




## City of Seattle Boards & Commissions Notice of Appointment

<b>Appointee Name:</b> <i>Andrew Ashiofu</i>		
<b>Board/Commission Name:</b> <i>Seattle LGBTQ Commission</i>		<b>Position Title:</b> <i>Member</i>
<input type="checkbox"/> Appointment <b>OR</b> <input checked="" type="checkbox"/> Reappointment		<b>Council Confirmation required?</b> <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
<b>Appointing Authority:</b> <input type="checkbox"/> Council <input type="checkbox"/> Mayor <input checked="" type="checkbox"/> Other: <i>Commission</i>	<b>Date Appointed:</b>	<b>Term of Position: *</b> <i>5/1/2022</i> <b>to</b> <i>4/30/2024</i> <input type="checkbox"/> <i>Serving remaining term of a vacant position</i>
<b>Residential Neighborhood:</b> <i>Yesler Terrace</i>	<b>Zip Code:</b> <i>98122</i>	<b>Contact Phone No.:</b>
<b>Background:</b> Andrew is a second generation Nigerian-American who was born in Houston, but moved back to Nigeria. Living under a military dictatorship helped to motivate and inform his community involvement, and Andrew participated in a number of organizations such as part of the UN Youth Caucus of the World Summit on Sustainable Development, and the House of Rainbow Nigeria. Since moving back to the United States in 2016, Andrew has been actively involved with Black Lives Matter and has been an active Commissioner on the Seattle LGBTQC Commission since 2021 and is the current Co-chair of the Commission.		
<b>Authorizing Signature (original signature):</b> 	<b>Appointing Signatory:</b> <i>Victor Loo</i> <i>Seattle LGBTQ Co-Chair</i>	

## ANDREW ASHIOFU

### EXPERIENCE

#### **Delta Air Lines February 2015- Present**

##### Peer Support

Serve as a mentor, coach and encourage peers to take responsibility and actively participate in the problem solving process.

Be available to volunteer on our 24hr. Support Line once every other month.

Be able to handle information gained from flight attendants in a confidential and sensitive manner.

Be able to provide written and verbal responses to flight attendant concerns.

Be able to address the needs of flight attendants dealing with traumatic situations to ensure employees work with Delta's EAP.

##### In-flight Hiring Team Member

Responsibilities include but are not limited to:

Attending all scheduled initial and continuing Recruiting Team training

Attending all daily briefings and debriefings

Representing the Delta brand in a professional, pleasant and gracious manner, and complying with all uniform/appearance guidelines, and acting in accordance with the principles outlined in the Rules of the Road and The Way We Fly

Conducting and evaluating video interviews Escorting applicants to and from interview area

Meeting with applicants, explaining the position, and answering questions regarding the position

Facilitating group sessions and presenting information

Conducting face to face interviews with applicants using prepared guidelines and scoring standards

Observing and evaluating candidates during group simulation exercises

Scoring interviews/exercises and assisting in making hiring recommendations based on pre-determined hiring criteria and standards

Being present for entirety of all interview sessions that are scheduled for any given week; some weekends required; workdays may begin at 0600 and may last between 10 and 12 hours

Upholding policies and complying with procedures of interview process, including the confidential handling of sensitive applicant information

General setup/breakdown for daily interview sessions making sure snacks and supplies are available

Flexibility and willingness to adapt to changes as required by work schedule and operational need

Ability and willingness to travel as required in order to be present at all recruiting sessions (if located outside Atlanta)

Any other duties/responsibilities as assigned by Hiring Manager

##### Purser

Promotes safety as Delta's core value to ensure crew and customers have a safe experience on the aircraft, in the airport, and on layover as the Safety Leader onboard

Sets the crew up for success with an effective briefing providing clear expectations for consistent delivery of on-board services in accordance with Delta Service and Safety Standards

Leads by example and is the ultimate role model for hospitality and performance standards while ensuring perfect service delivery nose to tail

Creates thoughtful, attentive and inspired moments for our customers and motivates crew members to do the same

Actively seeks feedback regarding performance for growth, and freely offers feedback to support the development of others

Promotes an inclusive environment by embodying Delta's core values and encompassing the Rules of the Road

Supports achieving Delta's Flight Plan goals with emphasis on raising NPS and creating raving Delta fans, and stays up to date on NPS trends through regular use of Delta Pulse data

Exhibits a high degree of cultural awareness to the markets we serve, and effectively partners with LODs to ensure cultural expectations of our customers are met  
Promotes a direct relationship with bases leadership through regular engagement  
Stays up to date on customer satisfaction trends through regular use of Delta Pulse data  
Practices safety-conscious behaviors in all operational processes and procedures.

