

Amendment 1 Version 1 to CB 120653 – Taxicab and For-Hire Vehicle Regulations

Sponsor: Councilmember Mosqueda

Adopt a substitute version of the legislation.

Effect: This amendment would adopt a substitute version of Council Bill 120653 with the edits shown in Attachment 1. These edits are as follows:

1. Add recitals on the legislative intent for capping transitional dispatch agency and regional dispatch agency charges to drivers for dispatch services at ten percent of the fare paid by the passenger.
2. Remove the requirement for transitional regional dispatch agencies and regional dispatch agencies to provide the Director with a copy of the owner and driver policy required by SMC 6.311.370.D (e.g., policy on operating procedures, including the deactivations process) for the next annual license renewal date. The Director may require submission of this policy by rule.
3. Remove the following components from the required deactivations policy:
 - a. Driver has opportunity to be heard “with representation of their choice”; and
 - b. “Adjudication of disputes by a neutral third party under a just cause standard.”

Substitute version 2 of Council Bill 120653, incorporating the amendments shown in the attached version of Council Bill 120653, for Council Bill 120653 as introduced.

CITY OF SEATTLE

ORDINANCE _____

COUNCIL BILL _____

..title

AN ORDINANCE relating to taxicabs and for-hire vehicles; separating and amending taxicab and for-hire vehicle industry regulations; adding a new Chapter 6.311 to the Seattle Municipal Code; and amending Sections 11.14.235 and 15.17.005 of the Seattle Municipal Code.

..body

WHEREAS, Seattle desires to comprehensively regulate for-hire transportation, including taxicabs and for-hire vehicles; and

WHEREAS, the City has implemented new policies over the last few years to help the operators of taxicabs and for-hire vehicles navigate the loss of business during the COVID pandemic and subsequent economic recession; and

WHEREAS, industry participants have requested legislation to modernize licensing and operating requirements and align them with the City’s values of equity, fairness, shared prosperity, and transparency; and

WHEREAS, the City desires to allow for regional operation of all licensed taxicabs and for-hire vehicles, implement new taximeter technology, offer the option to apply for an enhanced for-hire driver’s license, and convert all for-hire vehicles into taxicabs; and

WHEREAS, requiring transitional regional dispatch agencies or regional dispatch agencies to implement new taximeter technology could result in increased deductions for dispatch services that negatively impact a driver’s ability to earn a living wage and capping such deductions at ten percent of the fare paid by the passenger could protect driver payments from unrestricted deductions for dispatch services and support a living wage; and

1 WHEREAS, the City is committed to ensuring that drivers benefit from new regulations and
2 experience equitable opportunities for compensation within the for-hire transportation
3 industry; and

4 WHEREAS, the City is a leader on establishing practices that support economic security, and
5 contribute to a fair, healthy, and vibrant economy; and

6 WHEREAS, the City partners with King County to regulate the larger for-hire transportation
7 industry and desires to maintain that partnership under common regulations in the future;
8 and

9 WHEREAS, due to changes in state law governing the regulation of transportation network
10 companies, establishing a new Seattle Municipal Code chapter to regulate taxicabs and
11 for-hire vehicle and modifying an existing Seattle Municipal Code chapter to regulate
12 transportation network companies best articulates the City's objectives for these
13 industries; NOW, THEREFORE,

14 **BE IT ORDAINED BY THE CITY OF SEATTLE AS FOLLOWS:**

15 Section 1. A new Chapter 6.311 is added to the Seattle Municipal Code as follows:

16 **CHAPTER 6.311 FOR-HIRE TRANSPORTATION – TAXICAB AND FOR-HIRE**
17 **VEHICLES AND DRIVERS**

18 **6.311.010 Purpose**

19 A. This Chapter 6.311 is an exercise of The City of Seattle's power to regulate the for-
20 hire transportation industry. That exercise includes the power to license and regulate taxicabs,
21 for-hire vehicles, taxicab and for-hire vehicle drivers, transitional regional dispatch agencies, and
22 regional dispatch agencies. Some of its regulatory purposes are to increase the safety, reliability,
23 cost-effectiveness, and economic viability and stability of privately operated for-hire vehicle and
24 taxicab services within Seattle.

1 B. The obligation of complying with this Chapter 6.311 belongs to the licensee or
2 applicant for a license within its scope. Neither a provision of, nor a term used in, this Chapter
3 6.311 is intended to impose any duty whatsoever upon the City or any of its officers or
4 employees, for whom the implementation or enforcement of this Chapter 6.311 shall be
5 discretionary and not mandatory.

6 C. This Chapter 6.311 is not intended to be and shall not be construed to create or form
7 the basis for any liability on the part of the City or its officers, employees, or agents, for any
8 injury or damage resulting from the failure of a licensee or applicant for license to comply with
9 this Chapter 6.311, or by reason or in consequence of any act or omission in connection with the
10 implementation or enforcement of this Chapter 6.311 on the part of the City by its officers,
11 employees, or agents.

12 D. This Chapter 6.311 is intended to reduce regulatory complexity, promote equity and
13 innovation, improve transportation and integration of the for-hire transportation industry, and
14 ensure consumer protection and public safety. To fulfill these purposes, The City of Seattle:

15 1. Establishes reciprocal licensing privileges for King County medallion owners
16 to operate within Seattle. This reciprocity authorizes medallion owners to operate in both Seattle
17 and King County;

18 2. Establishes regional operating privileges for taxicab and for-hire vehicle drivers
19 licensed by King County to operate within Seattle. This license allows the driver to operate in
20 both Seattle and King County;

21 3. Consolidates the regulatory classifications of taxicabs and for-hire vehicles into
22 a single taxicab standard. When a for-hire vehicle transitions to a taxicab, any reciprocal
23 operating privilege will follow the vehicle;

1 4. Consolidates the regulatory classifications of taxicab associations and for-hire
2 vehicle companies into a single, regional dispatch agency license that is subject to a common set
3 of operating rules and standards;

4 5. Establishes regional licensing privileges for taxicab associations and for-hire
5 vehicle companies licensed by King County to operate in Seattle. When a taxicab association or
6 for-hire vehicle company transitions to a regional dispatch agency, the regional license will
7 follow; and

8 6. Establishes a requirement for each regional dispatch agency to adopt a smart
9 taximeter system.

10 **6.311.020 Scope**

11 A. This Chapter 6.311 applies to taxicab associations, for-hire vehicle companies,
12 taxicabs, for-hire vehicles, and drivers of those vehicles. Chapter 6.310 applies to transportation
13 network companies, transportation network company drivers, and transportation network
14 company vehicles. References to transportation network companies, transportation network
15 company drivers, or transportation network company endorsed vehicles remain in Chapter 6.310
16 because RCW 46.72B.190 constrains The City of Seattle from amending ordinances or
17 regulations related to transportation network companies, transportation network company
18 drivers, or transportation network company endorsed vehicles after January 1, 2022. In the event
19 of a conflict between this Chapter 6.311 and Chapter 6.310, this Chapter 6.311 controls.

20 B. This Chapter 6.311 is not intended to regulate limousines and is consistent and
21 compliant with chapter 46.72A RCW.

22 C. This Chapter 6.311 is not a part of the New License Code (Subtitle IV of Title 6).

23 **6.311.030 Council approval of agreements**

1 The Director may enter into agreements with any other city, town, county, or port district for the
2 joint regulation of for-hire and taxicab drivers in a manner consistent with the provisions of this
3 Chapter 6.311; however, no such agreement shall be made without prior approval of the City
4 Council by ordinance. Agreements may provide for, but are not limited to, the granting,
5 revocation, and suspension of taxicab and for-hire driver licenses, or the sharing of enforcement
6 responsibilities.

7 **6.311.040 Definitions**

8 For the purposes of this Chapter 6.311 and unless the context plainly requires otherwise, the
9 following definitions apply:

10 "Abnormal disruption of the market" means any change in the market, whether actual or
11 imminently threatened, resulting from stress of weather, convulsion of nature, failure or shortage
12 of electric power or other source of energy, strike, civil disorder, war, military action, national or
13 local emergency, or any other cause.

14 "Application dispatch system" means technology that allows consumers, via the internet
15 using mobile interfaces such as, but not limited to, smartphone and tablet applications, either or
16 both, to:

- 17 1. Directly request dispatch of regional for-hire drivers for trips; and
- 18 2. Accept payments for those trips.

19 "Approved mechanic" means a mechanic or technician on a list maintained by the
20 Director. The list shall contain the name of each mechanic or technician that has been approved
21 by Director because they:

- 22 1. Have met all requirements of the National Institute for Automotive Service
23 Excellence;

1 2. Have been awarded a Certificate in Evidence of Competence satisfactory to the
2 Director; and

3 3. Do not own, lease, or drive a taxicab, for-hire vehicle, or transportation
4 network company endorsed vehicle.

5 "Automated driving system" means hardware and software that are collectively capable
6 of performing the entire dynamic driving task on a sustained basis, regardless of whether it is
7 limited to a specific operational design domain and regardless of the presence of a driver.

8 "Autonomous operation" means the performance of the entire dynamic driving task by an
9 automated driving system, beginning upon performance of the entire dynamic driving task by an
10 autonomous driving system and continuing until the autonomous driving system is disengaged.

11 "Autonomous vehicle" means a vehicle with a level 3, level 4, or level 5 automated
12 driving system as provided in the Society of Automotive Engineering International's J3016
13 standard.

14 "Certificate of safety" means a document from an approved mechanic certifying that a
15 particular vehicle meets all vehicle safety standards set forth in this Chapter 6.311, including the
16 vehicle safety inspection, and rules adopted by the Director in accordance with this Chapter
17 6.311.

18 "Citation" means an enforcement action taken by the Director that imposes monetary
19 penalties when a person violates a requirement of this Chapter 6.311.

20 "Commencement date" means a calendar date set by the Director for the purpose of
21 initiating certain processes pursuant to Section 6.311.415 and establishing timelines and
22 deadlines associated with them.

1 "Contract rate" means the rate specified in a written agreement signed by both parties
2 before the dispatch of a taxicab or for-hire vehicle for the services identified in the contract.

3 "Department" means the Department of Finance and Administrative Services of The City
4 of Seattle, or any department that succeeds the Department's duties under this Chapter 6.311.

5 "Director" means the Director of Finance and Administrative Services, or the Director's
6 authorized designee, or the director or authorized designee of any successor department.

7 "Disability" means the presence of a sensory, mental, or physical impairment that is
8 medically cognizable or diagnosable; exists as a record or history; or is perceived to exist
9 whether or not it exists in fact. A disability exists whether it is temporary or permanent, common
10 or uncommon, mitigated or unmitigated, whether or not it limits the ability to work generally or
11 work at a particular job, or whether or not it limits any other activity within the scope of this
12 Chapter 6.311. For purposes of this definition, "impairment" includes, but is not limited to:

13 1. Any physiological disorder, or condition, cosmetic disfigurement, or
14 anatomical loss affecting one or more of the following body systems: neurological,
15 musculoskeletal, special sense organs, respiratory, including speech organs, cardiovascular,
16 reproductive, digestive, genitor-urinary, hemic and lymphatic, skin, and endocrine; or

17 2. Any mental, developmental, traumatic, or psychological disorder, including,
18 but not limited to, cognitive limitation, organic brain syndrome, emotional or mental illness, and
19 specific learning disabilities.

20 "Dispatch system" means a system that allocates requests for trips to available drivers
21 and that facilitates communication between a dispatcher and driver. A dispatch system may be
22 integrated into a smart taximeter system.

1 "Driver coordinator" means an entity that hires, contracts with, or partners with for-hire
2 drivers for the purpose of assisting them with, or facilitating them in, providing for-hire services
3 to the public. For the purposes of this definition, "driver coordinator" includes but is not limited
4 to taxicab associations, for-hire vehicle companies, and transportation network companies.

5 "Egregious" means any moving violation that posed an immediate threat to the safety of
6 the driver, any passengers in the vehicle, or to others.

7 "Exclusive driver representative" (EDR) means a qualified driver representative, certified
8 by the Director to be the sole and exclusive representative of all for-hire drivers operating within
9 the City for a particular driver coordinator, and authorized to negotiate, obtain, and enter into a
10 contract that sets forth terms and conditions of work applicable to all of the for-hire drivers
11 employed by that driver coordinator.

12 "Fare" means anything of economic value that is provided, promised, or donated
13 primarily in exchange for services rendered.

14 "For-hire transportation services" means services provided by licensees under this
15 Chapter 6.311.

16 "For-hire vehicle" means any motor vehicle used for the transportation of passengers for
17 hire, and not operated exclusively over a fixed and definite route, except:

- 18 1. Taxicabs;
- 19 2. School buses operating exclusively under a contract to a school district;
- 20 3. Ride-sharing vehicles under chapter 46.74 RCW;
- 21 4. Limousine carriers licensed under chapter 46.72A RCW;
- 22 5. Vehicles used by nonprofit transportation providers solely for elderly or
23 handicapped persons and their attendants under chapter 81.66 RCW;

1 6. Vehicles used by auto transportation companies licensed under chapter 81.68
2 RCW;

3 7. Vehicles used to provide courtesy transportation at no charge to and from
4 parking lots, hotels, and rental offices;

5 8. Vehicles licensed under, and used to provide “charter party carrier” and
6 “excursion service carrier” services as defined in, and required by, chapter 81.70 RCW; and

7 9. Transportation network company endorsed vehicles as defined in Chapter 6.310
8 and transportation network company vehicles as defined in chapter 46.72B RCW.

9 "For-hire vehicle company" means a person that represents or owns for-hire vehicles
10 licensed by the City that use the same color scheme, trade name, and dispatch services.

11 "Lessee" means a person who has a regional for-hire driver’s license that leases a taxicab
12 or for-hire vehicle required to be licensed under this Chapter 6.311.

13 "Lessor" means a person who has leased a taxicab or for-hire vehicle to a lessee.

14 "License action" means an enforcement action taken by the Director against a licensee
15 that is a suspension, summary suspension, denial, or revocation of the license.

16 "Licensee" means any person required to be licensed under this Chapter 6.311.

17 "Medallion" means a license issued by the Director as a plate, decal, or other physical
18 representation, that is evidence that a taxicab or for-hire vehicle medallion is intangible property.

19 "Medallion owner" means a person who owns a taxicab medallion, a wheelchair
20 accessible taxicab medallion, or a for-hire vehicle medallion issued by the Director.

21 "Medallion reciprocity endorsement" means a designation on a medallion issued by King
22 County, or alternatively in the Director’s record of the medallion owner, which permits a vehicle
23 to operate in Seattle.

1 "Medallion system" means the system that deems a taxicab or for-hire vehicle medallion
2 to be intangible property that may be used as collateral to secure a loan from a bank or any other
3 financial institution.

4 "Motor vehicle" means every motorized vehicle by or upon which any person may be
5 transported or carried upon a public street, highway, or alley. Vehicles used exclusively upon
6 stationary rail tracks or propelled by use of overhead electric wires are not considered motor
7 vehicles for purposes of this Chapter 6.311.

8 "Operate" or "operating" means owning, leasing, advertising, driving, parking in a
9 taxicab zone, having a top light on, occupying, or otherwise being in control of a taxicab or for-
10 hire vehicle that is available to transport, en route to pick up a passenger, or transporting any
11 passenger for a fare from a point in Seattle. A taxicab association, for-hire vehicle company,
12 transitional regional dispatch agency, or regional dispatch agency is operating if it represents or
13 dispatches any taxicab or for-hire vehicle that at any time transports any passenger for a fare
14 from a point within Seattle.

15 "Person" means any individual, partnership, association, corporation, firm, institution, or
16 other entity, whether or not operated for profit. "Person" does not include:

- 17 1. A government entity of or within the United States;
- 18 2. An entity operating exclusively under contract with a government entity; or
- 19 3. That portion of an entity that is operating exclusively under contract with a
20 government entity.

21 "Qualifying driver" means a for-hire driver, who drives for a driver coordinator and who
22 satisfies the conditions established by the Director pursuant to Section 6.311.415. In establishing
23 such conditions, the Director shall consider factors such as the length, frequency, total number of

1 trips, and average number of trips per driver completed by all of the drivers who have performed
2 trips in each of the four calendar months immediately preceding the commencement date, for a
3 particular driver coordinator, any other factors that indicate that a driver's work for a driver
4 coordinator is significant enough to affect the safety and reliability of for-hire transportation, and
5 standards established by other jurisdictions for granting persons the right to vote to be
6 represented in negotiations pertaining to the terms and conditions of employment. A for-hire
7 driver may be a qualifying driver for more than one driver coordinator.

8 "Qualified driver representative" (QDR) means an entity that assists for-hire drivers
9 operating within the City for a particular driver coordinator in reaching consensus on desired
10 terms of work and negotiates those terms on their behalf with driver coordinators.

11 "Regional dispatch agency" means a person licensed under this Chapter 6.311 who
12 represents or owns taxicabs or for-hire vehicles licensed by the City that use the same trade name
13 and dispatch services.

14 "Regional dispatch agency representative" means a person who a regional dispatch
15 agency has authorized to:

- 16 1. File applications and other documents on behalf of the agency; and
- 17 2. Receive and accept all correspondence and notices from the Director pertaining
18 to the agency or its taxicabs, taxicab owners, for-hire vehicles, for-hire vehicle owners, or
19 regional for-hire drivers affiliated with the regional dispatch agency.

20 "Regional for-hire driver" means any person in physical control of a taxicab or for-hire
21 vehicle who is required to be licensed under this Chapter 6.311 and includes a lease driver,
22 owner/operator, or employee, who drives taxicabs or for-hire vehicles.

