

Expanding SPU Customer Review Panel



Proposed Legislation

- Resolution 31800 establishes an ongoing Customer Review Panel to maintain continuous stakeholder engagement as SPU implements its sixyear Strategic Business Plan and conducts Plan updates.
- This legislation would amend Resolution 31800 to:
 - ☐ Increase the number of Panel members from nine to 11 members to allow for a more diverse set of customer views.
 - ☐ Modify member terms to reflect the addition of members.
- Strategic Business Plan updates and attendant rate revenue subject to Council and Executive approval.

Questions?

