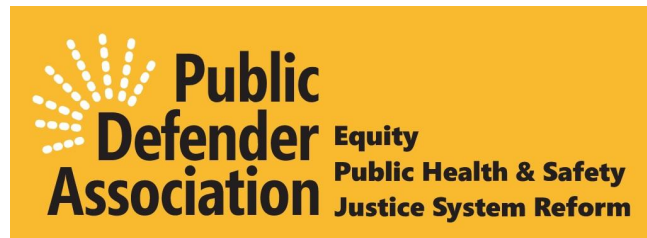


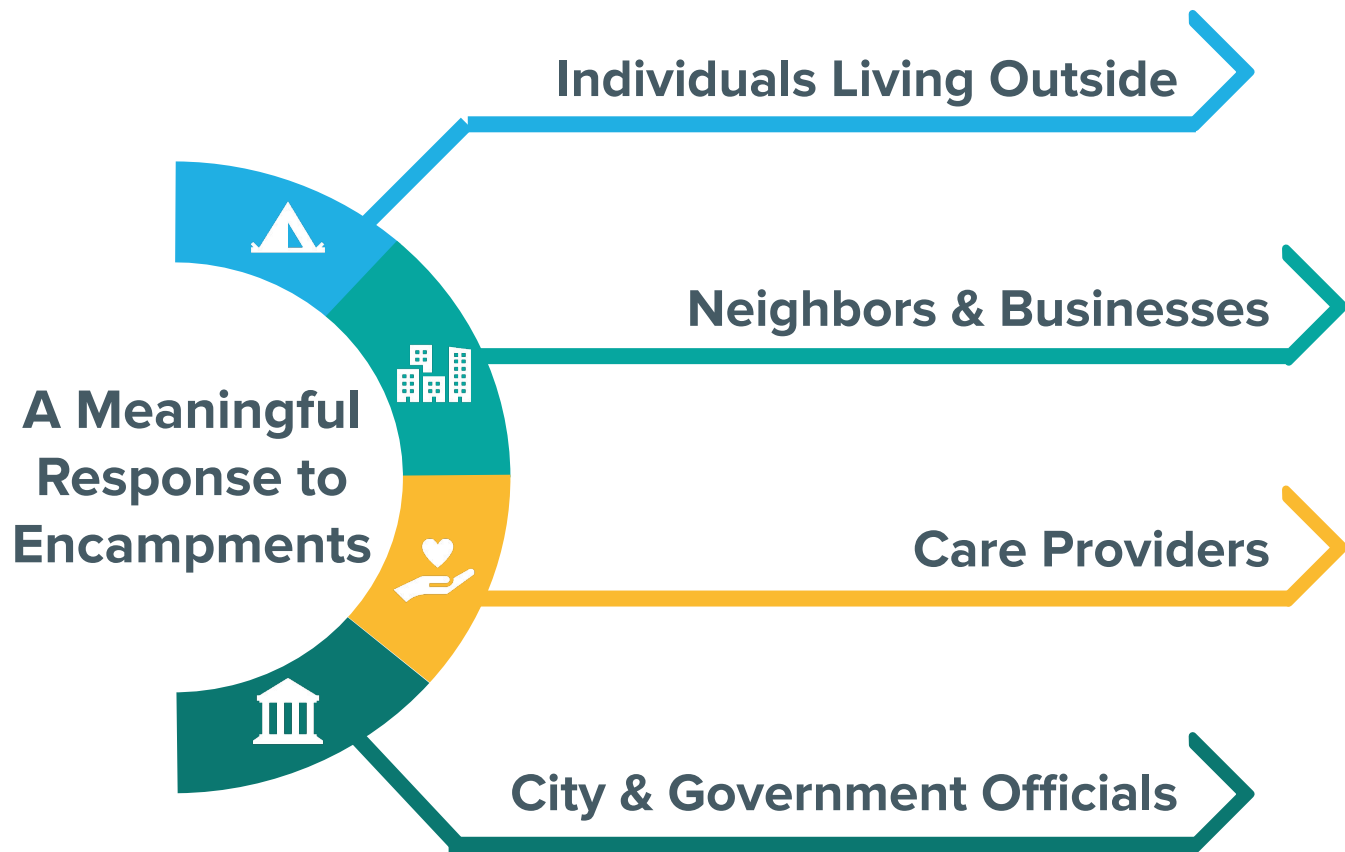


A Community-Led Alternative to Displacement or Inaction



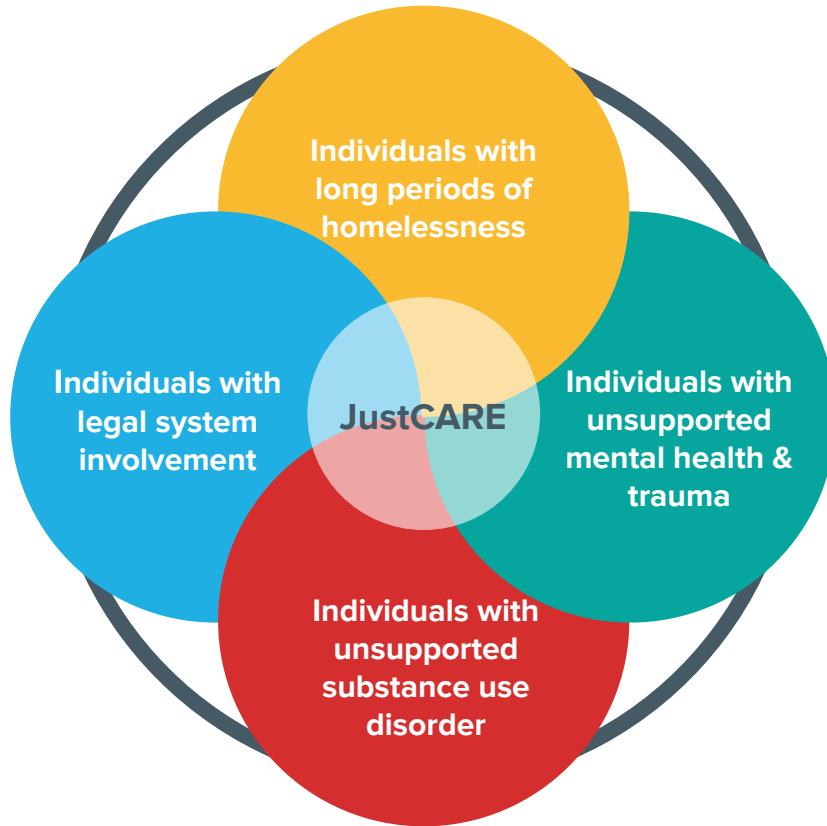
March 2, 2022

Many Partners: One Goal



When we embrace the values of **care, access to support, & humanity**, a solution - without displacement or enforcement - is **celebrated**.

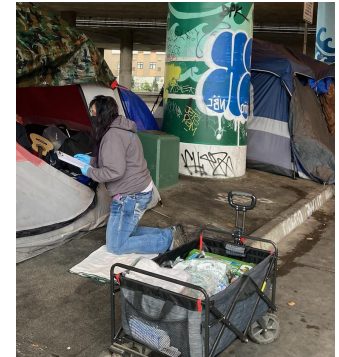
JustCARE's Target Population



JustCARE's strength is in supporting the individuals living outside in Downtown Encampments

Our Care Teams address Complex Needs

JustCARE is staffed to respond to **what people & communities need** for a sustainable resolution.



