	Lise Kaye LEG Community Safety and Communications Center 2021 ORD D3
1	with all applicable laws and ordinances, as the Director shall deem appropriate for carrying out
2	the responsibilities, functions, and activities of CSCC;
3	6. Apply for grants for departmental programs;
4	7. Coordinate with outside jurisdictions;
5	8. Serve, in conjunction with other pertinent members of the Mayor's Cabinet, as
6	the City's representative to intergovernmental and public-private boards, commissions,
7	organizations, and committees engaged in issues pertaining to emergency communications and
8	city service dispatching;
9	9. Provide input to the Mayor and City Council on the city's emergency
10	communications and recommend actions to better respond to calls for assistance from the public
11	and to better communicate with the public about dangerous situations and natural disasters;
12	10. Make periodic reports to the Mayor and City Council concerning the activities
13	of CSCC;
14	11. Promulgate and amend, in accordance with Chapter 3.02, rules and
15	regulations to carry out CSCC activities;
16	12. Maintain city compliance with all national, state, and county laws, rules,
17	certifications, etc., as necessary for the efficient and robust city service response for all members
18	of the community; and
19	13. Exercise such other and further powers and duties as shall be prescribed by
20	ordinance.
21	Section 3. Section 3.28.100 of the Seattle Municipal Code, enacted by Ordinance 101629,
22	is repealed:
23	((3.28.100 Transfer of parking meter regulations.

	Lise Kaye LEG Community Safety and Communications Center 2021 ORD D3
1	As of January 1, 1973, the duty and responsibility of enforcement of certain parking meter traffic
2	regulations, and other related work, heretofore assigned to the City Treasurer by Ordinance
3	86431, is transferred to the Chief of Police as contemplated in the 1973 budget.))
4	Section 4. Ordinance 86431, which gave parking enforcement authority to special police
5	officers in the City Treasurer's Office (now part of the Department of Finance and
6	Administrative Services), is repealed.
7	Section 5. Section 11.14.440 of the Seattle Municipal Code, enacted by Ordinance
8	108200, is amended as follows:
9	11.14.440 Peace officer((=))
10	"Peace officer" means ((any officer, including police officers, authorized by law to execute
11	eriminal process or to make arrests for the violation of the regulations generally or of any
12	particular regulation relative to the highways of the state or to the streets or alleys of the City.
13	(RCW 46.04.391))) every officer authorized to direct or regulate traffic or to make arrests for
14	violations of traffic regulations.
15	Section 6. A new Section 11.14.482 is added to the Seattle Municipal Code as follows:
16	11.14.482 Police officer
17	"Police officer" has the same meaning as "peace officer" in Section 11.14.440.
18	Section 7. A new Section 11.14.657 is added to the Seattle Municipal Code as follows:
19	11.14.657 Traffic officer
20	"Traffic officer" means any officer assigned by the Police Chief under Section 11.16.040 to
21	direct traffic in conformance with this Subtitle I.
22	Section 8. Section 11.16.020 of the Seattle Municipal Code, last amended by Ordinance
23	118409, is amended as follows:

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commissions.

ordinances of this City. Special Police Officers who receive commissions consistent with

Sections 3.28.150 through 3.28.220 may also enforce this Subtitle I to the extent allowed by their

Section 9. Section 11.16.040 of the Seattle Municipal Code, enacted by Ordinance 108200, is amended as follows:

## 11.16.040 ((Police authorization.)) Authorization to direct traffic

Officers of the Police Department and such officers as are assigned by the Chief of Police, as well as Special Police Officers to the extent allowed by their commissions, are authorized to direct all traffic by voice, hand, or signal in conformance with the provisions of this ((subtitle)) Subtitle I((: Provided, that in the event of a fire or other emergency or to expedite traffic or to safeguard pedestrians, officers of the Police Department may direct traffic as conditions may require, notwithstanding the provisions of this subtitle)). Any officer authorized to direct traffic in conformance with the provisions of this Subtitle I may direct traffic as conditions require, notwithstanding other provisions of this Subtitle I, in the event of a fire or other emergency, to expedite traffic, or to safeguard pedestrians.

