

City of Seattle Boards & Commissions Notice of Appointment

Appointee Name: Eric Snow										
Board/Commission Name: Capitol Hill Housing Preservation (CHH)	on & Developme	nt Authority	Position Title: Member							
(X) Appointment OR R	eappointment	Council Confirmation required?								
		(X) Yes ☐ No								
Appointing Authority:	•	Term of Office: 3-year Term								
Council (X) Mayor Other: Specify appointing of	authority '	4/1/15 to 04/01/	CLERK							
Residential Neighborhood: Broadway										
Legislated Authority: SMC 3.110 & RCW 35.21.730759										
Background:										
Eric Snow has 25 years' experience in technology and operations leadership positions from the staff and board perspective. Mr. Snow is Digital Director of Project Coco and provides IT/CIO/COO Consulting to the Center of Digital Business Transformation. Prior to that position, Mr. Snow has a career at the American Heart Association beginning in 1998. His positions included: Vice President, Information Technology: Senior Vice President, Corporate Operations; Director, Business Relationship Management; and Director, Program Management Office. In addition, Mr. Snow has provided consulting services or served on several volunteer boards that include; Coyote Central; Mary's Place; and Lifelong.										
Mr. Snow brings a vast knowledge of corporate leadership skills, strategic planning and development skills. His also has IT, finance, facilities and HR experience with both large and small organizations.										
Mr. Snow is a resident of the Broadway neighborhood.										
This appointment represents Mr. Snow's first term on the CHH Board of Directors.										
Date of Appointment: Author	orizing Signature	(original signature): Appointing Sign	natory:						
7/17/15	Wi	Bright	Mayor Edward City of Seattle	B. Murray						

Eric Snow



Leadership

Over 25 years' experience in technology and operations leadership positions from both a staff and board perspective. Proven track record of leading for-profit and non-profits through major change initiatives including mergers, leadership changes, and financial challenges. Delivering value to an organization through the use of a strong strategic planning process and development of key performance indicators. Current experience in media, healthcare, social services and childhood education. Strong IT, Finance, Facilities and HR experience within large (\$800 million) and small (\$2 to \$15 million) organizations.

Work Experience:

Digital Director

Project Coco

2015-Present

Providing technological oversight and leadership for new media company based in Seattle and New York with a January 2016 launch. Main focus on delivering a digital content platform enabling the distribution to multiple endpoints by working with design Firms and consultants in the media industry.

- Overall Strategic Planning
- Digital Engagement Strategies
- Organizational Planning
- Program Management

IT/CIO/COO Consulting

Center for Digital Business Transformation 2014-Present

Focused on providing both **Advisory** and **Consulting** Services to small and mid-sized companies in the non-profit sectors including:

- Overall Strategic Planning
- Interim CIO/COO Staffing
- Digital Engagement Strategies
- Talent Development
- Organizational Planning
- IT Assessments
- Building Business Technology Frameworks
- Program Management

Coyote Central

Vice President - Board of Directors (Present)

Coyote Central challenges young adolescents to build competence and creativity through handson workshops with professionals in creative fields. Independent problem-solving with sophisticated skills at Coyote builds adolescents' confidence and expands their sense of personal possibility.

Mary's Place

Pro-Bono Consulting (Present)

Empowering homeless women and families to reclaim their lives by providing shelter, nourishment, resources, healing and hope in a safe community.

American Heart Association Director, Business Relationship Management 2006 – 2013

- Built a Business Relationship Management team (8-10) which provided day to day integration
 into business units for the purpose of developing technology solutions that deliver on the
 organizations strategic plan.
- Developed tools to enable facilitation of solution scenario planning sessions, creating/tracking technology roadmaps, developing funding proposals and quantifying and validating business value through a business technology framework.
- Team supported over 20 lines of business with a technology spend of \$5-6 million per year.
- Led architecture review team for the purposes of consistent enterprise solution strategy based on business directions.

American Heart Association Director, Program Management Office 2006 – 2013

- Responsible for building and maintaining a Program Management Office team (20+) including Project Managers, Business Analysts, Trainers and Change Management staff.
- This team delivered high priority solutions for the organization by adopting industry best practices around methodologies and standards (Waterfall, agile, ITIL, etc.), along with demand management practices based on a governance framework.
- Track and report on Key Performance Indicators for the organization.
- Typical Portfolio included managing an average of 40 projects costing \$15-20 million per year including staff costs.
- Major accomplishments included multiyear development of organization grant application system (grants@heart), major ERP implementations and 30+ Web property based projects,

American Heart Association Senior Vice President, Corporate Operations (COO) 2003-2006

- Responsible for all operations within a 10 state region (Pacific Mountain Affiliate) with Revenues of \$35 million.
- Successfully oversaw the merger of three existing regions into one with consolidation of systems, staff, facilities, policies and procedures and volunteer management in a twelve month period.
- Facilities: Opened, moved or closed over 30 sites during 4 year period. Included lease negotiation, build outs, staffing and training with onsite personnel.
- Finance: Overall budgeting responsibilities and development of financial metrics with reporting responsibilities to volunteer committee.
- Human Resources: Managed overall aspects of HR for 250 staff including hiring and development.
- Information Technology: Significant responsibility to drive operational efficiencies through the use of technology and general oversight of IT strategies and daily operations.
- Grants: Responsible for regions participation in the grant application process covering the budgeting, review and reporting processes.
- Board & Committees: staffed and supported both the Board of Directors and the Operations and Finance committee. Responsible for recruitment, relationship building and reporting.

