

City-funded Homeless Services System First Quarter Performance 2018

6/26/2018

Human Services



City of Seattle

Presentation Overview

- Q1 Results Summary
- Investment Principles
- System and Budget
- Q1 Results by Project Type
- Questions



Q1 2018 Results Summary



3,030 household (consisting of 1 or more people) exits to housing from the homeless services system and maintenance of permanent supportive housing



1,241 more household exits than Q1 2017

**EMERGENCY
SYSTEM**



221 households successfully diverted from the emergency system



67% of 1,773 shelter beds come with additional services at enhanced shelters



There are programs in every project type that are meeting performance standards



Housing programs have increased rates of success in moving clients to housing in Q1 2018 when compared to Q1 2017

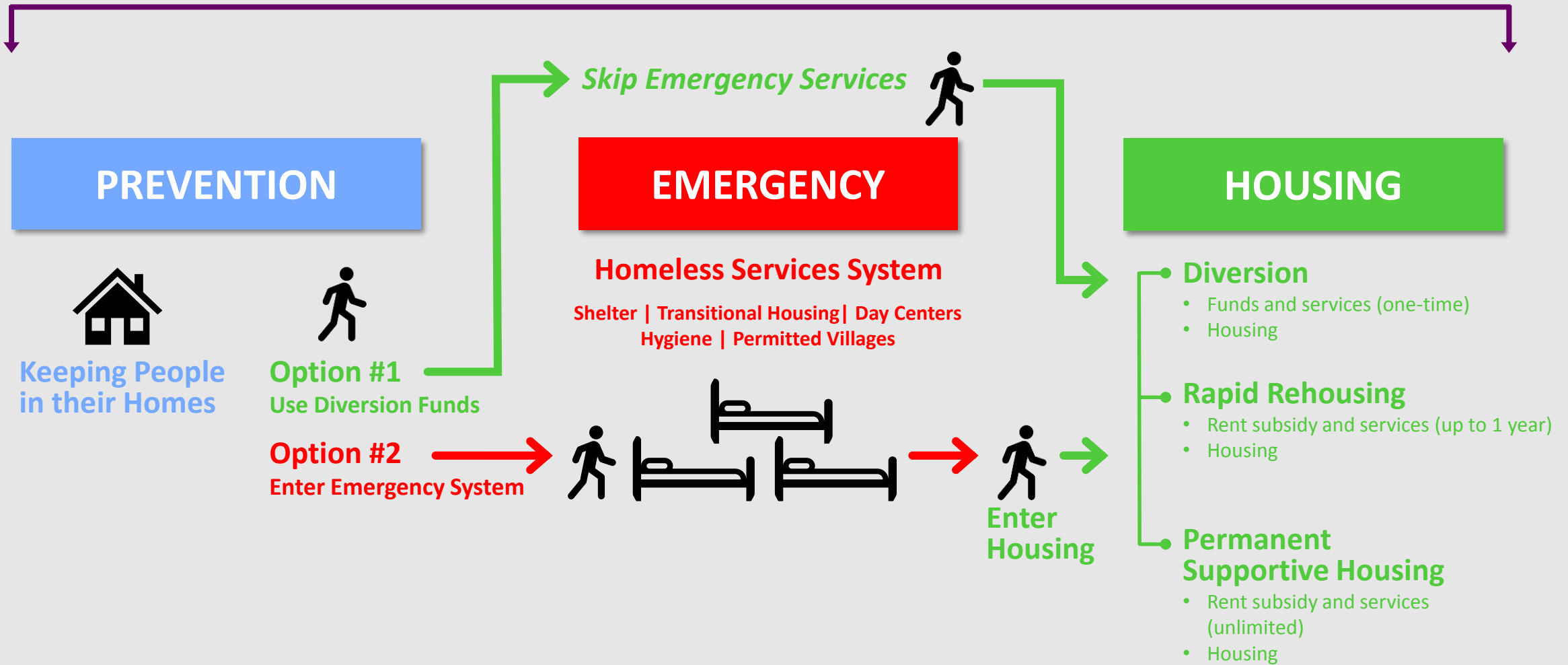
HSD Homeless Response Principles

Create a Person-centered Homeless Services System

Invest in Programs that Work

Address Racial Disparities

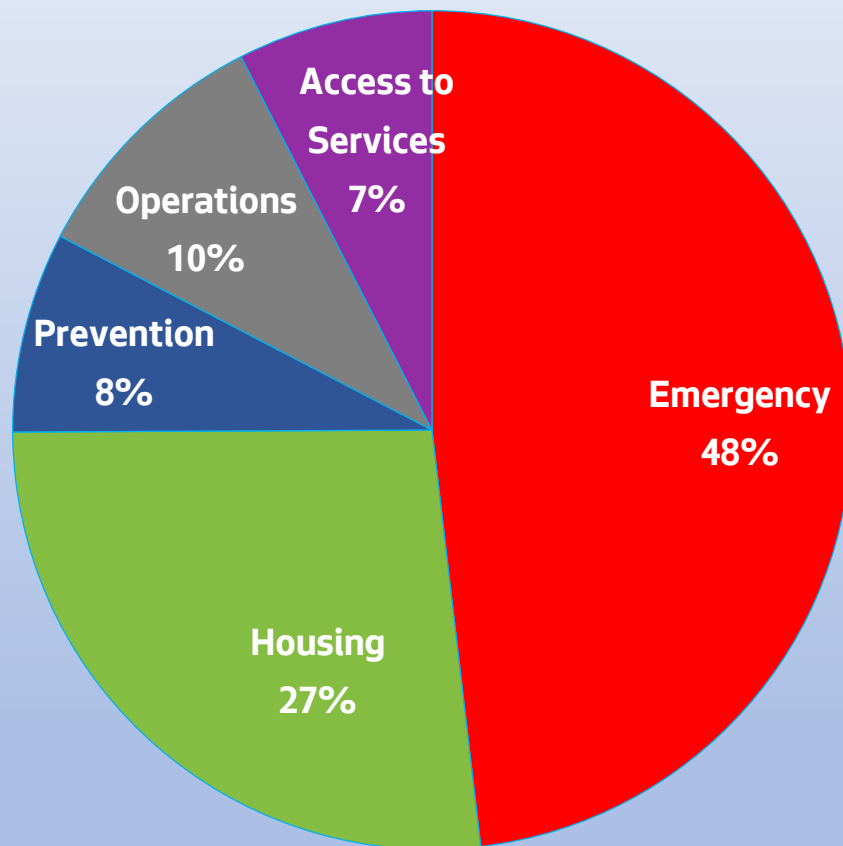
Outreach and Case Management



City of Seattle Homelessness Response Budget*

\$84 Million Total Investment;

including \$76.9M in HSD Homeless Services Budget



Emergency \$40.4M**

Shelters, Villages, Hygiene, Outreach, Navigation Team

Housing \$22.5M

Permanent Supportive Housing, Rapid Rehousing, Diversion

Prevention \$6.5M

Homelessness prevention

Access to Services \$6.3M

211 Referral Service, Healthcare for the Homeless

Operations \$8.3M

Staffing, Administration, Clean up Costs

* 2018 Amended Budget as of June 18, 2018

**Investment descriptions do not include all funded programs

PREVENTION

Prevention is successful when people maintain housing and don't become homeless

Year	Investment (annual)	Served in Q1	Total Exits (anywhere)	Exits to PH	Rate of Exit to PH
2017	\$3M	615	193	182	94%
2018	\$6.5M	678	169	151	89%

Q1 Takeaway:

- Rate of people maintaining housing looks lower in 2018

Why?

- 3 new programs, with \$1.3M investment, were ramping up in the first quarter
- Prevention programs must keep client records open for 90 days so the outcomes of Q1 services may not show up until Q2

SHELTER

Shelter is successful when people leave a shelter program and move into permanent housing

Type	Year	Beds	Investment (annual)	Served in Q1	Total Exits (anywhere)	Exits to PH	Rate of Exits to PH
Basic	2017	964	\$14.1M	3257	2045	103	5%
Enhanced	2017	749		1815	1153	194	16.8%
Basic	2018	588	\$15.5M	3396	1325	50	3.8%
Enhanced	2018	1185		2800	1457	299	20.5%

Q1 Takeaways:

- 67% of shelter beds provide enhanced services, an increase of 23% over 2017
