

Attachment 2 System-Wide Performance Standards

Minimum Performance Standards					
Project Type	Core Outcomes			Entries from Homelessness	Utilization Rate
	Exit Rate to PH	Length of Stay (days)	Return Rate to Homelessness		
Emergency Shelter and Enhanced Day Centers	40% Singles 65% Families 35% (Youth & Young Adults)	90 (Singles & Families) 30 (Youth & Young Adults)	10% (Singles & Families) 20% (Youth & Young Adults)	90%	85% (Singles & Families) 90% (Youth & Young Adults)
Transitional Housing	80%	150 (Singles & Families) 270 (Youth & Young Adults)	10% (Singles & Families) 20% (Youth & Young Adults)	90%	85%
Rapid Rehousing	80%	180	5% (Singles & Families) 20% (Youth & Young Adults)	90%	NA
PSH	90% (exit to or maintain PH)	NA	5% (Singles & Families) 20% (Youth & Young Adults)	90%	85%

Target Performance Standards					
Project Type	Core Outcomes			Entries from Homelessness	Utilization Rate
	Exit Rate to PH	Length of Stay	Return Rate to Homelessness		
Emergency Shelter and Enhanced Day Centers	50% (Singles and Youth & Young Adults) 80% (Families)	30 days (Singles & Families) 20 days (Youth & Young Adults)	8% (Singles & Families) 5% (Youth & Young Adults)	90%	95%
Transitional Housing	85%	90 days (Singles & Families) 180 (Youth & Young Adults)	8% (Singles & Families) 5% (Youth & Young Adults)	95%	95%
Rapid Rehousing	85%	120 days	3% (Singles & Families) 5% (Youth & Young Adults)	95%	NA
PSH	90% (exit to or maintain PH)	NA	3% (Singles & Families) 5% (Youth & Young Adults)	95%	95%

City of Seattle HSD Performance Standards

Minimum Performance Standards: Homelessness Prevention		
Project Type	Exit Rate to PH	Return Rate to Homelessness
Homelessness Prevention	90%	3%
Target Performance Standards		
Homelessness Prevention	95%	2%

Minimum Performance Standards: Diversion	
Project Type	Exit Rate to PH
Diversion	40%
Target Performance Standards	
Diversion	50%

Minimum Performance Standards: Encampments					
Project Type	Core Outcomes			Entries from Homelessness	Utilization Rate
	Exit Rate to PH	Length of Stay (days)	Return Rate to Homelessness		
Encampments	40%	90	10%	90%	85%
Target Performance Standards					
Encampments	50%	30	8%	90%	95%

Performance Standard: Basic Day and Hygiene Centers	
Project Type	Number of Services Users
Basic Day and Hygiene Centers	Number of monthly service users as proposed in agency RFP submission

Minimum Performance Standards: Outreach and Engagement	
Project Type	Percent Referred to Shelter or an Encampment
Outreach and Engagement Programs	60%