#### Flight Attendant

Conduct pre-flight cabin checks and receive prepared meals, beverages and equipment.  
Check boarding passes and direct passengers to seats.  
Advise passengers of safety regulations.  
Distribute reading materials and serve meals and drinks.  
Provide first aid treatment and assist sick passengers.  
Anticipate and provide for the comfort of passengers needing special attention, including unaccompanied children, parents with infants, and people with disabilities.  
Take action in the event of decompression, turbulence, mechanical malfunction, or unlawful acts by passengers.  
Prepare for emergency landings and the evacuation of passengers.

#### **JetBlue Airways February 2013 – February 2015**

##### Committee Member Inflight Values Team

Base Representative on the Quality of Life and Work Rules team  
Worked on the work rules and policy with management  
Peer support and new hire mentor: Mentor new hires and also helped co-workers needing help outside work life.  
Conflict resolution board member : Reviewed disciplinary cases when escalated by crewmember.  
Onboard Lead Co-ordinator: Worked the premium cabin transcon products. In charge of the flight and also handled crewmember conflicts inflight.

##### Inflight Crewmember

Conduct pre-flight cabin checks and receive prepared meals, beverages and equipment.  
Check boarding passes and direct passengers to seats.  
Advise passengers of safety regulations.  
Distribute reading materials and serve meals and drinks.  
Provide first aid treatment and assist sick passengers.  
Anticipate and provide for the comfort of passengers needing special attention, including unaccompanied children, parents with infants, and people with disabilities, the elderly and non-English-speaking passengers.  
Take action in the event of decompression, turbulence, mechanical malfunction, or unlawful acts by passengers.  
Prepare for emergency landings and the evacuation of passengers.

#### **Ryan International Airlines June 2011- September 2012**

##### Flight Attendant

Conduct pre-flight cabin checks and receive prepared meals, beverages and equipment.  
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### **Memorie Bella Eventi**

**February 2011- June 2011**

#### Events Co-coordinator

Events consulting with clients

Organizing venues, decorations and Catering for events

Organizing the program of events

Organizing photography and video coverage

### **Money Management International**

Houston, Texas April 2009 to January

2011

#### Housing Financial Counselor

- Developed financial analysis for clients using applications and excel spreadsheets
- Generated weekly and monthly reports from the database using excel spreadsheets (based on the sort and filter function), and presented it in a graphical format.
- Utilized excel to generate proposed accounting purposes (balance sheet and profit and loss statements) for customers.
- Responsible for assessing the client's financial situation through one-on-one in-person, inbound telephone calls and/or web chat counseling sessions with potential clients.
- Responsible for client follow-up, when needed, to ensure client's complete recommended action plans.
- Understood the goals and objectives of the client's and developing an action plan towards that goal.
  
- Created monthly team reports and presented to management using excel spreadsheets.
- Screened initial calls from prospective clients, obtained and entered client's personal and financial information and transferred the information to a counselor.
- Responsible for large production of one-on-one inbound calls with prospective clients.
- Maintained accuracy in all data entry, consistent with acceptable quality standards.
- Ensured accuracy in capturing of client information, referral codes, product codes and the Direct Intake Referral Screen.
- Properly routes call for specialized product sessions.
- Leads team to achieve monthly goals.
- Supervised the quality assurance of all team members and making sure they are meeting standard.

### **Internet America**

Houston, Texas November 2008 to February 2009

#### DSL Support Tech Help Desk (Contract)

- Analyzed and provided level one support calls for DSL troubleshooting.
- Used CMSX software and DSL Boss.
- Performed modem troubleshooting
- Made outbound calls to customers for follow up.
- Served as guide on WAN set up and DSL set up over the telephone.