1 "Regional for-hire driver's license" means a license issued to an applicant for a regional
2 for-hire driver's license who meets all criteria under this Chapter 6.311 for a regional for-hire
3 driver's license.

4 "Regional for-hire driver's license wheelchair accessible vehicle endorsement" means an
5 endorsement applied to a regional for-hire driver's license that demonstrates that the driver has
6 successfully completed required training regarding the special needs of passengers in
7 wheelchairs, including, but not limited to, loading and tie-down procedures and door-to-door
8 service.

9 "Smart taximeter" means a system of hardware and software that integrates a taximeter
10 and other components together to perform functions required by this Chapter 6.311.

11 "Smart taximeter system" means the system a regional dispatch agency uses to dispatch
12 trips to, communicate with, and track the location of affiliated vehicles and drivers through the
13 smart taximeter. A smart taximeter system may include an application dispatch system.

14 "Taxicab" means every motor vehicle required to have a taxicab medallion to be used for
15 the transportation of passengers for a fare, where the route traveled or destination is controlled by
16 the passenger, and the fare is based on an amount recorded and indicated on a taximeter, smart
17 taximeter, or on an application dispatch system.

18 "Taxicab association" means a person that represents or owns taxicabs licensed by The
19 City of Seattle that use the same uniform color scheme, trade name, and dispatch services.

20 "Taximeter" means any instrument or device by which the fare for a trip provided in a
21 taxicab is measured or calculated either for the distance traveled by the taxicab or for waiting
22 time, or for both, and upon which such calculated charges shall be indicated by means of figures.

1 "Transitional regional dispatch agency" means taxicab associations and for-hire vehicle
2 companies, or other persons that meet the requirements of a transitional regional dispatch agency
3 in this Chapter 6.311, that do not have a regional dispatch agency license.

4 "Transparent" means the trip fare, the fare range, and other pricing variables are made
5 readily available to a passenger before the passenger commits to taking the trip.

6 "Transportation network company" means the same as it is defined in Chapter 6.310.

7 "Transportation network company endorsed vehicle" means the same as it is defined in
8 Chapter 6.310.

9 "Transportation network company vehicle endorsement" means the same as it is defined
10 in Chapter 6.310.

11 "Uniform color scheme" means the color or colors used by vehicles affiliated with a
12 transitional regional dispatch agency or regional dispatch agency, and approved by the Director
13 for exclusive use.

14 "Voluntarily converted wheelchair accessible vehicle" means a director-inspected and
15 approved taxicab or for-hire vehicle that is accessible to passengers in wheelchairs or other
16 mobility devices but that is not required to be so as a condition of the vehicle's medallion.

17 "Wheelchair accessible taxicab" means a taxicab that is required to be accessible to
18 passengers in wheelchairs or other mobility devices as a condition of its wheelchair accessible
19 taxicab medallion.

20 "Wheelchair accessible taxicab medallion" means a type of medallion issued by the
21 Director that requires the vehicle operated under the medallion to be accessible to passengers in
22 wheelchairs and other mobility devices.

"Wheelchair accessible vehicle" means a taxicab or for-hire vehicle that has been designed or modified to transport passengers in wheelchairs or other mobility devices, conforms to the accessibility requirements of the regulations of the Americans with Disabilities Act of 1990, as amended, and has been inspected and approved by the Director. "Wheelchair accessible vehicle" includes both voluntarily converted wheelchair accessible vehicles and wheelchair accessible taxicabs.

6.311.050 Fees

A. The following nonrefundable fees shall apply:

1. Taxicab or for-hire vehicle medallion and related fees	
a. Annual medallion fee	\$300
b. Annual medallion reciprocity endorsement fee	\$300
c. Annual wheelchair accessible vehicle medallion fee	Waived when determined eligible by the Director
d. Annual wheelchair accessible vehicle medallion reciprocity endorsement fee	Waived when determined eligible by the Director
e. Late medallion renewal and medallion reciprocity endorsement renewal fee	\$30
f. Change of vehicle associated with a medallion fee	\$25
g. Change or transfer of medallion owner corporation, limited liability company, or partnership members fee	\$25
h. Replacement medallion plate or decal fee	\$25
i. Wheelchair accessible vehicle and installed equipment inspection fee	\$0
j. Special inspection fee (for tests and/or inspections conducted on vehicles without a medallion)	\$100 per hour (½ hour minimum)
k. Vehicle inspection rescheduling fee (for vehicles without a medallion)	\$25
l. Taxicab or for-hire vehicle change of agency affiliation fee	\$25
2. Regional for-hire driver fees	
a. Annual regional for-hire driver's license fee*	\$25
b. Late regional for-hire driver's license renewal fee	\$15
c. Driving history report fee	Charged as determined by Director to cover costs
i. Driving abstract per RCW 46.52.130	
ii. Third-party driving history report	

	Charged as determined by Director to cover costs
d. Fingerprinting fee	Charged as determined by Director to cover costs
e. Criminal background check fee	
i. Third-party background check (regional for-hire driver's license)	Charged as determined by Director to cover costs
ii. Fingerprint-based background check (enhanced regional for-hire driver's license)**	Charged as determined by Director to cover costs
f. Replacement license	Charged as determined by Director to cover costs
g. Rescheduling fee (training, testing)	Charged as determined by Director to cover costs
h. Training fees	Charged as determined by Director to cover costs

3. Regional Dispatch Agency License or Transitional Regional Dispatch Agency Fees

a. Annual regional dispatch agency license fee*	
i. 50 or fewer affiliated vehicles	\$250
ii. 51 or more affiliated vehicles	\$500
b. Late regional dispatch agency license renewal fee	
i. 50 or fewer affiliated vehicles	\$25
ii. 51 or more affiliated vehicles	\$50
c. Annual transitional regional dispatch agency license fee*	
i. 50 or fewer affiliated vehicles	\$250
ii. 51 or more affiliated vehicles	\$500
d. Late transitional regional dispatch agency license renewal fee	
i. 50 or fewer affiliated vehicles	\$25
ii. 51 or more affiliated vehicles	\$50
e. Additional trade names registration fee	\$25

* The fee amount shown is the City's portion of the total amount charged (King County charges a separate fee). Together, the City of Seattle and King County fees comprise the total fee for each particular license type.

1 B. The Director may adjust any of the fees in this Section 6.311.050 following
 2 consideration of the following nonexclusive factors:

- 1 1. The projected costs and annual budget for regulatory and enforcement costs
- 2 related to taxicabs, for-hire vehicles, and regional for-hire drivers;
- 3 2. The need for increased enforcement activities; and
- 4 3. The total number of trips across taxicabs and for-hire vehicles.

5 The purpose of any adjustment is to ensure that the fees cover the Director's enforcement
6 and regulatory costs.

7 C. Annual medallion fees for wheelchair accessible vehicles may be waived by the
8 Director. To be eligible for this waiver, the licensee must demonstrate compliance with
9 additional standards established by rule, including, but not limited to, providing a minimum
10 number of trips annually to passengers in wheelchairs.

11 D. The Director may from time to time declare periods of amnesty in which the Director
12 may waive any penalty imposed under this Chapter 6.311 for delinquent payment of fees. Such
13 periods of amnesty and the terms thereof may be established by the Director upon a finding by
14 the Director that to do so would further the goals of the for-hire transportation industry and be in
15 the public interest. The Director may promulgate rules and procedures to implement the
16 provisions of this section.

17 E. Any late fee established in this Section 6.311.050 applies when an application for
18 medallion or license renewal is received later than one business day after the expiration date of
19 the prior medallion or license or a scheduled payment for a fee is overdue.

20 **6.311.060 Wheelchair Accessible Services Fund**

21 A. In addition to the fees specified in Section 6.311.050, as part of the license issuance or
22 renewal fee, taxicab and for-hire vehicle licensees shall pay a \$0.10 per ride surcharge for all
23 rides originating in Seattle for each vehicle. As part of the City's taxi, for-hire, and transportation

1 network company regulation, this surcharge shall be used to offset the higher operational costs of
2 wheelchair accessible taxi (WAT) services for owners and operators including, but not limited
3 to: vehicle costs associated with purchasing and retrofitting an accessible vehicle, extra fuel and
4 maintenance costs, and time involved in providing wheelchair accessible trips. Funds shall be
5 distributed by reimbursement for documented, itemized costs. The Director shall adopt by rule
6 the procedure for determining when and how to distribute funds to WAT owners and drivers,
7 including imposing conditions of reimbursement, imposing a maximum amount of
8 reimbursement, and considering timely distribution of reimbursement to WAT drivers and
9 owners. In determining the distribution of funds, the Director shall consider factors including,
10 but not limited to, actual consumer demand for WAT services, total number of WAT rides, total
11 number of WAT rides requested through a TNC application, total paid trips per WAT, and
12 average operating hours per WAT. A WAV is eligible for reimbursement from the Wheelchair
13 Accessible Services Fund as prescribed by the Director by rule.

14 B. Following the first year of collecting the \$0.10 per ride surcharge, the surcharge rate
15 may be adjusted by the Director based on, but not limited to, consideration of the following
16 factors: reimbursed costs for purchasing and retrofitting accessible vehicles, the actual need for
17 purchasing and retrofitting accessible vehicles in the upcoming year, total number of WAT rides,
18 and may consider any other factors that may affect the supply, demand, and financial viability
19 for WAT service within the City limits.

20 **6.311.070 Regional for-hire driver's license required**

21 A. It is unlawful for a person to operate a taxicab or for-hire vehicle without first having
22 obtained a valid regional for-hire driver's license. A regional for-hire driver's license shall expire

1 one year from the date of application. A regional for-hire driver's license is not transferable or
2 assignable.

3 B. As of the effective date of this ordinance, any valid for-hire driver's license previously
4 issued to a driver under Chapter 6.310, other than a for-hire driver's license that displays as a
5 "for-hire permit," shall become a regional for-hire driver's license and all references to for-hire
6 driver's licenses shall mean regional for-hire driver's licenses. As of the effective date of this
7 ordinance, for-hire drivers with a valid for-hire driver's license issued by King County shall be
8 deemed to also have a corresponding regional for-hire driver's license from The City of Seattle,
9 which shall be valid until the original expiration date.

10 C. Drivers with a for-hire driver's license that displays as a "for-hire permit" may
11 continue to operate a taxicab or for-hire vehicle until the first license expiration date after the
12 effective date of this ordinance, at which time, a regional for-hire driver's license or enhanced
13 regional for-hire driver's license issued under this Chapter 6.311 shall be required to operate a
14 taxicab or for-hire vehicle.

15 **6.311.080 Wheelchair accessible vehicle endorsement**

16 It is unlawful for a driver to operate a wheelchair accessible vehicle without a regional for-hire
17 driver's license wheelchair accessible vehicle endorsement. To obtain such an endorsement, a
18 driver shall submit proof the driver has successfully completed a director-approved training for
19 providing for-hire transportation services in wheelchair accessible vehicles. Wheelchair
20 accessible vehicle drivers must comply with Section 6.311.290, in addition to the requirements
21 of Sections 6.311.070 through 6.311.180. The Director may take enforcement action against a
22 regional for-hire driver's license wheelchair accessible vehicle endorsement, a regional for-hire
23 driver's license, or both, as consistent with this Chapter 6.311.

1 **6.311.090 Grant of license**

2 The Director shall issue a regional for-hire driver’s license to an applicant who:

3 A. Is at least 20 years old;

4 B. Possesses a valid driver’s license issued by a state or territory in the United States, and
5 has possessed such driver’s license, or driver’s licenses, for at least one year;

6 C. Completes driver training as approved by the Director before submitting an initial
7 application for a regional for-hire driver’s license. Training shall include, but is not limited to:

8 1. A general for-hire driver training course with information about use of
9 emergency procedures and equipment for the driver’s personal safety, risk factors for crimes
10 against for-hire drivers, and customer service;

11 2. A defensive driving course provided by the National Safety Council and
12 approved by the Director, or an alternative defensive driving course approved by the Director;
13 and

14 3. Any other courses if required by the Director after September 1, 2024.

15 D. Successfully completes a regional for-hire driver license examination or examinations
16 approved by the Director;

17 E. Submits a complete application, or consents to an application being submitted on the
18 applicant’s behalf, for a regional for-hire driver’s license annually on a form or format approved
19 by the Director;

20 F. Provides a certification of fitness as a regional for-hire driver on a form approved by
21 the Director. The Director may at any time require any applicant for, or holder of, a regional for-
22 hire driver’s license to be examined by a physician licensed to practice in the state of
23 Washington if it appears that the applicant or licensee has become physically or mentally

1 incapacitated so that the applicant or licensee is unfit as a regional for-hire driver. The Director
2 shall prescribe by rule the scope of the examination and provide a form for the physician to
3 complete. A United States Department of Transportation medical certification meets the
4 requirements of this subsection 6.311.090.F;

5 G. Consents to a background check, with ongoing monitoring if available, from an entity
6 that is approved by the Director. The Director shall require the third party to demonstrate
7 competency in providing accurate information prior to being approved by the Director, and shall
8 include local, state, and national databases, and access at least five years of database history
9 when performing background checks;

10 H. Successfully passes a criminal background check, including:

11 1. No convictions, bail forfeitures, or other final adverse findings, including in
12 civil suits or administrative hearings, pertaining to any of the following within the past five
13 years:

14 a. Attempting to elude the police;

15 b. Reckless driving;

16 c. Hit and run;

17 d. Any alcohol- or drug-related driving crime;

18 e. Any class A or B felony, as defined in Title 9A RCW;

19 f. Any violent offense, or serious violent offense, or most serious offense
20 as defined in chapter 9.94A RCW;

21 g. A crime involving physical violence, other than those crimes in
22 subsection 6.311.090.H.1.e, if the Director determines the circumstances of the crime make the
23 person unsafe to operate as a regional for-hire driver;

1 h. A crime that is directly related to the individual’s honesty and integrity
2 including, but not limited to, theft, burglary, and extortion, if the Director determines the
3 circumstances of the crime make the person incompatible with the duties of a regional for-hire
4 driver; or

5 i. Any conviction for any offense committed in another jurisdiction that
6 includes the elements of any of the offenses listed in this subsection 6.311.090.H.1;

7 2. No convictions, bail forfeitures, or other final adverse findings, including in a
8 civil suit or administrative hearing, pertaining to any sex offense as defined in chapter 9.94A
9 RCW or convictions that include a special allegation of sexual motivation, including convictions
10 for any offense committed in another jurisdiction that includes the elements of a sex offense as
11 defined in chapter 9.94A RCW, within the past seven years;

12 3. Not being listed in the United States Department of Justice national sex
13 offender public website, and not required to register as a sex offender; and

14 4. No active arrest warrant for any crime.

15 I. Authorizes the Director to obtain the applicant’s current driving history, and the results
16 of ongoing monitoring if available, from the Washington State Department of Licensing and
17 from an entity that is approved by the Director that provides a multistate driving abstract that
18 includes the state of Washington;

19 J. Successfully passes a check of the applicant’s driving record, meaning: (1) the
20 applicant’s driving record has no law violations that are egregious within the past five years, and
21 (2) the applicant’s driving record leads the Director to reasonably conclude that the applicant will
22 operate a vehicle in a safe manner and comply with this Chapter 6.311;

1 K. Consents to the Director obtaining other information directly concerning the person’s
2 past conduct and general qualifications that shows the person’s ability and skill as a regional for-
3 hire driver and the person’s honesty and integrity for the purposes of determining whether the
4 person is suitable to operate as a regional for-hire driver;

5 L. Agrees to the affiliated transitional regional dispatch agency or regional dispatch
6 agency receiving, as official service, general correspondence, citations, license actions, and
7 notices of complaints from the Director, on the driver’s behalf; and

8 M. Meets the criteria necessary for obtaining a regional for-hire driver’s license from
9 King County and applies for a regional for-hire driver’s license from King County concurrently
10 with applying for a regional for-hire driver’s license from The City of Seattle.

11 **6.311.100 Inseparability of regional for-hire driver’s licenses**

12 A regional for-hire driver’s license issued by The City of Seattle and a regional for-hire driver’s
13 license issued by King County to the same individual shall display as a regional for-hire driver’s
14 license, and shall be considered one, inseparable license.

15 **6.311.110 Enhanced regional for-hire driver’s license**

16 Effective September 1, 2024, an enhanced regional for-hire driver’s license is a type of regional
17 for-hire driver’s license that, in addition to meeting the requirements in Section 6.311.090 for a
18 regional for-hire driver’s license, requires a driver to consent to and successfully pass a
19 fingerprint-based background check, with ongoing monitoring if available, from an entity that is
20 approved by the Director, consistent with the criteria in subsection 6.311.090.H.

21 **6.311.120 Inseparability of enhanced regional for-hire driver’s licenses**

1 An enhanced regional for-hire driver's license issued by The City of Seattle and an enhanced
2 regional for-hire driver's license issued by King County to the same individual shall display as
3 an enhanced regional for-hire driver's license, and shall be considered one, inseparable license.

4 **6.311.130 Temporary license**

5 Pending final action on a regional for-hire driver's license application, the Director may issue a
6 temporary regional for-hire driver's license when the review of an application is anticipated to be
7 longer than two days. A temporary regional for-hire driver's license shall be effective for a
8 period of up to 60 days unless extended by the Director.

9 **6.311.140 Other considerations**

10 In considering an application for a regional for-hire driver's license, the Director may consider
11 any other information that may lead the Director to reasonably conclude that the applicant will
12 not operate a vehicle in a safe manner or comply with this Chapter 6.311.

