

Libraries, Education, and Neighborhoods Committee Agenda

Thursday, July 24, 2025 9:30 AM

Council Chamber, City Hall 600 4th Avenue Seattle, WA 98104

Maritza Rivera, Chair
Alexis Mercedes Rinck, Vice-Chair
Joy Hollingsworth, Member
Mark Solomon, Member

Chair Info: 206-684-8804; Maritza.Rivera@seattle.gov

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https://seattle.gov/cityclerk/accommodations at your earliest opportunity. Providing at least 72-hour notice will help ensure availability; sign language interpreting requests may take longer.









Libraries, Education, and Neighborhoods Committee Agenda July 24, 2025 - 9:30 AM

Meeting Location:

Council Chamber, City Hall, 600 4th Avenue, Seattle, WA 98104

Committee Website:

https://www.seattle.gov/council/committees/libraries-education-and-neighborhoods

This meeting also constitutes a meeting of the City Council, provided that the meeting shall be conducted as a committee meeting under the Council Rules and Procedures, and Council action shall be limited to committee business. Pursuant to Council Rule VI.C.10, members of the public providing public comment in Chambers will be broadcast via Seattle Channel.

Members of the public may register for remote or in-person Public Comment to address the Council. Speakers must be registered in order to be recognized by the Chair. Details on how to register for Public Comment are listed below:

Remote Public Comment - Register online to speak during the Public Comment period at the meeting at https://www.seattle.gov/council/committees/public-comment. Online registration to speak will begin one hour before the meeting start time, and registration will end at the conclusion of the Public Comment period during the meeting.

In-Person Public Comment - Register to speak on the public comment sign-up sheet located inside Council Chambers at least 15 minutes prior to the meeting start time. Registration will end at the conclusion of the Public Comment period during the meeting.

Please submit written comments no later than four business hours prior to the start of the meeting to ensure that they are distributed to Councilmembers prior to the meeting. Comments may be submitted at Council@seattle.gov or at Seattle City Hall, Attn: Council Public Comment, 600 4th Ave., Floor 2, Seattle, WA 98104. Business hours are considered 8 a.m. - 5 p.m. Comments received after that time will be distributed after the meeting to Councilmembers and included as part of the public record.

Please Note: Times listed are estimated

- A. Call To Order
- B. Approval of the Agenda
- C. Public Comment
- D. Items of Business
- 1. Appt 03230 Appointment of Alistair Cerretti as member, Historic Seattle

Preservation and Development Authority Governing Council, for a

term to November 30, 2027.

Attachments: Appointment Packet

Briefing, Discussion, and Possible Vote

Presenter: Chair Rivera

2. Appt 03231 Appointment of Jonathan Moore as member, Historic Seattle

Preservation and Development Authority Governing Council, for a

term to November 30, 2027.

Attachments: Appointment Packet

Briefing, Discussion, and Possible Vote

Presenter: Chair Rivera

3. Appt 03232 Appointment of Raam D. Wong as member, Historic Seattle

Preservation and Development Authority Governing Council, for a

term to November 30, 2027.

Attachments: Appointment Packet

Briefing, Discussion, and Possible Vote

Presenter: Chair Rivera

4. Appt 03233 Appointment of Alex Apostolopoulos as member, Pike Place

Market Historical Commission, for a term to December 1, 2026.

<u>Attachments:</u> <u>Appointment Packet</u>

Briefing, Discussion, and Possible Vote

Presenter: Minh Chau Le, Department of Neighborhoods (DON)

5. Appt 03234 Appointment of Pfeiffer Bloecker as member, Pike Place Market

Historical Commission, for a term to December 1, 2026.

Attachments: Appointment Packet

Briefing, Discussion, and Possible Vote

Presenter: Minh Chau Le, Department of Neighborhoods (DON)

6. Appt 03235 Appointment of Olivia Vermaak as member, Pike Place Market

Historical Commission, for a term to December 1, 2026.

<u>Attachments:</u> <u>Appointment Packet</u>

Briefing, Discussion, and Possible Vote

Presenter: Minh Chau Le, Department of Neighborhoods (DON)

7. Appt 03236 Reappointment of Jonathan Cracolici as member, Pike Place

Market Historical Commission, for a term to December 1, 2027.

Attachments: Appointment Packet

Briefing, Discussion, and Possible Vote

Presenter: Minh Chau Le, Department of Neighborhoods (DON)

8. Appt 03237 Appointment of Jonathan Kiehnau as member, Pike Place Market

Historical Commission, for a term to December 1, 2027.

<u>Attachments:</u> <u>Appointment Packet</u>

Briefing, Discussion, and Possible Vote

Presenter: Minh Chau Le, Department of Neighborhoods (DON)

9. Appt 03262 Reappointment of Becca Pheasant-Reis as member, Landmarks

Preservation Board, for a term to August 14, 2028.

Attachments: Appointment Packet

Briefing, Discussion, and Possible Vote

Presenter: Erin Doherty, Department of Neighborhoods (DON)

10. Appt 03263 Reappointment of Katherine Randall as member, Landmarks

Preservation Board, for a term to August 14, 2028.

<u>Attachments:</u> <u>Appointment Packet</u>

Briefing, Discussion, and Possible Vote

Presenter: Erin Doherty, Department of Neighborhoods (DON)

11. Appt 03264 Appointment of Seujan Bertram as member, Pike Place Market

Preservation and Development Authority Governing Council, for a

term to June 30, 2027.

Attachments: Appointment Packet

Briefing, Discussion, and Possible Vote

Presenter: Chair Rivera

12. OIRA: Supporting Seattle's Immigrant and Refugee Communities

Briefing and Discussion

Presenter: Hamdi Mohamed, Director, Office of Immigrant and Refugee

Affairs (OIRA)

13. Department of Neighborhoods Community Safety Portfolio

Briefing and Discussion

Presenters: Jenifer Chao, Director, and Denise Colvin, Department of

Neighborhoods (DON)

E. Adjournment



600 Fourth Ave. 2nd Floor Seattle, WA 98104

Legislation Text

File #: Appt 03230, Version: 1

Appointment of Alistair Cerretti as member, Historic Seattle Preservation and Development Authority Governing Council, for a term to November 30, 2027.

The Appointment Packet is provided as an attachment.



City of Seattle Boards & Commissions Notice of Appointment

Appointee Name:						
Alistair Cerretti						
Board/Commission Name:		ı	Position Title:			
Historic Seattle Preservation and Developm	ent Authority	1	10			
	City Council Cor	ıfirm	nation required?			
Appointment <i>OR</i>	X Yes					
	☐ No					
Appointing Authority:	Term of Position	n: *				
City Council	12/1/24					
☑ Mayor	to					
U Other	11/30/27					
	⊠ Serving remaining term of a vacant position					
	Zip Code:		tact Phone No.:			
Fairwood (Renton)	98058					
Background: See resume attached.						
dee resume attached.						
	T					
Authorizing Signature (original signature):	Appointing Si	gnat	tory:			
$\mathcal{A} \mathcal{A} \mathcal{A} \mathcal{A} \mathcal{A} \mathcal{A} \mathcal{A} \mathcal{A} $	Bruce A. Ha	rrell	I			
V Junell. Harrell	Mayor of Se	attle	e			
Date Signed (appointed):						
March 28th, 2025						

^{*}Term begin and end date is fixed and tied to the position and not the appointment date.



QUALIFICATION SUMMARY

Results-driven accounting and finance leader with over 20 years of experience leading teams and managing client relationships, with a strong track record of meeting deadlines and achieving goals.

EMPLOYMENT HISTORY

CliftonLarsonAllen LLP (CLA) - 02/2019 to present

Signing Director:

- Client relationship leader on a large portfolio of nonpublic clients providing assurance, tax and accounting services
- · Responsible for managing client relationships, project management, revenue growth
- Leading large engagement teams locally and nationally on multiple projects simultaneously
- Engaging staff by serving as career coach and peer advisor to multiple team members
- Ability to manage consistently heavy workloads throughout the year and achieve results
- Strict adherence to engagement budgets and deadlines
- Experience analyzing client financial statements to identify operational and financial risks
- · Assist clients in the development of internal controls in accordance with the COSO farmwork
- Create and perform dynamic presentations to client board of directors, audit and finance committees
- Extensive understanding of US GAAP, GAAS, GAGAS, and Uniform Guidance

Watson McDonell, PLLC - 07/2007 to 01/2019

Senior Manager, Assurance:

- In charge of planning and performing financial statement audits under US GAAS as well as Yellow Book and OMB Circular Single Audits,
- Managed staff, adherence to budgets and client relationships
- Drafted client financial statements, supplementary information, note disclosures, including new accounting pronouncements
- · Wrote audit opinions, communications of deficiency in IC, communications with governance
- Analyzed client policies and procedures and tested internal controls under the COSO framework
- Assist in the preparation of form 990 returns for tax exempt organizations

John L. O'Brien and Co. - 12/2004 to 06/2007

Senior Auditor:

- In charge of performing financial statement audits under US GAAS on nonprofit and for-profit organizations, as well as Yellow Book and OMB Circular Single Audits
- Assist clients in the preparation of financial statements, related note disclosures and required supplementary information

Princess Cruises - 01/2003 to 12/2004

Staff Accountant:

- Responsible for preparing monthly financial statements
- In charge of internal audit for 5 hotels resorts
- Assisted with budgeting and forecasting for hotels
- Performed cost of sales analysis
- Reconciled 46 balance sheets accounts monthly
- Trained hotel management and staff on accounting policies and procedures
- Performed food and beverage inventory counts at 3 locations in Alaska

COMPUTING SKILLS

- Advanced Microsoft Office Skills
- Experience auditing clients with QuickBooks, Sage MIP (Abila), MRI, Yardi accounting software and others
- Teammate Analytics
- Proficient in ProSystems fx Engagement

EDUCATION

University of Washington, Bachelor of Arts in Business Administration with a concentration in Accounting, June 2002

Historic Seattle Preservation and Development Authority

18 Members: Pursuant to RCW 35.21.730 and SMC 3.110, all members subject to City Council confirmation, 3-year terms, however, due to restructuring of the board a 1-year transition provision is implemented until a stagger is created.

