



SEATTLE CITY COUNCIL

Housing and Human Services Committee

Agenda

Wednesday, March 13, 2024

9:30 AM

Council Chamber, City Hall

600 4th Avenue

Seattle, WA 98104

Cathy Moore, Chair

Tammy J. Morales, Vice-Chair

Sara Nelson, Member

Rob Saka, Member

Tanya Woo, Member

Chair Info: 206-684-8805; Cathy.Moore@seattle.gov

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SEATTLE CITY COUNCIL
Housing and Human Services Committee
Agenda
March 13, 2024 - 9:30 AM

Meeting Location:

Council Chamber, City Hall , 600 4th Avenue , Seattle, WA 98104

Committee Website:

<https://seattle.gov/council/committees/housing-and-human-services-x154115>

This meeting also constitutes a meeting of the City Council, provided that the meeting shall be conducted as a committee meeting under the Council Rules and Procedures, and Council action shall be limited to committee business.

Members of the public may register for remote or in-person Public Comment to address the Council. Details on how to provide Public Comment are listed below:

Remote Public Comment - Register online to speak during the Public Comment period at the meeting at

<https://www.seattle.gov/council/committees/public-comment>

Online registration to speak will begin one hour before the meeting start time, and registration will end at the conclusion of the Public Comment period during the meeting. Speakers must be registered in order to be recognized by the Chair.

In-Person Public Comment - Register to speak on the Public Comment sign-up sheet located inside Council Chambers at least 15 minutes prior to the meeting start time. Registration will end at the conclusion of the Public Comment period during the meeting. Speakers must be registered in order to be recognized by the Chair.

Pursuant to Council Rule VI.C.10, members of the public providing public comment in Chambers will be broadcast via Seattle Channel.

Submit written comments to Councilmembers at Council@seattle.gov.

Please Note: Times listed are estimated

A. Call To Order

B. Approval of the Agenda

C. Public Comment

D. Items of Business

1. [Appt 02765](#) **Appointment of Nicholas A. Ramirez as member, Pacific Hospital Preservation and Development Authority, for a term to December 31, 2026.**

Attachments: [Appointment Packet](#)

Briefing, Discussion, and Possible Vote (10 minutes)

Presenter: Virgil Wade, Executive Director, Pacific Hospital Preservation and Development Authority (PDA)

2. **Unified Care Team Briefing**

Supporting Documents: [Presentation](#)

Briefing and Discussion (30 minutes)

Presenters: Deputy Mayor Tiffany Washington, Office of the Mayor; Ali Peters, Director, Beau Baughman, Christina Korpi, and Tom Van Bronkhorst, Unified Care Team

3. Seattle Housing Authority Briefing

Attachments: [Presentation](#)

Briefing and Discussion (30 minutes)

Presenters: Rod Brandon and Lisa Wolters, Seattle Housing Authority

E. Adjournment



Legislation Text


File #: Appt 02765, **Version:** 1

Appointment of Nicholas A. Ramirez as member, Pacific Hospital Preservation and Development Authority, for a term to December 31, 2026.

The Appointment Packet is provided as an attachment.



City of Seattle Boards & Commissions Notice of Appointment

Appointee Name: Nicholas A. Ramirez		
Board/Commission Name: Pacific Hospital Preservation and Development Authority		Position Title: Governing Council Member
<input checked="" type="checkbox"/> Appointment OR <input type="checkbox"/> Reappointment		City Council Confirmation required? <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
Appointing Authority: <input type="checkbox"/> City Council <input checked="" type="checkbox"/> Mayor <input type="checkbox"/> Other		Term of Position: * 1/1/2024 to 12/31/2026 <input type="checkbox"/> <i>Serving remaining term of a vacant position</i>
Residential Neighborhood: West Seattle	Zip Code: 98106	Contact Phone No.: [REDACTED]
Background: <p>Nicholas Ramirez, Senior Vice President, joined Sea Mar in 2013 as a clinic manager at Kent Medical, where he was able to assist in developing Sea Mar's South King County presence. As Senior Vice President, he is responsible for the oversight of Sea Mar's Women, Infant, and Children's program, Maternity Support Services, Preventative Health Services, Child Development, the Promotores Program, the Call Center, Seattle Medical, Seattle Dental, and has a large part in Epic development, systems and integration as well as direct oversight of several other programs throughout the organization.</p> <p>While in graduate school at Seattle University, Nick served as the graduate student council president and was a graduate student representative on the University's Board of Regents and Board of Trustees. He completed his coursework with honors and is a member of the National Criminal Justice Honors Society. Prior to joining Sea Mar, he served as a research assistant at the National Voting Rights Advocacy Initiative, where he was able to assist in voter disenfranchisement cases across the country. He worked under the direction of one of the country's most prominent voting rights advocates and attorneys, the late Professor Joaquin G. Avila. Most notably, he contributed to the first-ever successful federal voting rights challenge in Washington state.</p> <p><i>This appointment represents Mr. Ramirez's first (1st) term.</i></p>		
Authorizing Signature (original signature):  Date Signed (appointed): 12/18/2023		Appointing Signatory: Bruce A. Harrell Mayor of Seattle

*Term begin and end date is fixed and tied to the position and not the appointment date.

Nicholas A. Ramirez

EDUCATION

SEATTLE UNIVERSITY, SEATTLE, WA

Master of Arts equivalent completed June 2013

Master of Arts in Criminal Justice, Investigative Criminology

GPA: 3.74

- Member of Alpha Phi Sigma (the National Criminal Justice Honor Society)

CENTRAL WASHINGTON UNIVERSITY, ELLENSBURG, WA

JUNE 2011

Bachelor of Arts, Political Science

Bachelor of Arts, Law and Justice, Legal Studies Specialization

- Dean's List (Fall 2010, Winter 2010, Spring 2010), Honor Roll (Fall 2010, Winter 2010, Spring 2010), CWU Career Services Merit Award (Fall 2008)

EXPERIENCE

SEA MAR COMMUNITY HEALTH CENTERS, SEATTLE, WA

January 2022- Present

Senior Vice President

- Serve as a member of the Sea Mar Executive leadership team and assist in carrying out the mission, vision, and values of the organization
- Oversee operations for WIC, MSS, Child Development, Medical Nutrition Therapy, Health Education, Assisted Living, Home Health, Home Care, and Seattle Medical/Dental
- Serves as an advocate for the Latino community through political engagement, education, and through community outreach
- Direct organization efforts and performance as the patient phone system, our patient engagement platform, empanelment, and interpretation
- Maintain a key role in creating, analyzing, and utilizing reports and data for the organization

SEA MAR COMMUNITY HEALTH CENTERS, SEATTLE, WA

June 2019- January 2022

Vice President and Administrator

- Directly managed Seattle Medical, Dental, Referral Tracking, the Call Center, interpretation processes, and MA Apprenticeship program
- Managed newly acquired departments and departments in transition throughout the organization
- Took a leadership role in Sea Mar's EMR transition to Epic and was the point person for Health Information Management and Referrals
- Served a key member of the Covid-19 response; implemented mass testing and immunization at local and regional level.
- Maintained oversight of Sea Mar's Medical Doctor residency programs in Seattle and Marysville and ARNP residency programs in Seattle and Everett

SEA MAR COMMUNITY HEALTH CENTERS, SEATTLE, WA

February 2016- June 2019

Vice President of Operations

- Oversaw the overall administration and coordination of all medical operations activities organization-wide.
- Provides oversight to clinic managers with identification, resolution, and implementation of operational systems to improve efficiency, patient satisfaction, productivity and financial viability.
- Actively participated in the creation, implementation and evaluation of quality improvement activities as assigned by the executive director, deputy director, or their designee.
- Served as an organizational lead with The Joint Commission preparation and staff training, as well as initiatives including, but not limited to, Patient Centered Medical Home, Meaningful Use and the implementation of the Affordable Care Act.

