

# Council Update: Navigation Team

Select Committee on Homelessness  
Strategies and Investments



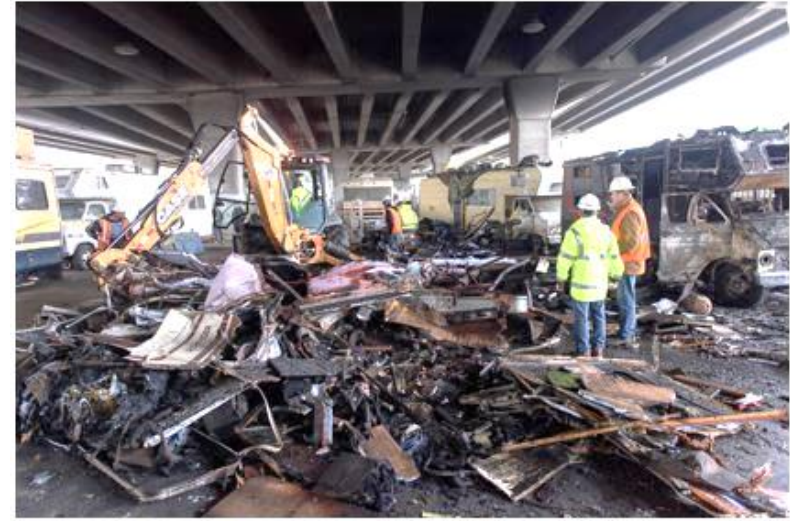
# Topics

- **Navigation Team overview**
- **Navigation Team referral process and outcomes**
- **2019 outreach data, including engagements, referrals, services requested and shelter enrollments**
- **Navigation Team removals, including obstruction information**
- **Removal data and obstruction information**
- **Early 2020 diversion strategies**



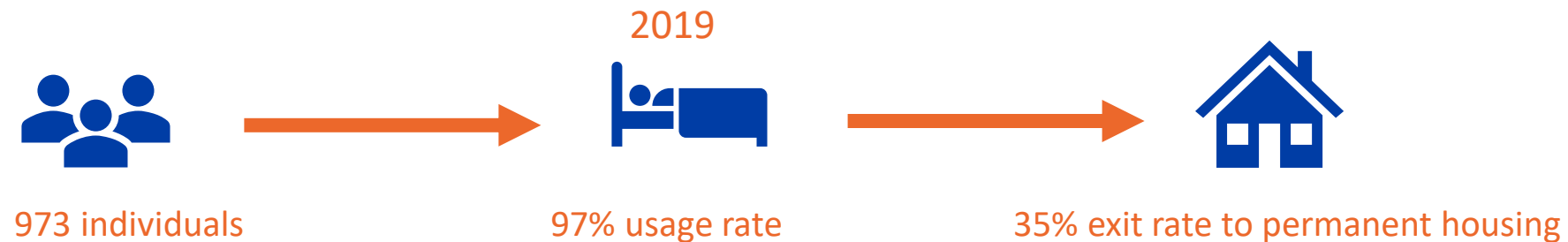
# Navigation Team Impacts

- The team is the City's front-line crisis response to assist people experiencing homelessness and to respond to impacts of people living unsheltered.
- Since launching in 2017, the team has played a vital part in the larger homelessness response system by connecting hundreds of people to shelter.
- The team also plays a leading role in addressing public health and safety concerns, cleaning up hundreds of tons of garbage, waste, and debris during encampment removal operations.



