

PARTNERSHIP FOR ZERO

An Emergency Response to addressing
homelessness



RHA
King County Regional
Homelessness Authority

TREAT AN EMERGENCY LIKE AN EMERGENCY

7 years ago Seattle declared a state of emergency around homelessness. But very little has operationally changed.

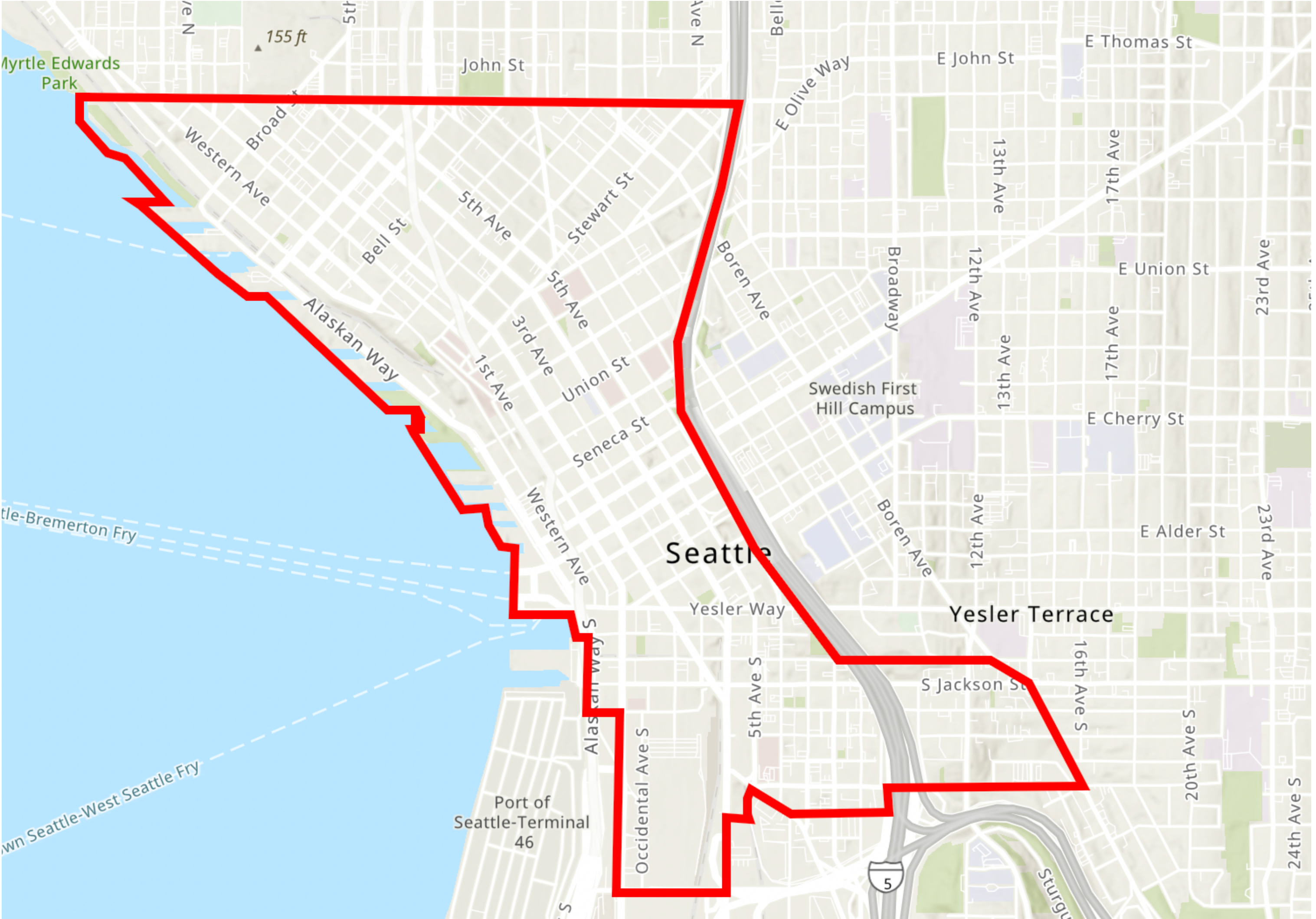
Treating an emergency like an emergency means:

- Prioritizing and targeting resources to meet clear objectives.
- Making rapid and informed decisions about resource deployment.
- Coordinating efforts across organizations toward shared goals.

