

**Amendment #1 to Resolution 31760 - DRAFT**  
**Sponsor: CM Herbold**  
**Civil Rights, Utilities, Economic Development and Arts Committee**

**On-going CRP Engagement:** Amending the recitals and adding a new section to the resolution reflecting Council’s preference for a more permanent Customer Review Panel structure.

- Council requests Central Staff reconcile all amendments and re-number sections to reflect the cumulative impact of all changes to the resolution.

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WHEREAS, the Council and Mayor deeply value the Customer Review Panel’s perspective when reviewing SPU’s budget and rate proposals; and

WHEREAS, pursuant to Resolution 31694, the current Customer Review Panel will dissolve upon adoption of the 2017 Strategic Business Plan Update and ongoing participation of a Customer Review Panel would help Seattle Public Utilities maintain focus on implementing the utilities’ Strategic Business Plan Updates; and

\* \* \*

Section : Customer Review Panel. The City Council requests that Seattle Public Utilities formally establish an ongoing Customer Review Panel (“Panel”) to maintain continuous stakeholder engagement after Council adoption of Seattle Public Utilities’ 2017 Strategic Business Plan (“Plan Update”). Council expects the Panel to provide ongoing oversight and direction as Seattle Public Utilities implements elements of the Plan Update and conducts future plan updates. By December 31, 2017, Seattle Public Utilities will submit legislation describing the Panel’s composition structure, appointment and confirmation rules, terms of appointment, operating rules, and any other procedural requirements necessary to deliberate and evaluate the development and implementation of Seattle Public Utilities’ strategic business plan updates. The Panel shall meet a minimum of twice a year with a minimum of two months between meetings.

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