Other Positions

SEA MAR COMMUNITY HEALTH CENTERS, *Clinic Manager*, **KENT, WA**

December 2013-February 2016

NATIONAL VOTING RIGHTS ADVOCACY INITIATIVE, *Research Assistant*, **SEATTLE, WA**
2013

August 2011-August

Skills

- Data Analytics
- Data Validation
- EMR Interface and Integration
- Epic Slicer Dicer

- C++
- Photoshop
- PowerBI
- Statistics

- Microsoft Visio
- Microsoft Excel
- Microsoft PowerPoint
- Survey Design/Validation

Pacific Hospital Preservation and Development Authority (PHPDA)

NOVEMBER 2023

9 Members: Pursuant to RCW 35.21.730 and Seattle Municipal Code 3.110, All subject to City Council confirmation, **3**-year terms:

- **4** Mayor-appointed
- **4** Other Appointing Authority-appointed (specify): PHPDA Governing Council
- **1** *King County Executive-appointed*

Roster:

*D	**G	RD	Position No.	Position Title	Name	Term Begin Date	Term End Date	Term #	Appointed By
3	M	1	1.	Member	Nicholas A. Ramirez	1/1/24	12/31/26	1	Mayor
N/A	N/A	N/A	2.	OPEN SEAT	OPEN SEAT	N/A	N/A	N/A	Governing Council
1	F	5	3.	2023 Acting Chair	Doris Koo	1/1/22	12/31/24	2	KC Executive
6	M	7	4.	2023 Treasurer	Robert "Bob" Cook	1/1/22	12/31/24	2	Governing Council
5	M	3	5.	2023 Secretary	Paul Feldman	1/1/22	12/31/24	1	Mayor
2	O	2	6.	Member	AyeNay Abye	1/1/23	12/31/25	2	Governing Council
1	F	2	7.	Member	Susan Taoka	1/1/23	12/31/25	3	Mayor
2	M	N/A	8.	Member	Douglass Jackson	1/1/22	12/31/24	1	Mayor
2	F	2	9.	Member	Martine Pierre-Louis	1/1/23	12/31/25	1	Governing Council

SELF-IDENTIFIED DIVERSITY CHART

SELF-IDENTIFIED DIVERSITY CHART					(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)	(9)
	Men	Women	Transgender	Other/ Unknown	Asian	Black/ African American	Hispanic/ Latino	American Indian/ Alaska Native	Other (Specification Optional)	Caucasian/ Non- Hispanic	Pacific Islander	Middle Eastern	Multiracial
Mayor	3	1			1	1	1		1				
Gov. Council	1	1		1		2				1			
Other		1			1								
Total	4	3	0	1	2	3	1	0	1	1	0	0	0

Key:

***D** List the corresponding *Diversity Chart* number (1 through 9)

****G** List *gender*, M = Male, F= Female, T= Transgender, U= Unknown, O= Other

RD Residential Council District number 1 through 7 or N/A

Diversity information is self-identified and is voluntary.



Legislation Text

File #: Inf 2424, **Version:** 1

Unified Care Team Briefing

Restoring Seattle's Public Spaces

A Collaborative, Neighborhood Approach to Addressing Encampments

3/13/24

Unified Care Team



City of Seattle

Agenda

- Team Introductions
- Background of Unified Care Team approach
- Rules Governing UCT Work
- UCT Overview
- 2023 Citywide Data



Background of City's Unified Care Team Approach

3/13/24

Unified Care Team



City of Seattle

Addressing the Impacts of Homelessness on People and Places

Ensure public spaces are clean, open for their intended use, and accessible to all.

Response led by UCT



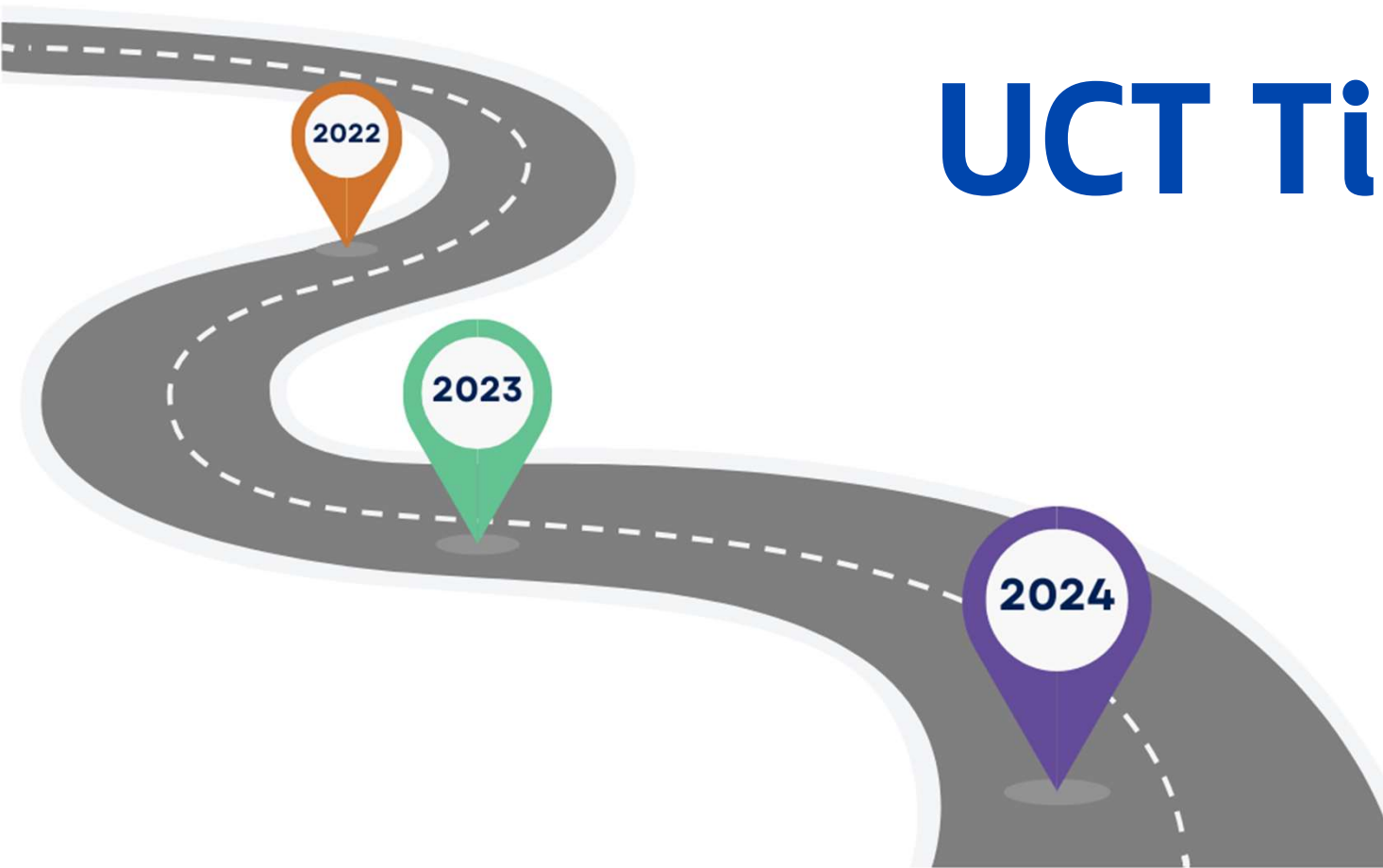
Support people to come indoors and on a pathway to housing and stability