Our Care Teams address Complex Needs

- Neighborhood Coordinators
- Outreach Field Team
- Behavioral Health Support
- On-site Health Care
- Trained De-Escalators
- Legal Coordination
- Housing Navigation



Our Approach

Compassion

Dignity
Accountability
Safety
Respect
Self-Determination

Community Response

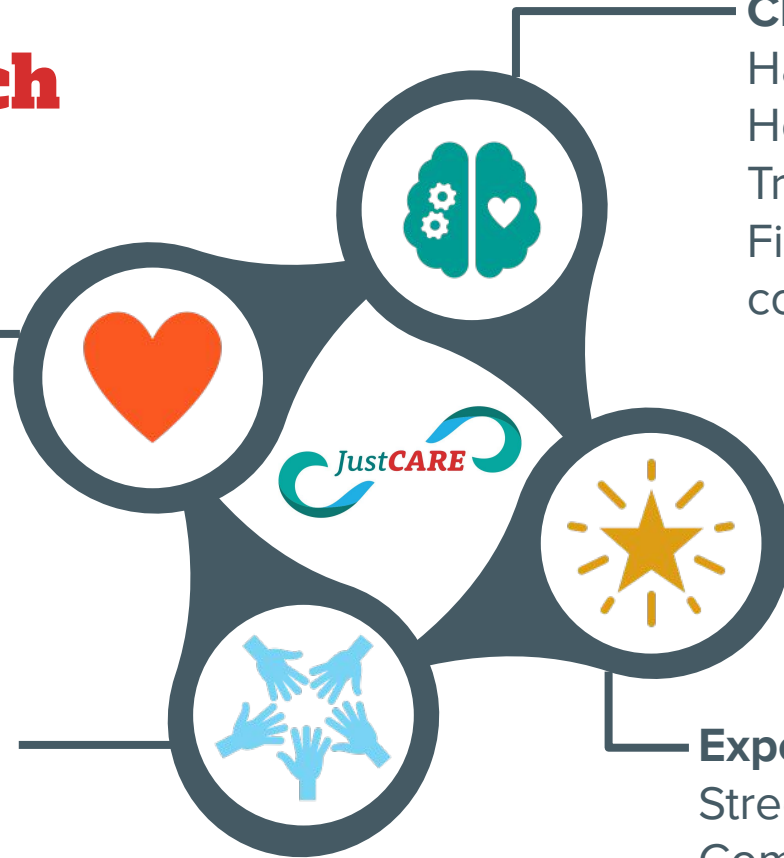
Coordination
Collaboration
Organization

Clinical Skills

Harm Reduction
Housing First
Trauma-Informed Care
Field-based engagement & coordination

Expertise

Street Outreach Reputation
Community Justice Leaders
Lived Experience
By-Name-List Creation



The JustCARE Process

1

Commit

2

Build Trust

3

Assess

4

Prepare

5

Revitalize



Commit

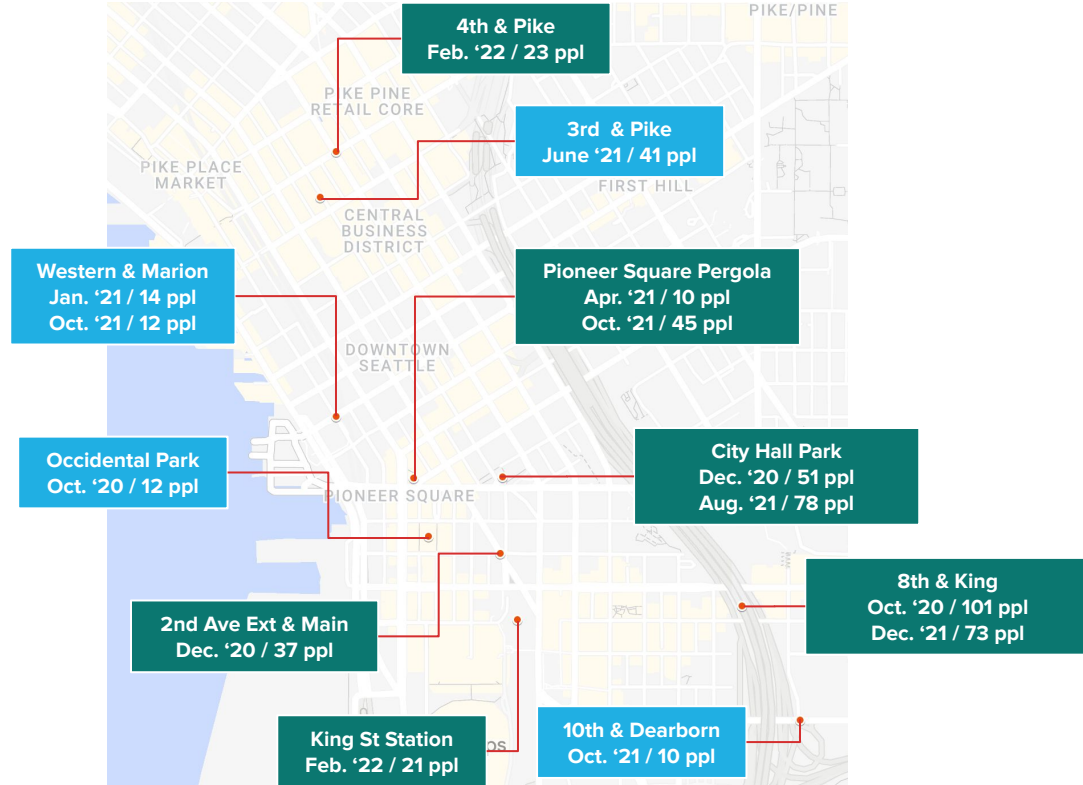
Community Listening › Determine Sites › Establish Timeline