13 **6.311.150 Effect of application denial and license revocation**

14 A. An applicant whose application for a regional for-hire driver's license was denied
15 shall:

16 1. Be ineligible to reapply for a regional for-hire driver's license until the date
17 specified in the final notice of denial; and

18 2. Not reapply for a regional for-hire driver's license that was denied until
19 correction of the deficiency on which the denial was based is deemed acceptable by the Director.

20 B. A regional for-hire driver whose regional for-hire driver's license was revoked shall be
21 ineligible to reapply for a regional for-hire driver's license until the date specified in the final
22 notice of revocation.

23 **6.311.160 Regional for-hire driver operation – Requirements**

1 A regional for-hire driver shall:

2 A. Have in the driver's possession and available upon request of the Director at any time
3 the driver is operating a taxicab or for-hire vehicle:

4 1. A state-issued or United-States-territory-issued driver's license;

5 2. The vehicle's registration;

6 3. Proof of insurance as required by this Chapter 6.311; and

7 4. A valid regional for-hire driver's license, which shall also be posted in the
8 vehicle and visible to passengers as prescribed by the Director.

9 B. Ensure that the vehicle's medallion plate or decal is valid and is displayed as required;

10 C. Ensure the lights, brakes, tires, steering, seat belts, any system relied on for safe
11 operation, taximeter, and other vehicle equipment are working properly prior to each shift and
12 while operating;

13 D. Maintain the vehicle interior and exterior, including exterior markings, in clean and
14 good repair;

15 E. Allow the Director to inspect the vehicle without prior notice at any reasonable time or
16 place;

17 F. At all times while operating a taxicab or for-hire vehicle, be signed into at least one
18 dispatch system, smart taximeter system, or application dispatch system provided by the
19 affiliated transitional regional dispatch agency or regional dispatch agency;

20 G. Provide service to passengers in wheelchairs before any other passengers when
21 operating wheelchair accessible vehicles;

22 H. Activate the taximeter or smart taximeter at the beginning of each paid trip, whether
23 the fare is computed by the taximeter, smart taximeter, application dispatch system, contract, or

1 flat rate, and deactivate the taximeter or smart taximeter upon completion of the trip. The
2 beginning of a trip is the point where the passenger is seated, and any materials are stowed, and
3 the forward motion of the vehicle begins;

4 I. Ensure that the taximeter or smart taximeter display is visible to passengers at all times
5 while operating a taxicab;

6 J. If the fare for a trip is an upfront fare or a flat rate fare, confirm the fare with the
7 customer before beginning the trip;

8 K. Operate the taxicab or for-hire vehicle with due regard for the safety, comfort, and
9 convenience of passengers and always provide passengers with professional and courteous
10 service. The driver shall not use threatening behavior or offensive language, expressions, or
11 gestures to any person while operating;

12 L. If requested, be willing to assist a passenger entering or exiting the vehicle and placing
13 luggage or packages that are under 50 pounds in and out of the vehicle. Upon request for
14 assistance, a driver must so assist a passenger or otherwise ensure the passenger's request is
15 fulfilled;

16 M. Use the most direct or most expedient available route on all trips unless the passenger
17 specifically requests to change the route;

18 N. Record all trips, process all payments, and issue a receipt for all payments through a
19 dispatch or payment system provided by the transitional regional dispatch agency or regional
20 dispatch agency;

21 O. Be able to provide a reasonable and prudent amount of change, and, if correct change
22 is not available, no additional charge may be made to the passenger in attempting to secure the
23 change;

1 P. Accept payment of fares via cash payment for any trip dispatched through a
2 transportation network company's application dispatch system if allowed by the transportation
3 network company;

4 Q. At the end of each trip, check the vehicle for any article or articles that are left behind
5 by passenger or passengers and promptly secure the article or articles and report the found article
6 or articles to the transitional regional dispatch agency or regional dispatch agency;

7 R. Comply with any license action, citation, or Director order, and pay any penalties
8 issued under this Chapter 6.311 that are either not appealed or are upheld after review;

9 S. Immediately surrender the vehicle medallion plate or decal in a manner approved by
10 the Director when the vehicle medallion is temporarily deactivated or revoked;

11 T. Comply with policies and procedures established by the transitional regional dispatch
12 agency or regional dispatch agency to meet the requirements of this Chapter 6.311 and to ensure
13 customer satisfaction;

14 U. Comply with applicable business license requirements for any jurisdiction in which
15 the driver operates; and

16 V. Meet any other requirement as established by the Director by rule as authorized by this
17 Chapter 6.311.

18 **6.311.170 Regional for-hire driver operation – Prohibitions generally**

19 A regional for-hire driver shall not:

20 A. Transport more passengers than the number of seat belts available nor more luggage
21 than the vehicle capacity will safely and legally allow;

22 B. Operate a taxicab or for-hire vehicle that does not have the rate posted as prescribed
23 by the Director by rule;

1 C. Operate a taxicab or for-hire vehicle that is unaffiliated with a taxicab association, for-
2 hire vehicle company, transitional regional dispatch agency, or regional dispatch agency;

3 D. Use a personal electronic device while driving a motor vehicle on a public roadway,
4 unless consistent with RCW 46.61.672, as amended;

5 E. Operate a taxicab or for-hire vehicle under the influence of any alcohol, narcotics,
6 drugs, or prescription or over-the-counter medication that impairs the driver's ability to operate a
7 taxicab or for-hire vehicle or in any way jeopardizes the safety or security of passengers or the
8 public;

9 F. Knowingly possess illegal substances or open containers of alcohol while operating a
10 taxicab or for-hire vehicle as a regional for-hire driver;

11 G. Operate a taxicab or for-hire vehicle for more than 14 hours in any 24-hour period.
12 Thereafter, the regional for-hire driver shall not operate a taxicab or for-hire vehicle until eight
13 consecutive hours have elapsed. Stand-by time does not count towards the 14-hour limit. For the
14 purposes of this subsection 6.311.170.G, "stand-by time" includes any time the regional for-hire
15 driver is available for hire but is not physically in the vehicle;

16 H. Use the taxicab or for-hire vehicle, or allow the taxicab or for-hire vehicle to be used,
17 in the commission of any crime;

18 I. Refuse to transport in the taxicab or for-hire vehicle, cancel a dispatched call, or end a
19 trip in progress because of:

20 1. Any passenger's wheelchair or other mobility device that can be folded and
21 safely placed in either the passenger or trunk compartment of the vehicle;

22 2. A service animal as defined by Section 14.06.020; and

23 3. A passenger's groceries, packages, or luggage;

1 J. Refuse to transport any person except when:

2 1. The driver has already been dispatched on another call;

3 2. The passenger is acting in a disorderly, threatening or suspicious manner, or
4 otherwise causes the driver to reasonably believe that the driver's health or safety, or that of
5 others, may be endangered;

6 3. The passenger cannot, upon request, show ability to pay the fare;

7 4. The passenger refuses to state a specific destination upon entering the taxicab
8 or for-hire vehicle; or

9 5. The trip covers more than one hundred miles or includes traveling over a
10 mountain pass or on a ferry;

11 K. Smoke or allow passengers to smoke in the vehicle;

12 L. Ask, demand, or collect any rate or fare other than as specified on the taximeter, smart
13 taximeter, or application dispatch system;

14 M. Solicit passengers from anywhere other than the driver's seat or standing within direct
15 view of the taxicab or for-hire vehicle, and never solicit when the taxicab or for-hire vehicle is in
16 motion. The driver of a taxicab or for-hire vehicle shall not use any other person to solicit
17 passengers;

18 N. Park a taxicab or for-hire vehicle in a marked passenger load zone, truck load zone,
19 commercial load zone, or charter bus zone; except that a driver may drop off or pick up
20 passengers in a passenger load zone; and

21 O. Misstate or omit a material fact on any document provided to the Director, or alter any
22 document or record provided to or issued by the Director.

23 **6.311.180 Regional for-hire driver operation – Prohibitions in a taxicab zone**

1 A. Designated taxicab zones are for taxicabs only. A regional for-hire driver shall not do
2 any of the following in a taxicab zone:

- 3 1. Leave the taxicab unattended in a taxicab zone for more than 15 minutes;
- 4 2. Occupy a taxicab zone unless operating a taxicab that is available for hire;
- 5 3. Perform engine maintenance or repairs on the taxicab while in a taxicab zone;
- 6 4. Refuse a request for service because of the driver's position in line at a taxicab
7 zone; a passenger may select any taxicab in the line; or
- 8 5. Use a taxicab zone while under suspension from that taxicab zone.

9 B. A violation of this Section 6.311.180 may result in a suspension from one or more
10 taxicab zones, in addition to penalties as authorized in Section 6.311.430.

11 **6.311.190 Medallion system**

12 A. As of the effective date of this ordinance, every valid taxicab and for-hire vehicle
13 medallion issued by King County shall be issued a City medallion reciprocity endorsement. A
14 medallion reciprocity endorsement is subject to annual renewal. The medallion and medallion
15 reciprocity endorsement shall be inseparable. A medallion cannot be issued, renewed,
16 transferred, or temporarily deactivated separately from the medallion reciprocity endorsement.
17 Any restriction imposed on a medallion through a license action applies with equal force to the
18 corresponding medallion reciprocity endorsement. Any restriction imposed on a medallion
19 reciprocity endorsement through a license action applies with equal force to the corresponding
20 medallion.

21 B. Effective September 1, 2024, an existing medallion issued by the City and an existing
22 medallion issued by King County, which have been used with the same vehicle, may be

1 separated to be used with different vehicles or to be transferred. This provision applies to all
2 medallion types.

3 C. The owner of a taxicab or for-hire vehicle medallion may use the medallion as
4 collateral to secure a loan from a bank or any other financial institution. Medallion owners shall
5 file with the Director the name of any and all lienholders, on forms furnished by the Director.
6 The collateral shall be described as "City of Seattle taxicab medallion" or, until March 31, 2026,
7 "City of Seattle for-hire vehicle medallion," and shall include the medallion number. Within 30
8 days of the date of creation of the pledge, lien, or security interest, the party that holds the
9 pledge, lien, or security interest, shall record the same as required by State law and provide a
10 copy of the recording to the Director.

11 D. The interest of a medallion owner may be suspended or revoked for any reason
12 enumerated in this Chapter 6.311 for the suspension or revocation of a medallion.

13 E. Upon a final order of medallion revocation, where all appellate proceedings, if any,
14 have been concluded, the medallion may only be transferred as prescribed by this Section
15 6.311.190, Section 6.311.230, and as prescribed by the Director by rule.

16 F. In accepting a medallion, medallion owners waive any and all liability, claims, actions,
17 suits, loss, costs, expense judgments, attorneys' fees, or damages of every kind and description
18 resulting directly or indirectly from any act or omission of the City, its officials, officers,
19 employees, and agents regarding the valuation or devaluation of the medallion.

20 G. The City assumes no liability for any devaluation of the medallion, including, but not
21 limited to, any devaluation due to regulatory action or market forces.

22 H. Except for an owner awarded a new taxicab or for-hire vehicle medallion that is
23 required to meet the minimum operating requirements in subsection 6.311.200.G, a medallion

1 owner may voluntarily transfer or sell a medallion in accordance with this Section 6.311.190,
2 Section 6.311.230, and as prescribed by the Director by rule.

3 I. Medallion owners may lease an interest in the medallion as prescribed by Director's
4 rule. A leased medallion shall not be subleased to another party.

5 **6.311.200 Medallions – Allowable number**

6 A. Unless adjusted by the Director by rule, the maximum number of taxicab medallions is
7 1,300. Wheelchair accessible taxicab medallions do not count towards the maximum number.

8 B. On April 1, 2026, all for-hire vehicle medallions shall become taxicab medallions. The
9 medallion system for for-hire vehicles shall no longer be in effect after March 31, 2026.

10 C. The Director may issue new taxicab medallions only as specified by this Section
11 6.311.200.

12 D. The Director may adjust by rule the maximum number of taxicab medallions and shall
13 periodically determine the need for additional taxicab service. Factors to be considered to adjust
14 the maximum number of taxicab medallions or to issue new taxicab medallions include:

15 1. Coordination with King County to promote a regional licensing and regulatory
16 framework for for-hire transportation services;

17 2. Growth in population, tourists, and other visitors to the area;

18 3. The quality of existing taxicab service as indicated by customer satisfaction,
19 including wheelchair accessible vehicle service, if applicable;

20 4. A comparison of actual average taxicab response times to optimum average
21 taxicab response times established by the Director;

22 5. Availability and quality of for-hire transportation services in underserved
23 communities, including areas of lower population density;

1 6. Available data for medallions on the private market;

2 7. Analysis of drivers' ability to earn a living wage, including the impact of
3 adjusting the number of medallions on driver income; and

4 8. Other indications of market demand.

5 E.

6 1. If the Director determines that issuance of additional taxicab medallions is
7 warranted, such medallions shall be issued as follows:

8 a. A competitive request for proposals and award process under which
9 medallions will be issued to applicants whose proposals demonstrate that they are most able to
10 meet the needs of the public in providing taxicab service by meeting qualifications prepared by
11 the Director that are not in conflict with the general provisions of this Chapter 6.311;

12 b. A lottery of qualified applicants; or

13 c. A combination of both procedures as prescribed by the Director by rule.

14 2. Regardless of the method used, the Director shall consider an applicant's
15 driving record, driving experience, current or previous medallion ownership, and any additional
16 qualifications required by the Director.

17 3. If issuing a wheelchair accessible taxicab medallion, the Director may
18 additionally consider the applicant's qualifying experience transporting individuals with
19 disabilities who require any type of mobility device, including a manual or motorized
20 wheelchair, and any additional qualifications required by the Director.

21 F. Any new taxicab medallion shall only be issued to a person who is an individual. No
22 corporation, limited liability company, or partnership shall obtain any medallion held by an
23 individual until the expiration of three years following the original date of issuance to that

1 individual; however, new taxicab medallions may be issued to and be held by the following
2 business entities:

3 1. Corporations held by a single shareholder, except that the taxicab must be
4 personally operated by the single shareholder for a period of three years from the date of
5 issuance of the medallion and the ownership of the shares of the corporation cannot be changed
6 within the three-year period. Any change of ownership of shares of the corporation shall result in
7 revocation of the medallion; or

8 2. Limited liability companies comprised of a single member, except that the
9 taxicab must be personally operated by the single member for a period of three years from the
10 date of issuance of the medallion and no change of membership may take place within the three-
11 year period. Any change of membership of the limited liability company shall result in
12 revocation of the medallion.

13 G. For three years following the date of issuance of a new taxicab medallion or a new
14 wheelchair accessible taxicab medallion, the owner must personally drive the taxicab for at least
15 30 hours per week for a minimum of 40 weeks per year. If the medallion owner fails to fulfill
16 this minimum operating requirement in any one-year period within the three-year period
17 following the date of issuance, the medallion shall be revoked and shall not be eligible for
18 transfer by its original owner. The medallion shall be transferable upon the completion of the
19 three-year operating requirement.

20 H. A medallion plate, medallion decal, or other indicia issued to a medallion owner shall
21 remain the property of the Director.

22 I. A medallion owner may seek Director approval to permanently convert a medallion to
23 a wheelchair accessible taxicab medallion. Such a conversion shall be subject to conditions

1 prescribed by the Director by rule. Conversion of a taxicab medallion to a wheelchair accessible
2 taxicab medallion is not considered the issuance of a new medallion. A medallion that has been
3 operated for three or more years that is permanently converted to a wheelchair accessible taxicab
4 medallion shall be transferrable and not subject to a new three-year operating requirement.

5 J. As an alternative to the process outlined in subsection 6.311.200.E, the Director may
6 issue City of Seattle medallion reciprocity endorsements to applicants selected by King County
7 to be issued a King County taxicab medallion or a King County wheelchair accessible taxicab
8 medallion, as applicable.

9 **6.311.210 Temporary deactivation and retirement of a taxicab or for-hire vehicle medallion**

10 A. Effective September 1, 2024, any time a medallion is not operating for 60 days or
11 more, the medallion owner, or an authorized representative, shall file a notice of temporary
12 deactivation with the Director in a manner determined by the Director. A temporary deactivation
13 may be for any reason, including, but not limited to, an inoperable or unavailable vehicle, a
14 temporary lack of affiliation with an agency, an extended leave of absence, or owner
15 convenience.

16 B. When a notice of temporary deactivation is filed with the Director:

17 1. If the medallion is not expired, the deactivation period shall not exceed 12
18 consecutive months from the date the temporary deactivation notice is filed with the Director;

19 2. If the medallion is expired, the deactivation period shall not be more than 12
20 consecutive months from September 1, 2024 or from the date the medallion expired, whichever
21 is longer; and

22 3. If the medallion is expired or expires during the temporary deactivation period,
23 the medallion renewal process must be completed before the medallion can be reactivated.

1 C. The Director may initiate a temporary deactivation when the Director becomes aware
2 that a medallion has not been operating for 60 days or more.

3 D. For medallions revoked, relinquished, or otherwise held by the Director after January
4 31, 2015, and before September 1, 2024, the temporary deactivation period shall begin on
5 September 1, 2024. A medallion previously revoked, relinquished, or otherwise held by the
6 Director, must be renewed by September 1, 2025.

7 E. If a medallion owner fails to reactivate the medallion within 12 months from the
8 effective date of the temporary deactivation, the Director shall issue a notice of retirement to the
9 medallion owner. Within 60 days of the notice of retirement, the medallion owner may reactivate
10 or transfer the medallion. If the medallion is not reactivated or transferred within 60 days of the
11 notice of retirement, the medallion is retired and an order of retirement will be issued by the
12 Director. The medallion owner may appeal the order of retirement in accordance with Section
13 6.311.450. Failure to appeal means the order of retirement issued by the Director is final. The
14 taxicab or for-hire vehicle medallion plate or decal that has been retired shall be returned to the
15 Director within 15 days of the final order of retirement or, if the order is appealed and affirmed,
16 within 15 days after all appellate proceedings have concluded.