Response led by KCRHA



Connect people with opportunities to come inside

UCT Timeline






Unified Care Team Launch

- Focus on responding to resident concerns and building data infrastructure
- Homelessness Action Plan announced and new public dashboard released
- Partnership with newly launched KCRHA takes form

Neighborhood Team Rollout

- 
- Neighborhood model built from early UCT learnings and success
 - Northwest Team piloted in spring 2023
 - All five Neighborhood Teams launched in fall 2023

Strengthening Our Approach

- Apply learnings from our first full year of data
- Improve neighborhood model for increased responsiveness and better results



Rules Governing UCT Work

3/13/24

Unified Care Team



City of Seattle

Multi-Departmental Administrative Rules (MDARs)

MDAR 17-01 and FAS 17-01

Four Main Areas Governed by MDARs

- The amount of **notice** required prior to moving an encampment
- Guard rails around when and how we address **hazards and obstructions**
- Requirements for **offers of shelter** prior to a removal
- Storage of and access to **personal property** removed



WSDOT Properties with Encampments

- Accessing WSDOT sites requires permission
- Resource allocation and budget considerations

Jan-Nov 2023 Stats for active WSDOT sites

- 2,215 SFD incident responses
- 2,917 SPD responses
- 845 crimes reported

Data does not include several large sites resolved prior to November.



Swimming pool at WSDOT encampment in Highland Park in July

The RV Challenge

We rely on City's 72-hour parking rule:

- SPD Parking Enforcement team is part of UCT
- Vehicles can comply by moving from blockface



Overview of Unified Care Team

3/13/24

Unified Care Team



City of Seattle

Unified Care Team - A One Seattle Approach

Ensuring Seattle streets, sidewalks, and public spaces are clean, open, and accessible to all.



How We Organize Our Work



Responding to Community Needs



Coordinating Outreach Services



Making Spaces Clean & Accessible



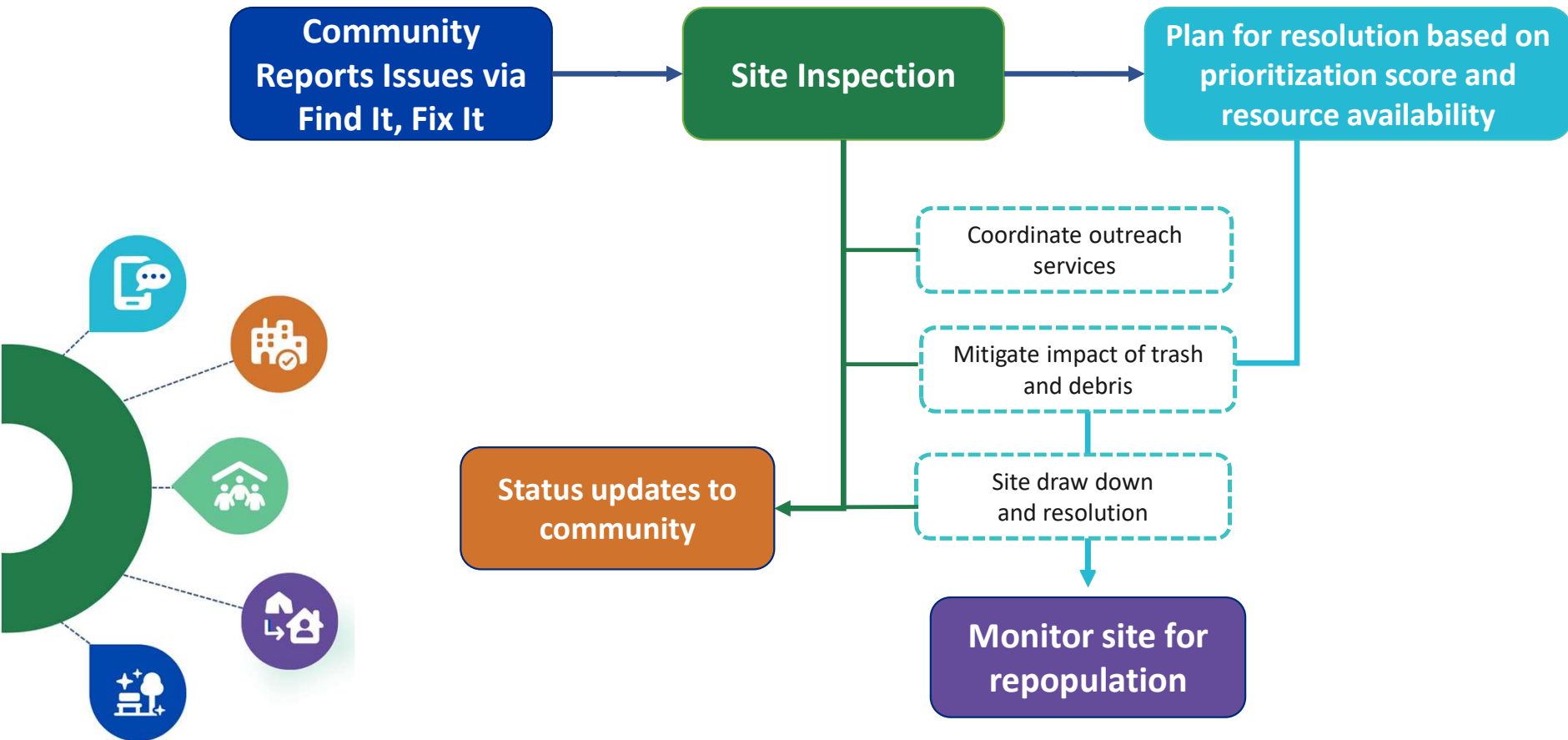
Resolving Priority Encampments



Restoring Public Places



Encampment Work Cycle



Public Impact Scoring for Site Prioritization

Points Assigned by Site Attributes (Inspections)

+2 Full mobility impact

+1 Partial mobility impact

+1 Blocking entrance

+1 Large amounts of debris

+1 Blocking sight line

+1 Within RSE Priority Area

+1 Insufficient clearance for a wheelchair

+1 Near children/playground

+1 Within public school walk zone

+1 Chemical/hazard

+1 Near waterway

+1 Per 5 RVs

Points Assigned by Proximity

+1 History of encampment fires in proximity within the last 6 months

+1 History of violent crime incidents in proximity within the last 6 months

Verified and Confirmed Public Safety

+3 Recent significant violent crime

+2 Recent non-VC shots fired

+2 Recent significant encampment fires



Outreach: Helping People Move Indoors

Outreach Goals:

Help unsheltered individuals move indoors and connect them to someone who will help them reach permanency goals (case management).

