

Chris Klaeysen, Strategic Advisor, Human Services Department Tara Moss, Co-Executive Director for Programs, Purpose. Dignity. Action.

Public Safety & Human Services Committee May 9, 2023

**Human Services Department** 



# Agenda

- Introduction
- LEAD & Co-LEAD Program Models
- Performance Metrics
- Program Budget
- Questions

#### Introduction

- The Human Services Department's (HSD) mission is to connect people with resources and solutions during times of need so we can all live, learn, work and take part in strong, healthy communities.
- HSD's six impact areas are:
  - Preparing Youth for Success
  - Supporting Affordability and Livability
  - Addressing Homelessness
  - Promoting Public Health
  - Supporting Safe Communities
  - Promoting Healthy Aging



#### Introduction

- Let Everyone Advance with Dignity (LEAD) is a post-arrest/pre-booking program allowing law enforcement and community members to redirect people engaged in low-level offenses to community-based services instead of jail and prosecution.
- **Co-LEAD** provides temporary lodging and intensive case management to LEAD-eligible individuals who are living unsheltered.

#### Introduction

- LEAD has grown increasingly complex over time. HSD began funding LEAD in 2014 at \$830,000, and the 2023 LEAD contract now stands at nearly \$16.6 million.
- Co-LEAD launched in 2020 and expanded the larger model of care. HSD amended its 2022 LEAD contract to integrate this program into the City's portfolio.
- HSD and Purpose. Dignity. Action's primary goals for the 2023 contract were to
  - Bring clarity to both the LEAD and Co-LEAD program models;
  - Improve performance metrics to better elucidate program activities and outcomes; and
  - Provide separate budgets to understand the costs of each program pathway.

### **LEAD & Co-LEAD Program Models**

- HSD and PDA executed a single contract to reinforce that LEAD and Co-LEAD operate under an umbrella mission of addressing and reducing public safety concerns in Seattle.
- Despite this shared mission, LEAD and Co-LEAD provide different services.
- DA23-1492 provides separate scopes to clarify their unique program models and how they each aim to achieve that mission.

### **LEAD & Co-LEAD Program Models**

Program Component	LEAD	Co-LEAD
Client Eligibility	Individuals who commit, or are at high risk of committing, law violations related to behavioral health challenges and/or income instability	Individuals who meet LEAD criteria AND are unsheltered with high community impact
Services	<ul> <li>Outreach-based care</li> <li>Case management and resource navigation</li> <li>Flex funding</li> </ul>	<ul> <li>Case management</li> <li>Emergency lodging</li> <li>Housing navigation and legal services</li> <li>Aftercare services</li> </ul>
Service Providers	<ul><li>REACH</li><li>PDA</li></ul>	<ul><li>PDA</li><li>We Deliver Care (WDC)</li><li>Reblx</li></ul>

#### **LEAD & Co-LEAD Referral Pathways**

#### **LEAD**

- Law enforcement referrals via Arrest Diversion and Social Contact pathways
- Community referrals with emphasis on focus impact areas:
  - Ballard
  - University District
  - Chinatown/International District
  - Rainier Valley
  - SW Delridge

- Upper 3<sup>rd</sup> Ave.
- E Precinct High Priority Individuals
- Aurora
- SoDO BIA Priority individuals

#### **LEAD & Co-LEAD Referral Pathways**

#### **Co-LEAD**

- LEAD pathway unsheltered LEAD-eligible individuals from focus impact areas (i.e., Third Ave Project)
- Encampment/Public Safety response (i.e., SW Michigan and 1st Ave S encampment resolution)

#### **Performance Metrics**

Ongoing Metrics from 2022 Contract	New Metrics for 2023 Contract	
Monthly Reporting	Monthly Reporting	
<ul> <li>Client enrollments in LEAD or Co-LEAD services;</li> </ul>	<ul> <li># of individuals referred by focus impact geographic areas;</li> </ul>	
<ul> <li># of individuals engaged in systems navigation;</li> </ul>	<ul> <li># of active clients connected to legal services;</li> </ul>	
<ul> <li># of individuals referred by referral pathway;</li> </ul>	<ul> <li># of active clients establishing lawful income source;</li> </ul>	
• # of active clients connected to behavioral health programs	<ul> <li># of substantive meetings with case managers;</li> </ul>	
and substance use treatment programs;	<ul> <li># of clients with substantive meetings in the last 30 days;</li> </ul>	
Client progression;	<ul> <li>Co-LEAD occupancy rate;</li> </ul>	
<ul> <li>Average LEAD caseload;</li> </ul>	<ul> <li>Co-LEAD average length of stay</li> </ul>	
<ul> <li>Operational Workgroup or Case Conferencing Meetings;</li> </ul>		
<ul> <li># of meetings to educate community about LEAD</li> </ul>	Quarterly Reporting	
	<ul> <li># of clients achieving at least 1 goal;</li> </ul>	
Quarterly Reporting	<ul> <li># of clients achieving goals by goal category;</li> </ul>	
Hold 3 Policy Coordinating Group Meetings	<ul> <li># of Co-LEAD exits to permanent housing, temporary housing, and homelessness</li> </ul>	

# **Program Budget and Staffing**

- Total Contract Budget for LEAD & Co-LEAD is \$14,494,732
  - HSD is holding \$2 million for Co-LEAD lease costs
- Of total contract, there are separate allocations for each program:
  - oLEAD \$9,897,522
  - ○Co-LEAD \$4,597,210
- Contract funds roughly 63 and 21 staff for LEAD and Co-LEAD, respectively.

# **Program Budget**

Funder	2023 Amount	
City of Seattle	\$9,897,522	
Recovery Navigator Program	\$1,741,009	
MIDD	\$1,347,391	
Trueblood	\$145,352	
H.R.2617 - Consolidated Appropriations Act, 2023	\$1,500,000	
<b>Total Project</b>	\$14,631,273	

The table to the left identifies total 2023 funding for the LEAD program from all funders.

# **Program Budget**

Funder	2023 Amount
City of Seattle	\$4,597,210
King County Regional Homelessness Authority	\$5,087,666 <sup>1</sup>
H.R.2617 - Consolidated Appropriations Act, 2023	\$2,673,098
Total Project	\$12,358,075

The table to the left identifies total 2023 funding for the Co-LEAD program from all funders.

<sup>&</sup>lt;sup>1</sup>Includes a projected half-year KCRHA contribution of \$2,543,883

# Questions?