

Presentation:
Public Safety & Human Services Committee
Overview of 988 & King County Crisis System

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CRISIS CONNECTIONS**



King County



**crisis
connections**
support • resources • training

Agenda

- What is the “BH-ASO”?
- The role and responsibilities of the BH-ASO
- King County Crisis Services overview
- National 988 dialing code overview
- House Bill 1477 (988 legislation) overview
- Alternatives to armed response to crisis

What is a Behavioral Health Administrative Service Organization (BH-ASO) ?

In the King BH-ASO Region, King County is contracted to act as the BH-ASO.

Specifically, the Behavioral Health and Recovery Division (BHRD) manages the BH-ASO contract and services.



BH-ASO Services: Crisis Services



A 24/7/365 regional crisis hotline for MH and SUD crises



Mobile Crisis Outreach



Designated Crisis Responders



Secure Withdrawal Management and Stabilization



Involuntary Treatment

Crisis Continuum



- Minimum required BH-ASO services
- Supplemental crisis services, funded in part by local dollars

What is 988?

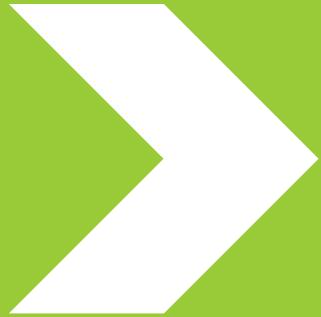


“988 is designated as the universal telephone number within the United States for the purpose of the national suicide prevention and mental health crisis hotline system operating through the National Suicide Prevention Lifeline”

Official launch of 988: July 16, 2022

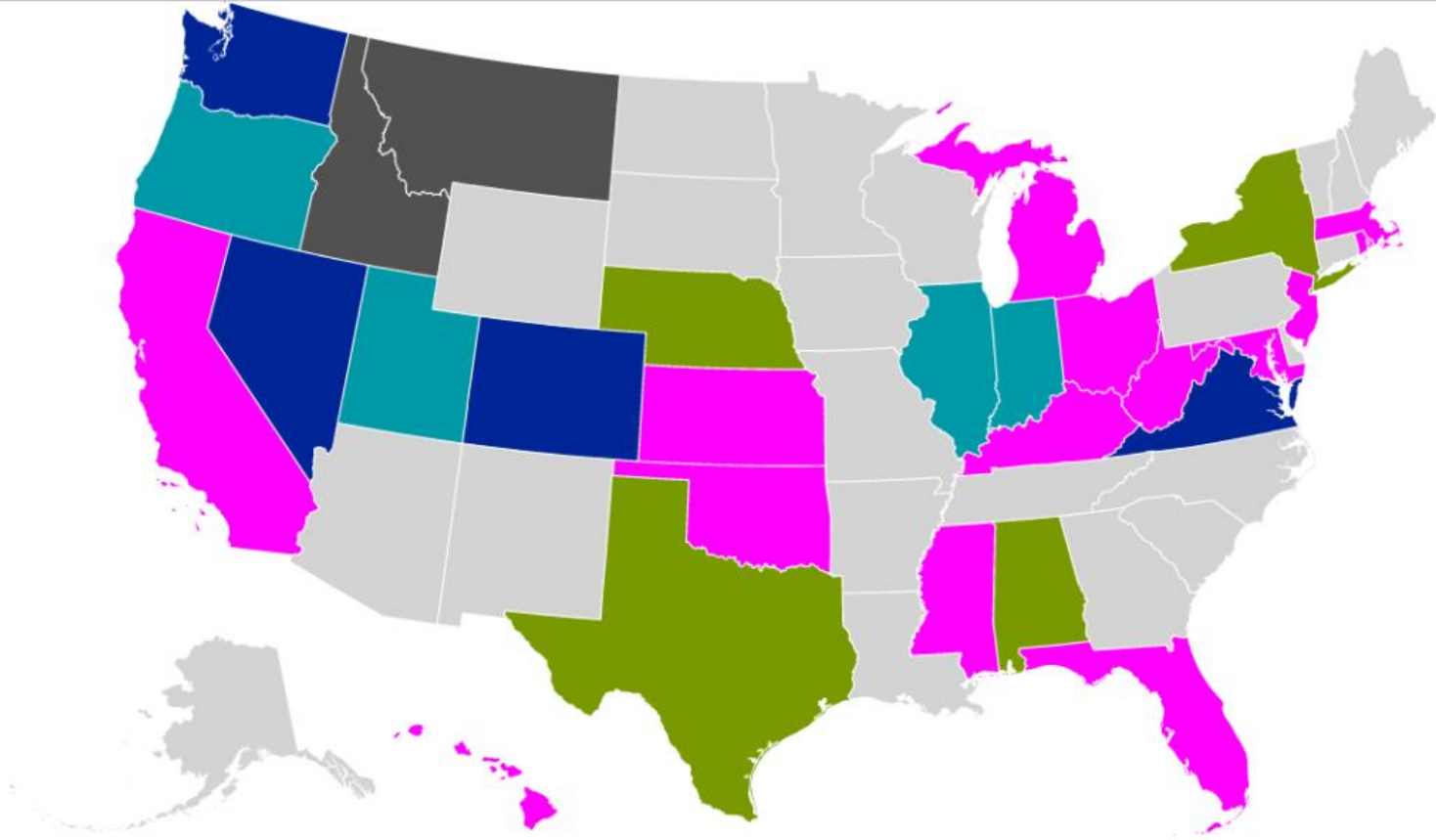
SAMHSA's five-year vision for 988 implementation:

- Horizon 1: Someone to talk to
 - Goal: 90%+ of 988 calls will be answered in State by 2023
- Horizon 2: Someone to respond
 - Goal: 80%+ of individuals have access to rapid crisis response by 2025
- Horizon 3: A safe place for help
 - Goal: 80%+ of individuals will have access to community-based crisis care by 2027



Overview of HB 1477 - 988 Legislation

988 State Bills (ALL)



- **BLUE:** 4 states enacted 988 infrastructure bill with a fee
- **TEAL:** 4 states enacted 988 infrastructure bill without a fee
- **GREEN:** 4 states enacted 988 legislation to create 988 study and/or commission
- **MAGENTA:** 13 states have pending 988 legislation
- **DARK GREY:** 2 states considered 988 legislation that did not pass

988 Line Implementation

CRIS Steering Committee

CRIS Committee

SUBCOMMITTEES

Tribal 988

**Credentialing &
Training**

Technology

**Cross-system Crisis
Response
Collaboration**

**Confidential
Information
Compliance**

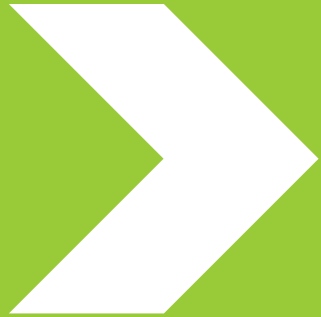
**Rural and
Agriculture**

Lived Experience

**Quality and
Oversight**

**Regional Crisis
Response**

**Service Delivery
Costs**



Alternatives to armed response to crisis

How is 988 different than 911?