- 6 Mayor- appointed
- 12 Other Appointing Authority: 6- PDA Governing Council, 6- PDA Constituency

Roster:

*D	**G	RD	Positio n No.	Position Title	Name	Current Term Begin Date	Term End Date	Term #	Appointed By
6	М	2	1.	Ex Officio	David Yeaworth	12/1/20	11/30/24	2	Constituency
6	F	5	2.	Member	Stephanie Toothman	12/1/21	11/30/25	2	Mayor
6	М	4	3.	Member/ Vice Chair	Lorne McConachie	12/1/22	11/30/26	1	Constituency
			4.	Member	Vacant				Governing Council
2	М	N/A	5.	Member/ Chair	Kenny Pittman	12/1/20	11/30/24	1	Mayor
1	F	N/A	6.	Member/ Secretary	Mariko Park	12/1/21	11/30/25	2	Constituency
8	F	3	7.	Member	Taha Ebrahimi	12/1/20	11/30/24	1	Governing Council
6	F	N/A	8.	Member/ Treasurer	Katy Al-Khalidi	12/1/23	11/30/26	1	Governing Council
6	F	N/A	9.	Member	Karen True	12/1/21	11/30/25	2	Governing Council
6	М	N/A	10.	Member	Alistair Cerretti	12/1/24	11/30/27	1	Mayor
6	М	7	11.	Member	Rick Sever	12/1/23	11/30/24	5	Constituency
1	М	1	12.	Member	Raam D. Wong	12/1/24	11/30/27	1	Mayor
6	F	2	13.	Member	Angela Faul	12/1/23	11/30/26	1	Governing Council
6	F	2	14.	Member	Caroline Lemay	12/1/23	11/30/26	1	Governing Council
6	М	7	15.	Member	Bert Gregory	12/1/24	11/30/27	1	Constituency
2	М	5	16.	Member	Jonathan Moore	12/1/24	11/30/27	1	Mayor
6	F	2	17.	Member	Kimberly Kemp	12/1/23	11/30/26	1	Constituency
			18.	Member	Vacant	12/1/23	11/30/25		Mayor

SELF-	-IDEN	[FIED [DIVERSITY (CHART	(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)	(9)
	Male	Female	Transgender	NB/O/U	Asian	Black/ African American	Hispanic/ Latino	American Indian/ Alaska Native	Other	Caucasian/ Non- Hispanic	Pacific Islander	Middle Eastern	Multiracial
Mayor	2	1			1	2				2			
Council	N/A	4								2		1	
Other	4	2			1					5			
Total	7	7			2	2				9		1	

Key:

Diversity information is self-identified and is voluntary.

^{*}D List the corresponding *Diversity Chart* number (1 through 9)

^{**}G List gender, M= Male, F= Female, T= Transgender, NB= Non-Binary, O= Other, U= Unknown

RD Residential Council District number 1 through 7 or N/A



600 Fourth Ave. 2nd Floor Seattle, WA 98104

Legislation Text

File #: Appt 03231, Version: 1

Appointment of Jonathan Moore as member, Historic Seattle Preservation and Development Authority Governing Council, for a term to November 30, 2027.

The Appointment Packet is provided as an attachment.



City of Seattle Boards & Commissions Notice of Appointment

Appointee Name:		
Jonathan Moore		
Board/Commission Name:		Position Title:
Historic Seattle Preservation and Developm	nent Authority	16 - Member
	City Council Conf	irmation required?
Appointment <i>OR</i> Reappointment	Yes	
	☐ No	
Appointing Authority:	Term of Position	. *
City Council	12/1/24	
Mayor	to	
Other	11/30/27	
	Sarving ramaini	ng term of a vacant position
Residential Neighborhood:		ontact Phone No.:
Greenwood	98103	
Background:	l	
See resume attached.		
Authorizing Signature (original signature):	Appointing Sig	natory:
$\mathcal{A} \mathcal{A} \mathcal{A} \mathcal{A} \mathcal{A} \mathcal{A} \mathcal{A} \mathcal{A} $	Bruce A. Har	rell
V June W. Hamel	Mayor of Sea	
Date Signed (appointed):		
March 28th, 2025		
	1	

^{*}Term begin and end date is fixed and tied to the position and not the appointment date.

Jonathan Moore, CFA

PROFESSIONAL OVERVIEW

A skilled and customer focused portfolio manager who thrives in a highly competitive environment.

CORE COMPETENCIES

- Financial Research & Analysis
- Business Banking & Liquidity Management
- Financial Models & Spreadsheets
- Valuation & Performance Attribution
- Report Development & Maintenance
- Asset Allocation & Ad Hoc Portfolio Solutions

PROFESSIONAL EXPERIENCE

Financial Advisor, UBS Financial Services, Seattle, WA 7/2024-Present Sr. Wealth Strategy Associate, UBS Financial Services, Seattle, WA 10/2023-6/2024 Wealth Strategy Associate, UBS Financial Services, Seattle, WA 4/2020-9/2023

- Equity portfolio management, overseeing approximately \$400MM. Strategies include US Large-Cap, International Developed, Dividend Income and Small/Mid-Cap equities.
- Integrate ESG data to incorporate mission-aligned investing. Conduct proprietary research coupled with aggregated data from MSCI, Bloomberg, Refinitiv and S&P Global.
- Active portfolio implementation, rebalancing and tax loss harvesting, aimed at maximizing after-tax return.
 Risk mitigation and yield enhancement using options.
- Coordinate quarterly institutional reporting for international conservation endowments.
- Oversee third party manager performance evaluation and investment policy statement adherence.
- Present portfolio positioning in client meetings, highlighting current market trends and capital market assumptions.

Registered Client Service Associate, UBS/Parcion Wealth Management, Bellevue, WA 8/2018-4/2020

- Managed client requests for 47 UHNW households with accounts under management of \$450MM, with total team assets over \$1.2B.
- Set and implemented a successful plan to raise scores on our yearly client experience survey from 4.6/5.0 in 2018 to 4.8/5.0 in 2019.
- Communicated expectations and deadlines to multiple stakeholders (attorneys, investment bankers, and accountants) during business sale transactions, as part of the client acquisition process.
- Connected clients to assigned bankers and presented banking solutions tailored to their business banking needs.
- Managed a 5-stage 100-day post client acquisition onboarding process converting prospects to clients.
 Conducted 45- and 90-day review calls to ensure a smooth transition.

Client Service Associate, UBS Financial Services, Seattle, WA 11/2016-7/2018

- Supported two financial advisors who provided financial advice to over 100 client households with assets under management over \$250MM. Acted as the first point of contact.
- Responded promptly to action items generated by overnight internal reports including corporate actions, security redemptions and money transfer warnings.
- Prepared periodic performance reports for retail and institutional clients illustrating performance returns, income, dividends, interest,12-month expected cash flow, and current vs. target allocation.

Jonathan Moore, CFA

Professional Caddie, Symetra Tour, LPGA Tour and Chambers Bay, University Place, WA 8/2013-12/2015

Caddied for a professional women's golfer on the LPGA tour and in the 2014 US Women's Open.

AmeriCorps Member, Families Unlimited Network, University Place, WA, 9/2012-7/2013

 Successfully completed the 1700-hour, 10-month civil service AmeriCorps program by overseeing an afterschool program for grades K-8 for students from underprivileged backgrounds.

Campaign Intern, Karen Smitherman for City Council, Tacoma, WA, 5/2011-9/2011

Researched the issue of mixed-use space in North Tacoma for the candidate.

Program Intern, Remann Hall Juvenile Center, Tacoma, WA, 5/2011-9/2011

Provided administrative support to supervisors on scheduled court days.

EDUCATION

University of Redlands, Redlands, CA

B.A. International Relations, 2012

International Education of Students, Beijing, China

Study Abroad, Language Intensive, 2011

LICENSURE & CERTIFICATION

CFA® Charter holder, CFA Institute, April 2024 Securities License, Series 66, March 2018 Securities License, Series 7, December 2017

PERSONAL INTERESTS AND ADDITIONAL INFORMATION

- Former University of Redlands Golf Team Member
- Former First Tee of South Puget Sound Golf Instructor
- Hobbies include golfing, traveling and reading
 - Favorite Course Royal Melbourne
 - Favorite Destination Hoi An, Vietnam
 - Favorite Book A People's History of The United States by Howard Zinn

Historic Seattle Preservation and Development Authority

18 Members: Pursuant to RCW 35.21.730 and SMC 3.110, all members subject to City Council confirmation, 3-year terms, however, due to restructuring of the board a 1-year transition provision is implemented until a stagger is created.

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			18.	Member	Vacant	12/1/23	11/30/25		Mayor

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	Male	Female	Transgender	NB/O/U	Asian	Black/ African American	Hispanic/ Latino	American Indian/ Alaska Native	Other	Caucasian/ Non- Hispanic	Pacific Islander	Middle Eastern	Multiracial
Mayor	2	1			1	2				2			
Council	N/A	4								2		1	
Other	4	2			1					5			
Total	7	7			2	2				9		1	

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RD Residential Council District number 1 through 7 or N/A



600 Fourth Ave. 2nd Floor Seattle, WA 98104

Legislation Text

File #: Appt 03232, Version: 1

Appointment of Raam D. Wong as member, Historic Seattle Preservation and Development Authority Governing Council, for a term to November 30, 2027.

The Appointment Packet is provided as an attachment.