17 F. Medallions issued via a lottery or request for proposals shall not be transferrable until
18 the obligations under subsection 6.311.200.G have been met.

19 G. Vehicle insurance is not required if a medallion is temporarily deactivated. The
20 medallion owner must provide proof of vehicle insurance when reactivating the medallion.

21 **6.311.220 Taxicab and for-hire vehicle – Owner surrender of vehicle medallion**

1 It is unlawful to operate a taxicab or for-hire vehicle medallion that is suspended or revoked. The
2 operation of the taxicab or for-hire vehicle must cease, and the medallion owner shall
3 immediately surrender the medallion plate or medallion decal to the Director.

4 **6.311.230 Taxicab and for-hire vehicle medallion transfer**

5 Except for an owner subject to the minimum operating requirements in subsection 6.311.200.G,
6 a taxicab or for-hire vehicle medallion may be transferred subject to the following restrictions
7 and conditions:

8 A. The medallion and medallion reciprocity endorsement are inseparable and must be
9 transferred together;

10 B. There are no pending enforcement actions or penalties, fees, or surcharges owed, that
11 were issued under this Chapter 6.311, no unexpired vehicle lease agreements, and no unexpired
12 medallion lease agreements;

13 C. Transfers of medallions with liens filed with the Director will not be approved unless
14 the medallion owner provides proof that the lien is paid or the lienholder provides written
15 approval of the transfer. Only liens filed with the Director according to subsection 6.311.190.C
16 will be considered in the transfer review;

17 D. The medallion owner and proposed transferee shall submit a notice of transfer on a
18 form or in a format prescribed by the Director;

19 E. The proposed transferee shall meet all requirements in Section 6.311.260. A transfer
20 shall not become effective, and the proposed transferee may not operate the taxicab or for-hire
21 vehicle, until the proposed transferee receives the medallion plate or medallion decal; and

22 F. Upon the final order of revocation, where all appellate proceedings, if any, have been
23 concluded, a medallion owner shall immediately surrender the taxicab or for-hire vehicle

1 medallion plate or decal to the Director. Effective September 1, 2024, except for revocation
2 according to subsection 6.311.200.G, the medallion owner has 60 days from the final order of
3 revocation to transfer the medallion; however, medallions subject to a lien as evidenced by the
4 filing requirement in subsection 6.311.190.C cannot transfer unless the medallion owner
5 provides proof that the lien is paid or the lienholder provides written approval of the transfer. If
6 the medallion is not transferred within the 60 days, the medallion shall be deemed permanently
7 retired, the lien, if any, is removed, and the Director shall not reissue the medallion.

8 **6.311.240 Estate distribution of a taxicab or for-hire vehicle medallions**

9 A. When a taxicab or for-hire vehicle medallion or stock in a corporation owning such a
10 medallion is distributed from an estate to a beneficiary by a court of law, the transferee shall
11 submit to the Director the court order directing the City to transfer the medallion to the
12 beneficiary. The court order shall condition the transfer upon the transferee complying with this
13 Chapter 6.311.

14 B. An executor or administrator may continue the operation of a taxicab or for-hire
15 vehicle only with prior written approval of the Director. The executor or administrator shall
16 apply for such approval.

17 **6.311.250 Taxicab and for-hire vehicle – Medallion and medallion reciprocity**

18 **endorsement expiration and renewal**

19 All medallions and medallion reciprocity endorsements shall expire one year from the date of
20 issuance. Medallions and their associated medallion reciprocity endorsements are inseparable
21 and expire and renew concurrently. Unless an appeal is pending, no medallion may be renewed
22 unless all outstanding penalties owed under this Chapter 6.311 have been paid.

1 **6.311.260 Taxicab and for-hire vehicle initial and annual medallion application**
2 **requirements**

3 A. All for-hire vehicles must be operated as taxicabs using a smart taximeter system and
4 must be affiliated with a regional dispatch agency that has a valid regional dispatch agency
5 license by a date consistent with subsection 6.311.330.D.

6 B. It is unlawful to operate a taxicab or for-hire vehicle without first having obtained, for
7 each and every vehicle so used, a taxicab medallion or for-hire vehicle medallion issued in
8 accordance with this Section 6.311.260.

9 C. The taxicab or for-hire vehicle medallion application shall include the following:

10 1. Applicant type

11 a. If the applicant is an individual, the applicant's full name, business
12 address, primary telephone number, primary email address, and date of birth, which must be at
13 least 18 years before the date of application; or

14 b. If the applicant is a corporation, limited liability company, partnership,
15 or other entity:

16 1) The applicant's name, business address, telephone number,
17 email address, and state of incorporation or partnership registration; and

18 2) The full name, title, date of birth which must be at least 18 years
19 before the date of application, business address, and phone number for each individual
20 representative who is vested with authority to manage or direct the affairs of the legal entity or to
21 bind the legal entity in dealings with third parties;

22 2. Vehicle information including: the make; model; year, which shall be no more
23 than 15 model years before the application date unless otherwise adjusted by the Director by

1 rule; engine type; vehicle identification number; Washington state license plate number;
2 transitional regional dispatch agency or regional dispatch agency with which the vehicle is
3 affiliated; and vehicle number if previously assigned by the Director. The vehicle must be a
4 passenger car as defined in RCW 46.04.382;

5 3. Certificate or other proof of affiliation with a transitional regional dispatch
6 agency or regional dispatch agency;

7 4. Insurance policy as required by this Chapter 6.311;

8 5. A copy of the State of Washington vehicle registration or confirmation of
9 vehicle registration on a form or in a format accepted by the Director. The applicant does not
10 need to be the registered owner;

11 6. Certificate of safety based on a vehicle safety inspection conducted annually by
12 an approved mechanic; and

13 7. Any other information the Director may reasonably require to make a licensing
14 decision, take enforcement action, or perform any other duties of the Director authorized by this
15 Chapter 6.311.

16 D. The application and information required in this Section 6.311.260 must also be
17 completed and supplied during each annual medallion renewal. The Director will not process a
18 medallion application if any required information or documentation is missing or incomplete.
19 Completed applications and copies of required documentation shall be provided to the Director
20 by the medallion owner, or the transitional regional dispatch agency or regional dispatch agency
21 on behalf of the medallion owner.

22 E. If any of the information in the application changes, ceases to be true, or is superseded
23 in any way by new information, the applicant shall within seven days of the change:

1 1. Inform the Director; or

2 2. Inform the transitional regional dispatch agency or regional dispatch agency, if
3 the application was submitted on behalf of the applicant.

4 F. A medallion shall not be renewed if the medallion does not have an associated vehicle
5 or if the vehicle to which the medallion is associated is not affiliated with a transitional regional
6 dispatch agency or regional dispatch agency. In such cases, the owner of the medallion shall
7 initiate a temporary deactivation with the Director.

8 **6.311.270 Insurance requirements**

9 A. At all times while operating as a taxicab or for-hire vehicle, there must be valid
10 insurance as described in this Section 6.311.270. All insurance policies shall either comply with
11 chapter 46.72 RCW and have underinsured motorist coverage of at least \$100,000 per person and
12 \$300,000 per accident; or comply with the coverage amounts required by RCW 46.72B.180. All
13 insurance policies that cover a vehicle while operating as a taxicab or for-hire vehicle and for
14 which a medallion is required, shall be filed with the Director. The insurance policy shall:

15 1. Be issued by an admitted carrier in the state of Washington with an A.M. Best
16 Rating of not less than B- and be not less than A.M. Best Financial Size Category VII or show
17 evidence to the Director of surplus lines from an insurer with an A.M. Best Rating of not less
18 than B and be not less than A.M. Best Financial Size Category VII;

19 2. Name The City of Seattle, its officers, officials, agents, and employees as an
20 additional insured on the insurance policy;

21 3. Provide that the insurer will notify the Director, in writing, of cancellation for
22 nonpayment of premium no less than ten days before the cancellation takes effect, or of
23 cancellation for any other reason no less than 30 days before the cancellation or nonrenewal

1 takes effect. If an insurance policy is cancelled or not renewed, proof of a new policy must be
2 filed before the expiration of the policy. The taxicab or for-hire vehicle is automatically
3 suspended and cannot operate until coverage is secured;

4 4. Not include aggregate limits, named driver requirements or exclusions, or
5 radius restrictions. Other limitations or restrictions beyond standard insurance services office
6 business auto policy form are subject to approval by the Director; and

7 5. Be in effect at any time the taxicab or for-hire vehicle is operating.

8 B. When a taxicab or for-hire vehicle is dispatched by a transportation network company,
9 the taxicab's or for-hire vehicle's insurance covers that trip, unless the transportation network
10 company maintains an insurance policy that includes trips provided by a taxicab or for-hire
11 vehicle.

12 C. The Director may suspend or suspend and modify any requirements of this Section
13 6.311.270 when no other viable insurance options are available to the industry.

14 **6.311.280 Vehicle safety inspections**

15 A. The vehicle safety inspection and certificate of safety required by subsection
16 6.311.260.C.6 shall be provided by an approved mechanic and shall certify that the following
17 items on taxicab or for-hire vehicle are mechanically sound and fit for driving:

- 18 1. Foot brakes;
- 19 2. Emergency brakes;
- 20 3. Steering mechanism;
- 21 4. Windshield;
- 22 5. Rear window and other glass;
- 23 6. Windshield wipers;

- 1 7. Headlights;
- 2 8. Taillights;
- 3 9. Turn indicator lights;
- 4 10. Stop lights;
- 5 11. Front seat adjustment mechanism;
- 6 12. Doors, including that the doors properly open, close, and lock;
- 7 13. Horn;
- 8 14. Speedometer;
- 9 15. Bumpers;
- 10 16. Muffler and exhaust system, except for where vehicle propulsion systems emit
- 11 zero emissions such as in battery electric vehicles;
- 12 17. Condition of tires, including tread depth;
- 13 18. Interior rear view mirror and exterior side view mirrors;
- 14 19. Safety belts and air bags for driver and a passenger or passengers; and
- 15 20. Other items reasonably required by the Director.

16 B. If the vehicle is sold, the certificate of safety remains valid until the next medallion
17 renewal date.

18 C. An approved mechanic who performs vehicle safety inspections must not have a
19 conflict of interest as defined by the Director by rule. The Director may remove an approved
20 mechanic from the list maintained by the Director for a violation of this Chapter 6.311 or rules
21 prescribed by the Director and authorized by this Chapter 6.311 or due to substantiated
22 complaints from drivers.

1 D. Vehicles shall be maintained consistent with the service standards recommended by
2 the vehicle manufacturer. The vehicle owner and driver shall keep all maintenance and service
3 records for all vehicles owned and used for for-hire transportation services for three years.

4 E. The vehicle owner and driver shall remedy a vehicle defect in a manner consistent
5 with a vehicle safety recall notice issued by the vehicle manufacturer and/or the National
6 Highway Traffic Safety Administration, after being notified of the recall by the vehicle
7 manufacturer, the driver's affiliated agency or company, or the Director.

8 F. The vehicle owner and driver shall ensure that all requirements in this Section
9 6.311.280 are met and continually maintained.

10 G. A vehicle that has been in a collision and determined by the insurance adjuster to be a
11 total wreck or total loss shall not be placed back in service until an approved mechanic with a
12 current certification in structural analysis and damage repair or airbags has verified that there is
13 no damage to the vehicle frame and that the airbag system is working properly. The inspection is
14 separate from the vehicle safety inspection completed each year.

15 H. The Director shall summarily suspend a medallion and place a vehicle out of service if
16 the vehicle fails a vehicle safety inspection or the Director determines that a violation of this
17 Section 6.311.280 is an immediate safety hazard and it is necessary to prevent a clear,
18 substantial, and imminent hazard to life, safety, or property.

19 **6.311.290 Wheelchair accessible vehicles**

20 In addition to meeting all vehicle standards established in this Section 6.311.290, the following
21 requirements apply to wheelchair accessible vehicles:

1 A. The vehicle must conform to the vehicle accessibility requirements of the
2 regulations of the Americans with Disabilities Act of 1990, Title 49 C.F.R. Chapter 38,
3 Subpart B, as amended;

4 B. Taxicabs and for-hire vehicles may not convert to wheelchair accessible vehicles
5 without Director approval. The Director may approve applications for conversion consistent
6 with criteria prescribed by rule;

7 C. A vehicle operating with a wheelchair accessible taxicab medallion must be a
8 wheelchair accessible vehicle; and

9 D. Before being placed into service and annually thereafter, a separate inspection of the
10 vehicle and any installed accessibility equipment must occur. In addition to checking for
11 conformance with vehicle accessibility requirements in accordance with subsection
12 6.311.290.A, the vehicle driver or drivers may be required to pass a practical demonstration of
13 proper wheelchair securement techniques during this inspection. If a driver of the vehicle is
14 unable to demonstrate proper securement techniques during this inspection, the Director shall
15 suspend the driver's regional for-hire driver's license wheelchair accessible vehicle
16 endorsement and may require the driver to undergo additional training before returning to try
17 the practical demonstration again. A wheelchair accessible vehicle shall not pass the inspection
18 unless the driver is able to pass a practical demonstration of proper wheelchair securement
19 techniques. Upon passing the practical demonstration of proper wheelchair securement
20 techniques, the driver's regional for-hire driver's license wheelchair accessible vehicle
21 endorsement will no longer be suspended and is effective.

22 E. If prescribed by the Director by rule, affiliated wheelchair accessible vehicles shall
23 participate in a Director-approved dispatch system for wheelchair accessible trips.

1 **6.311.300 Electrification of taxicabs and for-hire vehicles**

2 A. The Director may establish a rule to determine the viability of electric vehicles for
3 taxicab and for-hire vehicle owners and regional for-hire drivers and, if viable, create
4 incentives to promote the use of electric vehicles. When determining electric vehicle viability
5 for for-hire transportation services, the Director shall consider, but not be limited to, the
6 following factors:

- 7 1. The price of new or used electric vehicles compared to new or used
8 nonelectric vehicles;
- 9 2. If the mileage range for new and used electric vehicles meets the needs of
10 full-time for-hire transportation services;
- 11 3. The availability of recharging infrastructure in locations and at times that are
12 convenient for regional for-hire drivers, and if recharging time conflicts with the regional for-
13 hire driver’s need to operate the vehicle; and
- 14 4. If the vehicle life cycle for existing and new electric vehicles creates an undue
15 burden for the vehicle owner or regional for-hire driver.

16 B. Nothing in this Chapter 6.311 shall be construed to require or restrict a regional for-
17 hire driver’s use of electric vehicles for for-hire transportation services.

18 **6.311.310 Taxicab and for-hire vehicle operation – Requirements**

19 A. A taxicab or for-hire vehicle with a valid medallion may operate if the taxicab or for-
20 hire vehicle:

- 21 1. Is operated by a driver with a valid regional for-hire driver’s license issued
22 under this Chapter 6.311;
- 23 2. Has insurance as required by this Chapter 6.311;

1 3. Displays, in a location specified by the Director, a current taxicab or for-hire
2 vehicle medallion plate or decal issued by the Director; however, a licensed taxicab or for-hire
3 vehicle does not require a transportation network company endorsement decal when dispatched
4 by a transportation network company;

5 4. Displays the vehicle medallion number and name of the affiliated transitional
6 regional dispatch agency or regional dispatch agency on the exterior of the vehicle and displays
7 any rates that apply to a trip not requested via an application dispatch system, as prescribed by
8 the Director by rule;

9 5. Is equipped to accept electronic payment of fares and issue receipts;

10 6. When operating with a taxicab medallion, is equipped with an approved and
11 properly functioning taximeter or smart taximeter and is connected to a mobile data terminal to
12 accept electronic payment of fares and issue receipts;

13 7. Displays any passenger information prescribed by the Director by rule;

14 8. Displays on or in the vehicle signs, including notices, announcements, pictures,
15 advertisements, or other messages, that do not create a visible distraction or safety hazard for the
16 driver of the vehicle or for other vehicles on the road. The Director may prescribe by rule the
17 manner in which the signs may be displayed, including, but not limited to, requirements
18 concerning the number of signs per vehicle, placement on or within vehicles, size limitations,
19 and devices or mechanisms used to display the signs;

20 9. Is equipped with a monitored duress alarm approved by the Director in
21 accordance with specifications prescribed by the Director by rule;

1 10. Is equipped with a monitored vehicle tracking system, which may be part of
2 an approved smart taximeter system or application dispatch system, in accordance with
3 specifications prescribed by the Director by rule;

4 11. Maintains a continuous connection between the taximeter and the dispatch
5 system or between the taximeter and the application dispatch system;

6 12. Operates on a dispatch system of the affiliated transitional regional dispatch
7 agency or regional dispatch agency and may also operate on one or more approved application
8 dispatch systems, including those operated by a licensed transportation network company;

9 13. Is affiliated with a transitional regional dispatch agency or regional dispatch
10 agency and adopts the uniform color scheme of that transitional regional dispatch agency or
11 regional dispatch agency unless otherwise authorized by the Director. The Director may
12 prescribe by rule any additional criteria for vehicle colors and markings;

13 14. Meets current taximeter standards and has installed and uses a smart taximeter
14 when a smart taximeter system is implemented by the affiliated regional dispatch agency;

15 15. Is compliant with policies and procedures established by the transitional
16 regional dispatch agency or regional dispatch agency to meet the requirements of this Chapter
17 6.311 and ensure customer satisfaction; and

18 16. Meets any other requirement as established by the Director by rule as
19 authorized by this Chapter 6.311.

