



## Feedback on OPA Presentation at Sergeant Skills Training

### About

OPA circulated surveys to the 188 attendees of the Sergeant Skills Training 2.5-hour OPA presentation block. The following information summarizes the feedback received.

### Survey Analysis

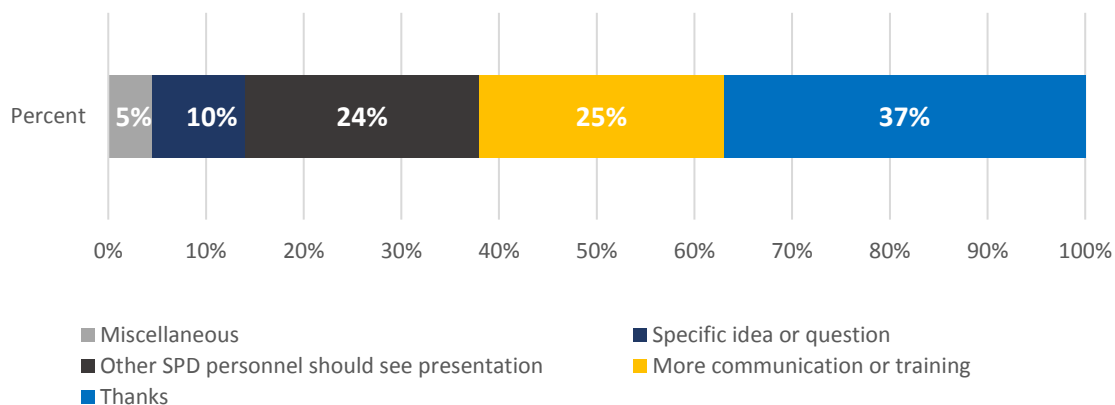
The following questions were rated on a scale of 1 to 5, with 5 being "strongly agree" and 1 being "strongly disagree."

Question	Mean Ranking
Was the information helpful?	4.6
Was the presentation easy to understand?	4.6
Was there content you can apply immediately?	4.5
Was the presentation the right length of time?	4.3

### Comments and Suggestions

A total of **126 unique comments** were provided in response to the below open-ended questions. Responses were coded and grouped into five categories for ease of analysis.

- **What would you change to make the training better?**
- **Any other comments or suggestions?**



**37% conveyed thanks and/or applauded the presentation.**

- "Really appreciate you coming in and shedding some light on OPA and the process."
- "In 10 years, this much transparency has never been available with OPA."
- "I appreciate your open mindedness and sincerity in wanting to better the department."
- "This is the first time in my career I have seen an OPA Director come to talk to us."

**25% requested additional communication or training from OPA.**

- "Would be interested in more training (like twice per year)."
- "OPA should come to precincts to give more frequent updates on trends."
- "I would have broken this out into a standalone block (4-6 hours)."

**24% said other SPD personnel should see the presentation.**

- "Wider audience - this needs to go out to the command involved in review process."
- "Try to incorporate this training for officers and detectives in 2019."
- "Need to get out to as many officers to get buy-in and gain trust."

**10% had a specific idea or question.**

- "You talked about professionalism, force and bias - seems like there should be something presented about de-escalation."
- "Have your sergeants educated about follow-up unit procedures. This could assist in placing more complaints in the frivolous/contact log category."