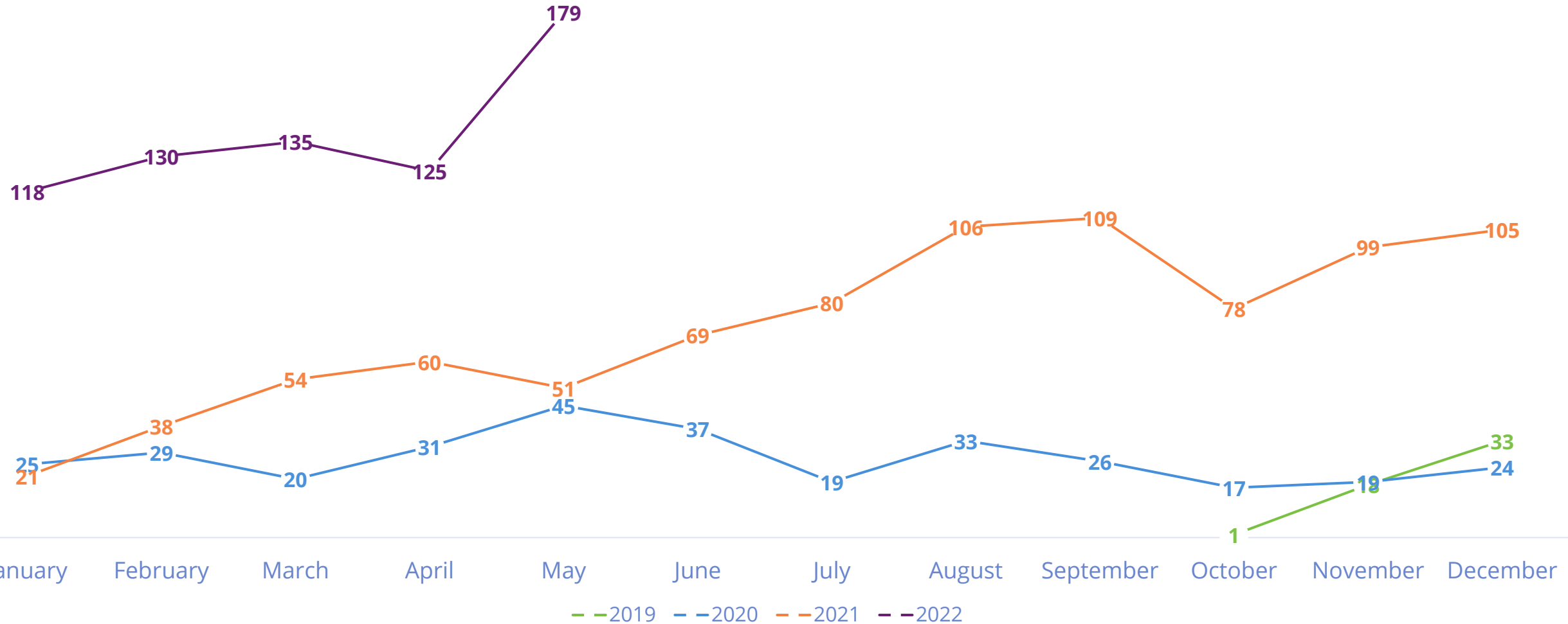
- 988 was established to improve access to crisis services in a way that meets our country's growing suicide and mental health-related crisis care needs.
- 988 will provide easier access to the Lifeline network and related crisis resources, which are distinct from the public safety purposes of 911
- 911 focus is on dispatching Emergency Medical Services, fire and police as needed.

Crisis Connections' OneCall Program

- Launched as a pilot program in 2019
- Helps first responders in King County get the help they need in the moment directly from Crisis Connections' behavioral health providers to best support people in crises.
- Prior to or when arriving at the scene, first responders call dedicated OneCall line and are immediately connected with a behavioral health expert who provides:
 - Person's BH History and Engagement (if available)
 - Problem-Solving, Guidance
 - De-escalation Support
 - Safety Planning
 - Connection to Person's current Case Manager
 - Mental Health Triage
 - Resources
 - Scheduling of Next Day Mental Health Appointment

Crisis Connections OneCall staff follow up with individuals and provide closed-loop referrals to a variety of tailored support services including housing, legal aid, food assistance, and spiritual support.

CALL VOLUMES PER YEAR





Mobile Crisis Team

The MCT consists of teams of two mental health clinicians with training in substance use disorders.

- Services are available 24 hours a day, seven days a week.
- Respond in the field to assist with people in mental health and/or substance use crisis. The team intervenes with individuals in their communities, identifies immediate needs and resources, and in most cases, relieves the need for any further intervention by first responders.
- They can also provide transportation.

MCT expansion is currently underway.

Emergency Service Patrol (ESP)



ESP was est. in July 1976 and has been in continuous operation for 46 years



ESP is dispatched by Police band radio via 911 dispatch



ESP prioritizes responding to Seattle Police and Fire Departments to any place within the catchment area. ESP determines how to assist once we arrive on scene

Questions?

