Seattle City Council Select Budget Committee

Proposed Budget Amendments | Wednesday, October 27, 2021

City Budget Office (CBO)

CBA#	Title	Sponsor	Page
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	Community Service Officer (CSO) program		
CBO-002-A-001	Request that CBO develop models, costs, and timelines for	Pedersen	4
	citywide 24/7 mental/behavioral health response		

2022 Seattle City Council Statement of Legislative Intent

Council Budget Action: Agenda

Tab	Action	Option	Version		
СВО	001	Α	001		

Budget Action Title: Request that the City Budget Office (CBO) report on the Community Service Officer

(CSO) program

Ongoing: No Has Attachment: No

Primary Sponsor: Lorena González

Council Members: Tammy Morales, Andrew Lewis

Staff Analyst: Ann Gorman

Date		Total	LH	TM	KS	AP	DJ	DS	AL	вс	LG
	Yes	0									
	No	0									
	Abstain	0									
	Absent	0									

Statement of Legislative Intent:

This Statement of Legislative Intent (SLI) would request that the City Budget Office (CBO)'s Office of Innovation and Performance Management and the Seattle Police Department (SPD) provide a report to the Public Safety & Human Services Committee, or successor committee, about whether it is feasible for the Community Service Officer (CSO) program to (a) take on, as a body of work, response to certain 9-1-1 calls that a call taker has determined do not involve criminal or potentially criminal activity and (b) prioritize work that is initiated through the public safety response system. This SLI requests that CBO and SPD work with community stakeholders to prepare the report. The report should include:

- 1. Recommendations about whether CSO duties can/should be expanded to include response to non-criminal 9-1-1 calls, including administrative calls for service such as taking accident reports or certain other clerical calls that would not require interaction with individuals in crisis;
- 2. Recommendations about whether the CSO program should focus on activities that directly alleviate the workload of SPD 9-1-1 response officers, such as assisting with the Crisis Solutions referral process, including transportation as needed; helping to locate missing persons, including children; and/or facilitating "warm handoffs" to community service partners such as the Let Everyone Advance with Dignity (LEAD) program.
- 3. An analysis of these proposed expanded functions of the CSO program in terms of whether the program is housed in SPD or another City department and a recommendation to this effect that considers community input and priorities.

Responsible Council Committee(s):

Public Safety & Human Services

Date Due to Council: June 30, 2022

2022 Seattle City Council Statement of Legislative Intent

Council Budget Action: Agenda

Tab	Action	Option	Version		
CBO	002	Α	001		

Budget Action Title: Request that CBO develop models, costs, and timelines for citywide 24/7

mental/behavioral health response

Ongoing: No Has Attachment: No

Primary Sponsor: Alex Pedersen

Council Members: Debora Juarez

Staff Analyst: Ann Gorman

Date		Total	LH	TM	KS	AP	DJ	DS	AL	вс	LG
	Yes	0									
	No	0									
	Abstain	0									
	Absent	0									

Statement of Legislative Intent:

This Statement of Legislative Intent (SLI) would request that the City Budget Office (CBO)'s Office of Performance and Innovation (OPI), with assistance from the Seattle Fire Department (SFD), Human Services Department (HSD), Community Safety Communications Center (CSCC), and Seattle – King County Public Health (SKCPH), analyze the aggregate service provision of all City and City-contracted emergency and non-emergency services that respond to incidents/calls for service in the field with a mental/behavioral health nexus, compare it to the aggregate need for these services, and specify how best to serve those remaining needs. This analysis will include the costs and staffing levels that would be required to sustain 24-hour response capacity by trained mental/behavioral health professionals, a funding plan for the full implementation of this capacity within three years, and the Executive's assessment of a set of performance metrics for the regular evaluation of a 24-hour response system and course correction as necessary.

This SLI response is intended to help frame policy and budgetary decisions about how to implement a citywide response to behavioral health crises in the field as policymakers also consider the various "upstream"/preventative investments in meeting the needs of community members who have behavioral/mental health concerns and do not have ready access to care and service providers. Many of those community members are Black, indigenous, or people of color (BIPOC) and/or are experiencing homelessness or are at risk of displacement from housing.

Council requests that the SLI response include the following:

- (1) A baseline for analysis of aggregate need and the gap of behavioral health services in the field within Seattle that takes into account existing responses;
- (2) A quantitative analysis of the degree to which the need in such field services might grow in the future and the reasons for such growth (if applicable); and
- (3) Cost, model, and timeline options for implementing a citywide 24-hour behavioral health response system as described above which could include revenue sources that are new or reallocated and which

2022 Seattle City Council Statement of Legislative Intent

Council Budget Action: Agenda

Tab	Action	Option	Version		
СВО	002	Α	001		

would ideally reduce calls for service for behavioral health emergencies currently responded to by the Seattle Police Department.

The report should be submitted to the Chair of the Public Safety and Human Services Committee, or successor committee, and the Central Staff Director by June 30, 2022.

Responsible Council Committee(s):

Public Safety & Human Services

Date Due to Council: June 30, 2022