# Navigation Team Referral Process

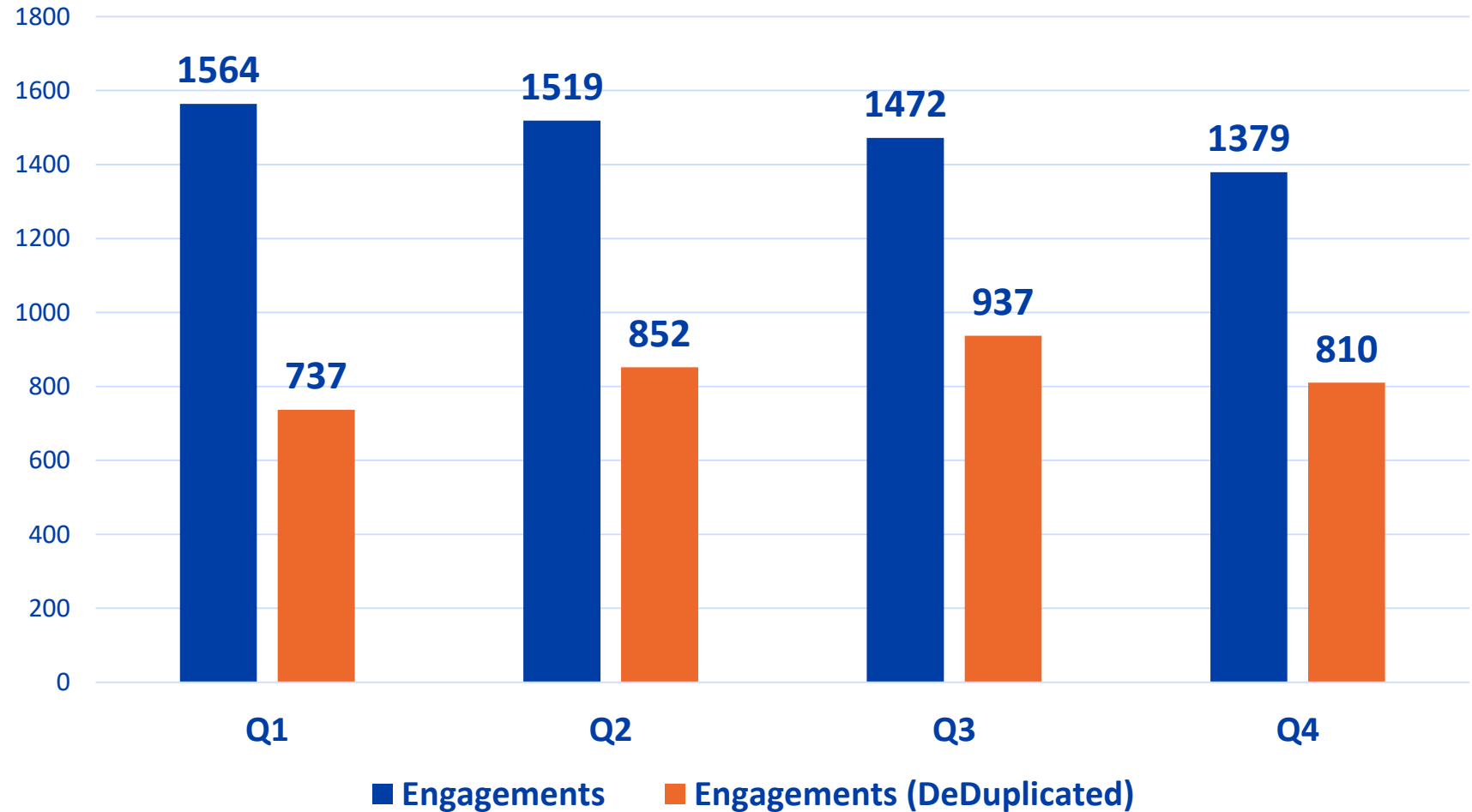
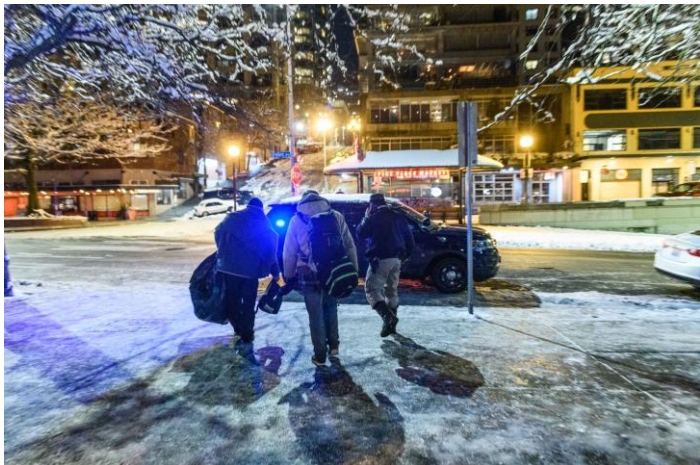
The Navigation Team referral process seeks to move those experiencing homelessness into shelters where they are able to receive the support they may need to ultimately move into permanent housing



