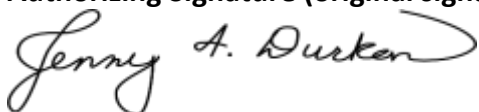




## City of Seattle Boards & Commissions Notice of Appointment

<b>Appointee Name:</b> <i>Chloe Caswell</i>		
<b>Board/Commission Name:</b> <i>Seattle Renters' Commission</i>		<b>Position Title:</b> <i>Get Engaged Member</i>
<input checked="" type="checkbox"/> <b>Appointment</b> OR <input type="checkbox"/> <b>Reappointment</b>		<b>Council Confirmation required?</b> <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
<b>Appointing Authority:</b> <input type="checkbox"/> Council <input checked="" type="checkbox"/> Mayor <input type="checkbox"/> Other: <i>Fill in appointing authority</i>	<b>Date Appointed:</b> 9/28/2020	<b>Term of Position: *</b> 9/1/2020 to 8/31/2021  <input type="checkbox"/> <i>Serving remaining term of a vacant position</i>
<b>Residential Neighborhood:</b> <i>Chinatown-International District</i>	<b>Zip Code:</b> 98104	<b>Contact Phone No.:</b> [REDACTED]
<b>Background:</b> <i>Chloe is a renter living in the Chinatown-International district of Seattle. For work, she is currently a mental health case manager with Downtown Emergency Services Center and is based out of a permanent supportive housing facility in the south end of Seattle, but has worked in many positions as a homeless service provider. She has her degree in African and African Diaspora Studies and American studies, with a focus on racism in the US, from The University of Texas at Austin.</i>		
<b>Authorizing Signature (original signature):</b> 		<b>Appointing Signatory:</b> <i>Jenny A. Durkan</i> <i>Mayor of Seattle</i>

\*Term begin and end date is fixed and tied to the position and not the appointment date.

# CHLOE CASWELL

---

## EXPERIENCE

*CLINICAL SUPPORT SPECIALIST/CASE WORKER-  
DOWNTOWN EMERGENCY SERVICES CENTER*  
DECEMBER 2019-CURRENT

AS A CLINICAL SUPPORT SPECIALIST AT DESC, I MANAGE A CASELOAD OF BETWEEN 25 AND 30 CLIENTS AT THE ESTELLE, A 91 UNIT PERMANENT SUPPORTIVE HOUSING BUILDING IN THE SOUTH END OF SEATTLE. IN THIS POSITION, I AM ESSENTIALLY A HOUSING CASE MANAGER. I ASSIST MY CLIENTS BY HELPING THEM MAINTAIN THEIR HOUSING THROUGH UNIT INSPECTIONS, CLEANING ASSISTANCE, ESTABLISHING HOME CARE SUPPORT, AND MONITORING RENTAL PAYMENTS. I ALSO SUPPORT MY CLIENTS BY SCHEDULING AND ATTENDING MEDICAL, DENTAL, AND BENEFITS APPOINTMENTS WITH THEM, INFORMING THEM OF AND HELPING THEM GET CONNECTED WITH FOOD RESOURCES, AND KEEPING IN CONTACT WITH THEIR CARE TEAMS, AMONGST MANY OTHER TASKS. I ALSO HAVE EXTENSIVE EXPERIENCE WRITING SERVICE/CASE NOTES AND CREATING YEARLY INTEGRATED SERVICE PLANS FOR EACH OF MY CLIENTS.

*CLINIC COORDINATOR-BALLARD HOMELESS CLINIC*  
MAY 2019-DECEMBER 2019

AS THE CLINIC COORDINATOR AT THE NEIGHBORCARE BALLARD HOMELESS CLINIC I OVERSAW ALL FRONT-END OPERATIONS OF THE CLINIC. I RAN THE FRONT DESK WHICH INVOLVED ANSWERING PHONE CALLS, MANAGING CLIENT APPOINTMENTS, HELPING ASSIST PATIENTS WITH THEIR REFERRALS AND COMMUNICATING WITH OUTSIDE CLINICS AND PHARMACIES TO ENSURE CONTINUITY OF CARE. IN DOING THIS I WAS ABLE TO WORK VERY CLOSELY WITH PATIENTS WHICH ALLOWED ME TO BUILD CLOSE RELATIONSHIPS WITH THE PEOPLE WE SERVED. I WAS ABLE TO ACT AS A SOURCE OF SUPPORT FOR MANY PATIENTS WHO WERE RESISTANT TO RECEIVE MEDICAL CARE OUTSIDE OF OUR SPECIALTY CLINIC.