20 B. To operate a taxicab or for-hire vehicle, the medallion owner or vehicle owner shall:

21 1. Not have any outstanding monetary penalties issued under this Chapter 6.311;

22 2. Inform the Director within five business days if the vehicle is no longer
23 operating; and

1 3. Inform the Director and prior transitional regional dispatch agency or regional
2 dispatch agency within five business days of the vehicle affiliating with a new transitional
3 regional dispatch agency or regional dispatch agency.

4 C. A citation, license action, or both issued for a violation of this Section 6.311.310 shall
5 be issued to the medallion owner, medallion lessee, person operating the vehicle, or any
6 combination thereof, as appropriate.

7 **6.311.320 Taxicab and for-hire vehicle – Vehicle lease requirements**

8 A. All lease agreements for taxicabs and for-hire vehicles shall be in writing, and the
9 lessor shall file the original lease agreement with the Director prior to the effective date of the
10 lease in a manner specified by rule adopted by the Director.

11 B. If a change of transitional regional dispatch agency or regional dispatch agency is
12 made, any existing vehicle lease must be filed with the new agency at the time of the change.

13 C. The lease amount charged to a lessee shall not exceed the maximum amount
14 established by rule adopted by the Director. In determining the maximum lease amount, if any,
15 the Director shall consider vehicle purchase prices, the cost of insurance premiums, fuel costs,
16 and variations in the U.S. Bureau of Labor Statistics Consumer Price Index for All Urban
17 Consumers (CPI-U), for the Seattle area, evaluated over a 24-month time period preceding the
18 determination of the lease amount, and may consider any other factors that may affect the market
19 for taxicab or for-hire vehicle leases or that may affect the provision of for-hire transportation
20 services. Costs already factored into the lease amount shall not be charged to the driver as an
21 additional amount.

22 D. A vehicle lessee shall not sublease a taxicab or for-hire vehicle.

1 **6.311.330 Transition of taxicab associations and for-hire vehicle companies to regional**
2 **dispatch agencies**

3 A. Taxicab associations and for-hire vehicle companies must transition to become
4 regional dispatch agencies by March 31, 2026.

5 B. As of the effective date of this ordinance, a valid City of Seattle taxicab association
6 license or for-hire vehicle company recognition shall automatically become a transitional
7 regional dispatch agency license and shall expire on March 31, 2024. As of the effective date of
8 this ordinance, every taxicab association with a valid license issued by King County and every
9 for-hire vehicle company registered by King County shall be issued a transitional regional
10 dispatch agency license by The City of Seattle and shall expire on March 31, 2024. A transitional
11 regional dispatch agency license or a regional dispatch agency license permits the licensee to
12 operate in Seattle and King County. New taxicab association licenses shall not be issued and new
13 for-hire vehicle companies shall not be recognized after the effective date of this ordinance.

14 C. Upon initial license renewal, a transitional regional dispatch agency shall submit for
15 Director approval a transition plan on a form provided by the Director for adopting a smart
16 taximeter system. The transition plan must include a clear process for adopting a smart taximeter
17 system by no later than March 31, 2026. The Director may grant an extension of the deadline for
18 implementing a smart taximeter system for up to 12 months based upon consideration of the
19 following nonexclusive factors:

- 20 1. Previous efforts of a transitional regional dispatch agency to implement a smart
21 taximeter system in its fleet of affiliated vehicles;
- 22 2. Costs and availability of a smart taximeter system; and
- 23 3. Economic viability of operating a taxicab.

1 D. Transitional regional dispatch agencies seeking to continue operating beyond March
2 31, 2026, shall apply for a regional dispatch agency license. Unless the Director approves an
3 extension for adopting a smart taximeter system, a valid regional dispatch agency license is
4 required to operate after March 31, 2026.

5 **6.311.340 Transitional regional dispatch agency or regional dispatch agency license**
6 **required**

7 A. It is unlawful for a person to operate as a regional dispatch agency without a valid
8 regional dispatch agency license. A regional dispatch agency license is valid for one year and is
9 not transferable. To be licensed as a regional dispatch agency, all regional dispatch agencies shall
10 meet the criteria necessary for obtaining a regional dispatch agency license from King County
11 and shall apply for a regional dispatch agency license from King County concurrently with
12 applying for a regional dispatch agency license from The City of Seattle, and shall:

- 13 1. Apply for a license on a form approved by the Director;
- 14 2. Have an identified representative authorized to make business decisions on
15 behalf of the agency or company;
- 16 3. Adopt a zero-tolerance policy for alcohol and drug use while operating a
17 taxicab or for-hire vehicle licensed under this Chapter 6.311;
- 18 4. Adopt a policy that prohibits the agency or company, including their affiliated
19 drivers, from discriminating against passengers or potential passengers on the basis of race;
20 color; national origin; religious belief or affiliation; sex; disability; age; use of a service animal;
21 sexual orientation; gender identity; or geographic beginning or endpoints of the ride, unless the
22 trip covers more than 100 or includes traveling over a mountain pass or on a ferry;
- 23 5. Have a process for receiving, tracking, and resolving passenger complaints;

1 6. Have and maintain a secure process for passengers to retrieve items left behind
2 in an affiliated vehicle as soon as possible but no longer than two calendar days following the
3 date of the trip. Such policy shall be in writing and readily accessible to passengers;

4 7. Have a system that enables each passenger to receive an electronic or paper
5 receipt upon payment of the fare. A receipt shall include at least the following information:

- 6 a. The date and time the trip began and ended;
- 7 b. The medallion number for a taxicab or for-hire vehicle trip;
- 8 c. The driver’s regional for-hire driver’s license number or unique driver
9 identification number;
- 10 d. The fare charged and any tip paid;
- 11 e. The transitional regional dispatch agency or regional dispatch agency
12 with which the vehicle is affiliated; and
- 13 f. A phone number, email address, or website to submit passenger
14 feedback and inquiries to the transitional regional dispatch agency or regional dispatch agency;

15 8. Have an approved smart taximeter system that includes the following functions:

- 16 a. Is capable of metering a trip using an onboard diagnostic connection to
17 the vehicle or the use of location tracking technology, or some combination of the two, to
18 measure time and distance traveled;
- 19 b. Has an integrated payment and receipting system that accepts credit
20 cards and other electronic payments such as electronic taxi scrip, promotional codes, and
21 alternative payment channels;
- 22 c. Has an integrated dispatch system that:

- 1) Supports two-way communication between the dispatcher and the driver;
 - 2) Is equipped with monitored vehicle tracking technology and be able to track vehicle location in real time;
 - 3) Does not exclusively dispatch calls by phone or radio; and
 - 4) Provides a duress alarm for the driver.
- d. Supports pricing based on static and dynamic market conditions;
 - e. Has the ability to calculate an upfront fare to present to a passenger before the passenger accepts the ride;
 - f. Is capable of notifying a passenger if a convenience fee for electronic payment, or other known fees, will be added to the fare;
 - g. Includes driver authentication and system security features;
 - h. Automates data collection and reporting;
 - i. Provides geographic location information;
 - j. Incorporates a Director-approved mobility data standard for on-demand for-hire vehicles to support external integration;
 - k. Can be used and configured for one or more regional dispatch agencies and can dispatch vehicles from one or more registered trade names;
 - l. If required by the Director by rule, is connected to a Director-approved external dispatch system for the purpose of dispatching wheelchair accessible vehicles; and
 - m. Meets any other requirement prescribed by the Director by rule; and
9. Have a driver training program, for for-hire drivers, approved by the Director.

1 B. Prior to obtaining a regional dispatch agency license, transitional regional dispatch
2 agencies shall comply with regional dispatch agency licensing and operating requirements in this
3 Section 6.311.340, except that:

4 1. A transitional regional dispatch agency shall not be required to have a smart
5 taximeter system; and

6 2. A transitional regional dispatch agency that is affiliated with taxicabs at the
7 time of being issued a transitional regional dispatch agency license that does not have a smart
8 taximeter system approved by the Director, shall provide a dispatch system integrated with the
9 vehicle's taximeter for all affiliated vehicles.

10 **6.311.350 Inseparable licenses**

11 A transitional regional dispatch agency license or regional dispatch agency license issued by The
12 City of Seattle and a corresponding regional dispatch agency license or transitional regional
13 dispatch agency license issued by King County shall be considered one inseparable license.

14 **6.311.360 Transitional regional dispatch agency or regional dispatch agency operation –**
15 **Requirements**

16 A. At all times, a transitional regional dispatch agency or regional dispatch agency shall:

17 1. Operate with a valid transitional regional dispatch agency or regional dispatch
18 agency license;

19 2. Ensure all information provided to the Director does not misstate or omit
20 material facts;

21 3. Inform the Director in writing within seven days if any of the information
22 provided in the transitional regional dispatch agency or regional dispatch agency license
23 application changes, ceases to be true, or is superseded in any way by new information;

1 4. Ensure any driver of an affiliated vehicle possesses a valid regional for-hire
2 driver's license, enhanced regional for-hire driver's license, or regional for-hire driver's license
3 wheelchair accessible vehicle endorsement, or any combination thereof, as applicable to either
4 the ride type or the vehicle type, or both;

5 5. Require affiliated vehicles to meet all requirements of this Chapter 6.311,
6 including, but not limited to, passing an annual vehicle safety inspection and being licensed,
7 endorsed, and insured;

8 6. Notify the Director in writing within seven days upon adding or removing an
9 affiliated vehicle;

10 7. Require affiliated vehicles to be fully equipped as required by this Chapter
11 6.311 whenever operating as a taxicab or for-hire vehicle;

12 8. Accept service of general correspondence, license actions, citations, and notices
13 of complaints on behalf of an affiliated driver or vehicle owner and forward such to the
14 respective affiliated driver or vehicle owner;

15 9. Prioritize dispatch services to passengers in wheelchairs or other mobility
16 devices when dispatching affiliated wheelchair accessible vehicles;

17 10. Allow passengers to indicate whether they require a wheelchair-accessible
18 vehicle and connect passengers to those services either directly or via a weblink, application, or
19 phone number, if no wheelchair accessible vehicles are available on the agency's application
20 dispatch system. The Director may suspend or alter this requirement by rule if a Director-
21 approved dispatch system is established for wheelchair accessible trips;

22 11. Maintain a phone number, mailing address, and email address for customer
23 service;

1 12. Record all trips, process all payments, and issue a receipt for all payments
2 through the dispatch system, a smart taximeter system, or an application dispatch system
3 provided to affiliated drivers;

4 13. Comply with the data reporting requirements established in this Chapter
5 6.311;

6 14. Operate only Director- approved application dispatch systems;

7 15. Require affiliated vehicles to comply with applicable rate structures defined in
8 this Chapter 6.311;

9 16. Have, maintain, and monitor, while one or more affiliated vehicles are active,
10 a duress alarm for the driver;

11 17. Establish and enforce operating standards for affiliated drivers and vehicles to
12 ensure code compliance and customer satisfaction;

13 18. Satisfy every request for service as long as there are affiliated taxicabs or for-
14 hire vehicles available; except that transitional regional dispatch agencies, regional dispatch
15 agencies, and regional for-hire drivers that refuse service within the meaning of subsection
16 6.311.170.I, shall not be subject to any penalties by the Director, and, in the case of regional for-
17 hire drivers, by the transitional regional dispatch agency or regional dispatch agency;

18 19. Require affiliated vehicles to use a uniform color scheme or any associated
19 graphics, or both, approved by the Director;

20 20. Provide a supervisor at a taxicab zone whenever such zone is used by
21 affiliated taxicabs if the Director determines that it is necessary due to complaints received from
22 passengers and adjacent property owners or improper use of nearby passenger load zones, truck
23 load zones, and charter bus zones. If the transitional regional dispatch agency or regional

1 dispatch agency fails to provide a supervisor as required by the Director, the Director may
2 prohibit all affiliated taxicabs from using the taxicab zone;

3 21. Require affiliated vehicles to operate on an approved taximeter, smart
4 taximeter system, or application dispatch system as required in this Chapter 6.311;

5 22. Remit fares made via electronic payment to regional for-hire drivers within
6 two business days after the ride was completed;

7 23. Remit fares made via electronic payment through the smart taximeter system
8 to regional for-hire drivers in amounts not less than the full fare paid by the passenger, excluding
9 deductions for fees agreed to in accordance with Section 6.311.370;

10 24. Comply with applicable business license requirements for any jurisdiction in
11 which the transitional regional dispatch agency or regional dispatch operates; and

12 25. Meet any other requirement as established by the Director by rule as
13 authorized by this Chapter 6.311.

14 B. A transitional regional dispatch agency that is not affiliated with taxicabs at the time of
15 being issued a transitional regional dispatch agency license does not need to:

16 1. Affiliate with taxicabs;

17 2. Have or operate a taximeter;

18 3. Comply with taximeter rates; or

19 4. Provide a supervisor at a taxicab zone because for-hire vehicles are not
20 permitted to operate at a taxicab zone.

21 C. Persons not previously licensed as a taxicab association or recognized as a for-hire
22 vehicle company may apply for a transitional regional dispatch agency license in a manner
23 determined by the Director.

1 D.

2 1. Transitional regional dispatch agencies and regional dispatch agencies shall
3 maintain accurate and complete operational records for all affiliated vehicles and shall submit
4 quarterly reports, in an electronic format approved by the Director.

5 2. Reports shall include the following:

- 6 a. A total count of rides per origination ZIP Code;
- 7 b. A total count of rides per destination ZIP Code;
- 8 c. A total count of unfulfilled ride requests by ZIP Code;
- 9 d. A total count of rides provided by a wheelchair accessible vehicle by
10 ZIP Code;
- 11 e. A total count of unfulfilled ride requests for a wheelchair accessible
12 vehicle by ZIP Code;
- 13 f. A list of vehicle collisions, including the vehicle medallion number,
14 regional for-hire driver's license number, and if known, whether the collision was the fault of the
15 regional for-hire driver; and whether the collision resulted in any injuries;
- 16 g. A list of crimes committed against drivers;
- 17 h. A list of passenger complaints; and
- 18 i. Any other data required by the Director to ensure compliance.

19 3. Transitional regional dispatch agencies and regional dispatch agencies shall
20 retain records related to the reports required under this subsection 6.311.360.D for the current
21 year and at least the two prior calendar years. Records may be maintained electronically.

1 4. If a public records request is made of the City for documents that have been
2 designated by a licensee as confidential or proprietary, the City may provide third party notice to
3 the providing party prior to disclosure.

4 E. A transitional regional dispatch agency and regional dispatch agency shall store, and
5 upon request permit the Director to review, all records required by this Chapter 6.311 for
6 affiliated drivers and vehicles including, but not limited to, copies of regional for-hire driver's
7 licenses, taxicab and for-hire vehicle medallions, lists of all affiliated drivers and their affiliated
8 vehicles, passenger feedback, new driver training records, dispatch records, and proof of vehicle
9 insurance and vehicle registration. In addition, the transitional regional dispatch agency or
10 regional dispatch agency shall:

11 1. Retain records, electronically or otherwise, for the current year and at least the
12 prior two calendar years;

13 2. Provide the Director with any other information the Director may reasonably
14 require upon request; and

15 3. Timely respond to the Director's request for information.

16 F. The Director may authorize a transitional regional dispatch agency or regional dispatch
17 agency to submit regional for-hire driver's license applications on behalf of its affiliated drivers,
18 in a manner approved by the Director.

19 G. A transitional regional dispatch agency or regional dispatch agency may maintain a
20 rating system for drivers and passengers to rate each other following a trip.

21 **6.311.370 Dispatch agency, vehicle owner, medallion owner, and regional for-hire driver**
22 **relations**

1 A. A transitional regional dispatch agency and regional dispatch agency shall put in
2 writing all policies that affect affiliated medallion owners, vehicle owners, and regional for-hire
3 drivers.

4 B. Prior to implementing or changing a policy, the transitional regional dispatch agency
5 or regional dispatch agency shall provide a copy of the draft policy to the affiliated medallion
6 owner, vehicle owner, or regional for-hire driver, or post a copy of the draft policy in the
7 transitional regional dispatch agency or regional dispatch agency office, and send via electronic
8 transmittal a copy of the draft policy to the affiliated medallion owners, vehicle owners and
9 regional for-hire drivers. Affiliated medallion owners, vehicle owners and regional for-hire
10 drivers shall have a minimum of 20 days to review and provide input on the draft policy before
11 the policy takes effect. Notwithstanding this 20-day timeline, a policy proposed for purposes of
12 addressing an emergent issue may be temporarily established for up to 30 days. After 30 days,
13 medallion owners, vehicle owners, and regional for-hire drivers shall be given an opportunity to
14 provide input before the policy may be permanently adopted.

15 C. A transitional regional dispatch agency and regional dispatch agency shall make
16 known to the regional for-hire driver the amount of the fare for each trip provided by that driver.
17 If the amount remitted to the driver is less than the full fare paid by the passenger, the remittance
18 to the driver shall include a description detailing the deductions made. With the exception of any
19 fees that are authorized in Section 6.311.380, a transitional regional dispatch agency or regional
20 dispatch agency may only make a deduction on trips dispatched by the agency, and the
21 maximum allowable amount of such deduction shall be ten percent of the fare paid by the
22 passenger.