### **LTD Financial Services**

Houston, Texas August 2008 to November 2008

Debt Collector (Contract)

- Worked on a special project.
- Located customers, made numerous outbound calls daily, and reconciled consumer debt.

**Guaranty Trust Bank**

Lagos, Nigeria June 2004 to March 2008

Personal Retail Banker

- Relationship Management.
- Gained general knowledge of banking rules and regulations, banking policies, and procedures.
- Rendered weekly, monthly, quarterly, and annual financial reports for team using excel spreadsheets.
- Ensured that all customers' complaints were resolved in a timely manner.
- Identified fraudulent activity to prevent potential losses to the bank.
- Assisted banking center manager with many operational duties and responsibilities.
- Sold and cross-sold bank products and services.
- Handled accounts payable and accounts receivable.
- Performed credit and loan consulting including mortgage.

**EDUCATION**

1999 - 2004, Igbinedion University, Okada

Nigeria Bachelor of Sciences,

-References Available on

Request Organization:

Member Project Management Institute

PMI Information Systems Specific Interest Group (PMI-

ISSIG) Certification:

HUD Certified Housing Counselor

Neighbor Works Certified

Housing counselor FCRA Certified

FICO Score Trained

NFCC Credit

Counselor Certified.

FAA Type II Flight

Attendant

# Seattle Lesbian, Gay, Bisexual, Transgender and Queer Commission

## May 2022

Members: Pursuant to SMC 3.14.920, all members subject to City Council confirmation,  
2-year terms:

- 8 City Council-appointed
- 9 Mayor-appointed
- 4 Other Appointing Authority-appointed: Commission-appointed

Roster:

*D	**G	RD	Position No.	Position Title	Name	Term Begin Date	Term End Date	Term #	Appointed By
			1.	Member	VACANT	5/1/21	4/30/23	1	City Council
			2.	Member	VACANT	5/1/21	4/30/23	1	Mayor
			3.	Member	VACANT	5/1/21	4/30/23	1	City Council
			4.	Member	VACANT	5/1/21	4/30/23	1	Mayor
			5.	Member	VACANT	5/1/21	4/30/23	1	City Council
			6.	Member	VACANT	11/1/21	10/31/23	1	Mayor
			7.	Member	VACANT	11/1/21	10/31/23	1	Commission
			8.	Member	Steven Pray	11/1/21	10/31/23	1	Mayor
			9.	Member	VACANT	5/1/22	4/30/24	1	City Council
			10.	Member	Nathaniel Higby	5/1/22	4/30/24	2	Mayor
			11.	Member	VACANT	5/1/22	4/30/24	1	City Council
			12.	Member	Brett Pepowski	5/1/22	4/30/24	1	Mayor
			13.	Member	Raja Fouad	11/1/20	10/31/22	1	City Council
			14.	Member	VACANT	11/1/20	10/31/22	1	Mayor
			15.	Member	VACANT	11/1/21	10/31/23	1	City Council
			16.	Get Engaged	Lillian M. Williamson	9/1/21	8/31/22	1	Mayor
			17.	Member	VACANT	5/1/22	4/30/24	1	City Council
			18.	Member	VACANT	11/1/21	10/31/23	1	Mayor
			19.	Member	Victor Loo	11/1/21	10/31/23	2	Commission
			20.	Member	Andrew Ashiofu	5/1/22	4/30/24	1	Commission
			21.	Member	VACANT	5/1/22	4/30/24	1	Commission

### SELF-IDENTIFIED DIVERSITY CHART

					(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)	(9)
	Men	Women	Transgender	Unknown	Asian	Black/ African American	Hispanic/ Latino	American Indian/ Alaska Native	Other	Caucasian/ Non- Hispanic	Pacific Islander	Middle Eastern	Multiracial
Mayor													
Council													
Comm													
Total													

Key:

*D	List the corresponding <i>Diversity Chart</i> number (1 through 9)
**G	List <i>gender</i> , M = Male, F= Female, T= Transgender, U= Unknown
RD	Residential Council District number 1 through 7 or N/A

*Diversity information is self-identified and is voluntary.*

*\*Term begin and end date is fixed and tied to the position and not the appointment date.*