Seattle City Council
Select Committee on Housing & Homelessness:
Homelessness System Redesign

March 2019

NIS National Innovation Service

Today's Goals

- Familiarize people with the current roles and workstreams of consultants
- Discuss how implementation will be managed
- Identify council decisions

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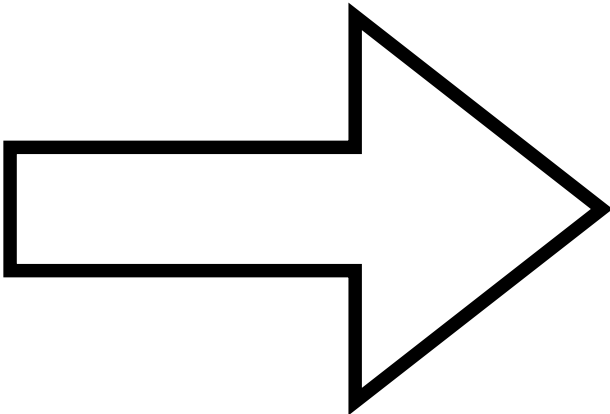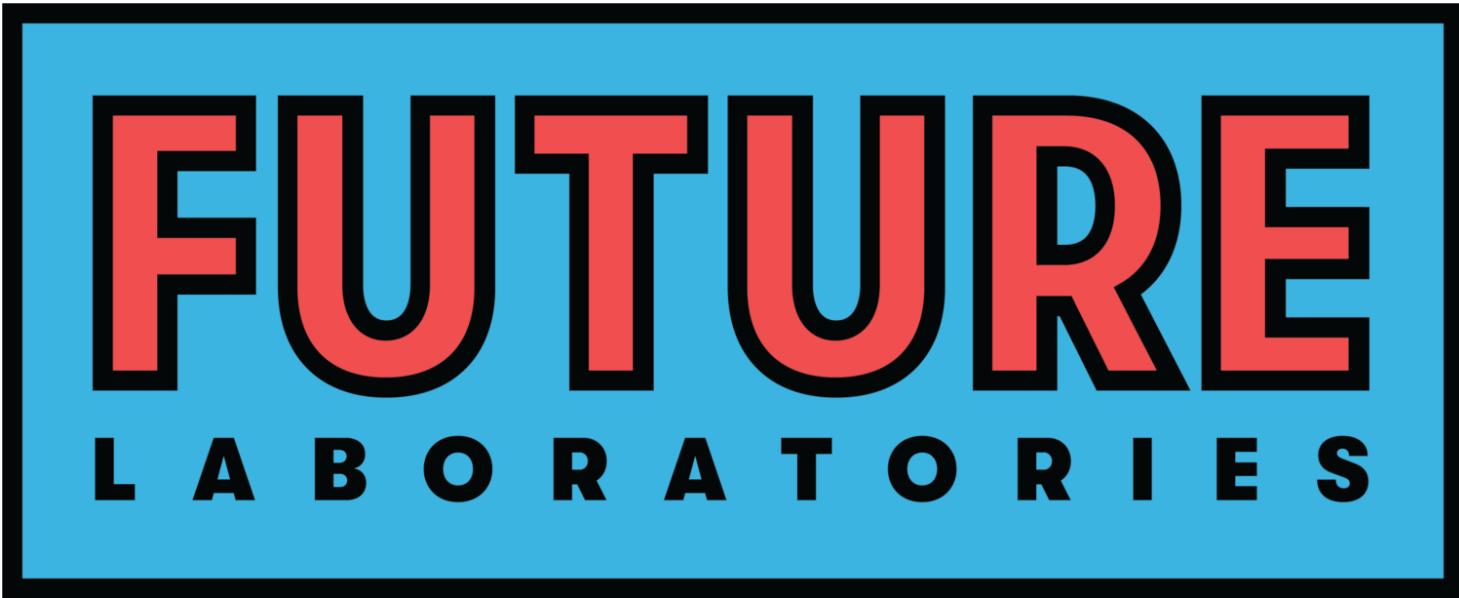
Our (new) Role

