details: Hor	neless se	ervice sites			
Facility Type	F	Facilities	with an outbreak*	Number of	cases Facilities with a death		Number o	of deaths	
Emergency shelt	ter		82	748		9		1	
Homeless housin	ng facility		59	384		9	1	2	
Day services 9		20	20 0)			
housing program at the months but were house Homeless housing facili centers, hygiene center	time of diago ed outside of t itles include po s, and food/m	osis. This include he homeless se remanent suppleal gragnams.	les anyone in encampments. Iu- rvice system at the time of their ortive housing and transitional t	ing on the streets, or en diagnosis, sousing. Emergency she	volled in rapid re itters refer to ove	t 12 months but not associated with a housing. This may also include people might accomodations serving people which may lead to a reduction in the ru	e who had experienced homel experiencing homelessness. Da	essness in the past y Services include o	

According to King County Public Health there were <u>748</u> Covid-19 cases at emergency shelter facilities and <u>8</u> deaths. Tiny Houses are non-congregate which is the safest shelter model during a pandemic.



2,516 People Sheltered in Tiny House Villages

2,516 women, men, children, veterans, people with pets, people with disabilities, and seniors have been served since the program launched in 2015. Currently there are 11 villages in Seattle and King County.

745 People Sheltered in 2021

LIHI is one of the largest non-congregate shelter providers in King County. As a result people at a Tiny house Village have a very low transmission rate of Covid-19.

56% Found Stable Homes

Tiny Houses are a direct bridge to a home. 50% of people who moved out of a Tiny House found permanent housing and 6% moved into transitional housing; a pathway to permanent housing that typically includes services and Section 8 support.

57.2% Chronically Homeless People Served

Chronically homeless people almost always say yes to a Tiny House. Many will refuse to move into mat-on-the-floor congregate shelter. Villagers gain a sense of security with a 8'X12' tiny house with a locking door, electricity, heat, and a roof over their head.

Majority Black, Indigenous, People of Color Served

51% of people served were people of color; 199 Black/African American, 59 American Indian/Indigenous, 15 Asian, 12 Pacific Islander, and 58 people indicating Multiple Races. Given significant racial disparities that exist in the homeless population Tiny Houses are a crucial resource for BIPOC communities.

65% Move Out within 6 Months

Tiny Houses offer a bridge to a permanent home. New villages require villagers to accept placements to permanent housing within 6 months to ensure the program can shelter more people in need. The median stay in the program is 114 days.

KCRHA Systems Dashboard for Adult Shelters

INSIGHTS

How are our programs performing overall? 10/1/2020 to 9/30/2021

Permanently Housed

Average Length of Stay (days)

Return to Homelessness

Homeless Entries 77% Utilization Rate

EXPLORE THE DATA

Are programs meeting their performance metrics?



^{*}Note: Public users cannot adjust the date range on the dashboard. This data includes THVs.

HMIS Performance Exceed Goals in Most Measurements

Performance Comparison	Permanently Housed	Minimum Standard 40%	Lanath at Stay	Minimum Standard 90 Days	Return to Homeless	Minimum Standard >10%	litilization	Minimum Standard 85%
KCRHA Dashboard	16%	No	143	No	9%	Yes	76%	No
Tiny Houses	47.44%	Yes	346.78	No	3.85%	Yes	92.23%	Yes

Exits to Permanent Housing

*KCRHA Dashboard Date Range 10/1/2020 to 9/20/21

** Tiny Houses HMIS Date Range 1/1/2021 to 12/31/2021

The total number of households exited to permanent housing divided by the total number of household exits to any destination. 40% is the minimum standard for Adult homelessness.

Average Length of Stay (days)

The average number of days people are in the shelter, calculated for all households who exit during the timeframe (leavers) and who remain enrolled at the end of the timeframe (stayers). 90 Days is the minimum standard for Adult and Family homelessness.

Return to Homelessness

The percent of households who exit to permanent housing and then become homeless again in 6 months. 10% is the minimum number for the Adult Homeless population.