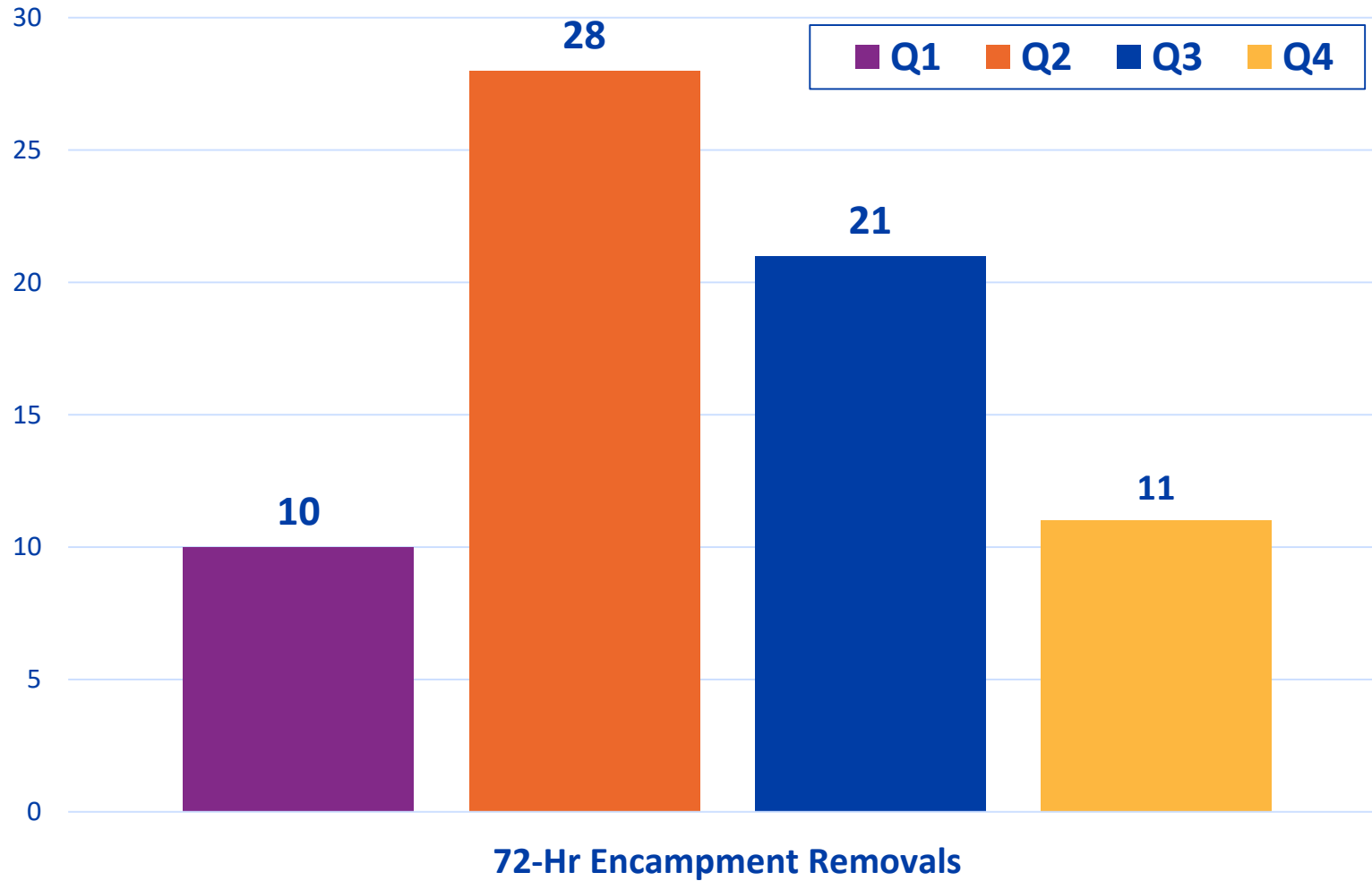
In 2019, the programs that primarily take referrals from The Navigation Team had an average utilization rate of 97% and an exit rate to permanent housing of 35%

People referred to shelters are entering shelters, receiving the support they need, and exiting to permanent housing