PAST

Executing the work

⟶

- Policy Development
- Community Engagement
- Developing assets

PRESENT

Managing the project

- Identifying priorities
- Managing timelines
- Resolving issues

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Roles and Workstreams

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Goals

- Build runway for new regional authority by focusing on the following actions from the fall report:
    1. System-wide theory of change
    2. Consolidate under one regional authority
    3. Become accountable to customers
    8. Create a defined public-private partnership

Inputs

- Customers
- Agency Staff
- City + County Council
- Mayor & Executive
- Providers
- Private Sector Partners
- Phase 1 report

Outputs

- Organizational Infrastructure
- Funders collaborative

CSH

Goals

- Draft and finalize a Regional Action Plan (RAP)
- Support change management

Inputs

- NIS Report
- Focus Strategies Data
- Customers
- City + County Council
- Mayor & Executive
- Providers
- Private Sector Partners

Outputs

- A plan for regional programs and policies
- Program-level metrics, strategies, and goals

Goals

- Analyze investments of City of Seattle, King County, suburban cities, and philanthropy
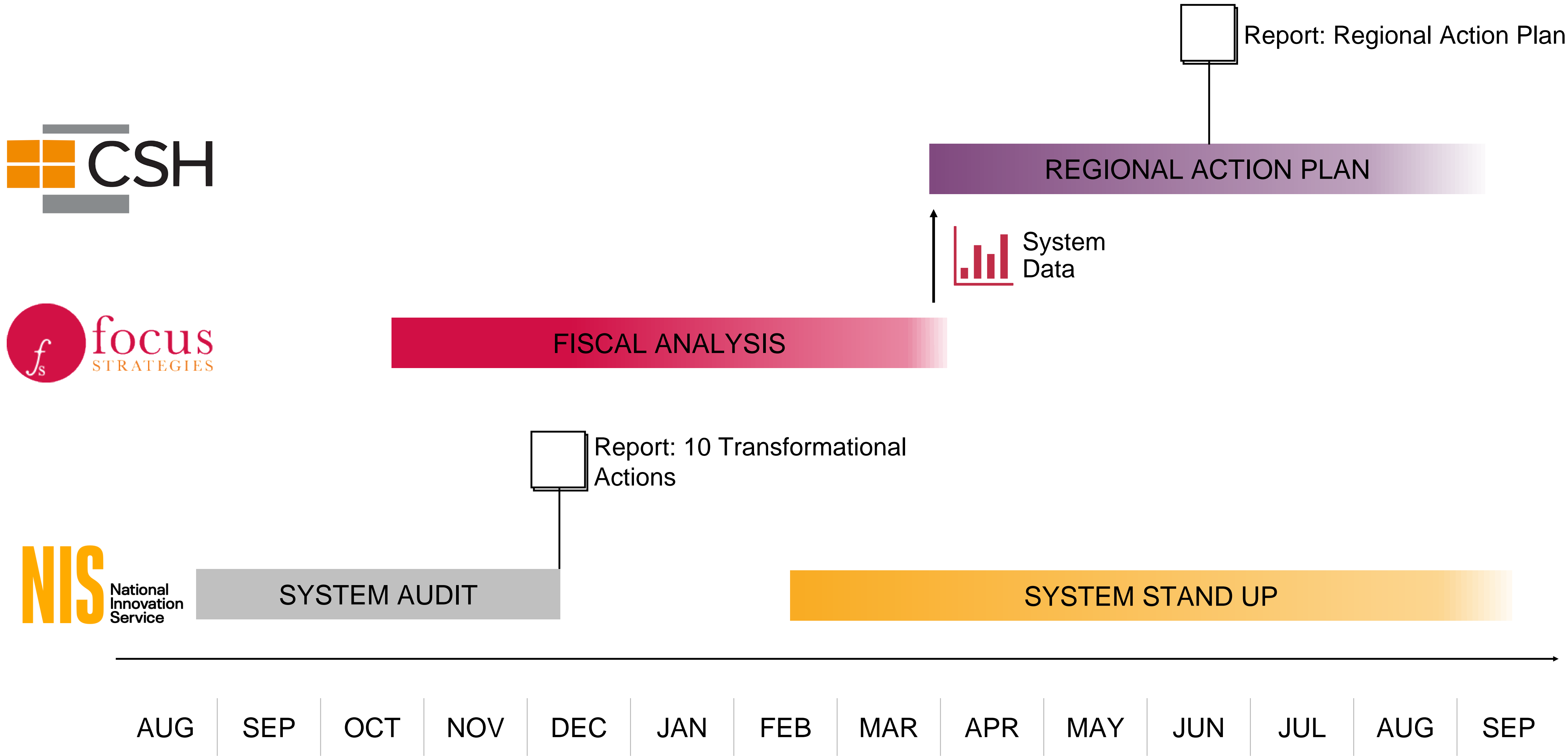- Analyze homeless system performance