- Enhanced shelter moves people six times more successfully than basic shelter

CITY-PERMITTED VILLAGES

Villages are successful when people leave a village and move into permanent housing

Year	Beds in Q1	Investment (annual)	Served in Q1	Total Exits (anywhere)	Exits to PH	Rate of Exits to PH
2017	133	\$1.5M	224	60	11	18%
2018	306	\$2.3M	354	106	18	17%

Q1 Takeaways:

- 173 safer spaces were added in 2018
- 5 villages do not offer intensive services

TRANSITIONAL HOUSING

Transitional Housing is successful when people leave TH within 2 years and move to permanent housing

Year	Units	Investment (annual)	Served in Q1	Total Exits (anywhere)	Exits to PH	Rate of Exits to PH
2017	833	\$3M	775	196	110	56%
2018	717	\$3M	672	175	103	59%

Q1 Takeaways:

- HSD successfully transitioned TH to serve youth and young adults
- The rate of success has already improved

Why?

- TH is more effective for youth and young adults than it is for other populations

DIVERSION

Diversion is successful when one-time funding or services help people to bypass shelter and move directly to housing

Year	Investment (annual)	Served in Q1	Total Exits (anywhere)	Exits to PH	Rate of Exits to PH
2017	\$1M	314	259	159	61.5%
2018	\$2M	374	275	221	80.5%

Q1 Takeaways:

- More people are being diverted from entering the homeless system
- Rate of success has increased by 19%

Why?

- HSD supported training on best practices in Diversion
- Diversion is integrated into shelter and outreach programs in 2018

RAPID REHOUSING

Rapid Rehousing is successful when people live in their own housing without on-going subsidy

Year	Investment (annual)	Served in Q1	Total Exits (anywhere)	Total Exits to PH	Rate of Exits to PH
2017	\$4.3M	605	165	120	73%
2018	\$7.2M	629	194	161	83%

Q1 Takeaways:

- Increased both the number of households served and the rate of success
- RRH remains a cost-effective project area

Why?

- RRH is a nation-wide best practice
- HSD is leading training for providers on best practices for RRH

PERMANENT SUPPORTIVE HOUSING

PSH is successful when people remain housed in a PSH unit or move to other permanent housing

Year	Units	Investment (annual)	Served in Q1	Total Exits (anywhere) or maintain housing	Exits to PH and maintain	Rate of Exits to PH
2017	1107	\$9.3M	1711	1712	1684	98%
2018	1922	\$13.2M	1833	1905	1881	99%

Q1 Takeaways:

- Continued success in helping chronically homeless people find and maintain housing
- 31 exits to housing from PSH and 1850 households who have maintained their housing in PSH

Why?

- PSH is the most effective housing program for chronically homeless people

Questions?