*CITY OF AUSTIN-EQUITY OFFICE INTERN*  
FEBRUARY 2019-CURRENT

THE CITY OF AUSTIN EQUITY OFFICE HELPS THE CITY MAKE EQUITABLE DECISIONS THAT FOSTER COMMUNITIES OF COLOR IN A RAPIDLY GENTRIFYING CITY. AS A RESEARCH ASSISTANT I WAS TASKED WITH AUDITING CITYWIDE WORKFORCE CONTRACTS AND COMPILING AUDIT DATA IN A CONCISE AND ACCESSIBLE WAY THAT COULD BE EASILY USED WHEN MAKING FUTURE DECISIONS REGARDING THESE CONTRACTS. I WAS ALSO RESPONSIBLE FOR REVIEWING CITY CONTRACTS GIVEN TO SMALL AND MINORITY BUSINESSES AND DETERMINING WHETHER OR NOT THESE CONTRACTS WERE BEING DISTRIBUTED IN AN EQUITABLE WAY.

*AUSTIN LAWYERS GUILD-LEGAL OBSERVER*  
FEBRUARY 2019-CURRENT

MY WORK WITH THE AUSTIN LAWYERS GUILD AS A LEGAL OBSERVER REQUIRED THAT I ATTEND PROTESTS AND/OR COMMUNITY MEETINGS WHERE ORGANIZERS REQUESTED THAT AN

UNAFFILIATED OBSERVER BE PRESENT TO DOCUMENT DETAILS OF THE EVENT. THESE NOTES WOULD THEN BE USED IN COURT TO PROTECT THE CIVIL RIGHTS OF PEOPLE ATTENDING THE EVENT IF LAW ENFORCEMENT WERE TO GET INVOLVED AND ARRESTS WERE MADE OR CITATIONS WERE GIVEN. DURING EACH EVENT I WOULD TAKE VERY DETAILED NOTES AND COLLECT INFORMATION FROM BOTH ATTENDEES AND LAW ENFORCEMENT OFFICIALS. IN THIS POSITION, I DEVELOPED SKILLS IN LEGAL OBSERVATION, ATTENTION TO DETAIL, AND NAVIGATING INCREDIBLY STRESSFUL SITUATIONS.

### ***OGDEN ELEMENTARY SCHOOL-ENGLISH/LANGUAGE ARTS INSTRUCTOR***

**JUNE 2018-AUGUST 2018**

IN THIS POSITION I HELPED STUDENTS RETAIN THEIR LITERACY AND WRITING SKILLS THROUGHOUT THE SUMMER BY LEADING A CLASS OF TEN STUDENTS AS WE READ THROUGH TWO YOUNG ADULT NOVELS. I ALSO DEVELOPED ACTIVITIES THAT CONNECTED TO OUR READING IN CLASS AND HELPED STUDENTS BETTER UNDERSTAND THE TEXT THEY WERE ASSIGNED. THIS REQUIRED NAVIGATING THE MOST EFFECTIVE WAY TO GUIDE STUDENTS OF ALL DIFFERENT READING LEVELS THROUGH COURSEWORK THAT WAS CHALLENGING FOR SOME AND FAR TOO SIMPLE FOR OTHERS. I WAS ABLE TO GAIN EXPERIENCE IN TIME MANAGEMENT, COMMUNITY ENGAGEMENT, AND WORKING EFFECTIVELY IN A HIGH STRESS ENVIRONMENT.

### ***ETHNOGRAPHIC RESEARCHER-LOS ANGELES, CALIFORNIA***

**JANUARY 2018-MAY 2018**

THIS POSITION ALLOWED ME TO ENGAGE WITH COMMUNITY MEMBERS IN AN AUTHENTIC WAY IN ORDER TO DOCUMENT THE EFFECT THAT GENTRIFICATION IS HAVING ON BLACK AND BROWN COMMUNITIES IN LOS ANGELES. THROUGH THIS WORK I BUILT RELATIONSHIPS WITH COMMUNITIES OF COLOR IN LOS ANGELES TO BETTER UNDERSTAND HOW THEY ARE RESPONDING TO THESE EFFECTS OF GENTRIFICATION.

### ***CALIFORNIA AFRICAN AMERICAN MUSEUM-INTERN***

**JANUARY 2018-MAY 2018**

I WAS RESPONSIBLE FOR SUPERVISING GALLERIES AND GIVING TOURS OF THE COLLECTIONS AS WELL AS ASSISTING WITH SCHOOL TOURS AND ACTIVITIES FOR STUDENTS IN GRADES K-12. I WORKED DIRECTLY WITH GUESTS AT BOTH THE VISITORS DESK AND THROUGHOUT THE MUSEUM AND GAINED EXTENSIVE KNOWLEDGE OF MUSEUM WORK AND BLACK HISTORY AND CULTURE IN LOS ANGELES. THIS POSITION ALLOWED ME TO GAIN EXPERIENCE IN CUSTOMER RELATIONS, SUPERVISING GROUP ACTIVITIES, AND WORKING WITH A TEAM.

