



ENERGY & ENVIRONMENT COMMITTEE

General Manager's Report January 24, 2017



OUTAGE RESPONSE OF JAN. 8 & JAN. 16

- On January 8 and 16, equipment failures caused a loss of power to ~20K and ~22K customers, respectively. The outage causes were unrelated.
- SCL communications and crews leapt into action.
- SCL's timely response to the outages elicited kudos online.





OUTAGE RESPONSE OF JAN. 8 & JAN. 16

 SCL received 937 Twitter engagements on Jan.8 and 314 engagements on Jan. 16.

The majority of inbound messages to SCL were positive or

neutral.







DENNY SUBSTATION CONSTRUCTION UPDATE

Construction Completed May 2016 thru Jan 2017

On-Site Facility Construction:

- Soil Characterization
- Monitoring Equipment Installed
- Drilled Shafts
- Shoring
- Structural Steel Erection & Framing Ongoing

Right of Way Construction:

John St, Pontius Ave N, Minor Ave N, Denny Way

- Water Line Replacement
- Sewer Line Replacement
- **Electrical Power Vault Installations**
- **Duct Bank Construction**

Construction Scheduled for Q1-2017 thru Q2-2017

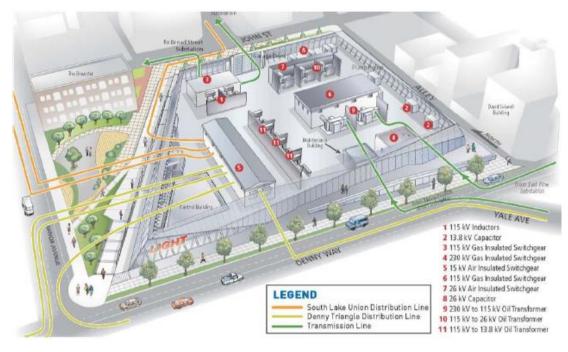
On-Site Facility Construction:

- Foundation Construction
- Structural Work
- On-Site Utility Work

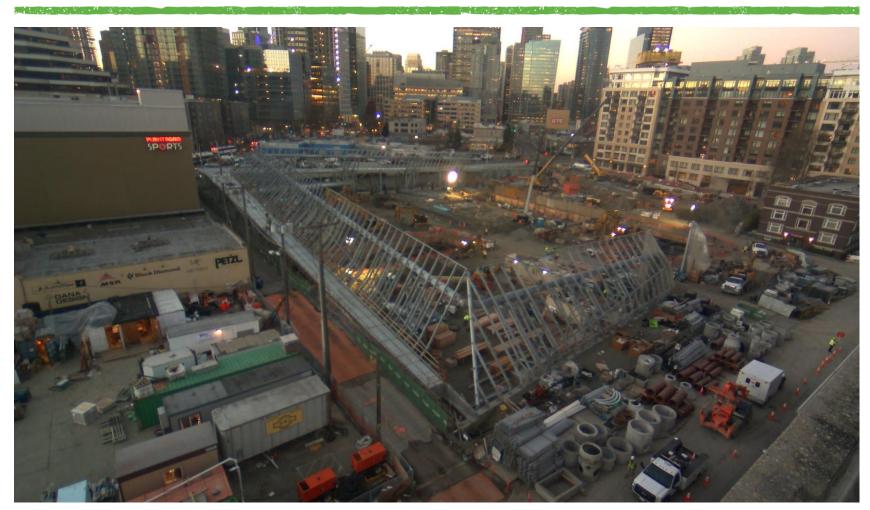
Right of Way Construction:

John St, Pontius Ave N, Minor Ave N, Denny Way

- Sewer Line Replacement
- Electrical Power Vault Installations
- Duct Bank Construction



DENNY SUBSTATION CONSTRUCTION SITE – 1/13/17



VIEW OF DENNY SUBSTATION SITE ON JOHN STREET (LOOKING SOUTH)

DENNY SUBSTATION CONSTRUCTION SITE – 1/13/17



VIEW OF DENNY SUBSTATION CONSTRUCTION SITE ON MINOR AVE N (LOOKING EAST)

DENNY NETWORK CIVIL CONSTRUCTION UPDATE

Construction Completed Feb 2016 thru Jan 2017

Duct-bank and Vault Construction (not permanent restoration) **Denny Triangle:**

- Stewart St (Minor Ave N to 6th Ave & Westlake Ave)
- Virginia St (Minor Ave to 8th Ave)
- * Completed Section with Permanent Restoration:
 - Stewart St (Boren Ave to 9th Ave)

South Lake Union:

- Minor Ave N (John St to Harrison St)
- Harrison St (Boren Ave N to Fairview Ave N)
- Republican St (Boren Ave N to Fairview Ave N)
- Thomas St (Fairview Ave N to Pontius Ave N)

Construction Scheduled for Q1-2017 thru Q2-2017

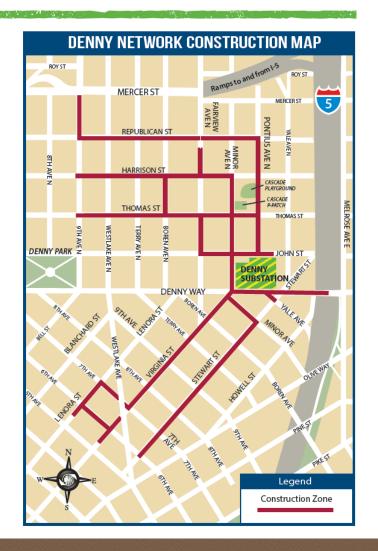
Duct-bank and Vault Construction

Denny Triangle:

- Virginia St (8th Ave to 5th Ave)
- Lenora St (6th Ave to 5th Ave)
- 6th Ave (Virginia St to Lenora St)
- 7th Ave (Lenora St to Westlake Ave)
- * Permanent Restoration will be completed on ALL streets in Denny Triangle in Q3-2017.

South Lake Union:

- Street Car Crossing at Thomas St & Terry Ave N
- Thomas St (9th Ave N to Minor Ave N)
- Harrison St (Boren Ave N to Fairview Ave N)



DENNY SUB – UNDERGROUND TRANSMISSION LINE UPDATE

- Construction Start 2020
- Construction Complete 2021
- Preferred Route Identified Q4-2016
 - OPreliminary Design (30%) Completed Q4-2016
 - Detailed Design Deferred until 2019
 - Comprehensive City Approach / RSJI



STRATEGIC PLAN METRIC SUMMARY

Customer Service and Rate Predictability	2015	2016
Outage Duration: SAIDI	62.3	61
Outage Frequency: SAIFI	0.5	0.5
Residential Customer Service	#3	#5
Business Customer Service	#2	#1
Utility Discount Program	20,779	28,865
Workforce Performance and Safety	2015	2016
Hiring Cycle	28	28
Vacancy Rate	5.4%	4.9%

Residential and Business Customer Service Metrics are the JD Power Rankings for West Region. SAIDI: Average Cumulative Minutes/Customer. SAIFI: Average Number Of Events/Customer.



STRATEGIC PLAN METRIC SUMMARY

Organizational Performance	2015	2016
Rate Ranking (among 25 Major US Cities)	#1	#1
S&P Credit Rating	AA	AA
Efficiencies (Millions)	\$18.5	\$28
Conservation and Environmental Leadership	2015	2016
Solar Installations (Number Installed)	2,244	2,695
Solar Installations (Cumulative MW)	13	16.5
I-937 Compliance	6%	9%
GHG Emissions	0	0

Rate Ranking: City Light has the lowest average rate among 25 major US cities (#1).