City of Seattle Boards & Commissions Notice of Appointment

Appointee Name: Raam D. Wong					
Board/Commission Name:		Position Title:			
Historic Seattle Preservation and Development	Authority Position 12 - Member				
	City Council Co	onfirmation required?			
Appointment <i>OR</i> Reappointment	Yes No				
Appointing Authority:	Term of Position	on: *			
City Council	12/1/2024				
Mayor	to				
Other	11/30/2027				
	_	ining term of a vacant position			
Residential Neighborhood:	Zip Code:	Contact Phone No.:			
West Seattle (Westwood)	98126				
Raam Wong is a senior deputy prosecuting attorned works in the Civil Division, where he assists with real and other King County offices. Prior to joining the Coriminal division. In addition, Raam leads the advanse School of Law, teaches trial skills nationally, and ha communication strategies. Prior to law school, Raam served as a newspaper join New Mexico, where he developed a passion for tell Raam earned his juris doctor from the University of from the Medill School of Journalism at Northwest College. Raam lives in West Seattle with his wife, Melissa, and the service of the servic	al property transactivil Division, Raanced Trial Advocas appeared on polymers and the stories of Washington lawern University, and daughter, Elizand daughter, Elizand Care Care Care Care Care Care Care Care	ections and advises the Recorder's Office m spent ten years as a trial attorney in the cy program at the University of Washington dcasts discussing audience-centered g in Santa Fe and other parts of northern historic places and local cultures. school, a master of science in journalism d a bachelor of arts from Middlebury			
Authorizing Signature (original signature):	Appointing Signatory:				
Q A M O O	Bruce A. Harrell				
Date Signed (appointed):	Mayor of Seattle				
March 28th, 2025					

^{*}Term begin and end date is fixed and tied to the position and not the appointment date.

RAAM D. WONG

EDUCATION

UNIVERSITY OF WASHINGTON SCHOOL OF LAW Juris Doctor, 2012

NORTHWESTERN UNIVERSITY Masters of Science, Journalism, 2005

MIDDLEBURY COLLEGE Bachelor of Arts, magna cum laude, 2002

PROFESSIONAL EXPERIENCE

KING COUNTY PROSECUTING ATTORNEY Senior Deputy Prosecuting Attorney	2013 - Present
University of Washington School of Law Advanced Trial Advocacy Adjunct Instructor	2019 - Present
NATIONAL INSTITUTE OF TRIAL ADVOCACY Faculty; Author	2021 - Present
PLANT AMNESTY Board Member, Board President	2022 - 2024
SEATTLE CITY ATTORNEY, CRIMINAL DIVISION Rule 9 Intern	2012 - 2012
KING COUNTY PROSECUTING ATTORNEY, VIOLENT CRIMES UNIT Rule 9 Intern	2011 - 2012
HILLIS CLARK MARTIN & PETERSON, Seattle, WA Diversity Fellow, Summer Associate	Summer 2010 & 2011
ALBUQUERQUE JOURNAL, Santa Fe, NM Staff Writer	2006 - 2009
STEPHENS MEDIA, Washington, D.C. Reporter	2006
THE COAST NEWS, Encinitas, CA Staff Writer	2002 - 2004

Historic Seattle Preservation and Development Authority

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			18.	Member	Vacant	12/1/23	11/30/25		Mayor

SELF-	-IDEN	[[FIED	DIVERSITY (CHART	(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)	(9)
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Mayor	2	1			1	2				2			
Council	N/A	4								2		1	
Other	4	2			1					5			
Total	7	7			2	2				9		1	

Key:

Diversity information is self-identified and is voluntary.

^{*}D List the corresponding *Diversity Chart* number (1 through 9)

^{**}G List gender, M= Male, F= Female, T= Transgender, NB= Non-Binary, O= Other, U= Unknown

RD Residential Council District number 1 through 7 or N/A



600 Fourth Ave. 2nd Floor Seattle, WA 98104

Legislation Text

File #: Appt 03233, Version: 1

Appointment of Alex Apostolopoulos as member, Pike Place Market Historical Commission, for a term to December 1, 2026.

The Appointment Packet is provided as an attachment.



City of Seattle Boards & Commissions Notice of Appointment

Appointee Name: Alex Apostolopoulos					
Board/Commission Name:				Position Title:	
Pike Place Market Historical Commission	1			Position 5 – Merchant	
		Council Con	firmat	ion required?	
Appointment OR Reappoint	ment	Yes No			
Appointing Authority:	Date A	ppointed:	Term	of Position: *	
Council	5/21/2	2025	12/2/	/2023	
Mayor Mayor			to		
Other			12/1/	/2026	
			⊠ Serving remaining term of a vacant position		
Residential Neighborhood:	Zip Co	de:	Contact Phone No.:		
Downtown	98101				
Background: Owner of the highly successful Hellenika post-pandemic period of regeneration for the family-run business embodies a core	or the Pi	ke Place Ma	rket a	nd downtown Seattle as a whole.	
producers, as products are made on-site				•	
awareness and commitment to issues re	lating to	living and	workin	g in downtown Seattle.	
Authorizing Signature (original signature	e):	Appointin	g Sign	atory:	
		Bruce A. F	larrell		
Buch Hornell		Mayor of	Seattle		
Date: May 21 st , 2025					

^{*}Term begin and end date is fixed and tied to the position and not the appointment date.

Alex Apostolopoulos



Objective

To contribute my experience in business development, legal training and community involement to the Pike Place Historic Commission, with a focus on protecting and celebrating the city's architectural and cultural heritage through practical and community-aligned preservation.

Experience

Visit Seattle - Seattle, WA

Board Member | Feb 2025 - Present

- Contribute to strategic discussions shaping Seattle's image as a travel and cultural destination
- Collaborate with tourism, business, and civic leaders to support local economy and
- Advocate for inclusion of historic and iconic Seattle elements in campaigns and partnerships

HELLENIKA Cultured Creamery – Seattle, WA

Founder | Jul 2023 - Present

- Founded a cultured gelato business rooted in tradition and community, operating in the historic Pike Place Market
- Developed seasonal and culturally inspired products with strong ties to local agriculture and heritage
- Collaborated with artists and designers to reflect Seattle's identity in-store and in branding

Education

Postgraduate Diploma in Legal Practice Bond University – 2012

Graduate Certificate in Chinese Law & Mandarin Southwest University of Political Science and Law – 2010–2011

Bachelor of Laws / Bachelor of International Relations (Business) Bond University - 2006-2011

Community & Industry Engagement

- Vendor and collaborator with Pike Place Market since 2013
- Advocate for market-based social programs and historic preservation
- Contributor to local events celebrating Seattle's multicultural and culinary identity

Pike Place Market Historical Commission

12 Members: Pursuant to Ordinances 100475 & 124935, all members subject to City Council confirmation, 3-year terms:

- 0 City Council-appointed
- 12 Mayor-appointed
- 0 Other Appointing Authority-appointed (specify):

Roster:

*D	**G	RD	Position No.	Position Title	Name	Term	Term End Date	Term #	Appointed
	J	ND	NO.	Title		Begin Date	End Date	#	Ву
6	F	7	1.	Friends of the Market	Elisa Shostak	12-2-22	12-1-25	1	Mayor
9	F	7	2.	Friends of the Market	Sarah E. Baker	12-2-23	12-1-26	1	Mayor
1	F	7	3.	Architect	Grace Leong	12-2-22	12-1-25	2	Mayor
6	М	1	4.	Architect	Mark C. Childs	12-2-23	12-1-26	2	Mayor
5	М	7	5.	Merchant	Alex Apostolopoulos	12-2-23	12-1-26	1	Mayor
8	F	N/A	6.	Merchant	Golnaz Mohammadi	12-2-22	12-1-25	2	Mayor
6	М	7	7.	Resident	Jonathan Cracolici	12-2-24	12-1-27	2	Mayor
5	F	7	8.	Resident	Olivia Vermaak	12-2-23	12-1-26	1	Mayor
6	F	1	9.	Property Owner	Lisa Martin	12-2-22	12-1-25	2	Mayor
6	М	7	10.	Allied Arts of Seattle	Tom Graff	12-2-24	12-1-27	1	Mayor
5	F	5	11.	Allied Arts of Seattle	Pfeiffer Bloecker	12-2-23	12-1-26	1	Mayor
6	М	1	12.	At-Large	Jonathan Kiehnau	12-2-24	12-1-27	1	Mayor

SELF-	-IDENTIFIED DIVERSITY CHART			(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)	(9)	
	Male	Female	Transgender	NB/O/U	Asian	Black/ African American	Hispanic/ Latino	American Indian/ Alaska Native	Other	Caucasian/ Non- Hispanic	Pacific Islander	Middle Eastern	Multiracial
Mayor	5	7	0	0	1	0	0	0	3	6	0	1	1
Council	0	0	0	0	0	0	0	0	0	0	0	0	0
Other	0	0	0	0	0	0	0	0	0	0	0	0	0
Total	5	7	0	0	1	0	0	0	3	6	0	1	1

Key:

^{*}D List the corresponding *Diversity Chart* number (1 through 9)

^{**}G List gender, M= Male, F= Female, T= Transgender, NB= Non-Binary O= Other U= Unknown

RD Residential Council District number 1 through 7 or N/A

Diversity information is self-identified and is voluntary.



600 Fourth Ave. 2nd Floor Seattle, WA 98104

Legislation Text

File #: Appt 03234, Version: 1

Appointment of Pfeiffer Bloecker as member, Pike Place Market Historical Commission, for a term to December 1, 2026.

The Appointment Packet is provided as an attachment.



City of Seattle Boards & Commissions Notice of Appointment

Appointee Name: Pfeiffer Bloecker									
Board/Commission Name:				Position Title:					
Pike Place Market Historical Commission			Position 11 – Allied Arts of S						
		Council Con	firmat	ion required?					
Appointment OR Reappoint	ment	Yes No							
Appointing Authority:	Date	Appointed:	Term	of Position: *					
Council	5/21/	2025	12/2/	2023					
Mayor			to						
Other			12/1/	2026					
			⊠ Ser	rving remaining term of a vacant position					
Residential Neighborhood:	Zip Co	ode:	Contact Phone No.:						
North Seattle	98125	5							
Background: A business and marketing professional interested in furthering their service to the Pike Place Market community, having volunteered previously for the Pike Place Market Foundation. Appointee holds an MBA and is trained to balance the priorities of different parties within a legal or regulatory framework to reach a goal. Appointee treasures the integral role of the Market in the identity of Seattle.									
Authorizing Signature (original signature	e):	Appointing Signatory:							
		Bruce A. Harrell							
Bund. Hand		Mayor of .	Mayor of Seattle						
Date: May 21 st , 2025									

^{*}Term begin and end date is fixed and tied to the position and not the appointment date.