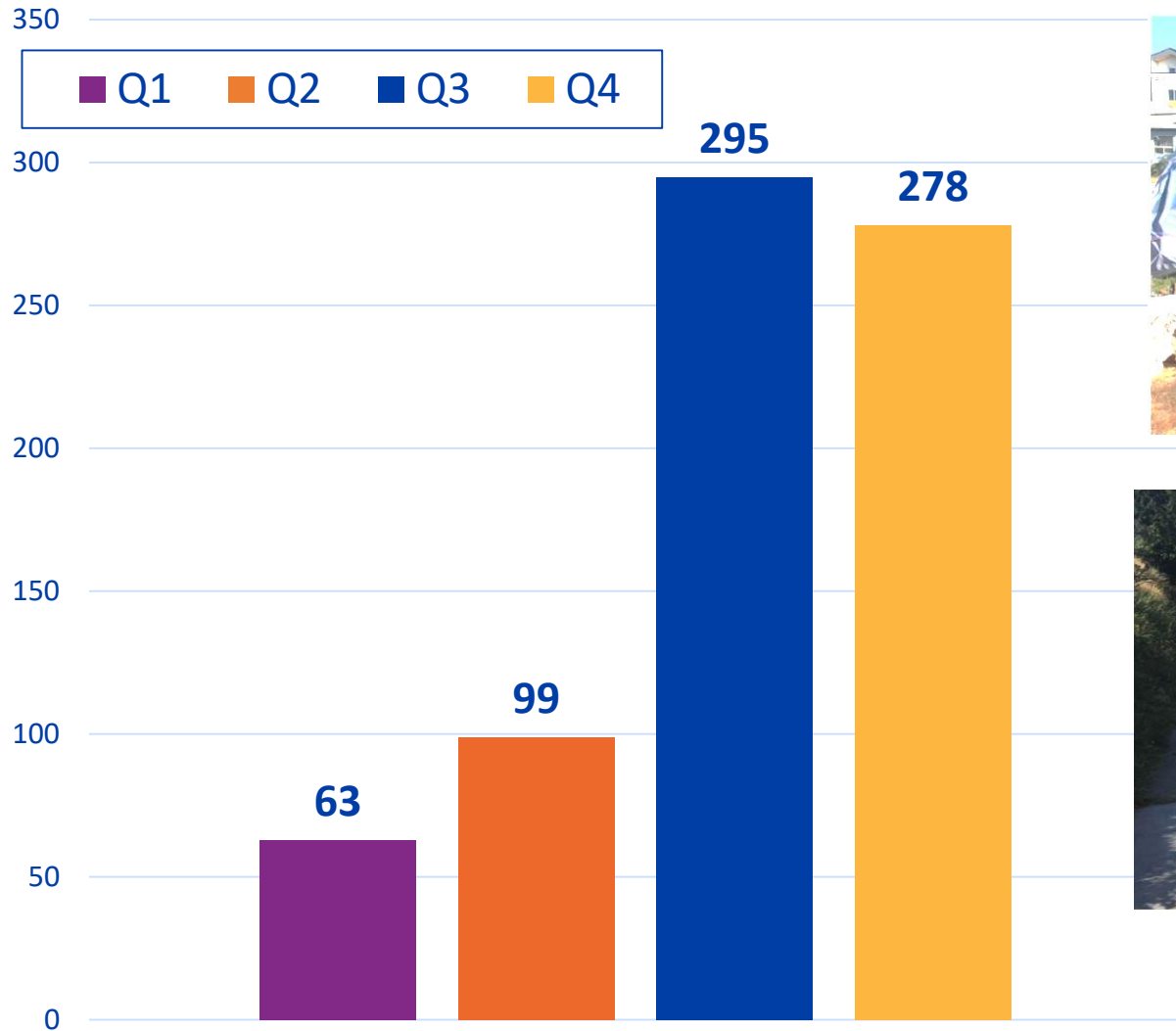
# Total Engagements - 2019



# 72-Hour Encampment Removals - 2019



# Obstructions - 2019



# Obstructions

Site Journals are posted online and are publicly accessible.

They contain information on the conditions prior to removal of each location.

## A. SITE INSPECTION

To be filled out by the Field Coordinator prior to any Full Encampment Clean Up and as part of any Obstruction or Hazard Removal. Site Journals and photos should be saved in the appropriate folder in the <G:\FAC\Encampments\Encampment clean ups> directory.

CSR Site: 300 5TH AVE, SEATTLE, WA 98104 Date of Inspection: 1/11/20  
 Site Address: 4<sup>th</sup> Ave and Yesler Way Date of Clean-Up: 1/11/20  
 Inspection By: [REDACTED]  
 CSR Number: 19-00261838  
 Field Coordinator: [REDACTED] Photos to FAS?  Yes  No  
 Referred By: Community, CSR

### SITE OCCUPANCY DATA

Date of Inspection	Tents	Structures	Bed Rolls	Vehicles	TOTAL COUNT
1/11/20	2	1	0	0	3

