

#### Seattle City Council Housing, Health, Energy and Workers Rights January 2018



Wing Luke Asian Museum

THE STADIUM



## Grassroots Beginning to Community Pillar

- In the late 1960s, community leaders and student activists were angered over living conditions for the elderly in single room occupancy hotels and dilapidated Chinatown/International District neighborhood
- ID Health Clinic started in 1973 as part of the civil rights movement, with the Asian community demanding equal rights and access to services
- ID Health Clinic initially focused on the needs of isolated and elderly Chinese and Filipino men with no health care
- Arrival of Vietnam War refugees in the 1970s quickly shifted services to accommodate additional languages and all ages
- Today a full-service primary care provider with 8 sites in King County, serving approximately 50 languages a year

#### **New VISION**

Healthier People, Thriving Families, Empowered Communities, A Just Society

#### **New MISSION**

Deeply rooted in the Asian Pacific Island Community, ICHS provides culturally and linguistically appropriate health and well services and promotes health equity for all.

#### VALUES

Teamwork 
Making a Difference 
Excellence Diversity
Integrity
Customer Service

## ICHS at a Glance 2016

- 28,660 unduplicated patients in 2016; 55% Seattle residents
  - Preliminary 2017 unduplicated patients: 30,578
- 142,062 FQHC visits
- 363,638 total health encounters

- Patient Income Levels
  - 44% 100% FPL and below
  - 74% 200% FPL and below
  - 8% unknown
- 59% Medicaid/CHIP
- 55% of patients in 2016 have language barriers
- 51% accessed dental services
- 20% needed enabling services
- 12% Medicare
- 11% uninsured
- 9% homeless

### Model of Care

- Population management
- Quality and data driven
- 7 sites are Patient Centered Medical and Dental Home through Accreditation Association for Ambulatory Health Care (AAAHC); 8<sup>th</sup> site new and pending
- Seattle sites
  - Chinatown/International District & Holly Park
  - Seattle World School
  - Mobile Dental Clinic serving 10 Seattle Schools and community organizations
- Model of Care evolving based on care management, case management and integration approaches

## ICHS Primary Healthcare Services

- Primary Medical
- OB/GYN
- Dental
- Pharmacy
- Laboratory
- Chinese Traditional Medicine/ Acupuncture
- Behavioral Health
- Health Education

- Women's Preventive Health
- Women, Infant & Children (WIC)
- Hepatitis B
- School Services
- Eligibility and enrollment
- Interpretation and translation
- Community Advocacy
- Vision

### Outlook

### Challenges

- Federal executive and Congressional anti-Affordable Care Act, anti-Medicaid legislation, budget and continuing attacks
  - Community Health Center funding in same boat as CHIP – expired September 31, 2017 and extended only through March after huge advocacy efforts
- Federal anti-immigrant and refugee positions
- Constantly changing regulations and reimbursement designs

#### **Opportunities**

- Best Starts for Kids
- Veterans, Seniors and Vulnerable Populations Levy
- Accountable Communities of Health (1115 Medicaid Waiver)
- City of Seattle

# Run, walk or howl into the Year of the Dog with ICHS Lunar 5K in Shoreline – February 25, 2018

THANK YOU!

Teresita Batayola, President and CEO

International Community Health Services

teresitab@ichs.com