Inputs

- Budgets / Investments
- Homelessness Management Information System Data
- Housing Inventory Count Data
- Key Informant Interviews
- System admins + Staff

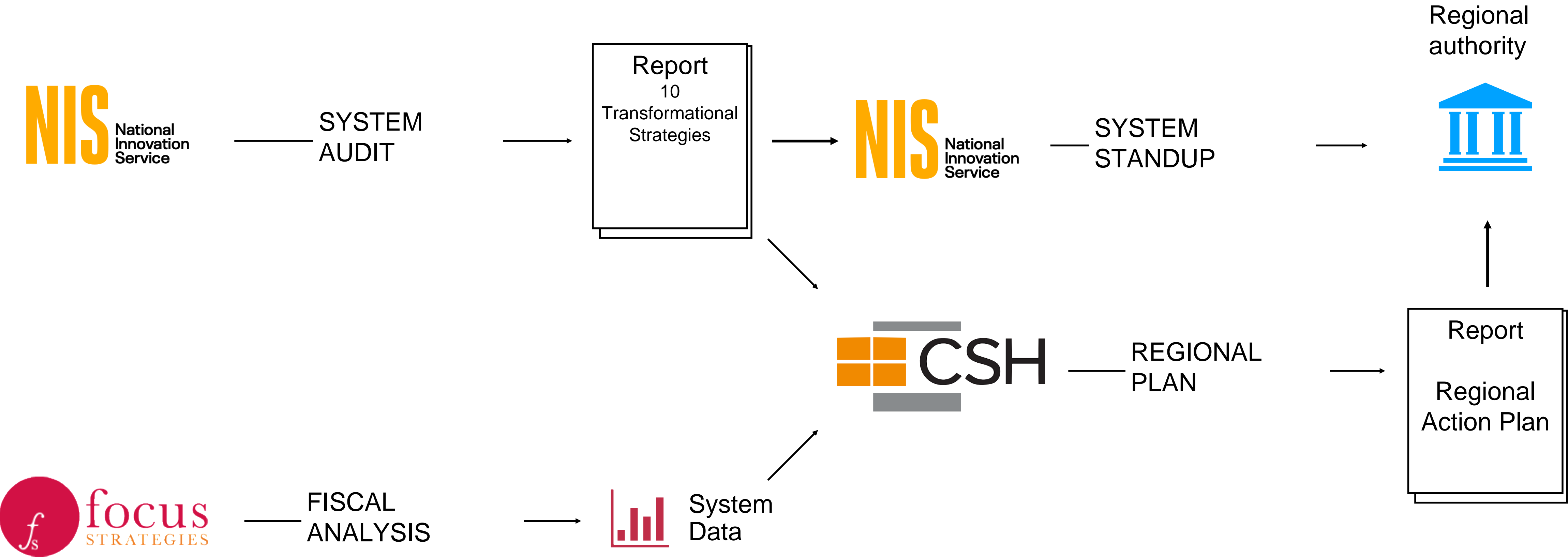## Outputs

- Cleaned data analysis for CSH to incorporate into the Regional Action Plan (RAP)