### SITE CHARACTERISTICS

Park  Yes  No  
 Sidewalk  Yes  No  
 Within 50ft of a water body or wetland  Yes  No  
 Roadway  Yes  No  
 Within 50ft of a Guardrail  Yes  No  
 Heavy Traffic  Yes  No  
 Near Industrial Zone  Yes  No  
 Forested Area  Yes  No  
 Play Area  Yes  No  
 Rented Area  Yes  No  
 Slope  Yes  No  
 Slide Zone  Yes  No  
 Fire  Yes  No  
 Other:  Yes  No  
 Other:  Yes  No  
 Other:  Yes  No

**TOTAL COUNT:** 3

### HEALTH CONDITIONS

Disorganized  Yes  No  
 Garbage/Bagged  Yes  No  
 Garbage/Loose  Yes  No  
 Garbage/Bulky Items  Yes  No  
 Garbage/Metal  Yes  No  
 Human Waste  Yes  No  
 Rats/Mice  Yes  No  
 Hazardous Materials  Yes  No  
 Falling Tree or Limbs  Yes  No  
 Chemical Waste  Yes  No  
 Fires  Yes  No  
 Criminal Activity  Yes  No  
 Weapons  Yes  No  
 Open Alcohol  Yes  No  
 Sharps  Yes  No  
 Property Damage  Yes  No

**TOTAL COUNT:** 9

**Obstruction or Hazard Clean-up:** Notice of Immediate Removal

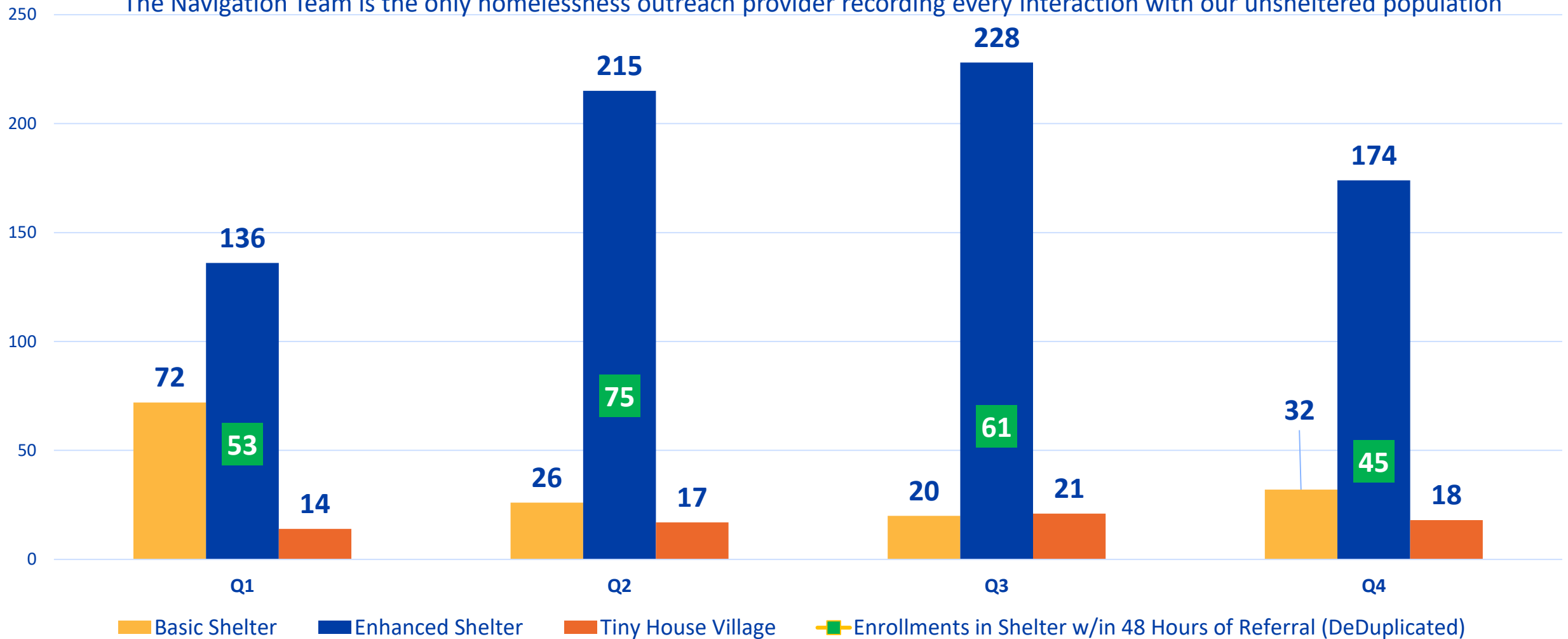
**Obstruction Clean-up:** 24 or more -hours of notice