JustCARE commits to Participants:

- › 14 Encampment Resolutions in < 2 years
- › 500+ Participants Served
- › 68% of Participants identify as BIPOC

JustCARE commits to Communities:

- › Seattle Neighborhoods:
 - Chinatown/International District
 - Pioneer Square
 - Downtown Corridor
- › Attending community meetings
- › Responding to stakeholders
- › Addressing individual business concerns
- › Communicating with media





Build Trust

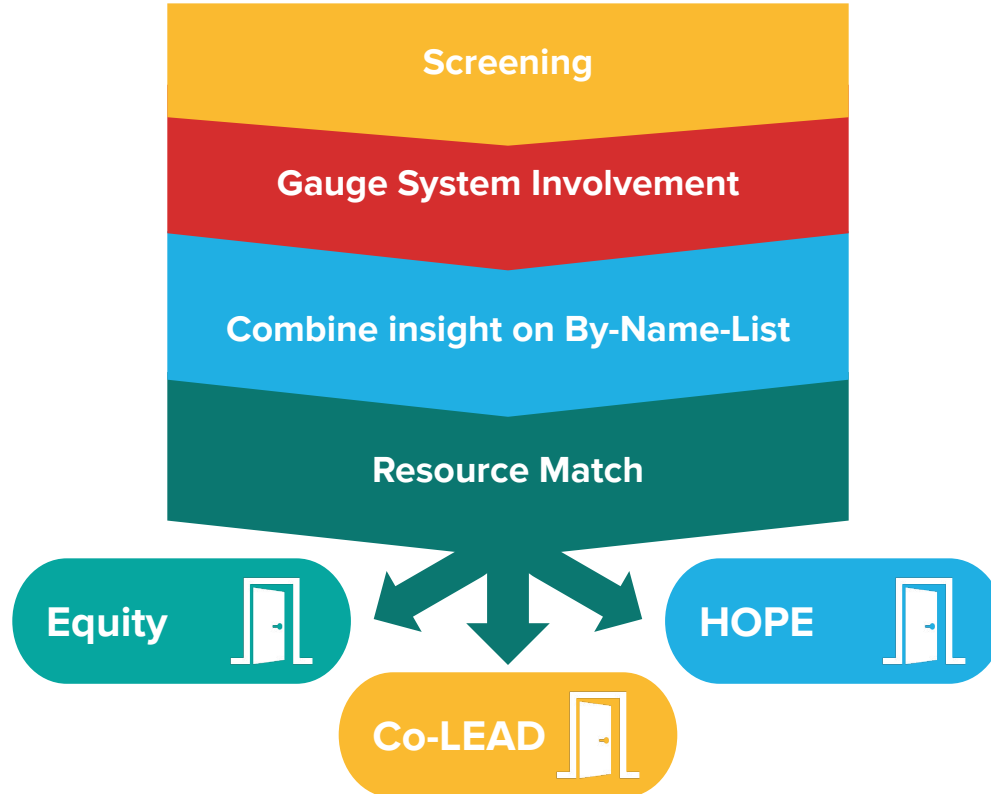
Foster Relationships › Engage the neighborhood