- Focus on relationship building and stabilization to prepare individuals to move indoors
- Provide consistency in outreach – same people in the same community every week
- Identifying available resources with goal of matching to individual needs
- Close integration needed with UCT Neighborhood Teams





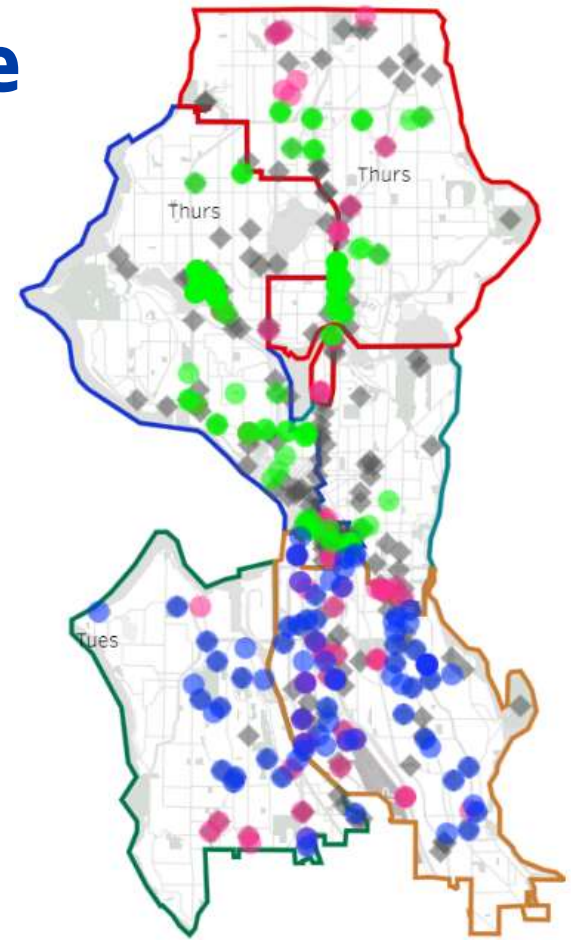
Making Spaces Clean & Accessible

Where do we clean?

- Parks, greenbelts, playgrounds, libraries, community centers, sidewalks, parking lots, planting strips, bike lanes, streets, alleyways, and waterfronts.

Outcomes of UCT cross-departmental collaboration

- Increased efficiency with duplicated efforts eliminated
- Sites are addressed before they become larger concern
- Public health risks are reduced within neighborhoods





Restoring Public Places

*A **One Seattle** Approach
to Site Activation*

Dept of Neighborhoods (DON)

Improve quality of life for residents

- Community Engagement on Activation Projects

Seattle Police Department (SPD)

Prevent crime and support public safety

- CPTED Walk/Analysis
- Crime Prevention
- Activation Consulting

Seattle Public Utilities (SPU)

Foster healthy environment

- Adopt-A-Street
- Trash Can Analysis
- Sharps Disposal Collection Bins
- Illegal Dumping Debris Removal



Dept of Transportation (SDOT)

Create safe transportation environments

- Sidewalk/Bike Lane Extensions
- Pedestrian Safety Analysis
- Parking Restrictions
- Curb Space Management & Permitting

Seattle Parks & Recreation (SPR)

Support a healthy environment

- Greenbelt Restoration
- Parks and Public Restrooms Maintenance
- Signage

Seattle City Light (SCL)

Provide reliable energy services

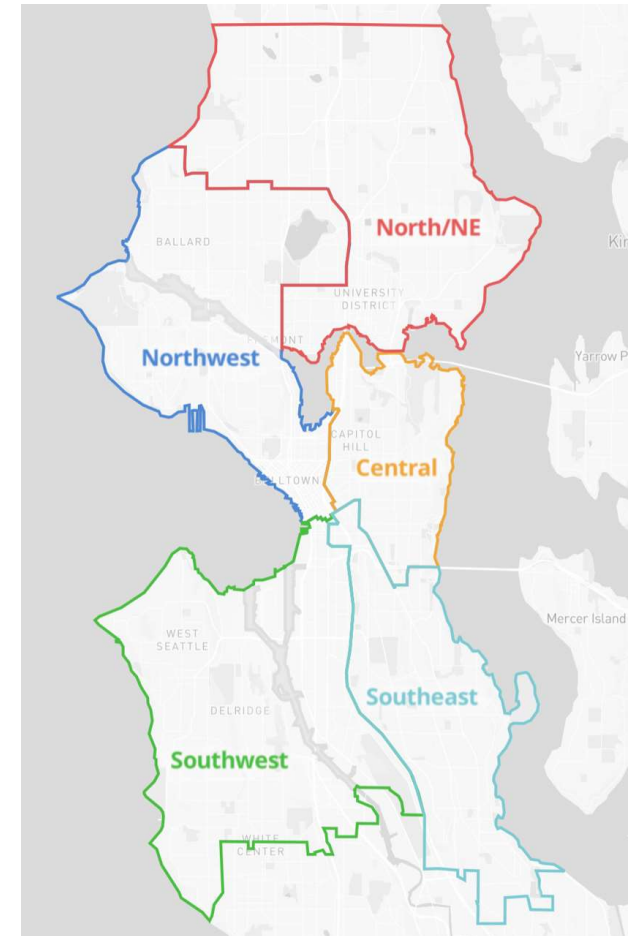
- Lighting Analysis/Repair
- Fencing Infrastructure