1 D. A transitional regional dispatch agency or regional dispatch agency shall establish a
2 written policy governing an owner's or driver's access to the smart taximeter system, application
3 dispatch system, the ability to work on any contracted accounts, and affiliation with the dispatch
4 agency. The policy must include written notice of impending deactivation with sufficient
5 information for the driver to understand the reason for deactivation, an opportunity for the owner
6 or driver to be heard ~~with representation of their choice, the adjudication of disputes by a neutral~~
7 ~~third party under a just cause standard~~, and a period for the owner or driver to cure the violation
8 before deactivation begins, unless the deactivation is ordered by the Director or is an immediate
9 threat to public safety. ~~The transitional regional dispatch agency or regional dispatch agency~~
10 ~~shall submit the policy required by this subsection 6.311.370.D to the Director at the first annual~~
11 ~~license renewal after the effective date of this ordinance.~~

12 **6.311.380 Rates**

13 A. Regional taximeter rates are in this subsection 6.311.380.A.

14 1. Unless specified elsewhere in this Section 6.311.380 or prescribed by the
15 Director by rule, it shall be unlawful for anyone operating a taxicab licensed by The City of
16 Seattle to advertise, charge, demand, or receive any greater or lesser rate than the following
17 regional taximeter rates:

- 18 a. Drop charge: for passengers for first 1/9 mile: \$2.60;
- 19 b. Per mile: For each 1/9 mile or fraction thereof after the first 1/9 mile:
20 \$0.30;
- 21 c. For every one minute of waiting time: \$0.50, charged at \$0.30 per 36
22 seconds. Waiting time rates are charged when taxicab speed is less than 11 miles per hour or
23 when a taxicab driver is asked to wait for the customer; and

1 d. Additional per passenger charge for more than two persons, excluding
2 children under 12 years of age: \$0.50.

3 2. The Director may adjust or prescribe new regional taximeter rates and other
4 rates, such as minimum fares for trips, or both, by rule. In determining new regional taximeter
5 rates, the Director may consider, among other things, the following factors:

6 a. Operational data supplied by a regional dispatch agency or data
7 obtained by the Director through other sources, including, but not limited to, regional consumer
8 price index data;

9 b. The public's need for adequate for-hire transportation services at
10 reasonable rates consistent with the provision, maintenance, and continuation of such services;

11 c. The rates of other for-hire transportation providers operating in similar
12 areas;

13 d. Rates paid by passengers using other modes of transportation;

14 e. The ability of a driver to earn a living wage after covering all operating
15 costs incurred by the owner and driver;

16 f. Other regulatory, access, or similar fees paid by drivers to serve the
17 transportation needs of the region; and

18 g. Alignment with rates established by King County.

19 3. Regional taximeter rates are exclusive of any per-trip fee established by the
20 Port of Seattle and set forth in any operating agreement or tariff, a temporary fuel surcharge
21 authorized by the Director, a technology fee authorized by the Director, a convenience fee for
22 electronic payment of fares, or any toll or charge established for roads, bridges, tunnels, or
23 ferries.

1 4. A regional dispatch agency’s affiliated taxicabs shall have regional taximeter
2 rates programmed into its smart taximeter system. Variations from regional taximeter rates are
3 permitted, as follows:

4 a. Variations from regional taximeter rates may be applied to contract
5 trips, upfront fares, dynamic pricing, fare splitting, trip bidding, and unless prohibited by the
6 Director by rule, for flat-rate fares, minimum trip fares, or when operating on an application
7 dispatch system;

8 b. The Director may prescribe by rule variations from regional taximeter
9 rates;

10 c. Unless prescribed otherwise by the Director by rule, any variation from
11 regional taximeter rates shall be established by a regional dispatch agency and not by an
12 individual driver. A regional dispatch agency shall not vary a rate so that it results in a higher
13 dispatch fee or other fee to be paid by an affiliated driver;

14 d. Variations from regional taximeter rates shall be applied in a manner
15 that does not discriminate on the basis of a protected class within the scope of discrimination as
16 defined in Chapter 14.06.020, or on the basis of the ride’s geographic beginning or endpoints;

17 e. Unless a trip is dispatched via an application dispatch system, an
18 upfront fare shall be based on the estimated time and distance calculated by the smart taximeter
19 and multiplied by the regional taximeter rate. If the passenger rejects the upfront fare, the
20 regional taximeter rates apply; and

21 f. If a flat rate between two defined points has been established, the flat
22 rate shall be made available to the passenger prior to accepting a ride. Regional dispatch agencies

1 must maintain a list of all established flat rates, including their defined origin and destination
2 points, and make such list available for inspection upon request of the Director.

3 5. Contract rates shall be in writing, be retained by the regional dispatch agency,
4 and be available for inspection upon request of the Director.

5 6. Before a licensee may use a smart taximeter system that is integrated with an
6 application dispatch system, the Director must first determine the application dispatch system
7 rates are transparent under subsection 6.311.380.B.

8 B. Application dispatch system rates are in this subsection 6.311.380.B.

9 1. Before using an application dispatch system, or using a smart taximeter system
10 as an application dispatch system, the transitional regional dispatch agency or regional dispatch
11 agency shall provide to the Director either written documentation or a physical demonstration, or
12 both, that the application dispatch system rate structure is transparent to the passenger prior to
13 confirming the ride. Application dispatch system rates do not need to be filed with the Director
14 unless this Chapter 6.311 specifies otherwise. The Director shall determine that the rate structure
15 is transparent if:

16 a. One of the following methodologies is used:

17 1) The rate by either distance or time, or a combination of distance
18 and time, and the total fare or fare range is clearly displayed on the application dispatch system
19 to the passenger upon requesting a ride, but before confirming the ride; or

20 2) The fare for the ride is made clear to the passenger prior to
21 confirming the ride through an alternative method deemed acceptable by the Director; and

22 b. Any additional or higher charges such as tips, waiting time, tolls, or any
23 other charges not included in subsections 6.311.380.B.1.a.1 and 6.311.380.B.1.a.2 shall be

1 clearly identified by specific amount, if known, or by category, on the application dispatch
2 system before confirming a ride; and

3 c. The receipt showing all charges paid by the customer is available to the
4 regional for-hire driver in the application dispatch system.

5 2. During an abnormal disruption of the market, lasting for no longer than 12
6 consecutive hours in Seattle, a transitional regional dispatch agency or regional dispatch agency
7 shall not raise its normal range of fare more than two times the fare that would otherwise be
8 applicable.

9 C. For-hire vehicle rates are in this subsection 6.311.380.C.

10 1. For-hire vehicles must charge for service based on: a written contract; flat rate
11 per trip or by zone; or by an hourly rate with minimum increments of 30 minutes. Flat charges by
12 zone or hourly rate may vary by time of day. Zone boundaries shall be set by Director by rule
13 and shall be consistent across all for-hire vehicle operators.

14 2. Records of all for-hire vehicle rates in place prior to implementing a smart
15 taximeter system shall be maintained by the for-hire vehicle company and be made available for
16 inspection upon request by the Director. All rates and charges shall be conspicuously available in
17 the interior of the for-hire vehicle.

18 3. The for-hire vehicle rate structure shall remain in effect until the vehicle
19 transitions to a taxicab or March 31, 2026, whichever occurs sooner. After March 31, 2026, all
20 for-hire vehicles shall have transitioned to taxicabs and are subject to the regional taximeter rates
21 and application dispatch system rate requirements under this Chapter 6.311.

22 4. If using an application dispatch system, the Director must first determine that
23 the rates are transparent to the passenger under subsection 6.311.380.B.

1 D. If the Director establishes a minimum fare, or flat rate from one location to another
2 location, or based on the factors identified in subsection 6.311.380.A.2, such minimum fare or
3 flat rate shall apply whether the trip originated via a taximeter, a smart taximeter, or, if specified
4 by the Director, an application dispatch system.

5 E. Other rate and fare requirements are in this subsection 6.311.380.E.

6 1. It is unlawful to charge additional fees for carrying individuals with disabilities
7 and their equipment or to charge rates higher to passengers with a disability than are charged to
8 other persons. To promote equitable access to for-hire transportation for persons with disabilities,
9 and to ensure that wheelchair accessible vehicle service is reliably available at reasonable and
10 predictable rates, the Director may prescribe by rule fares for wheelchair accessible trips or other
11 conditions on the rates, fares, fees, and other surcharges, or both, for providing wheelchair
12 accessible transportation services to persons with disabilities.

13 2. The Director is authorized to establish a fuel surcharge to the regional taximeter
14 rate, or that can be added as an amount to the passenger's total fare, any time the price of fuel, as
15 published by the American Automobile Association for the local area, exceeds a fuel surcharge
16 trigger price established in accordance with a rule adopted by the Director. The surcharge shall
17 be an amount necessary to recoup the increased fuel costs.

18 3. A toll or charge established for roads, bridges, tunnels, or ferries while
19 passengers are being transported may be added to the passenger's total fare, if such charges are
20 not already included in the calculation of the fare.

21 4. Discriminatory charges are prohibited. For the purposes of this subsection
22 6.311.380.E.4, "discriminatory charges" means policies or practices that result in higher charges

1 or rates being applied to passengers belonging to a protected class within the scope of
2 discrimination as defined in Section 14.06.020 compared to other passengers.

3 5. The Director may establish by rule the process and criteria associated with the
4 Director's review and approval of a technology fee that is intended to help offset the cost of
5 implementing, operating, and maintaining a smart taximeter system and that may be added to the
6 fare for all trips subject to the regional taximeter rates in subsection 6.311.380.A.

7 **6.311.390 Emerging for-hire transportation models**

8 A. The Director may prescribe by rule the implementation of a discrete licensing program
9 for emerging for-hire transportation models that do not fit within the parameters of this Chapter
10 6.311 or Chapter 6.310.

11 B. The Director shall determine whether a proposed business activity is an emerging
12 business type or a nontraditional business activity that falls outside the parameters of any
13 existing license under this Chapter 6.311 or Chapter 6.310, and whether the proposed business
14 activity presents potential risks to the public health, safety, and welfare such that, for the
15 protection of the public, the activity must be regulated and licensed.

16 C. The Director may grant the applicant an emerging for-hire transportation license to
17 operate in the proposed business activity on a pilot basis.

18 D. The emerging for-hire transportation license shall be renewed annually for a
19 maximum of two years, after which the license shall expire. The emerging for-hire transportation
20 license shall be a personal privilege and not property. The emerging for-hire transportation
21 license shall not be transferrable to another location, person, or business entity.

22 E. The Director may attach conditions to the emerging for-hire transportation license as
23 are reasonably required to protect the public health, safety, labor harmony, and welfare from

1 risks including, but not limited to: adverse impact on public health; public safety; increased
2 demand on government services; increased environmental impacts; or increased traffic or
3 congestion in the public way. The Director may attach any such conditions when the emerging
4 for-hire transportation license is issued, or the Director may attach, remove, or modify conditions
5 at any time during the term of the permit, upon reasonable notice to the licensee.

6 F. The Director may determine at any time during the term of the emerging for-hire
7 transportation license that the licensed business activity as conducted presents an unreasonable
8 risk to public health and safety that cannot be mitigated, and may revoke the license, with or
9 without prior notice. If a license is revoked, the licensee shall be given the opportunity to appear
10 before the Director for an informal hearing to introduce any evidence to appeal the revocation
11 before the revocation is effective or no later than ten days after the revocation is effective. The
12 Director shall render a decision affirming or reversing the revocation within three business days
13 after conclusion of the hearing. The decision of the Director is final.

14 G. If the Director determines that a type of emerging business model that has been issued
15 an emerging for-hire transportation license should be regulated by ordinance, the Director shall
16 convey the determination to the City Council prior to the expiration of the license. The license
17 shall not be extended beyond two years unless an ordinance regulating the emerging business
18 model is effective and the emerging business has obtained any necessary license under that
19 ordinance.

20 **6.311.400 Consumer feedback**

21 The Director may establish, in conjunction with King County and the Port of Seattle, a shared
22 process to receive and, when appropriate, resolve consumer feedback and may communicate the
23 process to consumers.

1 **6.311.410 For-hire transportation services complaint process**

2 A. Upon receiving a written complaint involving the conduct of a licensee, where the
3 conduct may be a violation of this Chapter 6.311, the Director shall review the complaint, and if
4 appropriate:

5 1. Issue a notice of complaint to the licensee, and if applicable, the affiliated
6 transitional regional dispatch agency or regional dispatch agency, advising them of the
7 allegations or allegations made in the complaint;

8 2. Require the licensee, and if applicable, the affiliated transitional regional
9 dispatch agency or regional dispatch agency, to respond in writing or by contacting the issuing
10 inspector to provide a response to the allegations or allegations in the notice of complaint within
11 15 calendar days from the date the notice of complaint was issued;

12 3. Investigate the allegations in the written complaint and the response submitted
13 by the licensee and if applicable, the response submitted by the transitional regional dispatch
14 agency or regional dispatch agency representative; and

15 4. Make a finding as to the validity of the allegations in the written complaint. If
16 the complaint is found to be valid, the Director may take enforcement action consistent with this
17 Chapter 6.311.

18 B. Failure to respond to a notice of complaint, either in writing or by contacting the
19 issuing inspector, within 15 calendar days shall constitute a waiver of the licensee's and, if
20 applicable, the affiliated agency's right to respond to the allegations in the written complaint and
21 shall be prima facie evidence that the allegations are valid.

22 **6.311.415 Exclusive driver representatives**

23 A. The Director shall promulgate a commencement date no later than January 17, 2017.

1 B. The process of designating a QDR shall be prescribed by Director's rule. The
2 designation of a QDR shall be based on, but not limited to, consideration of the following
3 factors:

- 4 1. Registration with the Washington Secretary of State as a not-for-profit entity;
- 5 2. Organizational bylaws that give drivers the right to be members of the
6 organization and participate in the democratic control of the organization; and
- 7 3. Experience in and/or a demonstrated commitment to assisting stakeholders in
8 reaching consensus agreements with, or related to, employers and contractors.

9 C. An entity wishing to be considered as a QDR for for-hire drivers operating within the
10 City must submit a request to the Director within 30 days of the commencement date or at a later
11 date as provided in subsection 6.311.415.G. Within 14 days of the receipt of such a request, the
12 Director will notify the applicant in writing of the determination. Applicants who dispute the
13 Director's determination may appeal to the Hearing Examiner within ten days of receiving the
14 determination. The Director shall provide a list of all QDRs to all driver coordinators.

15 1. An entity that has been designated as a QDR shall be required to establish
16 annually that it continues to satisfy the requirements for designation as a QDR.

17 2. An entity that has been designated as a QDR and that seeks to represent the
18 drivers of a driver coordinator shall notify the driver coordinator of its intent to represent those
19 drivers within 14 days of its designation as a QDR. That notice may be provided by any means
20 reasonably calculated to reach the driver coordinator, including by written notice mailed or
21 delivered to a transportation network company or taxicab association representative at the
22 mailing address listed with the City.

1 D. Driver coordinators who have hired, contracted with, partnered with, or maintained a
2 contractual relationship or partnership with, 50 or more for-hire drivers in the 30 days prior to
3 the commencement date, other than in the context of an employer-employee relationship, must,
4 within 75 days of the commencement date, provide all QDRs that have given the notice specified
5 in subsection 6.311.415.C.2 the names, addresses, email addresses (if available), and phone
6 number (if available) of all qualifying drivers they hire, contract with, or partner with.

7 E. QDRs shall use driver contact information for the sole purpose of contacting drivers to
8 solicit their interest in being represented by the QDR. The QDR may not sell, publish, or
9 otherwise disseminate the driver contact information outside the entity/organization.

10 F. The Director shall certify a QDR as the EDR for all drivers contracted with a particular
11 driver coordinator, according to the following:

12 1. Within 120 days of receiving the driver contact information, a QDR will submit
13 statements of interest to the Director from a majority of qualifying drivers from the list described
14 in subsection 6.311.415.D. Each statement of interest shall be signed, dated, and clearly state that
15 the driver wants to be represented by the QDR for the purpose of negotiations with the driver
16 coordinator. A qualifying driver's signature may be provided by electronic signature or other
17 electronic means. The Director shall determine by rule the standards and procedures for
18 submitting and verifying statements of interest by qualifying drivers choosing an EDR.

19 a. The methods for submitting and verifying statements of interest by
20 qualifying drivers choosing an EDR may include, but not be limited to, signature verification,
21 unique personal identification number verification, statistical methods, or third party verification.

22 2. Within 30 days of receiving such statements of interest, the Director shall
23 determine if they are sufficient to designate the QDR as the EDR for all drivers for that particular

1 driver coordinator, and if so, shall so designate the QDR to be the EDR, except that, if more than
2 one QDR establishes that a majority of qualifying drivers have expressed interest in being
3 represented by that QDR, the Director shall designate the QDR that received the largest number
4 of verified affirmative statements of interest to be the EDR.

5 3. Within 30 days of receiving submissions from all QDRs for a particular driver
6 coordinator, the Director shall either certify one to be the EDR or announce that no QDR met the
7 majority threshold for certification.

8 G. If no EDR is certified for a driver coordinator, the Director shall, upon the written
9 request from a designated QDR or from an entity that seeks to be designated as a QDR,
10 promulgate a new commencement date applicable to that driver coordinator that is no later than
11 90 days after the request, provided that no driver coordinator shall be subject to the requirements
12 of this Section 6.311.415 more than once in any 12-month period. The QDR, any other entity
13 that seeks to be designated as a QDR, and the driver coordinator shall then repeat the processes
14 in subsections 6.311.415.C, 6.311.415.D, and 6.311.415.F.

15 H.

16 1. Upon certification of the EDR by the Director, the driver coordinator and the
17 EDR shall meet and negotiate in good faith certain subjects to be specified in rules or regulations
18 promulgated by the Director, including, but not limited to, best practices regarding vehicle
19 equipment standards; safe driving practices; the manner in which the driver coordinator will
20 conduct criminal background checks of all prospective drivers; minimum hours of work,
21 conditions of work, and applicable rules. The subjects to be specified in rules or regulations
22 promulgated by the Director shall not include the nature or amount of payments to be made by,
23 or withheld from, a driver coordinator to or by its drivers. If the driver coordinator and the EDR

1 reach agreement on terms, their agreement shall be reduced to a written agreement. The term of
2 such an agreement shall be agreed upon by the EDR and the driver coordinator, but in no case
3 shall the term of such an agreement exceed four years.