Lifelong

Board of Directors (President 2010)

2006-2012

Lifelong's mission is to empower people living with or at risk of HIV/AIDS to lead healthier lives. Responsible for overall strategic planning and oversight for the \$20-\$25 million organization.

- Spokesperson for the organization including involvement in the international ANSA (AIDS Nutrition Services Alliance)
- On the ground visit to Cape Town Townships and the local Ikamva Labantu organization.
- Led Executive Director Search committee during 2011.

American Heart Association

Vice President, Information Technology - Northwest Affiliate 1998-2002

- Responsible for all aspects of Information Technology within the Northwest Affiliate (Alaska, Idaho, Montana, Oregon and Washington).
- Responsibilities included Infrastructure, networking, customer support, project management, staff management, and budget development.

Education:

University of Washington B.S., Economics

Center for Creative Leadership Strategic Leadership Course

Rome Betts Award Winner (Technology)

Skills:

Strategic Planning, Relationship building, Team Development, Portfolio Management, KPI, Exchange, Lync, Microsoft Dynamics, Vendor Negotiations, Budget Management, Security, Infrastructure, Mobile, KT Decision Making, SharePoint, Governance Structure design, Program/Project Management, Microsoft SharePoint, Office365, Dynamics, ATG, Exact Target, Blackbaud, PeopleSoft, Oracle E1, Workforce, Siebel, Microsoft Project.

Capitol Hill Housing Improvement Program (CHH) Public Development Authority

July 2015

No less than 11 members and no more than 15 members: Per RCW 35.21.730 and Seattle Municipal Code (SMC) 3.110, all subject to City Council confirmation, 3-year terms:

- 3 Mayor-appointed
- 8 to 12 Other Appointing Authority-appointed (specify): CHH Governing Council

Roster:

	Position		Position		Term Start	Term End	Term	Appointed		
*D	**G	No.	Title	Name	Date	Date	#,	Ву		
								Governing		
6	M	1.	Member	Paul Breckenridge	5/14/14	4/1/17	1	Council		
								Governing		
6	F	2.	Chair	Alice Quaintance	4/1/15	4/1/18	5	Council		
2	М	3.	Member	Heyward Watson	4/1/14	4/1/17	1	Mayor		
								Governing		
6	F	4.	Treasurer	Sharron O'Donnell	4/1/13	4/1/16	2	Council		
		_					.	Governing		
6	F	5.	Member	Paige Chapel	4/1/13	4/1/16	4	Council		
				Bob Fikso				Governing		
6	м	6.	Member	(filling remainder of unexpired term of Pam Banks)	4/1/14	4/1/17	1	Council		
0	IVI	0.	Merriner	Fall Dalks)	7/1/14	-4/-1/-1	7.000 1 .000 5.	Council		
6	F	7.	Member	Liz Dunn	4/1/14	4/1/17	4	Mayor		
					-			Governing		
6	М	8.	Member	Michael Malone	4/1/14	4/1/17	3	Council		
١.		_						Governing		
6	M	9,	Member	Matt Rowe	4/1/13	4/1/16	2	Council		
6	F	10.	Member	Rachel Ben-Shmuel	4/1/13	4/1/16	2	Governing Council		
0	A street		Melliber	Racilei Beir-Sinnaci	7/1/13	7/1/10		Governing		
6	F	11.	Secretary	Catherine Hillenbrand	4/1/15	4/1/18	3	Council		
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6	М	12.	Member	Dana Behar	4/1/14	4/1/17	2	Council		
6	М	13.	Member	Eric Snow	4/1/15	4/1/18	1	Mayor		
6	F	14.	Member	Farin Houk	4/1/12	4/1/15	1	Governing Council		
3.5	1.575 SAT		MEHINE	Turnition	7/2/22	-,, -,		Governing		
6	м	15.	Member	Drew Porter	4/1/15	4/1/18	2	Council		

Diversity Chart:					(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)	(9)
	Men	Women	Vacant	Minority	Asian- American	Black/ African American	Hispanic / Latino	American Indian/ Alaska Native	*** Other	Caucasian/ Non- Hispanic	Pacific Islander	Middle Eastern	Multi- racial
Mayor	2	1.		1		1				1			
Governing Council	6	6					AMMANAN			12	Nebell-RUNA all RABILITY		-
Other						VALUE - 1/17							
Total	8	7		1		1				13			

Key:

- *D List the corresponding *Diversity Chart* number (1 through 9)
- **G List gender, M or F

***Other Includes diversity in any of the following: race, gender and/or ability