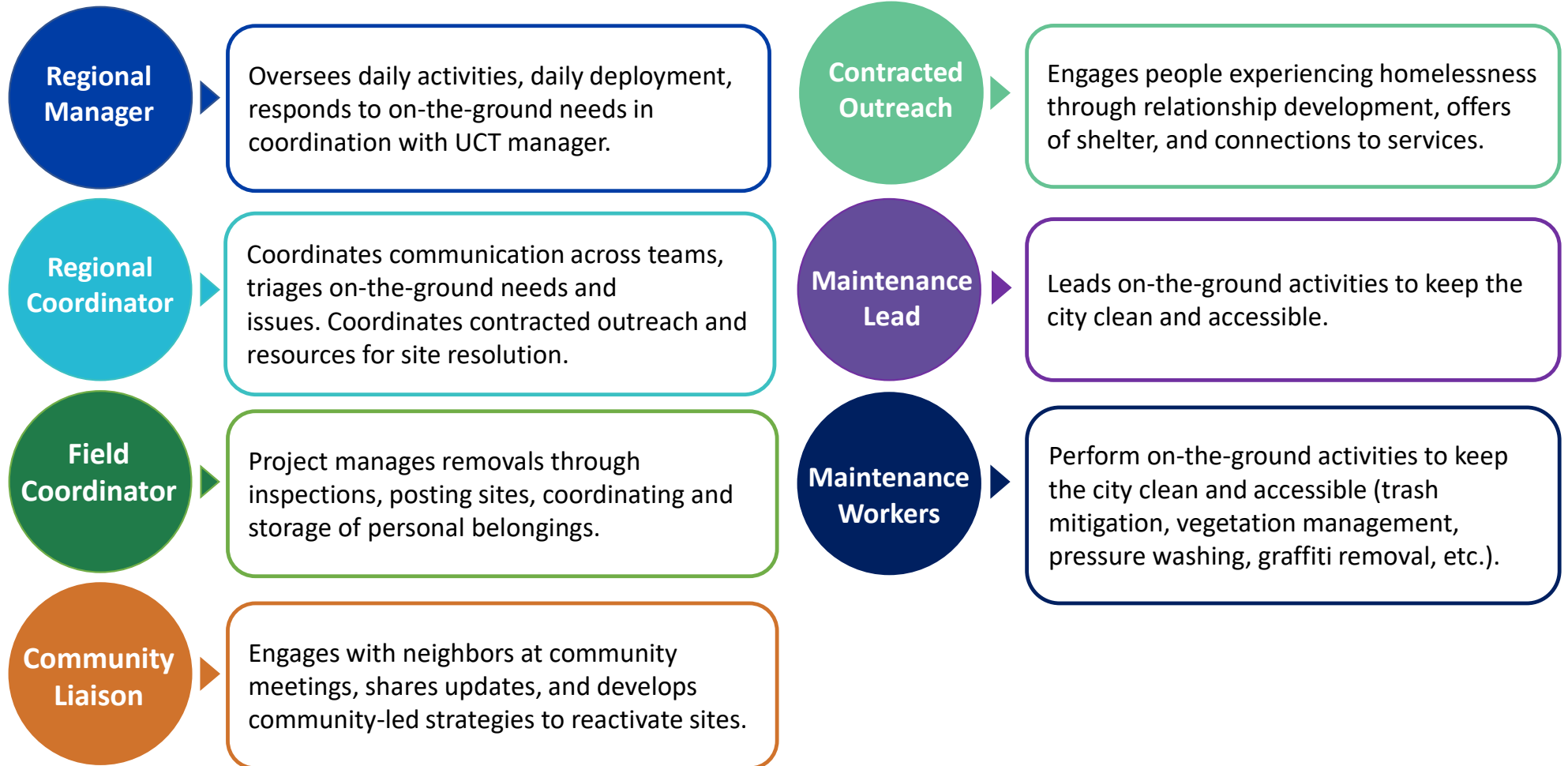
Neighborhood Teams

Theory of Change

When a community is informed, involved, and updated, they will have patience to engage in a person-centered process over time.



Neighborhood Team Staffing



UCT Citywide 2023 Data

3/13/24

Unified Care Team



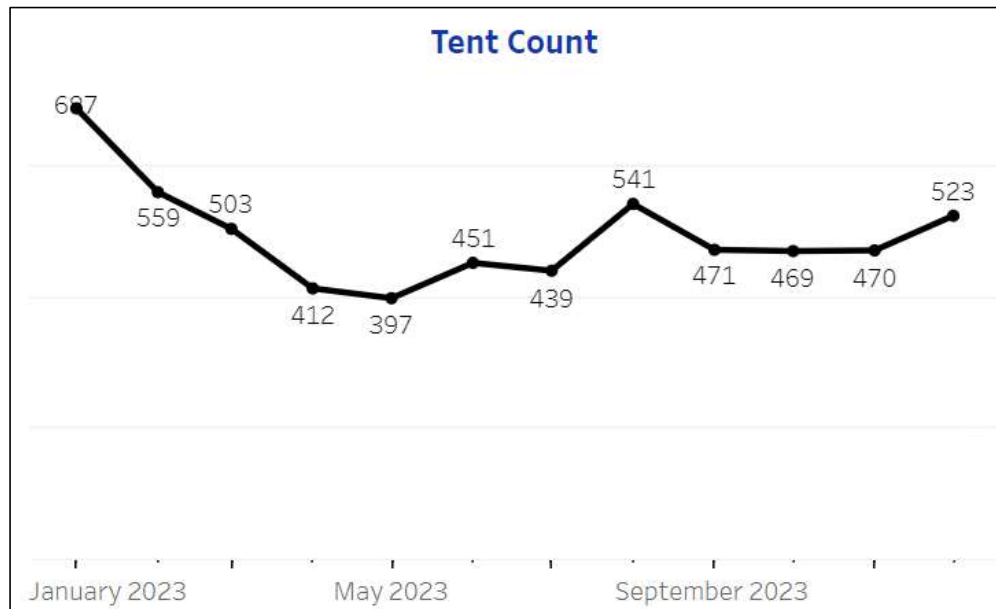
City of Seattle

2023 UCT Highlights

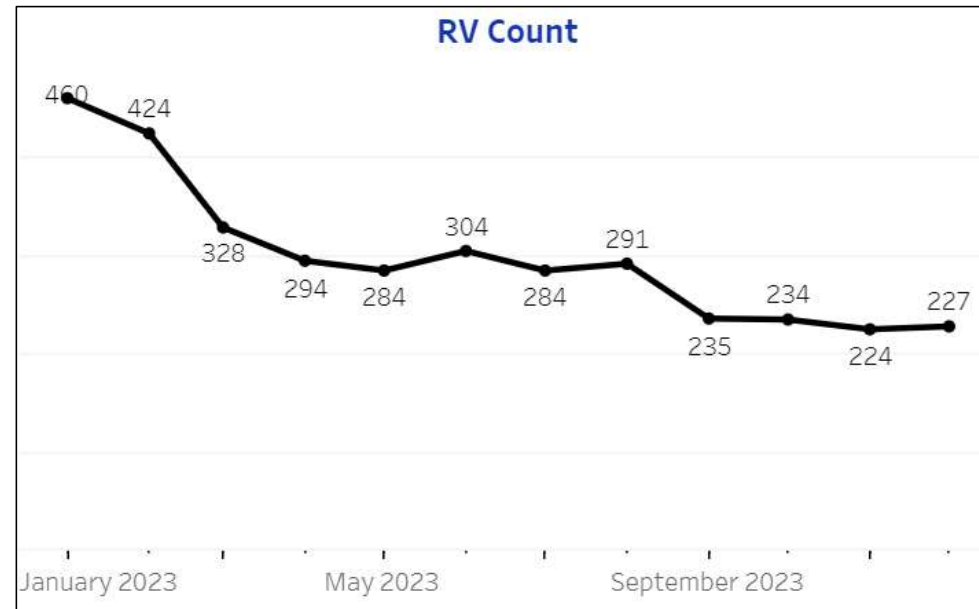
2,204 Referrals to Shelter, an increase of 20% over 2022	11K+ Visits by UCT crews to clean sites	5.9M Pounds of debris removed from encampments
41K+ Customer Service Requests triaged < 3 days	24% Decrease in verified tent count citywide since Jan 2023	12K+ Site inspections completed



Citywide Tent & RV Count



Citywide Verified Tent Count: 523 (Dec 29)