4 2. After reaching agreement, the parties shall transmit the written agreement to the
5 Director. The Director shall review the agreement for compliance with the provisions of Chapter
6 6.311, and to ensure that the substance of the agreement promotes the provision of safe, reliable,
7 and economical for-hire transportation services and otherwise advance the public policy goals set
8 forth in this Chapter 6.311 and in the Preamble to and Section 1 of Ordinance 124968. In
9 conducting that review, the record shall not be limited to the submissions of the EDR and driver
10 coordinator nor to the terms of the proposed agreement. The Director shall have the right to
11 gather and consider any necessary additional evidence, including by conducting public hearings
12 and requesting additional information from the EDR and driver coordinator. Following this
13 review, the Director shall notify the parties of the determination in writing, and shall include in
14 the notification a written explanation of all conclusions. Absent good cause, the Director shall
15 issue the determination of compliance within 60 days of the receipt of an agreement.

16 a. If the Director finds the agreement compliant, the agreement is final and
17 binding on all parties.

18 b. If the Director finds it fails to comply, the Director shall remand it to
19 the parties with a written explanation of the failure(s) and, at the Director's discretion,
20 recommendations to remedy the failure(s).

21 c. The agreement shall not go into effect until the Director affirmatively
22 determines its adherence to the provisions of Chapter 6.311 and that the agreement furthers the

1 provision of safe, reliable, and economical for-hire transportation services and the public policy
2 goals set forth in the Preamble to and Section 1 of Ordinance 124968.

3 3. Unless the EDR has been decertified pursuant to subsection 6.311.415.L or has
4 lost its designation as a QDR, the EDR and the driver coordinator shall, at least 90 days before
5 the expiration of an existing agreement approved pursuant to subsections 6.311.415.H.2.c or
6 6.311.415.I.4.c, meet to negotiate a successor agreement. Any such agreement shall be subject to
7 approval by the Director pursuant to subsection 6.311.415.H.2. If the parties are unable to reach
8 agreement on a successor agreement within 90 days after the expiration of an existing agreement,
9 either party must submit to interest arbitration upon the request of the other pursuant to
10 subsection 6.311.415.I, and the interest arbitrator's proposed successor agreement shall be
11 subject to review by the Director pursuant to subsections 6.311.415.I.3 and 6.311.415.I.4.

12 4. Nothing in this Section 6.311.415 shall require or preclude a driver coordinator
13 from making an agreement with an EDR to require membership of for-hire drivers in the EDR's
14 entity/organization within 14 days of being hired, contracted with, or partnered with by the driver
15 coordinator to provide for-hire transportation services to the public.

16 I. If a driver coordinator and the EDR fail to reach an agreement within 90 days of the
17 certification of the EDR by the Director, either party must submit to interest arbitration upon the
18 request of the other.

19 1. The interest arbitrator may be selected by mutual agreement of the parties. If
20 the parties cannot agree, then the arbitrator shall be determined as follows: from a list of seven
21 arbitrators with experience in labor disputes and/or interest arbitration designated by the
22 American Arbitration Association, the party requesting arbitration shall strike a name. Thereafter

1 the other party shall strike a name. The process will continue until one name remains, who shall
2 be the arbitrator. The cost of the interest arbitration shall be divided equally between the parties.

3 2. The interest arbitrator shall propose the most fair and reasonable agreement
4 concerning subjects specified in rules or regulations promulgated by the Director as set forth in
5 subsection 6.311.415.H.1 that furthers the provision of safe, reliable, and economical for-hire
6 transportation services and the public policy goals set forth in the Preamble to and Section 1 of
7 Ordinance 124968. The term of any agreement proposed by the interest arbitrator shall not
8 exceed two years. In proposing that agreement, the interest arbitrator shall consider the following
9 criteria:

- 10 a. Any stipulations of the parties;
- 11 b. The cost of expenses incurred by drivers (e.g., fuel, wear and tear on
12 vehicles, and insurance);
- 13 c. The safety and equipment standards and rules applicable to other
14 persons, whether employees or independent contractors, employed as for-hire or taxicab drivers
15 in Seattle and its environs, as well as other comparably sized urban areas;
- 16 d. The hours and conditions of employment of other persons, whether
17 employees or independent contractors, employed as for-hire or taxicab drivers in Seattle and its
18 environs, as well as other comparably sized urban areas;
- 19 e. If raised by the driver coordinator, the driver coordinator's financial
20 condition and need to ensure a reasonable return on investment and/or profit;
- 21 f. Any other factors that are normally or traditionally taken into
22 consideration in the determination of hours, safety and equipment standards, rules, and
23 conditions of employment; and

1 g. The City's interest in promoting the provision of safe, reliable, and
2 economical for-hire transportation services and otherwise advancing the public policy goals set
3 forth in Chapter 6.311 and in the Preamble to and Section 1 of Ordinance 124968.

4 3. The arbitrator shall transmit the proposed agreement to the Director for review
5 in accordance with the procedures and standards set forth in subsection 6.311.415.H.2. With the
6 proposed agreement, the arbitrator shall transmit a report that sets forth the basis for the
7 arbitrator's resolution of any disputed issues. The Director shall review the agreement as
8 provided in subsection 6.311.415.H.2.

9 4. In addition to the review provided for in subsection 6.311.415.I.3, a driver
10 coordinator or EDR may challenge the proposed agreement on the following grounds: that the
11 interest arbitrator was biased, that the interest arbitrator exceeded the authority granted by
12 subsection 6.311.415.H and this subsection 6.311.415.I, and/or that a provision of the proposed
13 agreement is arbitrary and capricious. In the event of such a challenge, the Director will provide
14 notice to the driver coordinator and the EDR, allow the driver coordinator and the EDR the
15 opportunity to be heard, and make a determination as to whether any of the challenges asserted
16 should be sustained.

17 a. If the Director finds the agreement fulfills the requirements of
18 subsection 6.311.415.H.2, and that no challenges raised under this subsection 6.311.415.I.4
19 should be sustained, the Director will provide written notice of that finding to the parties and the
20 agreement will be deemed final and binding on all parties.

21 b. If the Director finds that the agreement fails to fulfill the requirements
22 of subsection 6.311.415.H.2, or that any challenge asserted under this subsection 6.311.415.I.4
23 should be sustained, the Director shall remand the agreement to the interest arbitrator with a

1 written explanation of the failure(s) and, at the Director's discretion, recommendations to remedy
2 the failure(s).

3 c. The agreement shall not go into effect until the Director affirmatively
4 deems the agreement final and binding pursuant to subsections 6.311.415.I.3 and 6.311.415.I.4.a.

5 d. A driver coordinator or EDR may obtain judicial review of the
6 Director's final determination rendered pursuant to this subsection 6.311.415.I.4 by applying for
7 a Writ of Review in the King County Superior Court within 14 days from the date of the
8 Director's determination, in accordance with the procedure set forth in chapter 7.16 RCW, other
9 applicable law, and court rules. The Director's final determination shall not be stayed pending
10 judicial review unless a stay is ordered by the court. If review is not sought in compliance with
11 this subsection 6.311.415.I.4.d, the determination of the Director shall be final and conclusive.

12 5. If either party refuses to enter interest arbitration, upon the request of the other,
13 either party may pursue all available judicial remedies.

14 J. During the term of an agreement approved by the Director under subsection
15 6.311.415.H or 6.311.415.I, the parties may discuss additional terms and, if agreement on any
16 amendments to the agreement are reached, shall submit proposed amendments to the Director,
17 who shall consider the proposed amendment in accordance with the procedures and standards in
18 subsection 6.311.415.H.2. Any proposed amendment shall not go into effect until the Director
19 affirmatively determines its adherence to the provisions of Chapter 6.311 and that it furthers the
20 provision of safe, reliable and economical for-hire transportation services and the public policy
21 goals set forth in the Preamble to and Section 1 of Ordinance 124968.

22 1. During the term of an agreement approved by the Director under subsection
23 6.311.415.H or 6.311.415.I, the Director shall have the authority to withdraw approval of the

1 agreement if the Director determines that the agreement no longer adheres to the provisions of
2 Chapter 6.311 or that it no longer promotes the provision of safe, reliable, and economical for-
3 hire transportation services and the public policy goals set forth in the Preamble to and Section 1
4 of Ordinance 124968. The Director shall withdraw such approval only after providing the parties
5 with written notice of the proposed withdrawal of approval and the grounds therefor and an
6 opportunity to be heard regarding the proposed withdrawal. The Director's withdrawal of
7 approval shall be effective only upon the issuance of a written explanation of the reasons why the
8 agreement no longer adheres to the provisions of Chapter 6.311 or no longer furthers the
9 provision of safe, reliable, and economical for-hire transportation services or the public policy
10 goals set forth in the Preamble to and Section 1 of Ordinance 124968.

11 2. The Director shall have the authority to gather and consider any necessary
12 evidence in exercising the authority provided by this subsection 6.311.415.J.

13 3. A driver coordinator shall not make changes to subjects set forth in subsection
14 6.311.415.H or specified in rules or regulations promulgated by the Director without meeting and
15 discussing those changes in good faith with the EDR, even if the driver coordinator and EDR
16 have not included terms concerning such subjects in their agreement.

17 K. A driver coordinator shall not retaliate against any for-hire driver for exercising the
18 right to participate in the representative process provided by this Section 6.311.415, or provide or
19 offer to provide money or anything of value to any for-hire driver with the intent of encouraging
20 the for-hire driver to exercise, or to refrain from exercising, that right. It shall be a violation for a
21 driver coordinator or its agent, designee, employee, or any person or group of persons acting
22 directly or indirectly in the interest of the driver coordinator in relation to the for-hire driver to:

1 1. Interfere with, restrain, or deny the exercise of, or the attempt to exercise, any
2 right protected under this Section 6.311.415; or

3 2. Take adverse action, including, but not limited to, threatening, harassing,
4 penalizing, or in any other manner discriminating or retaliating against a driver, because the
5 driver has exercised the rights protected under this Section 6.311.415.

6 L. Decertification. An Exclusive Driver Representative may be decertified according to
7 the following:

8 1. The Director receives a petition to decertify an EDR no more than 30 days
9 before the expiration of an agreement reached pursuant to this Section 6.311.415 or no less than
10 three years after the agreement's effective date, whichever is earlier.

11 a. A decertification petition must be signed by ten or more qualifying
12 drivers. The Director shall determine by rule the standards and procedures for submitting the
13 decertification petition.

14 2. Once a petition has been accepted by the Director, the Director shall issue
15 notice to the driver coordinator and the EDR of the decertification petition and promulgate a
16 decertification date.

17 3. The driver coordinator shall have 14 days from the decertification date to
18 transmit the list of qualifying drivers to the petitioners and the EDR.

19 4. Within 120 days of receiving the driver contact information, petitioners for a
20 decertification will submit to the Director statements of interest from a majority of qualifying
21 drivers from the list described in subsection 6.311.415.K.3. The statements of interest shall be
22 signed and dated and shall clearly indicate that the driver no longer wants to be represented by
23 the EDR for the purpose of collective bargaining with the driver coordinator. The Director shall

1 determine by rule the standards and procedures for submitting and verifying the statements of
2 interest of qualifying drivers.

3 5. Within 30 days of receiving such statements of interest, the Director shall
4 determine if they are sufficient to decertify the EDR for that particular driver coordinator. The
5 Director shall either decertify the EDR, or declare that the decertification petition did not meet
6 the majority threshold and reaffirm that the EDR shall continue representing all drivers for that
7 particular driver coordinator.

8 a. If an EDR is decertified for a particular driver coordinator, the process
9 of selecting a new EDR may start according to the process outlined in subsection 6.311.415.G.

10 M. Enforcement

11 1. Powers and duties of Director

12 a. The Director is authorized to enforce and administer this Section
13 6.311.415. The Director shall exercise all responsibilities under this Section 6.311.415 pursuant
14 to rules and regulations developed under Chapter 3.02. The Director is authorized to promulgate,
15 revise, or rescind rules and regulations deemed necessary, appropriate, or convenient to
16 administer the provisions of this Section 6.311.415, providing affected entities with due process
17 of law and in conformity with the intent and purpose of this Section 6.311.415.

18 b. The Director shall investigate alleged violations of subsections
19 6.311.415.D and 6.311.415.H.1, and if the Director determines that a violation has occurred, the
20 Director shall issue a written notice of the violation. The Director may investigate alleged
21 violations of other subsections of this Section 6.311.415, and if the Director determines that a
22 violation has occurred, the Director shall issue a written notice of the violation. The notice shall:

1 1) Require the person or entity in violation to comply with the
2 requirement;

3 2) Include notice that the person or entity in violation is entitled to
4 a hearing before the Hearing Examiner to respond to the notice and introduce any evidence to
5 refute or mitigate the violation, in accordance with Chapter 3.02; and

6 3) Inform the person or entity in violation that a daily penalty of up
7 to \$10,000 for every day the violator fails to cure the violation will accrue if the violation is
8 uncontested or found committed.

9 c. The person or entity named on the notice of violation must file with the
10 Hearing Examiner's Office the request for a hearing within ten calendar days after the date of the
11 notice of violation. The Hearing Examiner may affirm, modify, or reverse the Director's notice of
12 violation.

13 d. If the person or entity named on the notice of violation fails to timely
14 request a hearing, the notice of violation shall be final and the daily penalty of up to \$10,000 will
15 accrue until the violation is cured.

16 e. Nothing in this Section 6.311.415 shall be construed as creating liability
17 or imposing liability on the City for any non-compliance with this Section 6.311.415.

18 2. Judicial review. After receipt of the decision of the Hearing Examiner, an
19 aggrieved party may pursue all available judicial remedies.

20 3. Private right of action. Subsections 6.311.415.D, 6.311.415.E, 6.311.415.H,
21 and 6.311.415.K may be enforced through a private right of action. Any aggrieved party,
22 including, but not limited to, an EDR, may bring an action in court, and shall be entitled to all
23 remedies available at law or in equity appropriate to remedy any violation of this Section

1 6.311.415. A plaintiff who prevails in any action against a private party to enforce this section
2 6.311.415 may be awarded reasonable attorney's fees and costs.

3 4. Contractual remedies. Nothing in this Section 6.311.415 shall be construed as
4 preventing the parties to an agreement approved by the Director from pursuing otherwise
5 available remedies for violation of such agreement.

6 **6.311.420 Violations and penalties – Generally**

7 A. It is a violation for any person to not meet or maintain compliance with any
8 requirement of this Chapter 6.311 or rule issued by the Director. If the Director determines that
9 any of this Chapter 6.311's requirements or rules have been violated, the Director may issue:

- 10 1. A citation;
11 2. A license action; or
12 3. A citation and a license action.

13 B. The Director shall reject a license or medallion application if it has any material
14 misstatement or omission.

15 C. In determining a monetary penalty, the Director shall consider the gravity of the
16 violation; the number of past violations committed; the size of the business of the violator; the
17 deterrent effect of monetary penalties; and the good faith of the violator in attempting to achieve
18 compliance after notification of the violation.

19 D. A person shall pay all fees, surcharges, and monetary penalties that are owed under
20 this Chapter 6.311. If the person cited fails to pay a monetary penalty imposed under this Chapter
21 6.311, the monetary penalty may be referred to a collection agency. The cost to the Director for
22 the collection services will be added to the penalty. Alternatively, the Director may pursue
23 collection in any other manner allowed by law. The Director shall refuse to issue a license,

1 endorsement, or medallion at the time of renewal if the person has outstanding fees, surcharges,
2 or monetary penalties issued under this Chapter 6.311.

3 E. Each day a person violates or fails to comply with one of the requirements of this
4 Chapter 6.311 may be considered a separate violation for which a citation may be issued.

5 F. It is a misdemeanor for any person to violate the operating standards established in this
6 Chapter 6.311 if the violation demonstrates a habitual disregard for the standards in this Chapter
7 6.311. The Director may refer such a person for prosecution as an alternative to the citation and
8 license action procedures outlined in this Chapter 6.311.

9 G. The Director may seek legal or equitable relief to enjoin any acts or practices when
10 necessary to achieve compliance.

11 H. Nothing in this Section 6.311.420 limits or precludes any action or proceeding to
12 enforce this Chapter 6.311, and nothing obligates or requires the Director to issue a citation or
13 license action prior to the imposition of criminal penalties.

14 **6.311.430 Violations and penalties**

15 Except where otherwise noted in this Chapter 6.311, the following shall be assessed for
16 violations of the listed sections or subsections.