Pfeiffer Bloecker

Summary

Ecommerce and merchandising seasoned professional with expertise in client relations, growth optimization, program management, assortment architecture, content optimization and analysis, change management, business strategy and development. Self-motivated and hardworking, I thrive in opportunities that challenge me to continue to learn and grow. Strong track record of exceeding customer expectations and adapting to rapid changes. Aptitude for developing strategic growth plans and driving performance for clients with a relentless work ethic. Leveraging my emotional intelligence, swift decision-making ability, leadership, and analytical skills to excel.

Professional History

Director of Account Management, May 2022 - Present

Tms (formerly Pacific Market International) – Starbucks and Disney

Drive and execute strategic and operational merchandise initiatives that are customer-focused, while also delivering against financial objectives and maximizing profitability. Own customer relationship elements of account management for a business unit driving ~50% top line revenue. Lead efforts around program management, customer success, strategic growth initiatives, and account growth.

Accomplishments:

- · Lead a team of senior and associate account managers to support two high-priority customers that account for over 90% of total BU revenue.
- \cdot Leverage business development experience to identify ways to expand existing partnerships.
- · Improve processes surrounding new business models, leading to increased efficiency.
- Develop and implement standards and processes for the account management team, empowering team members to improve customer relationships as the business unit tripled revenue over 4 years.

Chief of Staff, December 2022 – September 2023

Tms (formerly Pacific Market International) – Global Merchandising Team

Responsibilities include influencing multiple and varied stakeholders at various levels across the organization to align with the business direction and plan. Serving as a thought leader providing strategic counsel to the President of the BU.

Accomplishments:

- · Organize and lead strategic initiatives across a broad set of cross-functional partners. Lead and build content out for Monthly All Hands, Regional Huddles, and ad hoc companywide meetings as needed.
- $\cdot\;$ Serve as a sounding board for all levels of the organization to identify trends and scale solutions.
- · Partner with Human Resources to drive team health, organizational alignment, talent development.
- · Driving the engagement, development, and performance of all members of my team.

Senior Account Manager, November 2021 – May 2022

Pacific Market International – Starbucks

Responsible for connecting and managing all cross-functional customer and PMI working teams in development of customer asset needs related to new merchandise products and product transitions throughout the Americas region.

Accomplishments:

- · Develop and lead the execution of project plans, delivering scope, goals and success measures that resulted in +32% YoY growth
- · Analyzing and evaluating project interdependencies and their impacts to programs while determining process improvement opportunities
- · Legal liaison between PMI and Starbucks, facilitating all communication and executing extensive risk management practices

Ecommerce Account Manager, April 2019 – November 2021

CommerceHub

Manage client relationships, executing E-Commerce strategies on customer-developed strategic plans and initiatives. Work cross functionally with internal and external teams to produce results for clients and drive product development. Manage client's Amazon Sponsored Product program, driving YoY growth. Regularly audit customers' assortment and channel mix to identify opportunities for growth or expansion. Evaluate effectiveness of strategies through analysis and continuously propose areas of improvement to increase ROI.

Accomplishments: Certifications:

- · Paced client at 221% to annual sales goal, resulting in a +37% YoY increase in GMV
- Developed internal go-to-market strategy and content for CommerceHub, refocusing the business's mission statement and values
- · Build, support, and grow client brand stores. Managing omni-channel experience, brand recognition, and customer engagement
- Created unique dashboards capturing client revenue across channels to compare performance and measure areas of opportunity for new channel launches
- Manage client's Amazon Sponsored Product business, to drive growth on desired channels and benchmark, measure, analyze, and report results of E-Commerce marketing efforts

Analytics, Google Advertising, Amazon Shopping Advertising, Google Ad Fundamentals, Google

Category Manager, Jun 2015 - Apr 2019

Blue Nile

Managed the other jewelry categories, \$30m+ category, 50+ vendor relationships, assortment architecture, and pricing negotiations to drive YoY growth. Leveraging a mix of analytical expertise and creative drive to produce solution orientated results. Successfully managing multiple projects and teams to stay on track with our roadmap and hit internal KPIs.

Accomplishments:

- Lead Procurement initiative that facilitated \$25m in supply chain cost savings, cross-functionally coordinated international and executive teams, establishing SOPs for the execution of pricing and sourcing strategies in order to optimize margin gains for Blue Nile
- · Negotiated \$900k of memo sales Q4 of 2018, preserving cash flow at a critical time for the business
- · Managed teams of 4 to 30 people, successfully hitting and surpassing internal goals and KPIs

Founder & Business Manager, Aug 2012 - Jun 2015

Nazari Pau

Managed vendor and designer relationships. Owned the supply chain process from start to finish, mitigating costs and facilitating long term strategic partnerships. Established a mix of both direct to consumer and wholesale sales channels through our ecommerce site to maximize ROI. Virtually merchandise product assortment, maintaining a cohesive brand story throughout all channels.

Education

MBA	Saint Bonaventure University	Finance/Marketing	Dec 2018
ВА	Seattle University	Business Administration	June 2012

Pike Place Market Historical Commission

12 Members: Pursuant to Ordinances 100475 & 124935, all members subject to City Council confirmation, 3-year terms:

- 0 City Council-appointed
- 12 Mayor-appointed
- 0 Other Appointing Authority-appointed (specify):

Roster:

*D	**G	RD	Position No.	Position Title	Name	Term Begin Date	Term End Date	Term #	Appointed By
6	F	7	1.	Friends of the Market	Elisa Shostak	12-2-22	12-1-25	1	Mayor
9	F	7	2.	Friends of the Market	Sarah E. Baker	12-2-23	12-1-26	1	Mayor
1	F	7	3.	Architect	Grace Leong	12-2-22	12-1-25	2	Mayor
6	М	1	4.	Architect	Mark C. Childs	12-2-23	12-1-26	2	Mayor
5	М	7	5.	Merchant	Alex Apostolopoulos	12-2-23	12-1-26	1	Mayor
8	F	N/A	6.	Merchant	Golnaz Mohammadi	12-2-22	12-1-25	2	Mayor
6	М	7	7.	Resident	Jonathan Cracolici	12-2-24	12-1-27	2	Mayor
5	F	7	8.	Resident	Olivia Vermaak	12-2-23	12-1-26	1	Mayor
6	F	1	9.	Property Owner	Lisa Martin	12-2-22	12-1-25	2	Mayor
6	М	7	10.	Allied Arts of Seattle	Tom Graff	12-2-24	12-1-27	1	Mayor
5	F	5	11.	Allied Arts of Seattle	Pfeiffer Bloecker	12-2-23	12-1-26	1	Mayor
6	М	1	12.	At-Large	Jonathan Kiehnau	12-2-24	12-1-27	1	Mayor

SELF-	-IDENTIFIED DIVERSITY CHART			(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)	(9)	
	Male	Female	Transgender	NB/O/U	Asian	Black/ African American	Hispanic/ Latino	American Indian/ Alaska Native	Other	Caucasian/ Non- Hispanic	Pacific Islander	Middle Eastern	Multiracial
Mayor	5	7	0	0	1	0	0	0	3	6	0	1	1
Council	0	0	0	0	0	0	0	0	0	0	0	0	0
Other	0	0	0	0	0	0	0	0	0	0	0	0	0
Total	5	7	0	0	1	0	0	0	3	6	0	1	1

Key:

^{*}D List the corresponding *Diversity Chart* number (1 through 9)

^{**}G List gender, M= Male, F= Female, T= Transgender, NB= Non-Binary O= Other U= Unknown

RD Residential Council District number 1 through 7 or N/A

Diversity information is self-identified and is voluntary.



600 Fourth Ave. 2nd Floor Seattle, WA 98104

Legislation Text

File #: Appt 03235, Version: 1

Appointment of Olivia Vermaak as member, Pike Place Market Historical Commission, for a term to December 1, 2026.

The Appointment Packet is provided as an attachment.



City of Seattle Boards & Commissions Notice of Appointment

Appointee Name: Olivia Vermaak									
Board/Commission Name:			Position Title:						
Pike Place Market Historical Commission			Position 8 – Resident						
		Council Con	firmat	ion required?					
Appointment OR Reappoint	ment	Yes No							
Appointing Authority:	Date A	Appointed:	Term	of Position: *					
Council	5/21/2	2025	12/2/	2023					
Mayor			to	4					
Other			12/1/	2026					
			⊠ Ser	rving remaining term of a vacant position					
Residential Neighborhood:	Zip Co	de:	Contact Phone No.:						
Downtown	98101								
Background: In addition to residing in the Market, the They are experienced with the commission upgrade of a historic Market building and demonstrates a deep level of investment buildings.	on's reg d recen t in the	gulatory fund tly opening I Market con	ctions h Karoo (nmunit	naving completed a major seismic Café in the Market. Appointee by and the integrity of its historic					
Authorizing Signature (original signature	e):	Appointing Signatory:							
		Bruce A. Harrell							
Buch. Hanel	W	Mayor of .	Seattle						
Date: May 21 st , 2025									

^{*}Term begin and end date is fixed and tied to the position and not the appointment date.

