

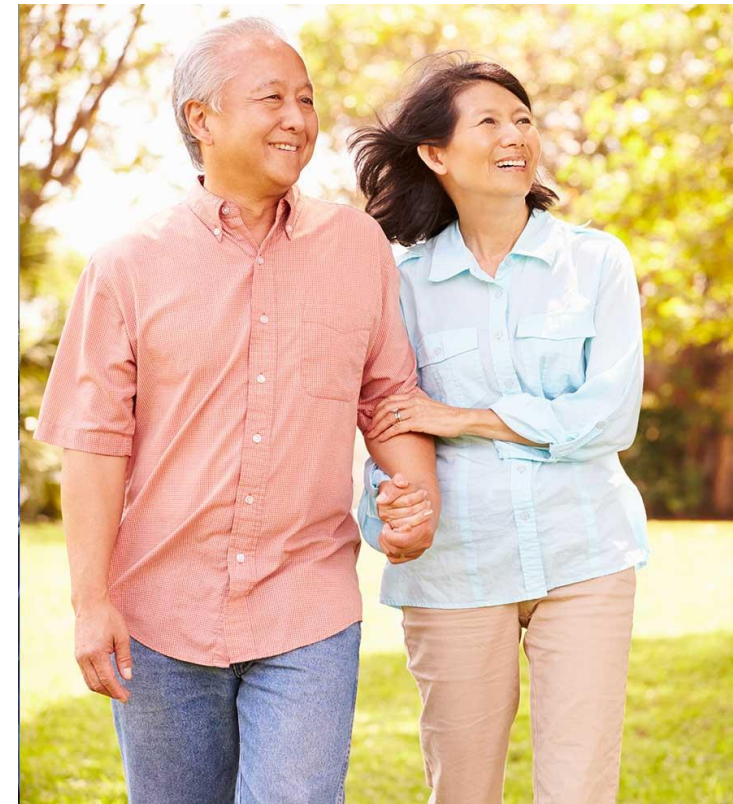
Human Services, Equitable Development & Renter Rights Committee

Human Services Department
Director's Report
May 22, 2018



Areas of Focus

- Preparing Youth for Success
- Supporting Affordability and Livability
- Addressing Homelessness
- Promoting Public Health
- Ensuring Safe Communities, Safe Lives
- Promoting Healthy Aging



Making a Measurable Impact

Measure	2017 Actual	2018 Target*	2018 March
# of youth placed in internships through SYEP†	659	500	NA
# of households enrolled in the Utility Discount Program (monthly unduplicated)	32,876	34,000	33,064 (629 new)
# of emergency meals provided	943,763	439,409	268,119
# exiting to permanent housing (all KC continuum)	4,895	6,285	1,440
# of family caregivers engaged (unduplicated for KC)	897	950	270
# of vulnerable adults receiving long-term case management (monthly unduplicated)	11,221	11,497	11,601
# of domestic violence, sexual assault, and commercial sexual exploitation survivors receiving support services	4,999	4,141	409
# primary care medical visits provided to low-income‡ individuals	179,040	187,409	52,657
% of Family Resource Center participants improve individual and family skills related to parenting and family interaction§	98%	80%	NA

* In cases where the 2018 Target is lower than the 2017 Actual: the Target is the contracted capacity with providers and any previous success over that is voluntary, and therefore not guaranteed from year-to-year.

† The majority are placed between July-August

‡ Below 200% of the Federal Poverty Level/uninsured or insured

§ Data collected from surveys administered four times per year



2018 Workplan

<ul style="list-style-type: none">• Deepen racial equity lens in HR and RFP practices• Change Team & Senior Leadership Team retreat; PolicyLink Conference• Community Health Engagement Location (CHEL) siting	<ul style="list-style-type: none">• Released Competitive Funding Processes for: Family Support, Legal Services, Senior Centers• Inaugural Innovation Fund learning circle/celebration	<ul style="list-style-type: none">• Communities of practice for skill and leadership development• “Engage at Every Age” event• 1st Human Trafficking Awareness event and Denim Day event
<p>Racial Equity – Results – Stewardship – Employees – Innovation</p>		

