# Human Services, Equitable Development & Renter Rights Committee

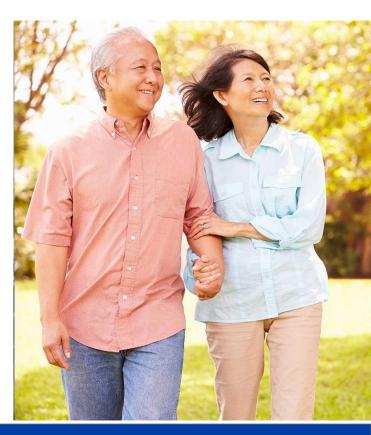
Human Services Department Director's Report July 24, 2018



#### Human Services Department

### **Areas of Focus**

- Preparing Youth for Success
- Supporting Affordability and Livability
- Addressing Homelessness
- Promoting Public Health
- Ensuring Safe Communities, Safe Lives
- Promoting Healthy Aging





#### Making a Measurable Impact

Measure	2017 Actual	2018 Target <sup>*</sup>	2018 May YTD
# of youth placed in internships through SYEP <sup>+</sup>	659	500	NA
# of households enrolled in the Utility Discount Program (monthly unduplicated)	32,876	34,000	<b>33,545</b> (YTD new 2,833)
# of emergency meals provided	943,763	439,409	484,810
# exiting to/maintaining permanent housing <sup>‡</sup> (programs with HSD funds)	4,895	7,400	<b>3,030</b> (Jan-Mar)
# of family caregivers engaged (unduplicated for KC)	897	950	460
# of vulnerable adults receiving long-term case management (monthly unduplicated)	11,221	11,497	11,309
# of domestic violence, sexual assault, and commercial sexual exploitation survivors receiving support services	4,999	4,141	2,248
# primary care medical visits provided to low-income <sup>§</sup> individuals	179,040	187,409	83,158
% of Family Resource Center participants improve individual and family skills related to parenting and family interaction	98%	80%	100%

\* In cases where the 2018 Target is lower than the 2017 Actual: the Target is the contracted capacity with providers and any previous success over that is voluntary, and therefore not guaranteed from year-to-year.

<sup>+</sup> The majority are placed between July-August

‡ Data provided quarterly

§ Below 200% of the Federal Poverty Level/uninsured or insured ¶ Data collected from surveys administered four times per year Human Services Department



## 2018 Highlights

• Change Team & Senior Leadership Team retreat; PolicyLink Conference

 Launched the "How to Do Business with HSD" Webpage including Funding Manual

**Inaugural Innovation Fund** 

learning circle/celebration

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- Released 2018 Competitive Funding Processes for:
  - Senior Centers
  - Gender-based Violence Survivor Services
  - Opportunity Fund
  - Family Support
  - Legal Services
- Mayor's Path to 500

- "Engage at Every Age" event
- Elder Abuse lunch-n-learn and Awareness Day
- 1<sup>st</sup> Human Trafficking Awareness event; DVSA 5k Walk/Run
- Summer Meal Kick off
  event

**Racial Equity – Results – Stewardship – Employees – Innovation** 



**Human Services Department**