OLIVIA VERMAAK

A. PROFESSIONAL SUMMARY

As a highly motivated small business owner and Chief Business Development and Marketing Officer, I bring a distinguished track record in team building and fostering business development, operational innovation, and client-focused solutions. I am well-versed at effectively navigating and influencing diverse stakeholders, particularly at the executive, C-suite, and board levels. My reputation is built on being an entrepreneurial force, a catalyst for change, and a trusted advisor. As a people-centric team leader, I have successfully overseen global, virtual, and matrixed teams. My financial expertise includes forecasting, the development of financial models and tools for ROI tracking and managing budgets. Key account management is another area where I endeavor to consistently deliver client value. I have held the position of sole account manager for Fortune 100 and Fortune 250 companies spanning the Financial Services, Insurance, and Hospitality sectors. My accomplishments extend to the design and execution of impactful sales programs and thought leadership campaigns. These initiatives have significantly boosted brand awareness and revenue across legal, professional services, and product sales (complex SAAS products and financial risk management solutions).

B. CAREER HISTORY AND RELEVANT EXPERIENCE

1. KAROO CAFÉ SEATTLE

Owner and CEO, Seattle May 2024 to present

As a woman-owned establishment, Karoo Café is dedicated to creating a welcoming and inclusive space for all. Our mission is to foster community ties and introduce the rich hospitality of South Africa to Seattle. We're committed to safety, creativity, and the celebration of diversity, making Karoo not just a Café but a movement towards a more connected and joyful community.

2. FOSTER GARVEY PC

Operating for over 120 years, Foster Garvey is a leading full-service national Law firm. Chief BD and Marketing Officer, Seattle April 2022 to November 2024

As the steward of the Foster Garvey brand, I ensured that marketing and business development activities within practices, industries, and client engagements were aligned with the firm's strategic priorities. A significant aspect of my role involved spearheading high-profile external industry partnerships and associated brand campaigns. In addition, I led high-profile pitches and proposals, which encompassed the delivery of complex RFPs, panels, and key client presentations. I also played a pivotal role in rate-setting, establishing relevant metrics to assess profitability and supporting initiatives related to diversity, equity, and inclusion (DEI).

2. AFRICAN CHAMBER OF COMMERCE (PACIFIC NW)

Member of the Board, Seattle Nov 2020 to January 2022

As a board member, I focused on providing guidance on business strategy, operational efficiency, new routes to market and spotting opportunity for new trade ventures.

3. PARENTAL BREAK/BUSINESS DEVELOPMENT & MARKETING CONSULTANT

Mom/Founder, Seattle January 2020 to March 2022

During my maternity break, opportunities arose to provide support to a network of small to medium size enterprises in the hospitality industry affected by COVID-19. Alongside being a new mum, I worked on multiple projects focused on helping companies improve their brand profile, streamline operations to increase profit, improve ROI and supported strategies to succeed during this difficult time and beyond.

1

OLIVIA VERMAAK

3. MILLIMAN INC.

The world's largest Risk Management and Actuarial consultancy.

Senior Director, Global Business Development and Marketing (Life & Financial Services), London June 2015 to Dec 2019

In this greenfield role, I collaborated closely with C-level leadership and the board to drive strategic Business Development, client, and operational initiatives aimed at boosting revenue and expanding client relationships. My role involved working alongside analysts, software engineers and consulting teams to craft marketing and sales strategies. I held responsibility for revenue generation, employing sales strategies to identify growth opportunities across new and existing markets, clients, products, and service lines. I oversaw business development, marketing, and client innovation activities. I also developed and maintained essential financial models and metrics to drive effective ROI across key areas. My role emphasized operational innovation and cross-functional collaboration, involving partnerships with Finance (ROI templates, client analytics, and budget management), Learning & Development (technical training and module development), HR (soft skills training and module development), and Marketing (enhancing brand value). In addition, I initiated and executed programs focusing on client insights and innovation. This included collaborating with senior/C-level stakeholders at key clients to optimize service delivery, enhance competitive positioning, and refine sales propositions.

4. LINKLATERS LLP

One of the world's most prestigious global law firms.

Position: Global Divisional Business Development Manager, Finance & Projects ("F&P") and Key

Account Manager, Financial Regulation, London

Date: Aug 2013 to May 2015

I produced and managed divisional Marketing and Business Development plans focused on client demand aligned to local, regional, and global F&P objectives. Developed coaching and training programs to improve partners and senior management Business Development and Sales skills and identified, and created, multiple campaigns covering thought leadership, insights, and industry knowhow to showcase expertise and capabilities. I was responsible for a team of 10 across Europe.

5. DLA PIPER LLP

One of the world's largest leading law firms.

Position: Senior International Business Development Manager, Finance & Projects ("F&P"), London Date: April 2011 to Aug 2013

Key member of the Global F&P Leadership Team working with the Global Managing Partner, Chief of Staff, and Location Heads across the UK and EMEA to develop and deliver practical Marketing and Business Development plans.

6. BIRD & BIRD LLP

Europe's leading IP and Technology Law Firm.

Position: International BD & Marketing Account Manager, Finance and Projects ("F&P"), London

Date: Oct 2009 to April 2011

Completed an international rebrand, appointed by the CFO to lead the project team responsible for creating time-saving analytics driving up Partner utilization rates, and created new credentials and pitch pack processes for firm-wide Marketing initiatives and proposal responses.

7. KAPLAN LAW SCHOOL

Subsidiary of the Washington Post company and part of the world's training powerhouse, Kaplan Inc.

Position: Business Development Manager, London

Date: Oct 2007 to Dec 2009

OLIVIA VERMAAK

Designated account manager for all law firm clients and partners. Responsible for effectively streamlining CRM operations and recruited to be part of the Kaplan Legal global lead sharing task force chaired by the CEO, CFO and COO.

8. LECTURER, TEACHER AND COURSE LEADER

South Africa

Date: Jan 2002 to Jan 2007

Prior to relocating to London, I held multiple lecturing, teaching and course leader roles in the Education sector.

C. VOLUNTEERING/CR

- Global Diversity & Inclusion ("D&I") Champion (Milliman).
- Global CSR Champion (Milliman).
- Mentor in the firm's global program (Milliman).
- Participating in numerous charitable and corporate responsibility volunteer programs (Linklaters).
- A member of DLA Piper's charity and sports and social committees (DLA Piper).

D. EDUCATION AND TRAINING

- Performance Management and Career Development training (Linklaters, 2015).
- Manager Milestone Development Course (Linklaters, 2014).
- Institute of Leadership and Management (ILM) Level II Diploma (2012).
- Masters Degree (English, Philosophy) (2006)
- Certificate in Learning Facilitation (2002)

E. HOBBIES, INTERESTS, PERSONAL ACHIEVEMENTS

- Group Exercise Instructor, Les Mills BodyPump (2020)
- Television Presenter, Voice Over Artist, Actress and Model (2000 to 2010)
- Miss South Africa Finalist (2003)

Pike Place Market Historical Commission

12 Members: Pursuant to Ordinances 100475 & 124935, all members subject to City Council confirmation, 3-year terms:

- 0 City Council-appointed
- 12 Mayor-appointed
- Other Appointing Authority-appointed (specify):

Roster:

*D	**G	RD	Position No.	Position Title	Name	Term Begin Date	Term End Date	Term #	Appointed By
6	F	7	1.	Friends of the Market	Elisa Shostak	12-2-22	12-1-25	1	Mayor
9	F	7	2.	Friends of the Market	ds of the Market Sarah E. Baker		12-1-26	1	Mayor
1	F	7	3.	Architect	Grace Leong	12-2-22	12-1-25	2	Mayor
6	М	1	4.	Architect	Mark C. Childs	12-2-23	12-1-26	2	Mayor
5	М	7	5.	Merchant	Alex Apostolopoulos	12-2-23	12-1-26	1	Mayor
8	F	N/A	6.	Merchant	Golnaz Mohammadi	12-2-22	12-1-25	2	Mayor
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6	F	1	9.	Property Owner	Lisa Martin	12-2-22	12-1-25	2	Mayor
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5	F	5	11.	Allied Arts of Seattle	Pfeiffer Bloecker	12-2-23	12-1-26	1	Mayor
6	М	1	12.	At-Large	Jonathan Kiehnau	12-2-24	12-1-27	1	Mayor

SELF-	-IDEN	TIFIED [DIVERSITY (CHART	(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)	(9)
	Male	Female	Transgender	NB/O/U	Asian	Black/ African American	Hispanic/ Latino	American Indian/ Alaska Native	Other	Caucasian/ Non- Hispanic	Pacific Islander	Middle Eastern	Multiracial
Mayor	5	7	0	0	1	0	0	0	3	6	0	1	1
Council	0	0	0	0	0	0	0	0	0	0	0	0	0
Other	0	0	0	0	0	0	0	0	0	0	0	0	0
Total	5	7	0	0	1	0	0	0	3	6	0	1	1

Key:

^{*}D List the corresponding *Diversity Chart* number (1 through 9)

^{**}G List gender, M= Male, F= Female, T= Transgender, NB= Non-Binary O= Other U= Unknown

RD Residential Council District number 1 through 7 or N/A

Diversity information is self-identified and is voluntary.



600 Fourth Ave. 2nd Floor Seattle, WA 98104

Legislation Text

File #: Appt 03236, Version: 1

Reappointment of Jonathan Cracolici as member, Pike Place Market Historical Commission, for a term to December 1, 2027.

The Appointment Packet is provided as an attachment.



City of Seattle Boards & Commissions Notice of Appointment

Appointee Name:							
Jonathan Cracolici							
Board/Commission Name:				Position Title:			
Pike Place Market Historical Commission)			Position 7 – Resident			
		Council Con	Council Confirmation required?				
Appointment OR X Reappoint	ment	⊠ Yes		•			
		No No					
Amazintina Authoritus	Data		T	of Position: *			
Appointing Authority:		Appointed:	_				
Council	5/21/	2025		/2024			
Mayor			to	/2027			
U Other			12/1/	/2027			
Desidential Naighborhead.	7:n Ca	. d a .		rving remaining term of a vacant position			
Residential Neighborhood:	Zip Co		Cont	act Phone No.:			
Downtown	98101	_					
Background:							
Longtime member of the Pike Place Mar		•	-	• •			
Market businesses, a resident, and mem							
A credentialed geotechnical engineer, ap	-	•		• •			
physical conditions. Elected by peers to	serve a	s Commissio	n Chai	rperson in 2025.			
Authorizing Signature (original signatur	e):	Appointin		atory:			
		Bruce A. F	larrell				
	7	Mayor of	Seattle				
	/						
$ V\rangle$ $ V\rangle$							
V Juliano. Ny vivilla							
Date: May 21 st . 2025							
Date, Ividy 41 , 4043		1					

^{*}Term begin and end date is fixed and tied to the position and not the appointment date.

