

HOPE Team and New Shelter Update

Select Committee on Homelessness Strategies and Investments

May 6, 2021

Human Services Department



City of Seattle

Overview

- HOPE Team
 - HOPE Team Overview
 - HOPE Team Referral Process
- New Shelter Resources
 - Hotel Program
 - Tiny House Villages
 - Enhanced Shelter
 - 2021 Pipeline



HOPE Team

- HOPE Team Overview
- HOPE Team Referral



HOPE Team Overview

- HSD led team that coordinates outreach and referrals to City funded shelter resources
 - Coordinates efforts by outreach, shelter providers, City departments, and community to help people living unsheltered in Seattle
 - Directs outreach to City department-identified high-priority areas
 - Makes referrals, based on recommendations from outreach providers, to City-funded shelters
- Provides on-site support for outreach providers at high-priority sites
- Partners with City departments on encampment litter and debris mitigation efforts through the **Clean City initiative**
- Does not lead encampment removal operations

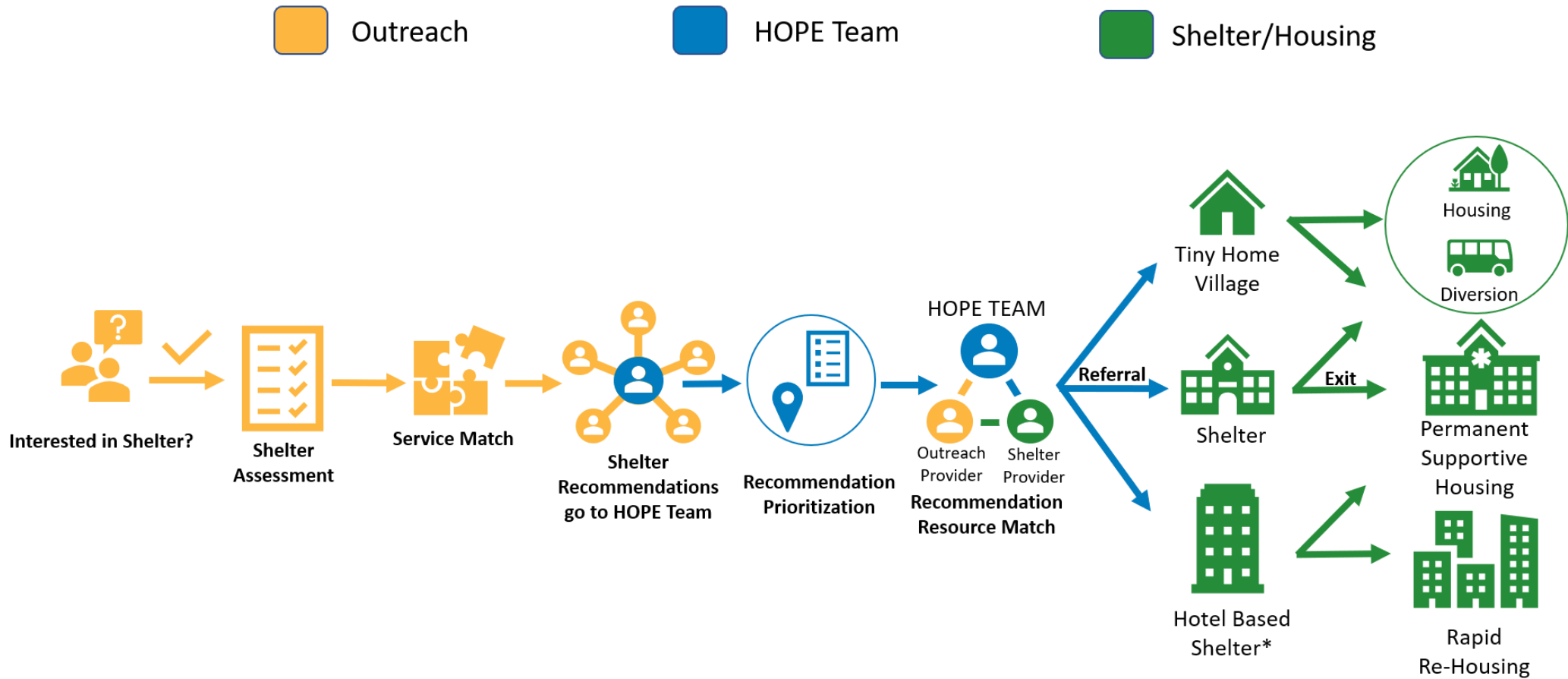


Referral Process

- Outreach providers work with unsheltered person to assess needs
- HOPE Team provides real-time shelter vacancy reports (for HOPE Team "set-aside" beds only)
- HOPE Team receives person-centered shelter recommendations from outreach providers
- HOPE Team connects those recommendations to open beds (when a match is made a recommendation becomes a referral)



Referral Process Flow Chart



*COVID Risk Prioritization factors: Age (65+), Pre-Existing Medical Conditions, Race & Ethnicity, and Pregnancy

New Shelter Resources from 2021 Budget

- Hotel Program
- Tiny House Villages
- Enhanced Shelter
- 2021 Pipeline



Hotel Program

- Executive Pacific Hotel, operated by Low Income Housing Institute (LIHI)
 - 139 units
 - Opened March 24, 2021
 - Occupancy of 109 units serving 129 clients and operating at 78% capacity as of April 29
 - RRH program operated by Catholic Community Services (CCS)
- Kings Inn, operated by Chief Seattle Club (CSC)
 - 58 units
 - Opened March 29, 2021
 - Serving 68 clients and operating at 100% capacity as of April 19
 - CSC operates RRH program



Tiny House Villages

- Three new Tiny Home Villages confirmed in 2021 with approximately 120 units:
 - **Rosie's Tiny Home Village (University District)**
 - Partnership with Sound Transit
 - Anticipated opening in June
 - **Friendship Heights Tiny Home Village (North Seattle)**
 - LIHI pursuing religious sponsorship
 - Anticipated opening June/July
 - **Interbay Tiny Home Village expansion**
 - Partnership with Port of Seattle
 - Expected open date in Summer 2021

24/7 Enhanced Shelter

- First Presbyterian Church, operated by WHEEL
 - New enhanced low barrier shelter for women
 - Providing 60 spaces
 - Ramping up to 24/7 services starting May 31
 - Provider capacity has remained a challenge
 - Onsite case management and housing navigation, showers, dining area, nurse's station, case manager's office and storage.



2021 HSD Pipeline

- Seeking provider for third hotel option
- Releasing RFP for more tiny home village providers
- Exploring opportunities for remaining shelter beds
- Provider capacity continues to be a challenge to opening new shelters quickly



Question and Answer