Assess

Understand Unique Needs › Investigate › By-Name-List

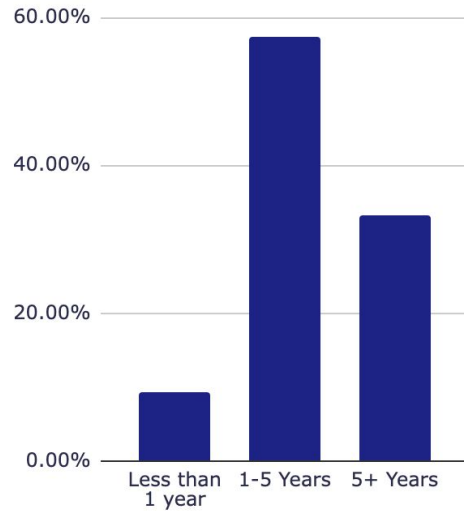




Assess

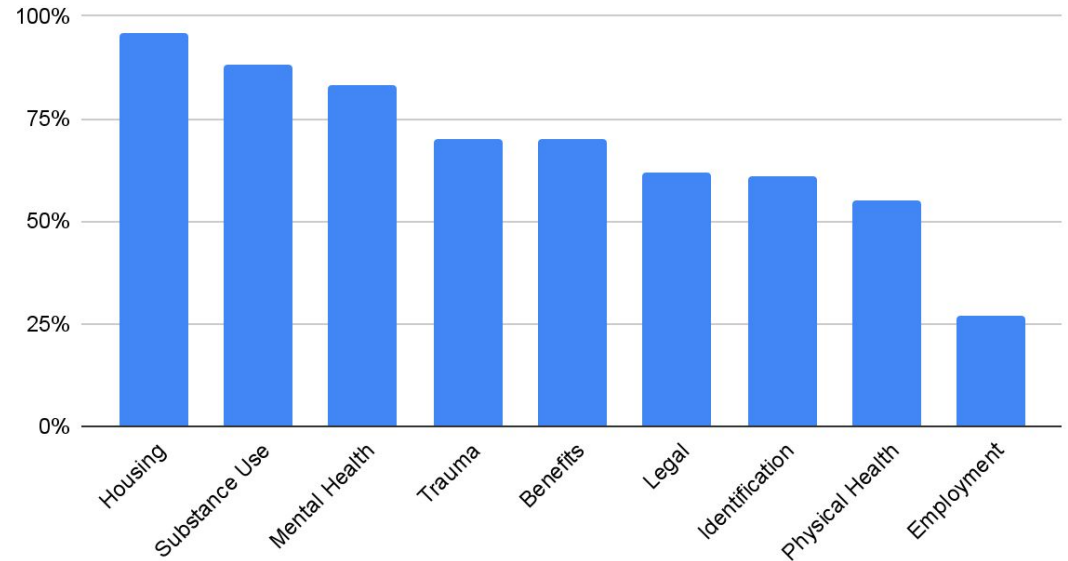
Understand Unique Needs ▶ Investigate ▶ By-Name-List

Homelessness History



1/3 of Encampment Participants have experienced 5+ years of homelessness

Types of Support Requested



88% of Encampment Participants are seeking support with substance use.



