

# COMMUTER BENEFITS ORDINANCE OUTREACH PLAN



### Commuter Benefits Ordinance INTRODUCTION

## Ordinance Outreach PRESENTATION OVERVIEW

- 1. Brief Overview
- 2. Outreach Methods & Strategies
- 3. Current Metrics

#### **Commuter Benefits Ordinance INTRODUCTION**

#### Who is Commute Seattle?









### Commuter Benefits Ordinance INTRODUCTION

## Ordinance Outreach BACKGROUND

Pre-Tax Transit Benefits are a cost-neutral way for businesses to reduce the burden of commuting for their employees and contribute to a greener city.

Tax allowances for commuting expenses outlined in IRS Code Section 132(f). Available to all W-2 recipients through their employers. This tax-free subsidy or pre-tax transit spending is capped at \$265 per employee per month for buses, light rail, ferry, water taxi, and vanpool.

### Commuter Benefits Ordinance INTRODUCTION

## Ordinance Outreach MESSAGING

We work with businesses and budgets of every size within Seattle.

Outreach to employers will be a multi-media approach with general messaging that encourages employers

to comply by providing step by step resources to:

- Offer Pre-Tax Benefits
- Provide ORCA Cards



## Ordinance Outreach COMPONENTS

1. Commuter Benefits Hotline

2. In-Person Outreach

3. Digital and Video



## Ordinance Outreach METHODS

2019-2020

### Digital Outreach Jan 2019

Industry and local chain focused outreach. As well as informational short video to be developed.

#### Hotline Live

April 2019

All marketing materials updated to advertise specialized resource hotline.

#### In-Person

Outreach

June 2019

Provided participating employees with information on compliance.

#### Webinars

July 2019

Employer-focused webinars on ORCA Business programs and Pre-Tax commuter benefits.

### Post-Effective Date

Jan 2020

Continued outreach to employers.

#### **Ordinance Outreach**

#### Resource Hotline

Direct connection to all Commuter Benefit Ordinance related questions.

- Shared via:
  - Marketing collateral
  - E-blasts
  - Partner Organizations

Translated into 7 languages.



Call the Pre-Tax hotline (206) 613-3243





### COMMUTER BENEFITS ORDINANCE MARKETING STRATEGIES

#### Ordinance Outreach

### **Updated Toolkit**

Simple 3-Steps to Start toolkit to provide employers with next steps after consultations.

- 1. Survey your employees
- 2. Decide on your offerings
- Lay out policies

### TAX-FREE COMMUTER BENEFITS GUIDE

Offer tax savings and incentives to help your employees get to work!



#### **Ordinance Outreach**

#### In-Person

- Neighborhood and industry specific collateral
- Targeted outreach to underperforming areas
- Informational tabling at:
  - Convention Center
  - Chamber events
  - Co-working spaces
  - Commercial centers



#### ORCA For Business INDUSTRY SPOTLIGHT: NONPROFIT

#### WHY NONPROFITS LOVE ORCA TRANSIT PASSES

6 Passport is an affordable benefit for our business to provide, a big bang for the buck!

Executive Director, Rebecca Sadinsky PCC Famland Trust



#### ORCA BY THE NUMBERS

1,000+

Puget Sound businesses offer ORCA

600+

Operate in Downtown Seattle

70+ Nonprofits

95%

Renew annually

#### **ORCA FOR BUSINESS**

A suite of employer subsidy programs that enhance your organization's employee benefits by providing access to our local and regional transit systems.

No matter your budget or company size, ORCA for Business has a great commuter program for you.

> Join the 1,000+ Puget Sound businesses offering ORCA



Commute Seattle is a partnership of King County Metro, the Downtown Seattle Association, City of Seattle and Sound Transit. Together we foster mobility partnerships and services to keep Seattle moving and thriving for all.

commuteseattle.com

#### **Ordinance Outreach**

### Digital and Video

- Informational webinars
- Video collateral
- Digital postcard in collaboration with:
  - Office of Labor Standards
  - Office of Economic Development



### Commuter Benefits Ordinance YEAR TO DATE METRICS

## Ordinance Outreach CURRENT METRICS

- 70+ businesses consulted
   Including local chains:
- Bartell's Drug Stores
- Rudy's Salons
- Marination Restaurants
- Sea Creatures Restaurant Group









### Commuter Benefits Ordinance OUTREACH OPTIONS

# CONTACT US TODAY!

HOTLINE

206-613-3243

**WEBSITE** 

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