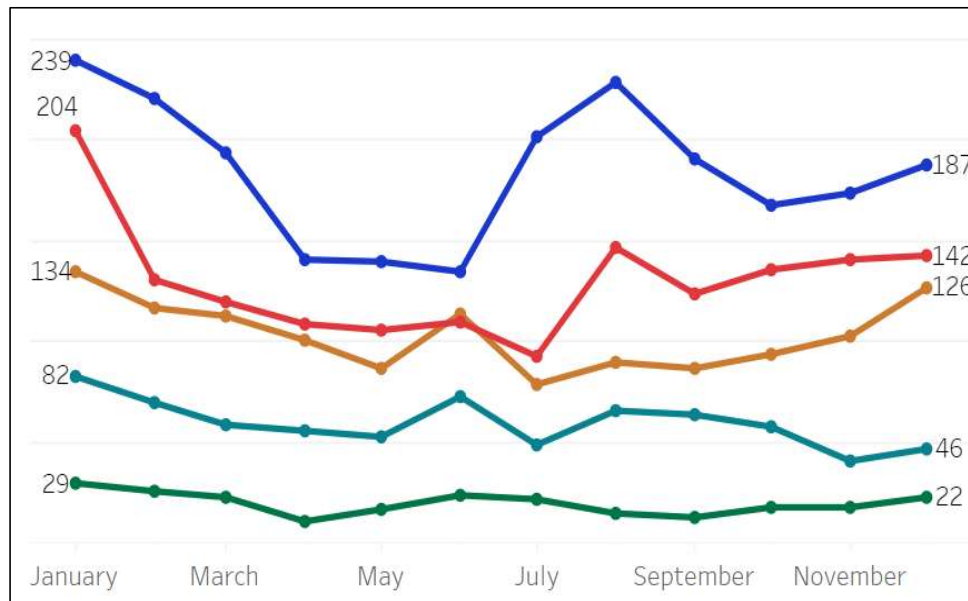


Citywide Verified RV Count: 227 (Dec 29)

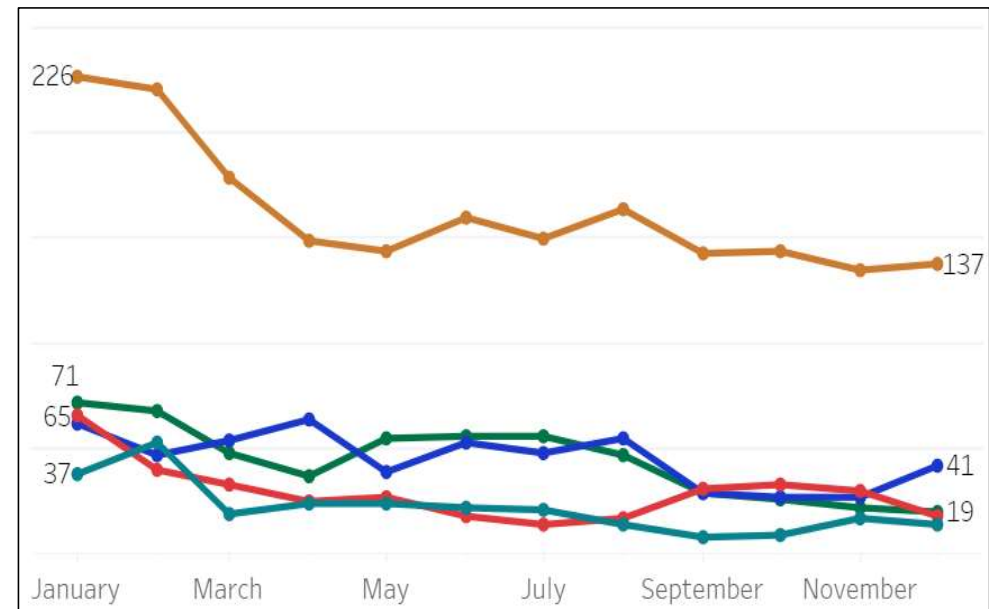


Counts by Neighborhood

2023 district boundaries



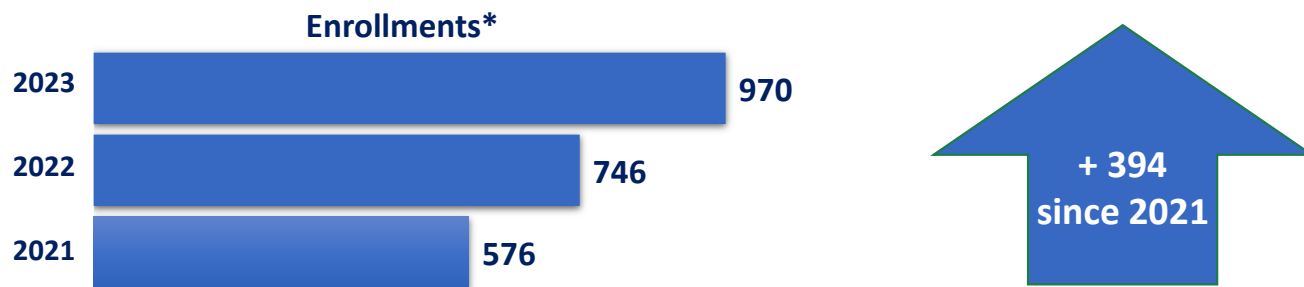
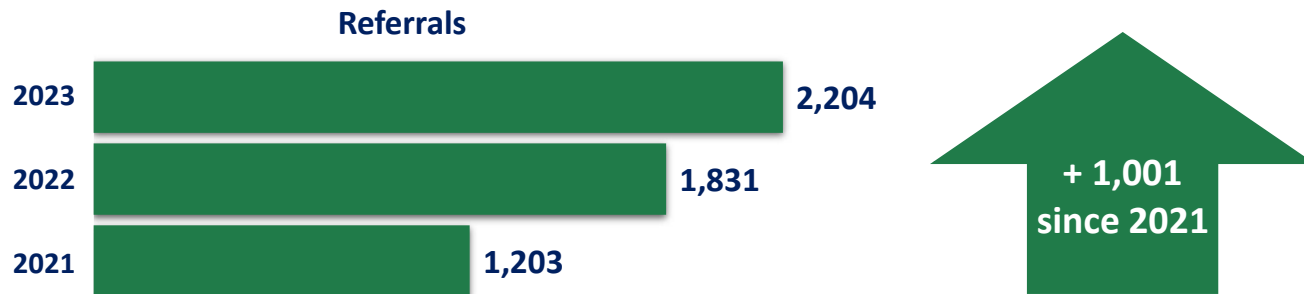
Citywide Verified Tent Count: 523 (Dec 29)



Citywide Verified RV Count: 227 (Dec 29)



Shelter Referrals & Enrollment



*Confirmed shelter enrollments are an undercount due to several challenges in the data match required between UCT and HMIS that include approx. 25% of HMIS enrollments with anonymized PII, individuals providing different PII to UCT/HMIS; individuals enrolling over 48 hours after a referral; or individuals enrolling at a different shelter than referred.

2023 Public Safety Encampment Data

We saw reductions in the frequency of dangerous and violent incidents at encampments.

We believe *UCT's prioritization process* to address high impact sites is a key reason.