4 Prepare for Moving Day

Respond with Resources › Flexible & Creative › Tailored Plans

Individuals Living Outside

- › Problem-solve with each client.
- › Connect to lodging resource that meets individual needs.
- › Incorporate social relationships & existing supports within plan.
- › Co-locate services like substance use support & medical outreach in response to assessment.
- › Elevate challenges to the larger care community.
- › Honor & encourage self-determination in resolution.



Neighbors & Businesses

- › Coordinate trash removal & City response
- › Preparing to reactivate space after encampment dispersal.
- › Attend community meetings.
- › Set expectations & report back on timeline & barriers.
- › Engage community advocates.
- › Educate community on JustCARE approach & process to encourage buy-in.

JustCARE facilitates a resolution for the **whole situation**.

100% of the individuals living at the site are supported in making a plan.

Community Accountability is a central tenet of the JustCARE approach.

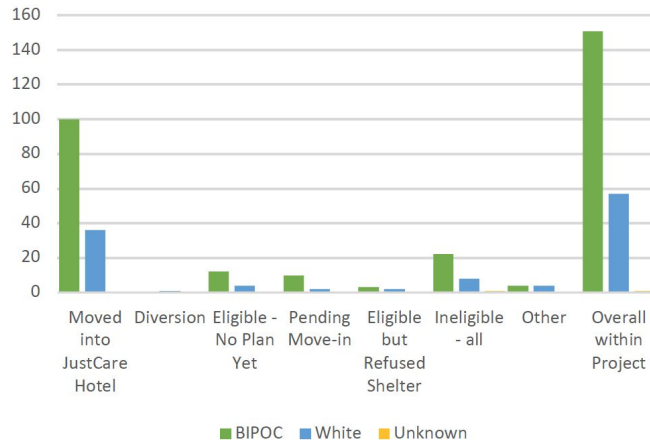


Revitalize

Reactivate Sites › Stabilize through Lodging › Wraparound Care

First 6 Encampments,
October '20 - March '21

Service Outcomes of Individuals -
Comparison of BIPOC & White Participants



136 total moves into lodging

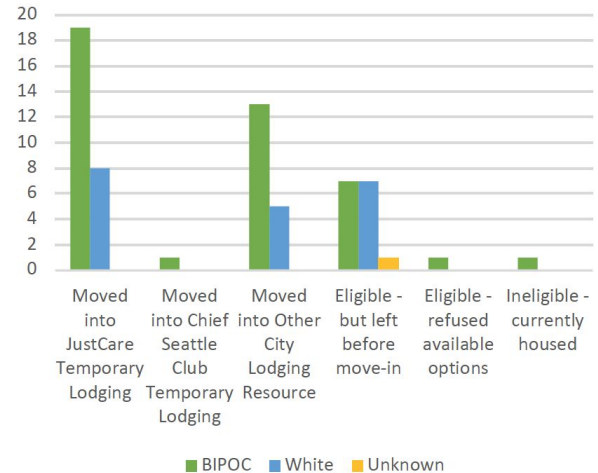
**JustCARE equitably
connects individuals
to lodging resources.**

Very few individuals refuse
a referral to shelter.

Even Participants who arrive
to a site close to moving
day get support connecting
to shelter.

City Hall Park
August '21

Service Outcomes of Individuals -
Comparison of BIPOC & White Participants



57 total moves into lodging



Revitalize

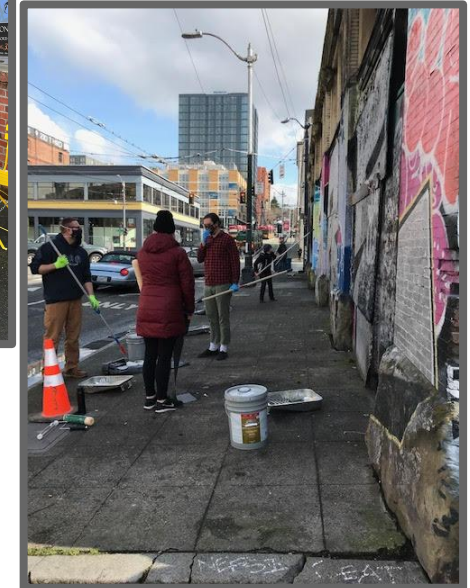
Reactivate Sites › Stabilize through Lodging › Wraparound Care