Jonathan Cracolici

OBJECTIVE

I intend to use my knowledge of the Market, my community building skills, and my existing relationships with many Market residents and merchants to ensure that the Market remains a vibrant, prosperous, and safe place.

EDUCATION

UC Berkeley, Berkeley, California

MS in Civil Engineering, Geosystems Class of 2017

Seattle University, *Seattle, Washington* BS in Civil Engineering, Class of 2016

Seattle Central College, Seattle, Washington

Class of 2014

MARKET WORK EXPERIENCE

White Horse Tavern, Seattle, WA

(2019-Present)

Bartender:

• My role is to ensure a pleasant and comfortable atmosphere in a neighborhood pub.

${\bf Choice\ Produce\ and\ Peppers}, {\it Seattle,\ WA}$

(2008-2014)

Greengrocer:

- Help customers find excellent produce and a little weird fun as well.
- Set up and close down the stand, key-holding responsibility.

Pappardelle's Pasta, Seattle, WA

(2004)

• Selling gourmet pasta and oils. Fourth hire.

ENGINEERING WORK EXPERIENCE

GeoEngineers, Inc, Seattle, Redmond, and Tacoma, WA

(2017-Present)

Geotechnical Engineer:

- Lead and perform probabilistic seismic hazard analysis for high-rise development projects in Seattle and Bellevue.
- Provide coordination and responses to peer-review teams on high-importance project including high-rise development and infrastructure projects.
- Liquefaction hazard analysis.
- Project management and geotechnical report writing.

McMillen Jacobs Associates, Seattle, WA

(2015)

Intern:

- Assisted on cost estimates for a \$110,000,000 Sound Transit parking garage project.
- Helped design micro piles for a BNSF tunnel restoration
- Performed construction observation on excavation of the University District Light Rail Station.

VOLUNTEER EXPERIENCE

Seattle Subway, Seattle, WA

(2012-Present)

Outreach Director (501c3 President Emeritus):

- Plan, promote, manage and provide staffing for weekly farmer's market booth
- Managed an all-volunteer signature gathering effort that averaged a signature every 90 seconds
- Conduct media interviews on behalf of Seattle Subway's STComplete campaign
- Provide testimony to the Sound Transit Board

Board Member (501c3):

- Organized a direct outreach campaign to activate voters for a potential Sound Transit 3 vote in 2016.
- Attends Board meetings, contributes to direction of organization.

Volunteer:

- Staff booth at farmer's markets
- Created a guerrilla marketing piece
- Write and edit articles and releases

Cascadia Rail, Seattle, WA

(2018-2019)

- Co-Authored founding documents, bylaws, and chapter launch materials
- Travel to establish chapters and prove start-up support
- Mentor local leaders on public outreach and volunteer coordination

Transportation Choices Coalition, Seattle, WA

(2013)

- Acted as spokesperson for pro-transit constituents from the 43rd district in meetings with then Sen. Murray, then Rep. Pederson, and Speaker Chopp.
- Testified before the Senate Transportation Committee against SB 6001 on the grounds that it failed to include transit funding.

AWARDS

Co-President Seattle University College of Science and Engineering Bannan Scholars, Member of Tau Beta Pi ~ America's Engineering Honor Society 2x UCA of SME YMF World Tunneling Conference Scholarship

INTERESTS

Transit, Tunnels, Public Service, Community Outreach, Soccer, History, Urbanism

Pike Place Market Historical Commission

12 Members: Pursuant to Ordinances 100475 & 124935, all members subject to City Council confirmation, 3-year terms:

- 0 City Council-appointed
- 12 Mayor-appointed
- Other Appointing Authority-appointed (specify):

Roster:

*D	**G	RD	Position No.	Position Title	Name	Term Begin Date	Term End Date	Term #	Appointed By
6	F	7	1.	Friends of the Market	Elisa Shostak	12-2-22	12-1-25	1	Mayor
9	F	7	2.	Friends of the Market	Sarah E. Baker	12-2-23	12-1-26	1	Mayor
1	F	7	3.	Architect	Grace Leong	12-2-22	12-1-25	2	Mayor
6	М	1	4.	Architect	Mark C. Childs	12-2-23	12-1-26	2	Mayor
5	М	7	5.	Merchant	Alex Apostolopoulos	12-2-23	12-1-26	1	Mayor
8	F	N/A	6.	Merchant	Golnaz Mohammadi	12-2-22	12-1-25	2	Mayor
6	М	7	7.	Resident	Jonathan Cracolici	12-2-24	12-1-27	2	Mayor
5	F	7	8.	Resident	Olivia Vermaak	12-2-23	12-1-26	1	Mayor
6	F	1	9.	Property Owner	Lisa Martin	12-2-22	12-1-25	2	Mayor
6	М	7	10.	Allied Arts of Seattle	Tom Graff	12-2-24	12-1-27	1	Mayor
5	F	5	11.	Allied Arts of Seattle	Pfeiffer Bloecker	12-2-23	12-1-26	1	Mayor
6	М	1	12.	At-Large	Jonathan Kiehnau	12-2-24	12-1-27	1	Mayor

SELF-	-IDEN	TIFIED [DIVERSITY (CHART	(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)	(9)
	Male	Female	Transgender	NB/O/U	Asian	Black/ African American	Hispanic/ Latino	American Indian/ Alaska Native	Other	Caucasian/ Non- Hispanic	Pacific Islander	Middle Eastern	Multiracial
Mayor	5	7	0	0	1	0	0	0	3	6	0	1	1
Council	0	0	0	0	0	0	0	0	0	0	0	0	0
Other	0	0	0	0	0	0	0	0	0	0	0	0	0
Total	5	7	0	0	1	0	0	0	3	6	0	1	1

Key:

^{*}D List the corresponding *Diversity Chart* number (1 through 9)

^{**}G List gender, M= Male, F= Female, T= Transgender, NB= Non-Binary O= Other U= Unknown

RD Residential Council District number 1 through 7 or N/A

Diversity information is self-identified and is voluntary.



600 Fourth Ave. 2nd Floor Seattle, WA 98104

Legislation Text

File #: Appt 03237, Version: 1

Appointment of Jonathan Kiehnau as member, Pike Place Market Historical Commission, for a term to December 1, 2027.

The Appointment Packet is provided as an attachment.



City of Seattle Boards & Commissions Notice of Appointment

Appointee Name: Jonathan Kiehnau						
Board/Commission Name:				Position Title:		
Pike Place Market Historical Commission	l		Position 12 – At Large			
		Council Con	firmat	ion required?		
Appointment OR Reappoint	ment	Yes No				
Appointing Authority:	Date /	Appointed:	Term	of Position: *		
Council	5/21/2	2025	12/2/	/2024		
Mayor			to			
Other			12/1/	/2027		
		_		rving remaining term of a vacant position		
Residential Neighborhood:	Zip Co		Conta	act Phone No.:		
Downtown	98121	-				
Background: Experienced in serving community organ Seattle on issues including historic prese Appointee serves as Executive Director of Market business Don and Joe's Meats, an making lens to the needs of the Market.	rvation of South nd lives	, urban plani n Lake Union s in downtow	ning, o Chaml n Seat	pen space, and social services. ber of Commerce, co-owns historic tle, bringing a unique decision-		
Authorizing Signature (original signature	e):	Appointin		atory:		
	1	Bruce A. H	larrell			
Buch. Hornel	\mathcal{U}	Mayor of .	Seattle			
Date: May 21 st , 2025						

^{*}Term begin and end date is fixed and tied to the position and not the appointment date.

JONATHAN KIEHNAU

Downtown resident since 2011. Understands the power of mission-driven organizations to uplift communities through connections and commerce. Proven success in event planning, fundraising, sponsorship sales, marketing communications, public policy advocacy and executive leadership.

COMMUNITY SERVICE

2012 - Present

- Belltown United, Founding Board Member, Executive Committee
- Market to MOHAI, Board Member, Vice-President
- Growing Vine Street, Board Member
- Seattle King County Public Health Clinic, Supervising Volunteer
- Recharge the Battery, Co-Founder, Board Member
- University of Washington, Co-Motion Mentor, Entrepreneur-in-Residence
- Uplift Northwest (formerly Millionair Club), Board of Trustees, Mission Committee Chairman

INDEPENDENT CONSULTING

2011 - 2019

- Co-Founder: One World Venture Partners, Supermarket Spree
- Investor/Advisor: 8-Stem, AdCrafted, Bobber Interactive, CleverNudge, Co-Train, Detox Popup, Foodista, Freak'n Genius, Giftiki, Hypoware, Match Point, Mindbloom, Moving Worlds, Novuson, Onda Origins, Qrayon, Sansaire, Skymarker, Storyola, Uproar, Utrip, VRcade
- Transactions: Bella Materna, Big Dipper, Pearson Engineering, Rudy's Barbershop, Salugenecists, Small Town Papers, Zooppa
- Pro Bono: AngelHack, Brandery, Marine Exchange of Puget Sound, Reactor Startup Accelerator

PROFESSIONAL EXPERIENCE

VP GM Enterprise Growth Group, Entrepreneur-in-Residence

2008 - 2011

AMERICAN EXPRESS, New York

- Developed content marketing platforms substantially improved ROI, acquisition, retention and other outcomes for American Express brands and 200 strategic partners in the startup community.
- Introduced digital toolsets to improve integration of strategic assets.