THE GOAL

CREATE A FUNCTIONAL ZERO SUB-SYSTEM IN THE DOWNTOWN CORE

- Develop and deploy an emergency management approach to drive a coordinated crisis response to the homeless population living Downtown.
- Create a sustainable infrastructure that can maintain functional zero in a defined space.



FUNDING PARTNERS

Philanthropy

Business

KCRHA

City of Seattle

King County

5 Phase Approach

Expected Duration: 10-12 months total

1. Ramp Up: Development of a Unified Command Center
2. Development of a downtown By Name List
3. Case Planning and resource matching
4. Draw down through housing and longterm shelter exits
5. Hold steady

Phase 1:

Develop Unified
Command Center

Phase 2:

Develop By
Name List

Phase 3:

Case Planning and
Resource Matching

Phase 4:

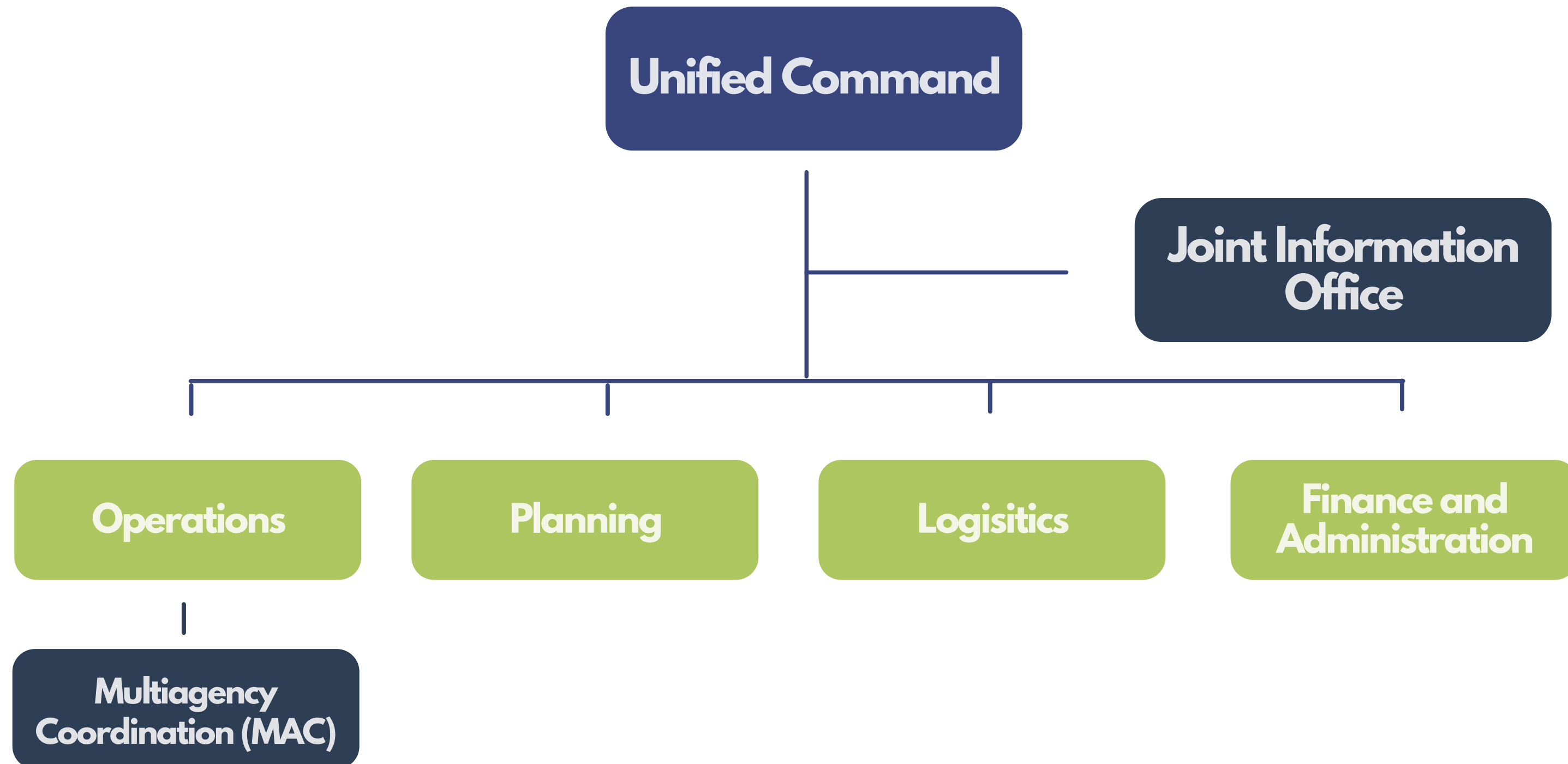
Draw Down

Phase 5:

Hold Steady



UNIFIED COMMAND CENTER



BENEFITS OF A UNIFIED COMMAND RESPONSE

- Replicability
- Scalability
- Clear and shared objectives
- Streamlined process for gathering, collecting and analyzing information to inform decisions
- Clear chains of command that increase efficiency and coordination
- Coordinated and intentional resource deployment

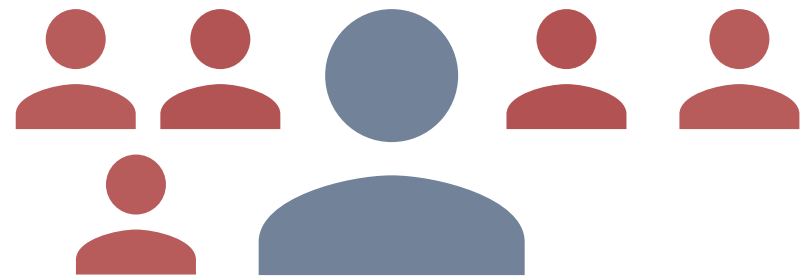
Maintaining Functional Zero

- Keep infrastructure in place
- Transition Navigator costs to sustainable funding mechanisms through accreditation of peers and supporting them via medicaid reimbursement under the 1115 waiver.
- Identify an ongoing funding source for the high acuity shelter through work with the County's Behavioral Health and Recovery Division.

The Current System Experience: Navigating Fragmented Systems on a Day to Day Basis

	Monday	Tuesday	Wednesday	Thursday	Friday
6 am					
7 am	Travel	Travel	Travel	Travel	Travel
8 am	Case Management Appt	Temporary Work		Case Management Appt	Worksource: Employment applications
9 am			Behavioral Health Case Management	Travel	
10 am	Travel	Travel	Travel	Court	Travel
11 am	Lunch at Food Bank	Lunch at Food Bank	Lunch at Food Bank	Lunch at Food Bank	Lunch at Food Bank
12 pm	Travel	Travel	Temporary Work	Travel	Travel
1 pm	Laundry and Shower	Health Clinic		Laundry and Shower	Laundry and Shower
2 pm	Travel		Travel	Travel	Travel
3 pm	Dinner at Church	Travel	Dinner at Church	Library- work on Housing Application	Travel
4 pm	Travel		Travel		
5 pm				Travel	
6 pm	Shelter Curfew	Shelter Curfew	Shelter Curfew	Shelter Curfew	Shelter Curfew
7 pm					
8 pm					
9 pm					
10 pm					
11 pm					
12 am					

The Current System Experience: Discontinuity of Services



Initial Engagement

- Outreach Worker
- Health Clinic Social Worker
- Legal System Social Worker or Parol Officer
- Regional Access Point, food bank, or hygiene facility Case Manager
- School based Case Manager

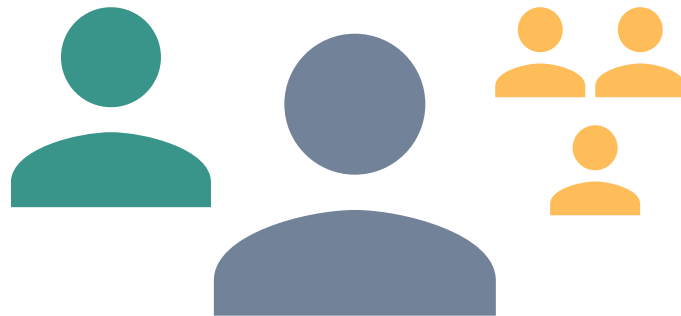
Shelter

- Shelter Based Case Manager
- Behavioral Health Case Manager
- Specialist Case Manager: RRH, Benefits, Housing Navigation

Permanent Supportive Housing

- On- Site Case Manager

The System Experience with a Peer Navigator: Continuity of Services



**Initial
Engagement**

Shelter

**Permanent
Supportive Housing**