

HOPE Team 2021 Outcomes Report

March 16, 2022

Seattle Human Services Department

Speakers:

Michael Bailey, Deputy Director, Human Services Department

Public Assets & Homelessness Committee Meeting
March 16, 2022



City of Seattle

Agenda

- Introduction
- HOPE Team Overview
- 2021 Outcomes
- 2022 Update



Introduction

- The mission of the Seattle Human Services Department is to **connect people with resources and solutions during times of need** so we can all live, learn, work and take part in strong, healthy communities.
- In 2022, most homelessness contracts, including outreach and shelter, moved from HSD to King County Regional Homelessness Authority (KCRHA).
- The HOPE Team remains at HSD to serve a unique, person-centered role as part of the City's response to unsheltered homelessness and stewardship of public lands.



HOPE Team Overview

- Originally introduced in the 2021 budget.
- Coordinates outreach and referrals to shelter at priority encampments prior to a removal.
- Ensures legal compliance with City's MDARs.
- Supports construction and maintenance projects impacted by encampments.
- Part of the City's frontline severe weather response.
- Does not lead encampment removal operations.



HOPE Team Overview- System Navigators

System Navigators (3 FTE)

- Ensures legal obligation under MDARs by ensuring offers of shelter are made during posted period at non-emergency/obstruction sites.
 - Outreach providers are not required to make offers of shelter during a posted period.
 - This liability remains with the City despite outreach contracts moving over to KCRHA.
- Facilitates shelter referrals between outreach and shelter providers.
- Manually tracks bed-availability across all set-aside shelters to ensure shelter is available for those at a posted site.

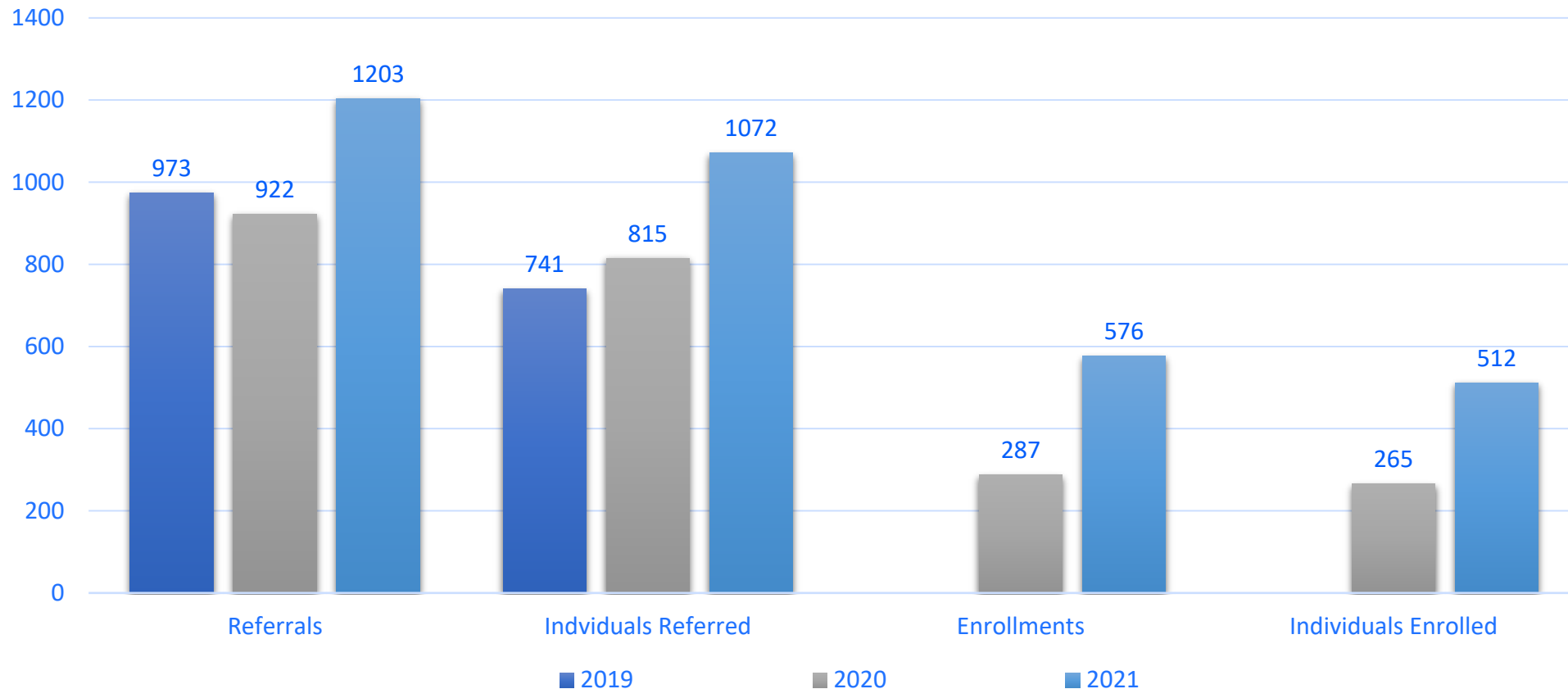
HOPE Team Overview- Engagement Process



2021 HOPE Team Outcomes - Key Takeaways

- **30% increase in referrals over 2020**
 - 1,203 total shelter referrals
 - 32 different partners, from 119 encampment locations
 - 66% of referrals were BIPOC
- **92% of referrals to 24/7 enhanced shelter or THV with wraparound services**
- **Confirmed enrollments doubled compared 2020**

HOPE Team Outcomes - 2019, 2020, and 2021



2022 HOPE Team Update

- Working with KCRHA to coordinate and deploy outreach.
- Participates in the Citywide approach to unsheltered homelessness at priority sites.

Questions?

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