# SPU's Accountability and Affordability Plan

December 10, 2019



# **Discussion Objectives**

- Plan overview and highlights
- Relationship between accountability and affordability plan and upcoming Strategic Business Plan
- Implementation & Next Steps



# Council Resolution 31760 (2017)

*"Prepare an accountability and affordability strategic plan focused on managing future rate increases and corporate performance for inclusion in the 2021-2026 Plan Update."* 



## Focus on Accountability & Affordability

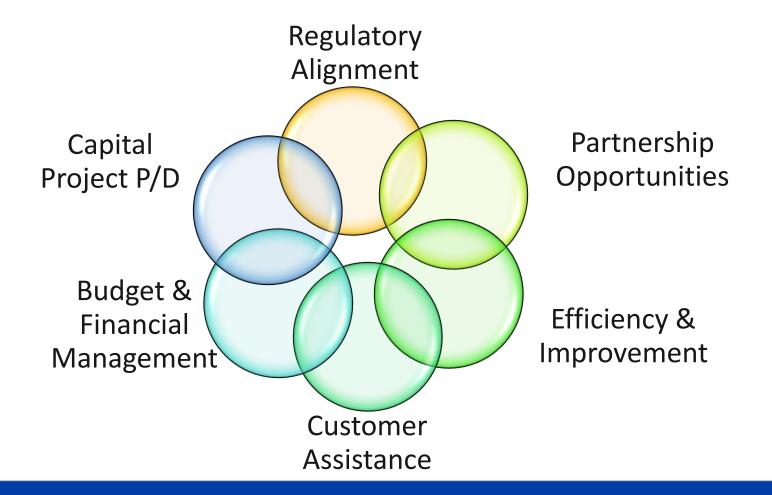
Challenge:

- Unaffordable rates for many customers
- Increasing needs/costs
- Value not always clear





### **Six Practice Areas Define the Work**





## **Development Work**

- Cross-organization work team
- 20 Workshops
- 150+ participants
- Executive team work sessions



#### **Builds on Foundation & Addresses Gaps**





## **Bias towards action**

- 12 Strategies
- •47 Actions
- Initial Implementation
  Plan





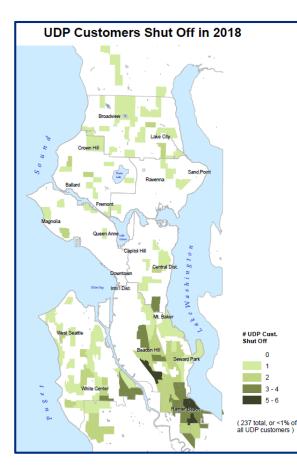
#### **Practice Area: Capital Planning & Delivery**







#### **Practice Area: Customer Assistance**

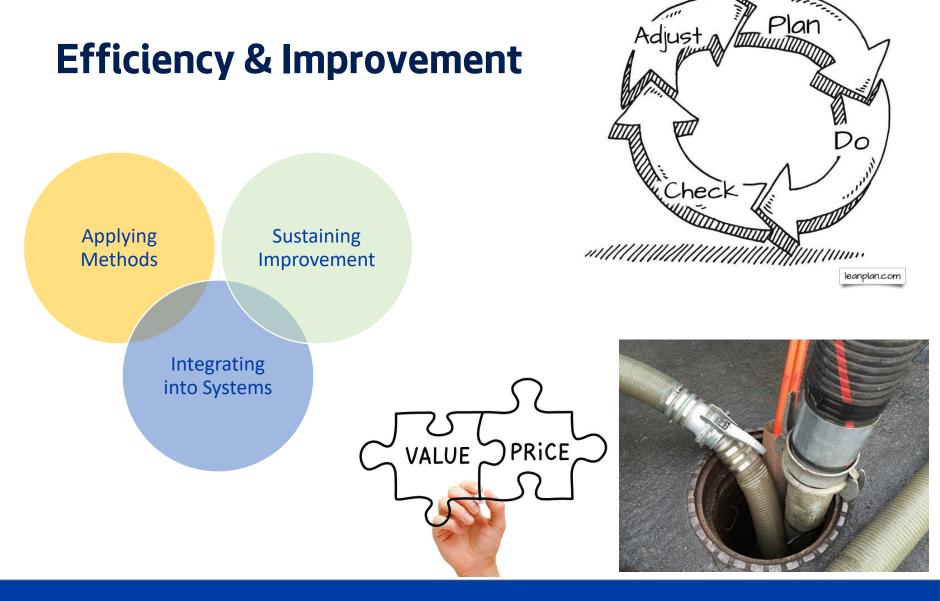














#### **Practice Area: Regulatory Alignment**

- Upstream regulatory influence
- Flexibility to reduce costs and risks
- Highest benefit/cost to the community
- Meeting the intended impact





#### **Practice Area: Partnerships**

- Build community capacity and generate multiple community benefits
- Innovation and leveraging resources
- Reduce costs & share risks with partners







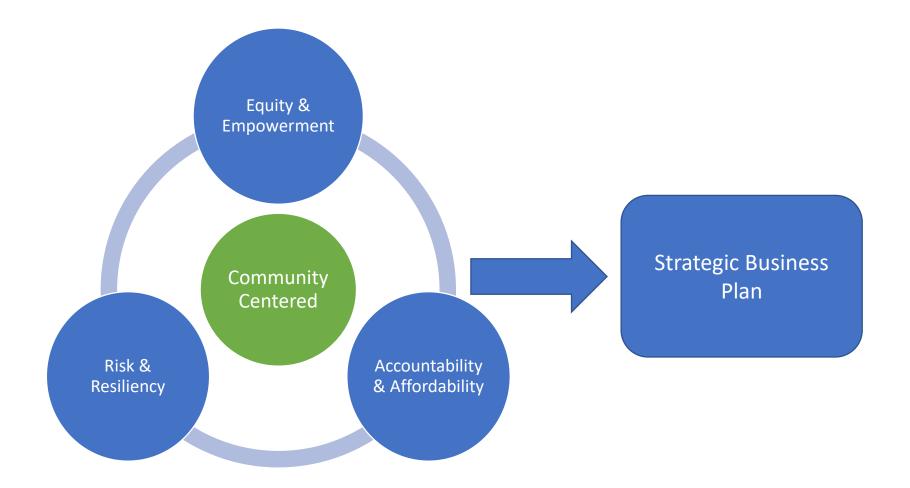
## **Practice Area: Budget & Financial Mgmt**

- Long-term financial health
- Control costs & manage risks
- Streamlining processes
- Better prioritize investments











## **Implementation & Next Steps**

- Ongoing program management
- 25 actions in progress
- Integrate with upcoming Strategic Business Plan