	2022	2023	% Change
Shots fired	116	69	-41%
Fires	1,617	1,351	-16%
Medical response calls	12,138	12,946	+7%



2024 Priorities

Strengthen Neighborhood Team model:

- Increase collaboration between UCT staff, council staff, outreach, and community partners
- Improve communication with residents and neighborhood stakeholders

Ensure continuous improvements with high-quality data and meaningful performance metrics:

- Identify areas to improve data quality
- Refine performance metrics to ensure progress on key goals
- Better integrate data learnings in work planning and resource allocation



Q & A

3/13/24

Unified Care Team



City of Seattle



Legislation Text

File #: Inf 2425, **Version:** 1

Seattle Housing Authority Briefing

Seattle Housing Authority



A PLACE TO LIVE, A PLACE TO GROW

ROD BRANDON, EXECUTIVE DIRECTOR; LISA WOLTERS, DIRECTOR OF
GOVERNMENT RELATIONS



Presentation Outline

- Seattle Housing Authority (SHA) Overview
- SHA and the City of Seattle
- SHA's Key Services
- Key Development Projects: Yesler Terrace and Northgate Commons
- Discussion: Questions and Answers

Photo: *Lara Swimmer Photography*
SEATTLE HOUSING AUTHORITY

Seattle Housing Authority Overview

The Seattle Housing Authority

A place to live, a place to grow



38,300

Individuals
Served

18,200

Families
Served

SHA

In Neighborhoods
Throughout the City

8,500

SHA Owned
Units

11,700

Vouchers

Serving



11,800
Children

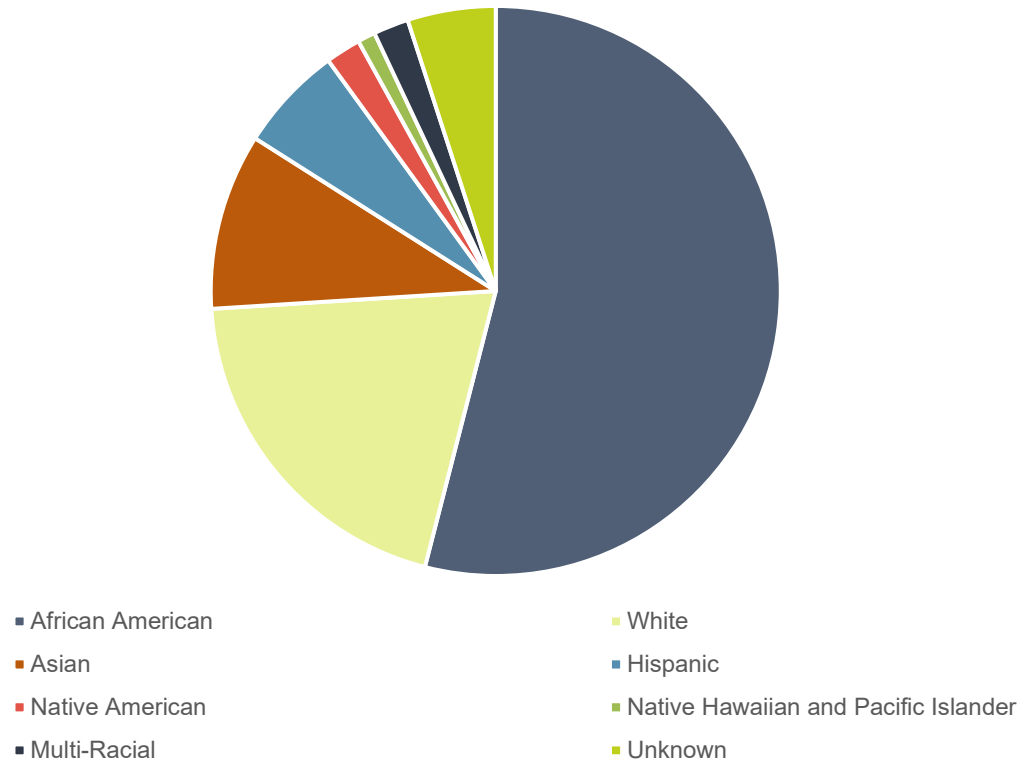


9,400
Persons with Disabilities



7,600
Seniors

SHA Demographics



75%
OF SHA
HOUSEHOLDS
IDENTIFY AS
BIPOC

\$13,826
Average Household Income

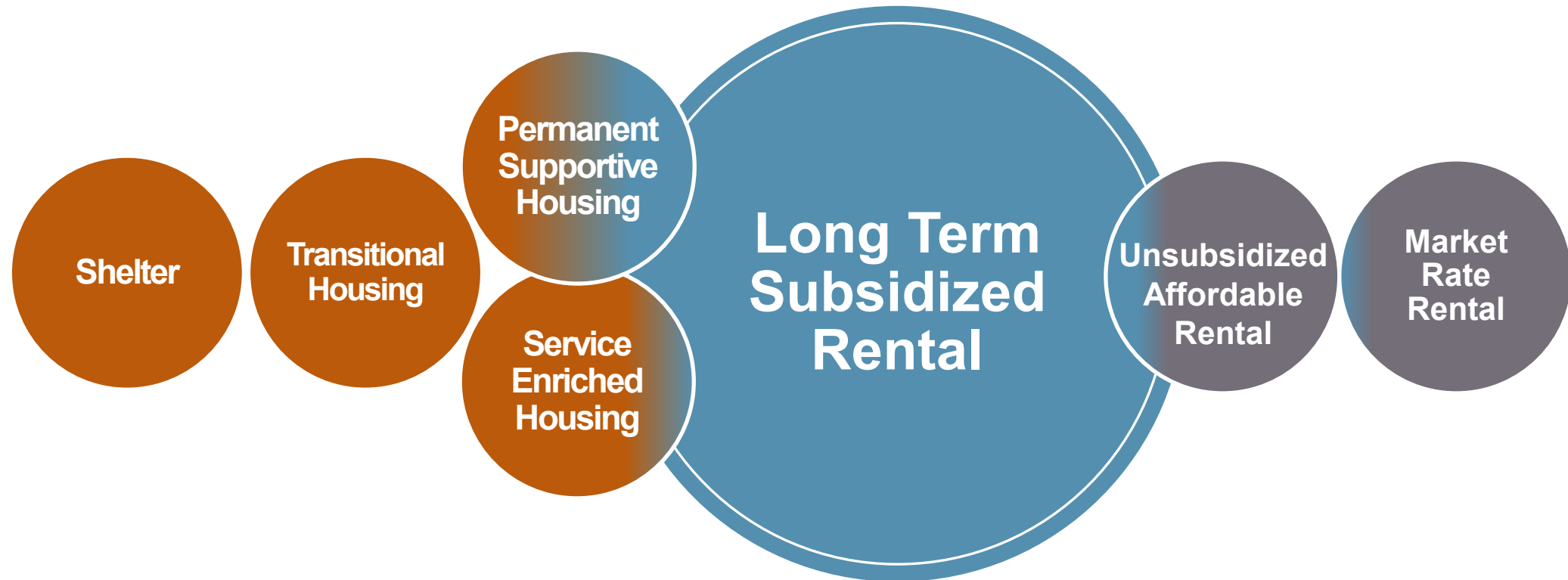
53
Languages Spoken

SHA Within the Rental Housing Continuum

Homeless System

Seattle Housing Authority

Private Market



SHA and the City of Seattle

RELATIONSHIP AND KEY PARTNERSHIPS

Relation to the City

SHA is an independent public agency –
separate from the City of Seattle –
providing long-term housing and
supportive services to people with low-
incomes in Seattle.