Chief Marketing Officer

2007 - 2008

CLUB 21, Singapore, London

- Private company with a portfolio of luxury retail, apparel manufacturing, resort, hotels and spas.
- Developed processes for continuous improvement of acquisition, loyalty and other customer engagement programs. Resident futurist, exploring e-commerce and transformative technologies.

Chief Revenue Officer

2004 - 2006

HOUSEPARTY, New York

- Founding team of a fast-growing brand activation network and online buzz marketing community.
- Major roles in product development, strategic planning and capital fundraising. Harnessed consumer data in new ways to improve marketing solutions for clients.

Managing Director

2002 - 2004

FORTUNE 500 LIVE EVENTS, New York, Beijing

- Responsible for sponsorship sales and business development for 4-10 annual conferences such as FORTUNE 500 CEO, Most Powerful Women, Brainstorm and C-Suite Roundtable.
- \$12-18 million annual sponsorship revenue.

JONATHAN KIEHNAU

President 1998 – 2002

EMPHASIS: TIME WARNER INFLIGHT MEDIA, Hong Kong

- 120 employees in five global offices created, distributed and monetized content (audio, video, film, print and digital) and sold advertising and marketing sponsorships for 63 international airlines.
- Transformed organization to increase sales, improve productivity and cut expenses. Increased bottom line performance with 300% profit change first year.

Managing Director 1996 – 1998

TIME INC. CUSTOM PUBLISHING, New York

 Managed editorial, marketing, manufacturing, client service, target marketing and business teams to deliver multichannel acquisition, retention and loyalty programs.

Sales & Sales Management

1986 - 1996

TIME INC. MEDIA SALES & MARKETING, New York

- TIME, International Advertising Sales Director
- MONEY, Financial Category Sales Manager
- WORKING WOMAN, Regional Sales Manager

EDUCATION

- Bachelor of Science, Applied Economics, University of Wisconsin-Madison, 1985
- Graduate School of Business, University of Wisconsin-Madison, 1985-86

LIFETIME HONORS & ACHIEVEMENT

- Two-time recipient of Time Inc. President's Award, "the company's highest honor recognizing innovative problem solving and outstanding revenue generating performance"
- Diversity, Equity and Inclusion (DEI) Task Force, Strategic Planning Task Force, Mergers & Acquisitions (M&A) Deal Committee
- Executive Apprenticeships at CNN/Turner Networks, HBO, Warner Bros, Little-Brown, AOL
- Greater New York Student-Sponsor Partnership, Mentor
- Founded 501(c)(3) Landmark Preservation Association, Madison, WI, conceived and lead \$1 million capital campaign to restore a historic Frank Lloyd Wright building
- Fraternity of Phi Gamma Delta, Headquarters Staff, Field Secretary
- Office of Wisconsin Governor Lee Sherman Dreyfus, Intern, Liaison to Department of Agriculture, Constituent Relations Specialist
- Big Ten mascot "Bucky Badger"
- International Rotary Scholar

Pike Place Market Historical Commission

12 Members: Pursuant to Ordinances 100475 & 124935, all members subject to City Council confirmation, 3-year terms:

- 0 City Council-appointed
- 12 Mayor-appointed
- Other Appointing Authority-appointed (specify):

Roster:

*D	**G	RD	Position No.	Position Title	Name	Term Begin Date	Term End Date	Term #	Appointed By
6	F	7	1.	Friends of the Market	Elisa Shostak	12-2-22	12-1-25	1	Mayor
9	F	7	2.	Friends of the Market	Sarah E. Baker	12-2-23	12-1-26	1	Mayor
1	F	7	3.	Architect	Grace Leong	12-2-22	12-1-25	2	Mayor
6	М	1	4.	Architect	Mark C. Childs	12-2-23	12-1-26	2	Mayor
5	М	7	5.	Merchant	Alex Apostolopoulos	12-2-23	12-1-26	1	Mayor
8	F	N/A	6.	Merchant	Golnaz Mohammadi	12-2-22	12-1-25	2	Mayor
6	М	7	7.	Resident	Jonathan Cracolici	12-2-24	12-1-27	2	Mayor
5	F	7	8.	Resident	Olivia Vermaak	12-2-23	12-1-26	1	Mayor
6	F	1	9.	Property Owner	Lisa Martin	12-2-22	12-1-25	2	Mayor
6	М	7	10.	Allied Arts of Seattle	Tom Graff	12-2-24	12-1-27	1	Mayor
5	F	5	11.	Allied Arts of Seattle	Pfeiffer Bloecker	12-2-23	12-1-26	1	Mayor
6	М	1	12.	At-Large	Jonathan Kiehnau	12-2-24	12-1-27	1	Mayor

SELF-	-IDEN	TIFIED [DIVERSITY (CHART	(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)	(9)
	Male	Female	Transgender	NB/O/U	Asian	Black/ African American	Hispanic/ Latino	American Indian/ Alaska Native	Other	Caucasian/ Non- Hispanic	Pacific Islander	Middle Eastern	Multiracial
Mayor	5	7	0	0	1	0	0	0	3	6	0	1	1
Council	0	0	0	0	0	0	0	0	0	0	0	0	0
Other	0	0	0	0	0	0	0	0	0	0	0	0	0
Total	5	7	0	0	1	0	0	0	3	6	0	1	1

Key:

^{*}D List the corresponding *Diversity Chart* number (1 through 9)

^{**}G List gender, M= Male, F= Female, T= Transgender, NB= Non-Binary O= Other U= Unknown

RD Residential Council District number 1 through 7 or N/A

Diversity information is self-identified and is voluntary.



600 Fourth Ave. 2nd Floor Seattle, WA 98104

Legislation Text

File #: Appt 03262, Version: 1

Reappointment of Becca Pheasant-Reis as member, Landmarks Preservation Board, for a term to August 14, 2028.

The Appointment Packet is provided as an attachment.



City of Seattle Boards & Commissions Notice of Appointment

Appointee Name:									
Becca Pheasant-Reis									
Board/Commission Name:		Position Title:							
Landmarks Preservation Board	Architect								
	City Council Co	onfirmation required?							
Appointment OR Reappointment	Yes								
	☐ No								
Appointing Authority:	Term of Position	on: *							
City Council	8/15/2025								
Mayor	to								
Other: Fill in appointing authority	8/14/2028								
	□ Servina rema	ining term of a vacant position							
Residential Neighborhood:	Zip Code:	Contact Phone No.:							
New Holly	98108								
Background:									
Ms. Pheasant-Reis is a local licensed architect t	hat specializes ii	n historic building rehabilitation. She							
holds a Bachelor of Architecture from the Unive	ersity of Houston	n, and worked in architecture in Austin,							
Texas for several years before moving to Seattle	e in 2014. Ms. P	Pheasant-Reis has experience balancing							
the complexities of building preservation with t	•	· · · · · · · · · · · · · · · · · · ·							
changing environment. In addition to contribut	_	•							
helping tell the city's full history. Ms. Pheasant-									
Review Committee in her first term, in addition	to her active pa	rticipation on the Board.							
Authorizing Signature (original signature):	Appointing S	ignatory:							
Authorizing Signature (original Signature).	Bruce A. Hari								
Ω ΩM Ω									
	Mayor of Sea	ittie							
V June W. Workel									
Data Chand (annulus IV									
Date Signed (appointed): June 27 th , 2025									
Julie 27 , 2023									

^{*}Term begin and end date is fixed and tied to the position and not the appointment date.

BECCA PHEASANT-REIS AIA, NCARB

Senior Historic Architect (she/her)





EDUCATION

Bachelor of Architecture (2006), University of Houston

ARCHITECTURE REGISTRATION

Washington 10943 NCARB Cert. 77322

EXPERIENCE / SEATTLE + ARCHITECT

Becca is an architect living and working in Seattle since 2014 with a specific focus on historic buildings. She is Director of Historic Conservation at CLARK / BARNES. She is Vice President on the board of the Association for Preservation Technology Northwest (APTNW).

Becca's architectural experience includes all aspects from design and detailing to permitting and construction administration.

EXPERIENCE / HISTORIC

Landmark board presentations • historic surveys • as-built documentation • feasibility studies for historic properties • property inventories • application of local and national historic evaluation criteria • application of the Secretary of Interior's Standards for Rehabilitation • SEPA Appendix A • federal historic tax credit + local tax valuation preparation • technical consultation

PROJECTS / SEATTLE LANDMARKS + WITHIN LANDMARK DISTRICTS

Seattle Brewing/Malting Co - Bottling Plant + Malt House • Franklin High School • Lincoln High School • Grand Central • Buttnick + City Loan • Magnuson Park Hangar 2 • A.L. Palmer Building

PROJECTS / HISTORIC + NOT SEATTLE LANDMARKS

Skykomish Hotel (Skykomish, WA) • Loretto Hotel (Santa Fe, NM)
Skinner Building (Seattle) • Burrows Island (WA) • King County Civic
Campus (Seattle) • Carver Genealogy Center (Austin, TX) • Stagecoach
House (Buda, TX) • Cephas House (San Marcos, TX) • Harris Co
Courthouse (Houston, TX) • Potter Co Courthouse (Amarillo, TX)

ACTIVITIES / LEADERSHIP

The Association for Preservation Technology Northwest (APTNW) Board of Directors - Vice President (current)

The Association for Preservation Technology International (APTI) 2023 Local Conference Committee Member

American Institute of Architects (AIA)

AIAWA Historic Resources Committee Member (current)

Seattle Architecture Foundation Youth Program Volunteer

Girls in Gis (Brazilian Jiu Jitsu)

Washington Lead Ambassador (current)

HISTORY / PROFESSIONAL

CLARK / BARNES Seattle, WA (2018 - CURRENT)

Director (current), Senior Associate, Senior

Historic Architect

Bassetti Architects Seattle, WA (2014 - 2018)

Staff Architect, Project Manager

Carter Design Associates Austin, TX (2010 - 2013)

Architect, Project Manager

ARCHITEXAS Austin, TX (2006 - 2010)

Architecture Intern

Cork City Council Cork, Ireland (2006)