17 A. The Director shall assess a Class A penalty, which is a \$35 civil penalty for a first
18 offense, a \$70 civil penalty for a second offense, or a \$120 civil penalty for a third or subsequent
19 offense:

20 1. 6.311.160.A, B, D, L, N, Q, and U;

21 2. 6.311.170.B, M, and N;

22 3. 6.311.180.A.1, 2, and 3;

23 4. 6.311.280.D, E, and F; and

1 5. 6.311.310.A.4, 5, 6, 7, and 8;

2 B. The Director shall assess a Class B penalty, which is a \$70 civil penalty for a first
3 offense, a \$175 civil penalty for a second offense, or a \$300 civil penalty for a third or
4 subsequent offense:

5 1. 6.311.160.C, E, F, G, H, I, J, K, and M;

6 2. 6.311.170.A, D, G, I, J, K, and L;

7 3. 6.311.180.A.4 and 5;

8 4. 6.311.310.A.3, 9, 10, 11, 12, 13, 14, and 15; and

9 5. 6.311.310.B.2 and 3;

10 C. The Director shall assess a Class C penalty, which is a \$1,000 civil penalty for an
11 offense:

12 1. 6.311.170.F;

13 2. 6.311.360.A.1, 3, 4, 5, 6, 7, 8, 9, 10, 11, 12, 13, 14, 15, 16, 17, 18, 19, 20, 21,
14 22, and 23; and

15 3. 6.311.370.A, B, C, and D;

16 D. The Director shall assess a \$1,000 civil penalty for the first offense and suspend the
17 license or medallion for the second and subsequent offenses:

18 1. 6.311.320.A and C;

19 2. 6.311.360.D and E; and

20 3. 6.311.380.A.4;

21 E. The Director shall assess a \$1,000 civil penalty for each offense. It is a criminal
22 misdemeanor for the second and subsequent offenses, which the Director may refer for
23 prosecution:

1 1. 6.311.070.A;

2 2. 6.311.220; and

3 3. 6.311.260.B;

4 F. The Director shall act as listed on a license or medallion for offenses violating the
5 following:

6 1. 6.311.090.A, B, C, D, E, F, G, H, I, J, K, L, and M, denial;

7 2. 6.311.160.O, R, and S, revocation;

8 3. 6.311.170.C, E, and H, suspension;

9 4. 6.311.200.G, revocation;

10 5. 6.311.230.E, denial;

11 6. 6.311.260.A, revocation;

12 7. 6.311.260.C, denial;

13 8. 6.311.280.A, G, and H, summary suspension;

14 9. 6.311.290.C, suspension;

15 10. 6.311.290.D, suspension of the regional for-hire driver's license wheelchair
16 accessible vehicle endorsement;

17 11. 6.311.310.A.1 and 2, summary suspension;

18 12. 6.311.330.A, revocation;

19 13. 6.311.340.A, denial; and

20 14. 6.311.360.A.24, suspension;

21 G. The Director shall suspend a license or medallion, or shall deny a license or medallion
22 application at renewal:

23 1. 6.311.260.E;

1 2. 6.311.270.A;

2 3. 6.311.310.B.1; and

3 4. 6.311.360.A.2;

4 H. The Director shall assess a \$70 civil penalty for the first offense and a \$1,000 civil
5 penalty for the second and subsequent offenses of Section 6.311.080;

6 I. The Director shall revoke a license or deny a license application at renewal for an
7 offense of subsection 6.311.170.O;

8 J. For rules promulgated in accordance with subsections 6.311.160.V, 6.311.310.A.16,
9 and 6.311.360.A.25, the Director shall specify any applicable civil penalty or license action in
10 the rule itself; and

11 K. Any violation not enumerated in this Section 6.311.430 that does not pose a threat or
12 hazard to life, safety, or property shall have a civil penalty of up to \$120. Any violation not
13 enumerated in this Section 6.311.430 that poses a threat or hazard to life, safety, or property shall
14 have a civil penalty of up to \$300.

15 **6.311.440 Citations and license actions**

16 A. The Director may issue citations and suspend, summarily suspend, deny, or revoke
17 any license, endorsement, or medallion of any person for violating or failing to comply with any
18 applicable provision of this Chapter 6.311.

19 B. Notwithstanding any other provision of this Chapter 6.311, the Director may
20 summarily suspend a license, endorsement, or medallion issued under this Chapter 6.311, with
21 the suspension to take effect immediately by order of the Director prior to any hearing upon
22 finding that:

1 1. There is reasonable cause to believe that the licensee has engaged in activity
2 that causes or will cause a clear, substantial, and imminent hazard to life, safety, property, or
3 privacy of the driver, passenger, or public, or any combination thereof; or

4 2. There is a lapse in coverage or the coverage of any surety bond or public
5 liability insurance policy required to be filed with the Director is less than the minimum
6 requirements of Section 6.311.270.

7 C. The following applies to license actions:

8 1.

9 a. Whenever any license, endorsement, or medallion is revoked or
10 summarily suspended the revocation or summary suspension is effective upon issuance of the
11 notice. Such notice may be appealed in accordance with the procedures of Section 6.311.450. If a
12 timely appeal is not filed by the licensee, the notice of revocation or summary suspension shall
13 be final.

14 b. A final order of revocation shall extend for 12 months, except for a final
15 medallion revocation. Upon the final order of revocation of a medallion, where all appellate
16 proceedings, if any, have been concluded, a medallion owner shall immediately surrender the
17 taxicab or for-hire vehicle medallion plate or decal to the Director and has 60 days to transfer the
18 medallion as prescribed by Section 6.311.230.

19 c. A final order of summary suspension shall extend until the license,
20 endorsement, or medallion expires or until evidence satisfactory to the Director is produced
21 showing that the violation is cured, whichever occurs first;

22 2. If the licensee does not file a timely appeal in accordance with Section
23 6.311.450, the notice of suspension shall be final. Suspensions are effective upon the date

1 included in the notice of suspension or if timely appealed under Section 6.311.450, when an
2 order on appeal affirming such notice becomes final. Suspensions shall extend until the license
3 or endorsement expires or until evidence satisfactory to the Director is produced showing that the
4 violation is cured, whichever occurs first; and

5 3. Except in the case of revocation or summary suspension, whenever a timely
6 appeal is filed in accordance with Section 6.311.450, a licensee may continue to operate pending
7 a final decision on appeal; however, an applicant not licensed in the preceding license year may
8 not engage in the activity for which the license is required pending a final decision on appeal.

9 **6.311.450 Notice and hearing for citations, denials, suspensions, summary suspensions, and**
10 **revocations**

11 A. A citation or license action shall include the following:

- 12 1. The name and address of the person to whom the citation or license action is
13 issued;
- 14 2. The address of the location, if relevant, where the violation occurred;
- 15 3. A separate statement of each provision violated;
- 16 4. The date of the violation;
- 17 5. The applicable monetary penalty;
- 18 6. A statement that the person cited must respond to the citation or license action
19 within 24 calendar days after service;
- 20 7. A statement that a response must be sent to the Hearing Examiner and received
21 not later than 4:30 p.m. on the day the response is due;
- 22 8. Contact information for where the citation or license action is to be filed;

1 9. A statement that the citation or license action represents a determination that a
2 violation has been committed by the person named in the citation or license action and that the
3 determination shall be final unless appealed in accordance with this Chapter 6.311; and

4 10. A statement certified under penalty of perjury by the Director's representative
5 issuing the citation or license action setting forth facts supporting issuance of the citation or
6 license action.

7 B. The citation or license action shall be addressed to the person allegedly responsible for
8 the violation, and be served by first-class mail, electronically, or in person. Service by first-class
9 mail shall be deemed complete three days after the mailing. If a citation or license action sent
10 electronically or by first class mail is returned as undeliverable, the citation or license action may
11 be served in person. The Director shall respond to inquiries concerning the facts and process of
12 the decision and requests for any files that detail the facts on which the Director based the ruling.

13 C. A person cited must respond to a citation in one of the following ways:

14 1. Pay the amount of the monetary penalty specified in the citation within 30
15 calendar days of issuance, in which case the record shall show a finding that the person cited
16 committed the violation;

17 2. Timely request in writing a hearing to mitigate, by explaining the
18 circumstances surrounding the commission of the violation, and providing an address to which
19 notice of the hearing may be sent; or

20 3. Timely request in writing a hearing to appeal, by disputing the commission of
21 the violation, and providing an address to which notice of the hearing may be sent.

1 D. The Director’s license action is final unless the person cited timely requests in writing
2 a hearing to appeal the license action and provides an address to which notice of such hearing
3 may be sent.

4 E. If requesting a hearing, a response to a citation or license action must be received by
5 the Hearing Examiner no later than 24 calendar days after the date the citation is served. When
6 the last day of the appeal period so computed is a Saturday, Sunday, or holiday, the period shall
7 run until 4:30 p.m. on the next business day. If a person fails to respond to a citation or license
8 action within 24 calendar days of service, the citation and monetary penalty or license action
9 shall become the final order of the Director and is unreviewable by the Hearing Examiner.

10 F. Appeals of license actions shall be heard by the Hearing Examiner of the jurisdiction
11 issuing the license action. The presiding Hearing Examiner shall decide the appeal under the
12 applicable portions of both the Seattle Municipal Code and the King County Code. The City
13 Hearing Examiner is bound by any interpretation of the applicable King County Code by the
14 King County Hearing Examiner in a license action appeal. The City Hearing Examiner shall
15 forward all decisions made under this subsection F to the King County Hearing Examiner within
16 ten business days of issuing the decision. Appeals of citations shall be heard by the Hearing
17 Examiner of the jurisdiction issuing the citation, and the City Hearing Examiner shall decide the
18 appeal under the Seattle Municipal Code. The hearing for either a license action or a citation
19 shall be held within 45 calendar days after written response is received by the Hearing Examiner,
20 except that hearings for summary suspension shall be held within ten business days of the
21 request, unless a later date is agreed to by the person issued the license action. With the
22 exception of summary suspension hearings, notice of the time, place, and date of the hearing

1 shall be sent to the address specified in the request for hearing not less than ten calendar days
2 before the hearing.

3 G. Hearings to appeal the citation or license action shall be conducted in accordance with
4 the procedures and rules of the Hearing Examiner. The issues heard at the hearing shall be
5 limited to those that are raised in writing in the response to the citation or license action and that
6 are within the jurisdiction of the Hearing Examiner. The Hearing Examiner may issue subpoenas
7 for the attendance of witnesses and the production of documents. The Director shall have the
8 burden of proving by a preponderance of the evidence both that the violation occurred and the
9 appropriateness of the remedy the Director has imposed.

10 H. A citation or license action shall not be deemed insufficient for failure to contain a
11 detailed statement of the facts constituting the specific violation that the person is alleged to have
12 committed or by reason of defects or imperfections, but only if the lack of detail, or the defects
13 or imperfections, do not prejudice substantial rights of the person. A citation or license action
14 may be amended before the conclusion of the hearing to conform to the evidence presented if
15 substantial rights of the affected person are not thereby prejudiced.

16 I. The certified statement or declaration authorized by chapter 5.50 RCW shall be prima
17 facie evidence that a violation occurred and that the person listed on the citation or license action
18 is responsible. The certified statement or declaration authorized under penalty of perjury and any
19 other evidence accompanying the report shall be admissible without further evidentiary
20 foundation. In cases where the person seeks to mitigate the citation, the person may explain the
21 circumstances surrounding the commission of the violation. In cases where the person disputes
22 the citation or license action, the person may rebut the Director's evidence and establish that the

1 violation or violations preceding the citation or license action did not occur or that the person
2 appealing the citation or license action is not responsible for the violation.

3 J. In a mitigation hearing, the Hearing Examiner shall determine whether the person's
4 explanation justifies reduction of the monetary penalty. However, the monetary penalty may not
5 be reduced unless the Director affirms or certifies that the violation has been corrected prior to
6 the mitigation hearing. Factors that may be considered in whether to reduce the penalty include:
7 whether the violation was caused by the act, neglect, or abuse of another; or whether correction
8 of the violation was commenced before the issuance of the citation but full compliance was
9 prevented by a condition or circumstance beyond the control of the person cited. The Hearing
10 Examiner shall enter an order finding that the person cited committed the violation and assess a
11 monetary penalty.

12 K. If the citation or license action is sustained at the hearing, the Hearing Examiner shall
13 enter an order finding that the person committed the violation and impose the applicable
14 monetary penalty or enter an order affirming the license action. The Hearing Examiner may
15 reduce the monetary penalty of a citation in accordance with subsection 6.311.450.J. If the
16 Hearing Examiner determines that the violation did not occur, the Hearing Examiner shall enter
17 an order dismissing the citation or denying the license action.

18 L. Failure to appear for a requested hearing will result in the Hearing Examiner entering
19 an order finding that the person committed the violation and assessing the penalty specified in
20 the citation or finding that the person committed the violation and affirming the license action.
21 For good cause shown and upon terms the Hearing Examiner deems just, the Hearing Examiner
22 may set aside an order entered upon a failure to appear and schedule a new hearing date.

1 M. If a license action involving a vehicle is upheld, and the vehicle is to be temporarily or
2 permanently placed out of service, the Director shall initiate the temporary deactivation process
3 authorized under this Chapter 6.311 and the licensee shall immediately surrender all applicable
4 vehicle medallion plates or decals to the Director.

5 N. The decision of the Hearing Examiner shall be final and conclusive unless judicial
6 review is timely filed with the appropriate court.

7 O. The Hearing Examiner may affirm, modify, or reverse the decisions of the Director.

8 P. The Director may contract with a third party to serve as the Hearing Examiner for
9 purposes of this Chapter 6.311, if done in conjunction with King County.

10 **6.311.460 Director's reports**

11 The Director shall issue a joint annual report with King County on the state of for-hire
12 transportation in the region on or before April 30 of each year, and the Director shall make the
13 annual report, for the previous calendar year, publicly available on the Director's website. The
14 report may include but is not limited to the following:

15 A. The number of licensed vehicles providing for-hire transportation services in Seattle
16 and King County during the reporting period and during the preceding year;

17 B. The number of licensed regional for-hire drivers in Seattle and King County during the
18 reporting period and during the preceding year;

19 C. The numbers and nature of complaints;

20 D. The results of any survey of taxicab response times and any changes in response times
21 from the previous year;

22 E. What, if any, organizations have been authorized to operate as an emerging for-hire
23 transportation model; and

1 F. Any other information or recommendations deemed appropriate by the Director.

2 **6.311.470 Rulemaking authority**

3 A. The Director is authorized to implement, enforce, and administer this Chapter 6.311.
4 The Director is authorized to adopt, revise, or rescind rules, and regulations deemed necessary,
5 appropriate, convenient, or efficient to implement, enforce, and administer the provisions of this
6 Chapter 6.311, providing affected entities with due process of law and in conformity with the
7 intent and purpose of this Chapter 6.311. Rules shall be adopted in accordance with Chapter
8 3.02.

9 B. The Director may suspend or suspend and modify requirements of this Chapter 6.311
10 by rule related to licensing and operating standards, fees, and rates. In suspending or suspending
11 and modifying requirements of this Chapter 6.311, the Director shall analyze one or more of the
12 following nonexclusive factors:

13 1. Whether the action would serve the public interest, including the public's need
14 for safe, reliable, and effective for-hire transportation;

15 2. Whether technology has changed such that the requirements are no longer
16 necessary;

17 3. Whether such action would improve the economic viability for drivers and
18 vehicle owners; and

19 4. Whether such action would encourage and enable companies and agencies to
20 innovate and improve customer service and increase access to for-hire transportation options.

21 C. The Director may establish rules either for taxicabs or for-hire vehicles or for both to
22 operate when equipped with an automated driving system and may establish associated penalties.

1 Unless granted such authority by the Director by rule, an autonomous vehicle providing for-hire
2 transportation services is prohibited from autonomous operation.

3 **6.311.480 Additional remedies**

4 Notwithstanding the existence or use of any other remedy, the City Attorney may seek legal or
5 equitable relief to enjoin an act or practice that constitutes or will constitute a violation of this
6 Chapter 6.311 or an applicable rule adopted under this Chapter 6.311.

7 Section 2. Section 11.14.235 of the Seattle Municipal Code, enacted by Ordinance
8 108200, is amended as follows:

9 **11.14.235 For-hire car**

10 "For-hire car" means for-hire vehicles as defined by ~~((the Seattle License Code))~~ Chapter 6.311.

11 Section 3. Section 15.17.005 of the Seattle Municipal Code, last amended by Ordinance
12 126732, is amended as follows:

13 **15.17.005 Authorized vending in the public place**

14 No person shall vend in a public place unless authorized as described below:

15 A. The vending activity occurs in an area that is permitted for that type of an activity, for
16 example: as part of a Street Use temporary activation permit which authorizes vending; Chapter
17 11.25, parade permits; Chapter 15.08, areaways; Chapter 15.16, cafe Street Use permits; street
18 areas within the Pike Place Market Historical District Chapter 25.24) that are being administered
19 by the Pike Place Market Preservation and Development Authority; Chapter 15.35, filming
20 permits; Chapter 15.52, Special Event permits; ~~((or))~~ Chapter 6.310~~((, Taxicabs and For Hire
21 Vehicles))~~; or Chapter 6.311.

22 * * *

1 Section 4. After any transition to a new type of entity or driver has been completed, the
2 Director may notify the Code Reviser regarding that transition and which portions of Seattle
3 Municipal Code Chapter 6.311 will no longer have any application to future situations. After
4 receiving and verifying that information, the Code Reviser shall decodify those obsolete portions
5 pursuant to Seattle Municipal Code subsection 1.03.030.J. Reuse of those obsolete portions'
6 Seattle Municipal Code section or subsection numbers has no legal relevance in interpreting
7 those obsolete portions.

1 Section 5. This ordinance shall take effect and be in force 30 days after its approval by
2 the Mayor, but if not approved and returned by the Mayor within ten days after presentation, it
3 shall take effect as provided by Seattle Municipal Code Section 1.04.020.

4 Passed by the City Council the _____ day of _____, 2023,
5 and signed by me in open session in authentication of its passage this _____ day of
6 _____, 2023.

7 _____
8 President _____ of the City Council

9 Approved / returned unsigned / vetoed this _____ day of _____, 2023.

10 _____
11 Bruce A. Harrell, Mayor

12 Filed by me this _____ day of _____, 2023.

13 _____
14 Scheereen Dedman, City Clerk

15 (Seal)