<u>Utilization Rate</u>

The percentage of beds available, calculated by dividing the total number of nights that units were occupied by the total number of nights that units were available. 85% is the minimum number for the Adult Homeless population.

Length of Stay – Key Facts

- During the Covid-19 pandemic the Tiny House program has been prohibited from exiting people who refuse to engage with case management. This is key to securing housing, and increased the average Length of Stay for the program.
- The program has a smaller percentage of "long term stayers" compared to the number of people that move through the program.
- The "long term stayers" have a disproportionate impact when measuring the program using an <u>average</u>. This impact is **compounded** when <u>only an annual date</u> <u>range</u> is used.
- For these reasons, we use the <u>median</u> number of days over the <u>lifetime</u> of the program, which shows a more accurate picture of our performance.

Cumulative Length of Stay Analysis



The orange line shows length of stay as calculated using an **annual** count that results in a carry-over of long term stayers that skews the performance of the program.

This graph shows the "compounding" effect of using an annual rather than **cumulative** date range.

The blue line more accurately shows the length of stay taking into account long-term stayers and clients who successfully exited the program within a reasonable length of stay.

114 Day Median Stay – Only 6% are "Long Term."

65% Move Out within 6 Months

Tiny Houses offer a bridge to a permanent home. New villages require villagers to accept placements to permanent housing within 6 months to ensure the program can shelter more people in need. The median stay in the program is 114 days.



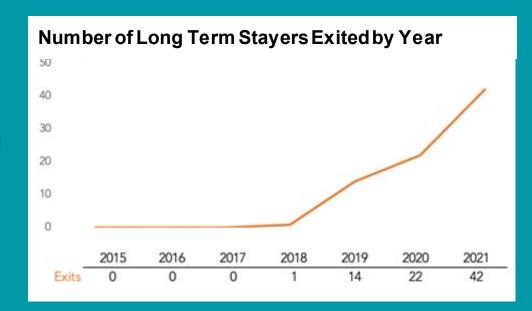
*All program data compiled through HMIS. Length of Stay determined by all enrollments since 2015.

Tiny House Cost Effectiveness

- Recently RHA published figures on the "cost per exit" for Tiny Houses showing \$64,893 per person using this new metric, stating they are the most expensive shelter model. We believe this is incorrect and misleading.
- If you take our total village operating budget in 2021 at \$6.3M and divide that across the 745 unique individuals we served, the cost per person comes out to \$9,000 per person.
- The capital costs are also considerably lower; at our new Southend Village the one-time development cost per unit came out to \$20,400. For a new permanent housing building the cost is easily \$350-370k per unit.
- Additionally, Tiny House Villages are relatively quick to set up, between 8-10 weeks once a site is identified. Permanent housing can take 3-4 years to develop.
- We are in a homlessness crisis *now*. Tiny Houses are humane, short term, and a rapid response to immediate need.

2021-2022 Long Term Stayer Housing Strategy

- In late 2021 we had 121 "Long Term Stayers". As of today 41, or 33% were housed using our rapid acquisition strategy.
- This was done leveraging Rapid Acquisition properties.
- In 2022 LIHI received \$600k to expand behavioral health services at villages.
- We implemented a 6 months stay goal, with an option to extend due to reasonable accommodation or other housing barriers.
- 126 villagers are moving into: Boylston (18), Harvard Lofts (43), 10th Ave E (15), Clay (29), and 13th Ave S (21).



2022 Year-To-Date Tiny House HMIS Program Outcomes

- 659 People Served
- 60% Exit to Permanent Housing Rate
- 90% Utilization Rate
- **8.57%** Return to Homeless (3 People)
- 114 Day Median Length of Stay



*All data sourced from HMIS. Length of Stay calculated as the cumulative median over lifetime of the program. Exits to Permanent Housing excludes internal "transfers" incorrectly counted as exits in HMIS.

Future Projects

- Applied to RV Safe Lot RFP issued by RHA.
- New Tiny House Villages.
- Rapid Acquisition Properties.