Field Coordinators should take photos and collect photos from the Navigation Officers and store them photos in the appropriate G: Drive folder:

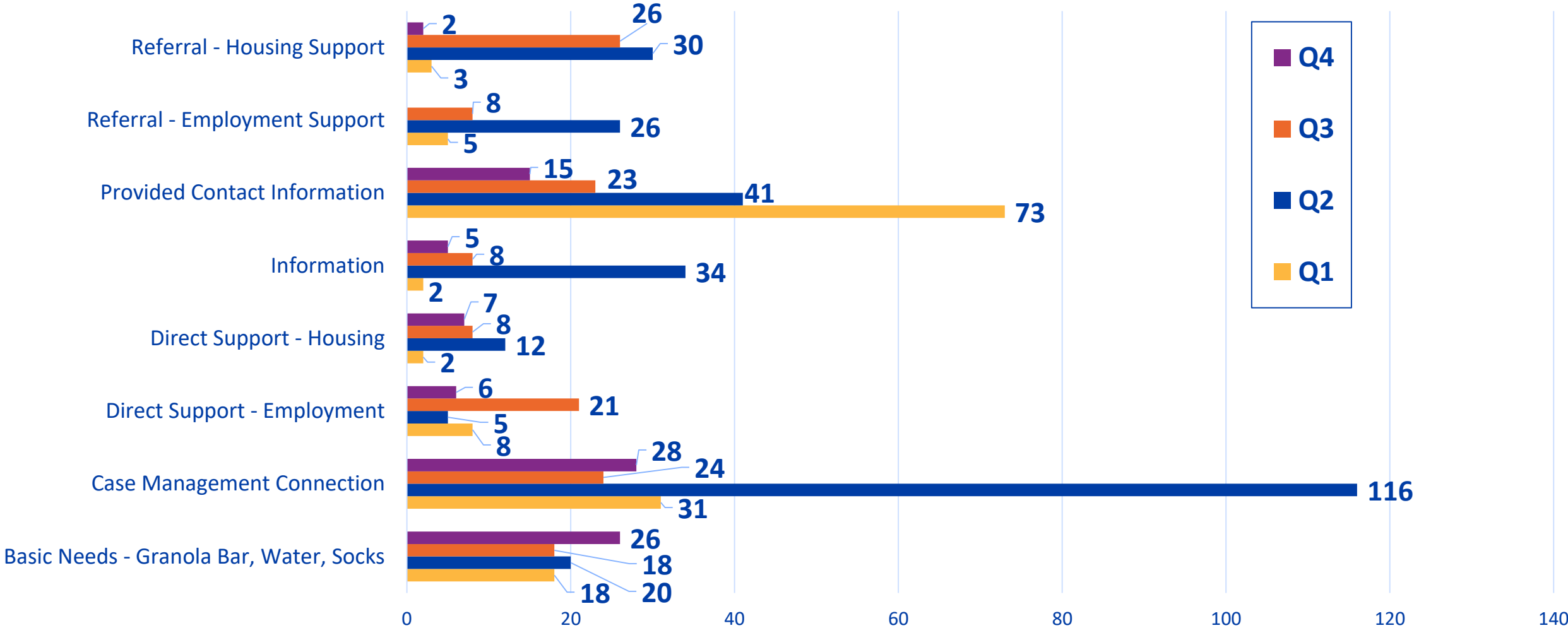


# Shelter Referrals By Type + 48Hr Enrollments

The Navigation Team is the only homelessness outreach provider recording every interaction with our unsheltered population



# Service Requests - Top Requests



# Diversion Strategies

Diversion strategies create housing solutions for individuals by bypassing the emergency shelter system

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- HSD has committed \$12,000 in flexible funds System Navigators can use towards diversion solutions
- So far in 2020 a System Navigator provided outreach to an unhoused individual who requested assistance relocating back with their spouse. The System Navigator confirmed this individual would be returning to permanent housing and purchased a one-way Greyhound ticket for the individual
- The Navigation Team offered an individual transportation to the Bitter Lake Community Center for shelter during the January weather event. The System Navigator listened to the personal story and offered support by purchasing a bus ticket and transporting them safely to the Greyhound bus station

# Council Update: Navigation Team Select Committee on Homelessness Strategies and Investments

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