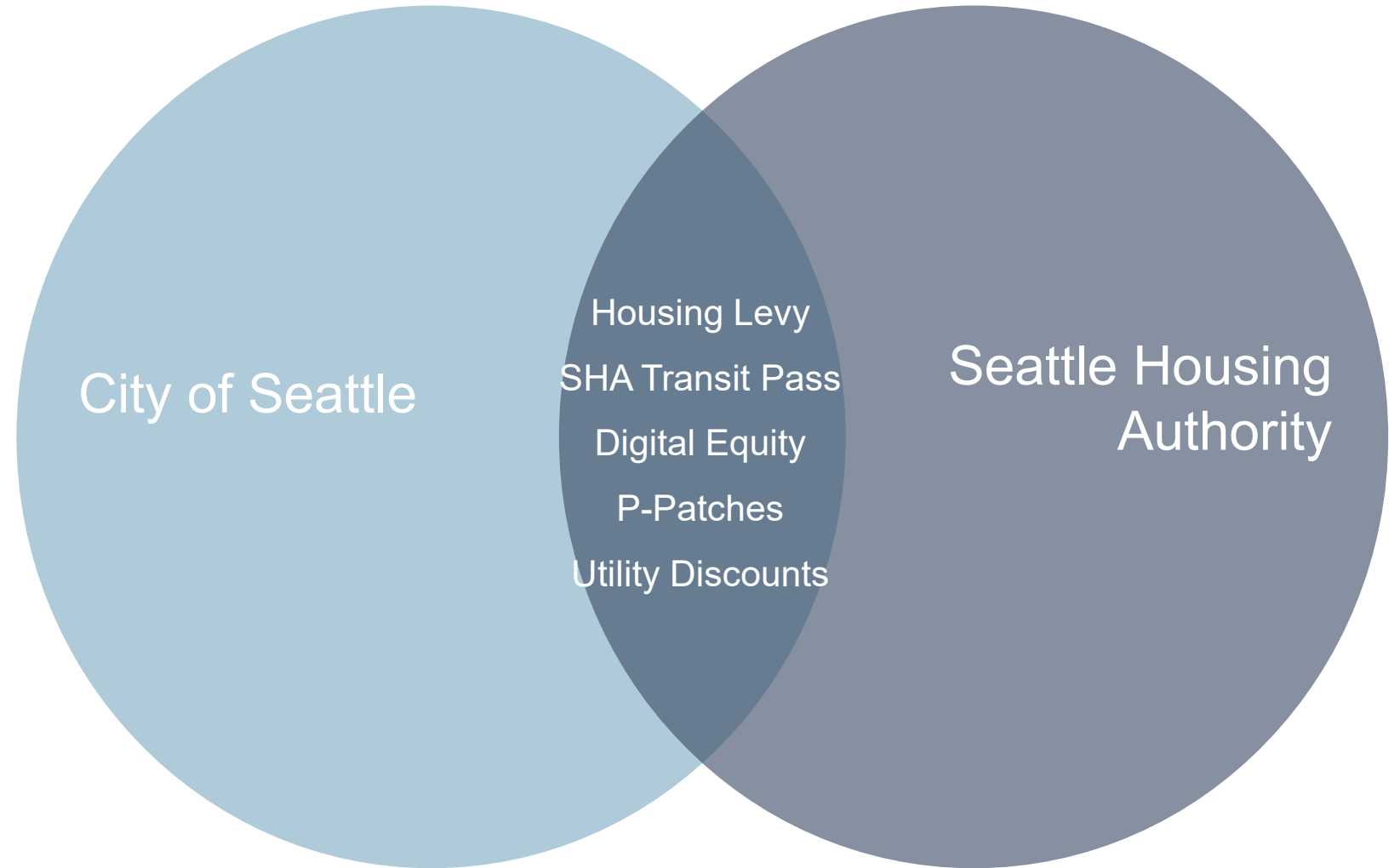
Seattle Housing Authority



City of Seattle

Partnerships with the City

While SHA is a separate entity, SHA and the City partner regularly on initiatives that address the needs of our city's most vulnerable residents.



Housing Partners

Seattle Chinatown
International PDA

Bellwether Housing

Mercy Housing

Low Income Housing
Institute

Compass Housing Alliance

Plymouth Housing

Catholic Community
Services & Catholic Housing
Services

Hilltop House

Community Roots Housing

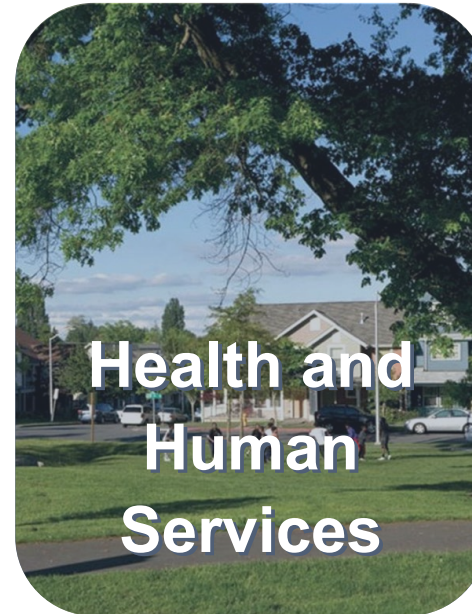
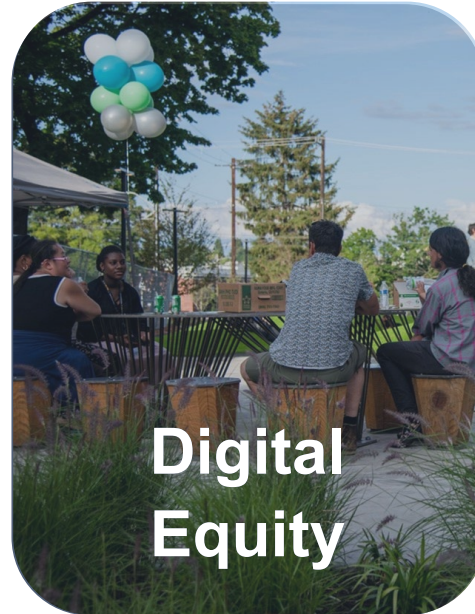
YWCA

Council House

Lake Washington
Apartments

SHA's Key Services

Supportive Services



SHA Partners

Bailey Gatzert Elementary

NeighborCare Health

Black Farmers Collective

Seattle Public Schools

Full Life Care

Refugee Women's Alliance
(ReWA)

Catholic Community
Services

Aging and Disability
Services

Sound Health

Seattle University

Neighborhood House

Team Read

Key Developments

YESLER TERRACE AND NORTHGATE COMMONS



YESLER TERRACE

Once the site of 561 aging housing units, Yesler has been revitalized into a dynamic, mixed-income community featuring 1,800 subsidized homes for low- and moderate-income families, more than 3,000 market rate apartments, and new parks and open spaces.

NORTHGATE COMMONS

A vibrant new transit-oriented development that will replace an aging 211-unit apartment complex and create an additional 900 to 1,000 affordable, workforce, and market rate units and bring community benefits such as childcare and open spaces.



Questions?



CONTACT: ROD BRANDON, EXECUTIVE DIRECTOR;

LISA WOLTERS, DIRECTOR OF GOVERNMENT RELATIONS