\* \* \*

monitoring company, whether the alarm was cancelled before or after the arrival of police or fire

3. The dispatch of police or fire personnel was cancelled by the alarm system

personnel at the alarm site.

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	Lise Kaye LEG Community Safety and Communications Center 2021 ORD D3
1	Section 11. Section 6.10.010 of the Seattle Municipal Code, last amended by Ordinance
2	125449, is amended as follows:
3	6.10.010 Alarm system monitoring companies—License required—Fee—Identification
4	* * *
5	D. The Department will issue a permit number to each alarm system monitoring company
6	licensed under this Chapter 6.10, and such number shall be provided on the company's business
7	license. The ((Seattle Police Department)) Community Safety and Communications Center shall
8	reference this number as their Unique Identifying Number (UIN). All persons licensed pursuant
9	to this Chapter 6.10 shall supply the ((Seattle Police Department personnel)) Community Safety
10	and Communications Center with their permit number/UIN at the time an alarm is called in to
11	the ((Seattle Police Department)) Community Safety and Communications Center.
12	* * *
13	Section 12. Section 6.10.070 of the Seattle Municipal Code, enacted by Ordinance
14	121332, is amended as follows:
15	6.10.070 Suspension or revocation of license((=))
16	The Director shall have the power and authority to suspend or revoke any license issued under
17	the provisions of this ((chapter)) Chapter 6.10 as set forth in ((SMC)) Chapter 6.02. No
18	suspended or revoked license may be reinstated without prior payment of all fees due and
19	outstanding, including false alarm fees. The Director shall notify the Community Safety and
20	Communications Center and the Seattle Police Department of any revocation or suspension, and
21	in the discretion of the ((Police Department,)) Community Safety and Communications Center
22	no response may be made to any alarms monitored by the alarm system monitoring company
23	until the license is reinstated. An alarm system monitoring company whose license has been

revoked or suspended shall notify each of its subscribers of the revocation or suspension. The notice shall be in writing and shall be mailed to all subscribers no later than the tenth calendar day following such suspension or revocation.

Section 13. Section 6.10.110 of the Seattle Municipal Code, last amended by Ordinance 121932, is amended as follows:

## 6.10.110 Notice and hearing on penalty for false alarms((-))

A. The Department shall mail by first class mail, or transmit electronically if previously agreed between the Department and the alarm system monitoring company, a written notice of the false alarm fee to the alarm system monitoring company. The notice shall state the date and time of the false alarm, and that the alarm system monitoring company is entitled to a hearing to respond to the notice and introduce any evidence to refute or mitigate the determination that the false alarm occurred. All false alarm fees are due and payable within ((sixty (60))) 60 days of the date that the Department mails or transmits the notice, unless: (1) an appeal is filed pursuant to subsection 6.10.110.B ((of this section)), in which case the fees appealed from are due and payable within ten (((10))) days after the date of the written ruling, or (2) a waiver is requested and an alarm user class is scheduled pursuant to subsection ((Def this section)) 6.10.110.C.

B. An alarm system monitoring company wanting to contest a false alarm fee shall file a written appeal with the Director within ((thirty (30))) 30 days after the date of the notice. A hearing shall be held by the Director, or the Director's designee, not more than ((twenty (20))) 20 days from the date the appeal is filed. Within ((twenty (20))) 20 days after the hearing, the Department shall issue a written ruling including factual findings and the Director's conclusion, with supporting reasons affirming or reversing the notice. The Decision of the Director shall be final.

under this section to the Seattle Police Department.

D-)) The Director may waive the first false alarm fee once within an ((eighty four (84))) 84 month period per alarm site, if the owner of the monitored alarm attends an alarm user class as defined in Section 10.08.140 ((of the Seattle Municipal Code)). The owner of the alarm must attend the class within ((one hundred and twenty (120))) 120 days of the date of the false alarm billing. A current Seattle subscriber that moves to a new address within Seattle shall receive a waiver for the first false alarm at the subscriber's new location if the owner attends a class after moving to the new location within ((one hundred twenty (120))) 120 days of the false alarm, regardless of whether the first time waiver was granted to the subscriber at the subscriber's previous address.