### ***RESEARCH ASSISTANT-UNIVERSITY OF TEXAS***

**AUGUST 2017-DECEMBER 2017**

IN THIS POSITION I ASSISTED IN COLLECTING RESEARCH FOR DR. JULIA MICKENBERG COVERING RADICAL WOMEN IN THE EARLY 1900'S. THIS RESEARCH WAS THEN USED TO DEVELOP TALKS GIVEN AT UNIVERSITIES ACROSS THE COUNTRY. I COMPLETED RESEARCH IN MANY OF THE ARCHIVES ON CAMPUS WHICH ALLOWED ME EXPERIENCE IN DATA AND INFORMATION ANALYSIS AS WELL AS WORKING ONE-ON-ONE WITH A SUPERVISOR.

### ***LIVE IN NANNY-SEATTLE, WASHINGTON***

**DECEMBER 2014- JANUARY 2016**

I WAS RESPONSIBLE FOR THE CARE OF TWO CHILDREN, AGES FIVE AND SEVEN, FIVE DAYS A WEEK, ONE OF WHICH SUFFERED FROM EMOTIONAL AND LEARNING DISABILITIES. I GAINED TIME MANAGEMENT SKILLS, PERFECTED MY INTERPERSONAL COMMUNICATION SKILLS THROUGH

COMMUNICATION WITH MY EMPLOYERS, AND MANAGED HIGH STRESS ENVIRONMENTS WHILE MAINTAINING A CALM DEMEANOR.

## EDUCATION

**BACHELOR OF ARTS- AMERICAN STUDIES, UNIVERSITY OF TEXAS AT AUSTIN**

**BACHELOR OF ARTS- AFRICAN AND AFRICAN DIASPORA STUDIES, UNIVERSITY OF TEXAS AT AUSTIN**

Graduated Ampa Cum Laude with a GPA of 3.8.

## SKILLS

- Administrative Experience
- Leadership
- Emotional and Cultural Intelligence
- Boundary Setting
- Active Listening
- Data Analysis
- Community Engagement
- Organization
- Time Management
- Microsoft Office

# Seattle Renters' Commission

15 Members: Pursuant to *Ordinance 125280*, all members subject to City Council confirmation, 2-year terms:

- 6 City Council-appointed
- 7 Mayor-appointed
- 2 Other Appointing Authority-appointed (specify):

## Roster:

*D	**G	RD	Position No.	Position Title	Name	Term Begin Date	Term End Date	Term #	Appointed By
6	M	3	1.	Member	Calvin Jones	3/1/20	2/28/22	1	Council
			2.	Member		3/1/19	2/28/21	2	Council
6	F	4	3.	Member	Jessica Westgren	3/1/18	2/28/20	2	Council
6	F	2	4.	Member	Dinah Braccio	3/1/19	2/28/21	1	Council
6	M	2	5.	Member	Mac S. R. McGregor	3/1/20	2/28/22	1	Council
9	F	3	6.	Member	Gina Owens	3/1/19	2/28/21	1	Council
			7.	Member		3/1/18	2/28/20	2	Mayor
2	F	3	8.	Member	Laurie Goff	3/1/19	2/28/21	2	Mayor
			9.	Member		3/1/18	2/28/20	2	Mayor
3	F	6	10.	Member	Daniela Lopez	3/1/19	2/28/21	2	Mayor
			11.	Member		3/1/18	2/28/20	2	Mayor
9	NB	5	12.	Member	ChrisTiana ObeySumner	3/1/19	2/28/21	2	Mayor
			13.	Member		3/1/19	2/28/21	1	Commission
9	F	3	14.	Member	Marcedes Taitt-Lamar	3/1/19	2/28/21	2	Commission
6	F	2	15.	Get Engaged Member	Chloe Caswell	9/1/20	8/31/21	1	Mayor

## SELF-IDENTIFIED DIVERSITY CHART

(1) (2) (3) (4) (5) (6) (7) (8) (9)

	Male	Female	Transgender /Non-Binary	NB/ O/ U	Asian	Black/ African American	Hispanic/ Latino	American Indian/ Alaska Native	Other	Caucasian/ Non-Hispanic	Pacific Islander	Middle Eastern	Multiracial
Mayor	0	3		1		1	1						1
Council	2	3								5			1
Other	0	1											1
Total	2	7		1		1	1			5			3

## Key:

\*D List the corresponding *Diversity Chart* number (1 through 9)

\*\*G List *gender*, M= Male, F= Female, T= Transgender, NB= Non-Binary O= Other U= Unknown

RD Residential Council District number 1 through 7 or N/A

*Diversity information is self-identified and is voluntary.*