CURRENT ROLES AND WORKSTREAMS

Report: Regional Action Plan

REGIONAL ACTION PLAN

System Data

FISCAL ANALYSIS

Report: 10 Transformational Actions

SYSTEM AUDIT

SYSTEM STAND UP

| AUG | SEP | OCT | NOV | DEC | JAN | FEB | MAR | APR | MAY | JUN | JUL | AUG | SEP |

CURRENT ROLES AND WORKSTREAMS

NIS National Innovation Service

SYSTEM AUDIT →

Report
10 Transformational Strategies

→ **NIS** National Innovation Service

SYSTEM STANDUP →

Regional authority

focus STRATEGIES

FISCAL ANALYSIS →

System Data →

CSH

REGIONAL PLAN →

Report

Regional Action Plan

Implementation Management

Purpose

1. To establish accountability between the city, the county, and key community stakeholders throughout the implementation process

2. To engage key stakeholders to inform decision-making processes

Staff Structure

- Steering Committee
- Four working groups

IMPLEMENTATION MANAGEMENT

Steering Committee Membership *

Implementation Leads

NIS

HSI

Seattle Office of Housing

DCHS

Public Health Department

All Home

Lived Experience Coalition

Sound Cities Association

USICH

Philanthropy

Business Partners

Labor Unions

Providers

Advocates

Council Central Staff

*Specific individuals are currently being identified

WORKING GROUPS:

Organizational Stand-up	Community Engagement	Policy and Planning	External Affairs
DCHS division director	LEC	DCHS managerial staff	DCHS managerial staff
DCHS managerial staff	Community coalitions	HSI managerial staff	Office of the Mayor
HSI director-level staff	Homelessness Advocates	All Home managerial staff	Office of the County Exec.
HSI manager-level staff	Providers	USICH	All Home
All Home managerial staff	SCA	Suburban cities policy managers	Pyramid
Labor	All Home	Raikes Foundation	Chamber of Commerce
Council Central Staff	DCHS staff	Council Central Staff	Providers
Equity and Homelessness Advocates	HSI staff	Labor	Labor
NIS	Labor	Providers	Council Central Staff
	Council Central Staff	Equity and Homelessness Advocates	Equity and Homelessness Advocates
	Equity and Homelessness Advocates		NIS
	NIS		

Decision Making Structure

Working Groups
Process and implementation

Organizational Stand-up

Community Engagement

Policy and Planning

External Affairs

Steering Committee
Process management, coordination, and strategy

City and County Councils
Decisional authority

Legislative Process

City and County Executive Leadership
Decisional authority

Council Decisions

Council Decision	Parties Consulted or Involved	Timeline	Workstream
Approve legal structure for new entity.	Council client group, NIS, Implementation Steering Committee, County Executive, Mayor	Spring	Finalize Legal Structure for New Entity
Adopt resolution affirming regional governance – *formal vote*		Spring	
Approve scope of charter for new entity – *may need formal vote*	Lived Experience Coalition, NIS, Leads, Implementation Steering Committee, Council client group, Mayor, County Executive	Spring	Draft, Socialize and Ratify an Inter-local Agreement
Adopt Inter-Local Agreement – *formal vote*	Council client group, Lived Experience Coalition, NIS, Implementation Steering Committee, County Executive, Mayor	Spring	Draft, Socialize and Ratify an Inter-local Agreement
Approve external partners agreement with new entity.	Chamber of Commerce, Ballmer, Other Funders	Summer	Support the Establishment of a Funder's Collaborative
Approve Regional Action Plan	CSH, Lived Experience Coalition, NIS, Leads, Implementation Steering Committee, Council client group, Mayor, County Executive	Summer	
Approve new entity Board members – *may need formal vote*	Council client group, Lived Experience Coalition, Implementation Steering Committee, County Executive, Mayor, NIS	Summer	Finalize Board Structure, Recruitment, and Training Curriculum for Board Members.
Adopt budget request – *formal vote*	Implementation Steering Committee, CSH, NIS, Core Leads, Mayor, County Executive	Fall	Establish New Entity Finance Structure

Thank you

National Innovation Service