C. ((The Director may, but is not required to, delegate authority to conduct hearings

Section 14. Section 10.08.140 of the Seattle Municipal Code, last amended by Ordinance 123361, is amended as follows:

## **10.08.140 Definitions((→))**

\* \* \*

I. "False ((Alarm)) <u>alarm</u>" means the notification to the Seattle Police Department <u>or</u>

<u>Community Safety and Communications Center</u> concerning the activation of an alarm system or alarm device when:

1. There is no evidence of a crime or other activity that warrants the assistance of the Seattle Police Department on the premises, as indicated by the investigation of a police officer on the scene or by the lack of a police report filed by the property owner, and no individual who was on or near the premises or who had viewed a video communication from the premises, called for the dispatch or confirmed a need for police response; or

	Lise Kaye LEG Community Safety and Communications Center 2021 ORD D3
1	2. The dispatch of police personnel was cancelled by the alarm system monitoring
2	company, whether the alarm was cancelled before or after the arrival of police personnel at the
3	alarm site.
4	* * *
5	Section 15. Section 10.08.165 of the Seattle Municipal Code, last amended by Ordinance
6	123361, is amended as follows:
7	10.08.165 Alarm system monitoring companies—Verification process((;))
8	Every alarm system monitoring company engaged in business activities in Seattle shall:
9	A. Obtain a City of Seattle alarm system monitoring company license from the
10	Department of Finance and Administrative Services as provided in ((SMC)) Chapter 6.10;
11	B. Provide the <u>Director of the Community Safety and Communications Center and the</u>
12	Chief of Police such information about the nature of its property alarms, burglary alarms,
13	robbery alarms, and panic alarms; its method of monitoring; its program for preventing false
14	alarms; and its method of disconnecting audible alarms, each as the Chief may require by rule
15	adopted pursuant to Chapter 3.02;
16	C. Maintain a current list of all subscribers' names and the associated protected premises
17	it serves, which list shall be given to the Director on a quarterly basis;
18	D. Verify with those subscribers who have an automatic alarm system, each alarm signal
19	that has been accepted by the alarm system monitoring company using a verification process to
20	prevent false alarms from resulting in unnecessary police dispatches.
21	A verification process is an independent method of determining that a signal from an
22	automatic alarm system reflects a need for police assistance or investigation. The means of
23	verification shall include one or more of the following:

2 cc 3 nc 4 re 5 re

contact the alarm site and/or alarm user by telephone and/or other electronic means, whether or not actual contact with a person is made, to determine whether an alarm signal is valid before requesting law enforcement dispatch, in an attempt to avoid an unnecessary alarm dispatch request. For the purpose of this ((ordinance)) Section 10.08.165, telephone verification shall require, as a minimum, that a second call be made to a different number if the first attempt fails to reach an alarm user who can properly identify themselves to determine whether an alarm signal is valid before requesting law enforcement dispatch;

1. An attempt by the alarm system monitoring company, or its representative, to

- 2. A feature that permits the alarm system user or a person authorized by the user to send a cancellation code to the alarm system monitoring company that will cancel an alarm immediately after it has been sent and prevent the monitoring company calling for a police dispatch;
- 3. The installation of a video system that provides the alarm system monitoring company when the signal is received with the ability to ascertain that activity is occurring which warrants police assistance or investigation;
- 4. An independent confirmation that a signal reflects a need for police assistance or investigation either by the alarm system user, a person at or near the premises, or an alternate response agency made before dispatching police; or
- 5. An alternate system that the Chief determines has or is likely to have a high degree of reliability.
- E. When the Chief reports that there appears to have been a false alarm at a subscriber's premises, work cooperatively with the subscriber, the Director of the Community Safety and