Co-LEAD Temporary Lodging



Occidental Park

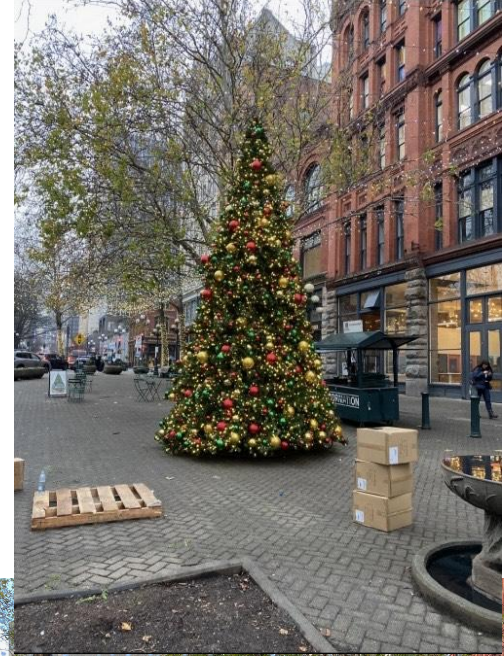
2nd Ave Ext & Main



Neighborhood Impact: 2nd Ave Extension & Main December '20



Neighborhood Impact: Pioneer Square Park October '21



Neighborhood Impact: 8th & King December '21



Neighborhood Impact: King Street Station February '22



Neighborhood Impact: 4th & Pike February '22



Equity JustCARE's Impacts since Nov. '20

- Served 147 unduplicated clients with high behavioral health acuity
 - Chronic mental health and substance use disorder
- 71 currently active clients
- To date, 67 clients assisted with housing support
 - EHV Vouchers, HASCO vouchers, waitlisted ex: FRYE Apt, CEA, PSH)
- To date, 50 clients have transitioned into permanent housing, 13 pending on waitlist. (63 total)
- Same day access and 24/7 care by multidisciplinary team
 - Licensed clinical and medical staff
 - All POC, some LGBTQ and some with lived experience
- On-call 24/7 de-escalation & milieu management provided by WDC

Co-LEAD JustCARE's Impacts

- Served 159 unduplicated clients with legal system involvement (65% BIPOC)
 - Behavioral health, trauma, & substance use disorder
- 106 active Co-LEAD participants.
- 23 participants are connected to Emergency Housing Vouchers
- Currently operating 4 temporary lodging sites
- On average, Co-LEAD participants receive ~60 hours of case management contact through 90+ service encounters by On-site Responders
- On-site medical support for people who have high barriers to accessing care, and overdose prevention
- On-site 24/7 de-escalation & milieu management provided by WDC

Challenges

- **High Mental Health Acuity System Gap:** Some individual needs require a response that will be voluntarily accepted and can provide a safe situation given their very acute mental health issues
- **Safety:** Some individuals have behaviors that can pose a danger to staff & participants in lodging.
- **Eligibility barriers:** Resources beyond lodging for immigrants and refugees (personal identification, long-term housing plan, medical insurance).
- **Tenuous funding.**
- **COVID-19:** Direct service provision within the pandemic.
- **Conflicting initiatives/approaches:** different approaches colliding at sites

Quote from Equity Participant

"[...] I don't have to worry about what I got to wake up to. When I need someone they always here. [...] I care about myself more than I did before I come here. [...] My walls are so high. It's from my dad dying, my mom dying, me being raped at 11 years old. Since I been here my wall has been... almost down. It is a miracle. To be honest it is the only program that I didn't get kick out. [...] If program not here it would be a lot more homelessness, a lot more people found dead, a lot more outside overdose. [...] They got me stronger. When I get into another place I won't be out homeless again. I feel ready."