	Lise Kaye LEG Community Safety and Communications Center 2021 ORD D3
1	Communications Center, and the Chief in order to determine the cause thereof and prevent
2	recurrences.
3	Section 16. Section 10.08.178 of the Seattle Municipal Code, last amended by Ordinance
4	121332, is amended as follows:
5	10.08.178 Frequent false alarms—Process for disregarding automatic alarms—In-person
6	verification((z))
7	A. In exercising ((his or her)) discretion to make a dispatch in response to an automatic
8	property or automatic burglary alarm, the <u>Director of the Community Safety and</u>
9	Communications Center or Chief of Police may disregard a call for dispatch when:
10	1. The call comes from or is prompted by an automatic property alarm or
11	automatic burglary alarm that has a record of sending six (( <del>(6)</del> )) false alarms within a period of
12	(( <del>twelve (12)</del> )) <u>12</u> months; and
13	2. The call is the only basis for making such a dispatch.
14	The Director of the Community Safety and Communications Center or Chief may
15	consider such a call as an additional factor in making ((his or her)) a decision to order a dispatch
16	when an in-person verification from an individual at the premises, or other independent
17	evidence, shows a need for police assistance at the premises.
18	B. To discourage false alarms, the ((Chief)) Director of the Community Safety and
19	Communications Center may adopt a process of sending a letter by regular mail informing the
20	alarm system monitoring company of record of the false alarm history, the need to take
21	corrective action, and the prospect that six $(((6)))$ false alarms within a $((twelve (12)))$ 12 month
22	period shall result in the automatic signals being disregarded and an in-person verification being

	Lise Kaye LEG Community Safety and Communications Center 2021 ORD D3
1	company has taken or is taking to correct the problem; the incidence of crime in the area; the
2	facts and circumstances of the false alarms; and other relevant information presented by the user
3	or the monitoring company.
4	E. The ((Chief)) Director of the Community Safety and Communications Center may
5	suspend or cancel the remedy under subsection 10.08.178. A if ((he or she)) the Director of the
6	Community Safety and Communications Center determines that the automatic alarm system has
7	been corrected to prevent the recurrence of false alarms.
8	F. "Dispatch" means a discretionary decision whether to direct police units to a location
9	where there has been a report made, by whatever means, that police assistance or investigation is
10	needed. There is no duty to dispatch under any circumstances whatever, whether automatic
11	alarms are involved or not, and all dispatch decisions are made subject to competing priorities
12	and available police response resources.
13	Section 17. Section 12A.16.040 of the Seattle Municipal Code, last amended by
14	Ordinance 125254, is amended as follows:
15	12A.16.040 False reporting.
16	A person is guilty of false reporting if ((he or she)) the person:
17	* * *
18	C. Makes a verbal statement relating to a crime, catastrophe, or emergency to a Seattle
19	((Police)) police officer or a ((Seattle Police Department)) 911 emergency operator, knowing that
20	such statement contains a misstatement of a material fact; or
21	* * *

Lise Kaye		
LEG Community Safety and Communications Center	2021	ORD
D3		

Section 18. The Council requests that the Executive report to the city Council by March 31, 2021 on 1) the cost-effectiveness and feasibility of providing parking enforcement officers access to the Seattle Department of Transportation's car charging stations and, 2) additional staff and budget that would be required to support the potential expansion of the parking enforcement officers' responsibilities as follows: managing traffic at lighted intersections, red light camera and school zone enforcement, response to non-injury collisions, response to and reporting on minor thefts and car-break-ins, and traffic control.

	Lise Kaye LEG Community Safety and Communications Center 2021 ORD D3
1	Section 19. This ordinance shall take effect and be in force 30 days after its approval by
2	the Mayor, but if not approved and returned by the Mayor within ten days after presentation, it
3	shall take effect as provided by Seattle Municipal Code Section 1.04.020.
4	Passed by the City Council the <u>23rd</u> day of <u>November</u> , 2020,
5	and signed by me in open session in authentication of its passage this 23rd day of
6	November , 2020.
7	Mosai
8	President Of the City Council
9	Approved by me this 1st day of December, 2020.
10	Jenny A. Durkon
11	Jenny A. Durkan, Mayor
12	Filed by me this 1st day of December , 2020.
13	Janie B. Eimmors
14	Monica Martinez Simmons, City Clerk
15	(Seal)