Dept of Planning & Development Intern

Landmarks Preservation Board

12 Members: Pursuant to *Ordinance No. 124851, all* members subject to City Council confirmation, 3-year term for 11 members, and 1-year term for Get Engaged Member per SMC 3.51:

■ 12 Mayor-appointed

Roster:

*D	**G	RD	Position No.	Position Title	Name	Term Begin Date	Term End Date	Term #	Appointed By
2	М	5	1.	At- Large	Dean E. Barnes	08-15-22	08-14-25	2nd	Mayor
2	М	3	2.	At-Large	Lawrence Norman	08-15-24	08-14-27	2nd	Mayor
1	F	2	3.	Structural Engineer	Roi Chang	ng 08-15-22		2nd	Mayor
9	F	3	4.	Get Engaged	Lauren Miles	09-01-24	08-31-25	1st	Mayor
6	F	4	5.	Architect	Taber Jossi Caton	08-15-24	08-14-27	2nd	Mayor
6	М	2	6.	Urban Planning	Ian Macleod	08-15-24	08-14-27	2nd	Mayor
6	F	6	7.	Real Estate	Katherine Randall	08-15-25	08-14-28	2nd	Mayor
6	F	3	8.	At-Large	Harriet M. Wasserman	08-15-24	08-14-27	2nd	Mayor
2	F	N/A	9.	Historian	Lora-Ellen McKinney	08-15-24	08-14-27	2nd	Mayor
6	F	2	10.	Architect	Becca Pheasant-Reis	08-15-25	08-14-28	2nd	Mayor
			11.	Finance	Vacant	08-15-25	08-14-28		Mayor
1	М	6	12.	Historian	Matt Inpanbutr	08-15-22	08-14-25	2nd	Mayor

SELF-	SELF-IDENTIFIED DIVERSITY CHART					(2)	(3)	(4)	(5)	(6)	(7)	(8)	(9)
	Male	Female	Transgender	NB/O/U	Asian	Black/ African American	Hispanic/ Latino	American Indian/ Alaska Native	Other	Caucasian/ Non- Hispanic	Pacific Islander	Middle Eastern	Multiracial
Mayor	4	7			2	3				5			1
Council													
Other													
Total													

Key:

Diversity information is self-identified and is voluntary.

^{*}D List the corresponding *Diversity Chart* number (1 through 9)

^{**}G List gender, M= Male, F= Female, T= Transgender, NB= Non-Binary O= Other U= Unknown

RD Residential Council District number 1 through 7 or N/A



600 Fourth Ave. 2nd Floor Seattle, WA 98104

Legislation Text

File #: Appt 03263, Version: 1

Reappointment of Katherine Randall as member, Landmarks Preservation Board, for a term to August 14, 2028.

The Appointment Packet is provided as an attachment.



City of Seattle Boards & Commissions Notice of Appointment

Appointee Name: Katherine Randall							
Board/Commission Name:			Position Title:				
Landmarks Preservation Board		Real Estate					
_	City Council Confirmation required?						
☐ Appointment OR ☐ Reappointment	Xes						
	☐ No						
Appointing Authority:	Term of Position	on: *					
City Council	8/15/2025						
Mayor	to						
Other: Fill in appointing authority	8/14/2028						
		· ·	tama of a constant a sitian				
Posidontial Naighborhood			term of a vacant position				
Residential Neighborhood: Phinney Ridge	Zip Code: 98103	Cor	itact Phone No.:				
, .	98103						
Background:		,					
Ms. Randall is a real estate developer in afforda	_						
Housing Northwest, currently focused on the co Master of Science in Historic Preservation, a Mo	= =	_	_				
history. Ms. Randall enjoys delving into building		_					
contributes to a sense of place and home. Her p		-	, ,				
have made her a valued Board member.							
Authorizing Signature (original signature):	Appointing S	Signa	atory:				
	Bruce A. Hari		,.				
(2 A) / 0 /	Mayor of Sec	nttle					
Vanell. Honell	Wayor of Sec	ittic					
Date Signed (appointed):							
June 27 th , 2025							

^{*}Term begin and end date is fixed and tied to the position and not the appointment date.

PROFESSIONAL EXPERIENCE

Mercy Housing Northwest

Seattle, WA November 2022 – Present

Project Developer II

July 2024 - Present

- Managing one associate level member of staff as they take on more project management responsibility
- Successfully lead financing closing and construction start of Mercy Aviva Crossing in Tacoma and overseeing development and finance closing of 35th and Pacific Family Housing, also in Tacoma

Project Developer I

November 2022 - July 2024

- Managed development-period activities for Mercy Aviva Crossing in Tacoma's West End, including project team selection, budget management, design, and financing selection
- Led RFP response and feasibility efforts for 35th and Pacific Family Housing in Tacoma, including cleanup coordination with the Department of Ecology

Plymouth Housing

Seattle, WA

June 2019 – November 2022

Real Estate Developer

June 2021 – November 2022

- Led construction administration and closeout for Bertha Pitts Campbell Place, including leading a committee for commissioning art with Plymouth staff and members of the Central District arts community
- Oversaw construction completion for Kristin Benson Place in August 2021 and achieved construction loan conversion on time in Q4 of 2021 despite pandemic-related construction delay

Real Estate Development Associate

June 2019 – June 2021

- Managed construction and tenant engagement for a window replacement project at Pacific Apartments, a Seattle Landmark building
- Led funding applications, design, and finance closing for Bertha Pitts Campbell Place

EDUCATION

University of Pennsylvania Stuart Weitzman School of Design

Philadelphia, PA

Received May 2019

Master of Science in Historic Preservation: The Elizabeth Greene Wiley Award for Outstanding Promise Master of City Planning: concentration in Public and Private Development

Bowdoin College

Received May 2016

Brunswick, ME

Bachelor of Art. Art History Cum Laude

CERTIFICATIONS AND VOLUNTEER EXPERIENCE

National Development Council

May 2022

Rental Housing Development Finance Professional Certification

Housing Development Consortium (HDC)

Seattle, WA

Board Fellow

January 2021 - December 2021

Served on Strategic Planning Committee developing and finalizing next strategic plan, including discussing the
role of HDC in tackling issues like equity and sustainability in the King County housing community

Landmarks Preservation Board

12 Members: Pursuant to *Ordinance No. 124851, all* members subject to City Council confirmation, 3-year term for 11 members, and 1-year term for Get Engaged Member per SMC 3.51:

■ 12 Mayor-appointed

Roster:

*D	**G	RD	Position No.	Position Title	Name	Term Begin Date	Term End Date	Term #	Appointed By
2	М	5	1.	At- Large	Dean E. Barnes	08-15-22	08-14-25	2nd	Mayor
2	М	3	2.	At-Large	Lawrence Norman	08-15-24	08-14-27	2nd	Mayor
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			11.	Finance	Vacant	08-15-25	08-14-28		Mayor
1	М	6	12.	Historian	Matt Inpanbutr	08-15-22	08-14-25	2nd	Mayor

SELF-	-IDEN	TIFIED I	DIVERSITY (CHART	(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)	(9)
	Male	Female	Transgender	NB/O/U	Asian	Black/ African American	Hispanic/ Latino	American Indian/ Alaska Native	Other	Caucasian/ Non- Hispanic	Pacific Islander	Middle Eastern	Multiracial
Mayor	4	7			2	3				5			1
Council]			
Other													
Total													

Key:

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^{*}D List the corresponding *Diversity Chart* number (1 through 9)

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RD Residential Council District number 1 through 7 or N/A



600 Fourth Ave. 2nd Floor Seattle, WA 98104

Legislation Text

File #: Appt 03264, Version: 1

Appointment of Seujan Bertram as member, Pike Place Market Preservation and Development Authority Governing Council, for a term to June 30, 2027.

The Appointment Packet is provided as an attachment.



City of Seattle Boards & Commissions Notice of Appointment

Appointee Name:											
Seujan Bertram											
Board/Commission Name: Position Title:											
Pike Place Market Preservation and Deve	elopmen	t Authority	Authority Membe								
		Council Con	firmat	ion required?							
Appointment <i>OR</i> Reappoint	ment	Yes No									
Appointing Authority:	Date A	ppointed:	Term	of Position: *							
Council			7/1/2	023							
Mayor Mayor			to	/2027							
Other:			6/30/	2027							
Residential Neighborhood/Council	Zip Cod	le:		act Phone No.:							
District:	98125										
5											
Background:											
Seujan Bertram is a C-suite executive wit			_								
operations, and leading innovation acros companies like Starbucks, Tableau, and A			•								
while building high-performing teams an				<u>-</u>							
	J	0 ,	J	S							
Currently, she serves as Fractional COO a	-	•	• .	·							
positioning the agency for long-term gro				•							
where she provided strategic and govern	nance ov	ersight with	n a foci	us on sustainable growth and							
inclusion.											
Her commitment to the values of Pike Pl	ace Marl	ket and her	insigh	t will further the Market's mission of							
meaningful diversity and inclusion in dec			_								
its strategic plan.											
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June 27th 2025		iviayui ui	Jeallie	•							

^{*}Term begin and end date is fixed and tied to the position and not the appointment date.

SEUJAN BERTRAM, MBA

SUMMARY

Strategic executive leader with extensive C-suite experience delivering revenue growth, scaling global operations, and driving innovation at leading brands like Starbucks, Tableau, and OpenMarket (an Amdocs company). Achieved a \$315M exit at OpenMarket by doubling revenue over three years, demonstrating a strong ability to scale businesses and deliver shareholder value. Played a key leadership role during Tableau's hypergrowth and IPO, contributing to its position as a market leader. Expertise in digital transformation, operational efficiency, and building high-performing, results-driven teams. Governance and financial oversight expertise includes board service with mission-driven organizations, including the Seattle Credit Union. Currently advising organizations on strategy, scale, and operational clarity. Well-positioned for CEO opportunities that require transformative leadership and executional depth.

WORK EXPERIENCE

12/2024 - present

Shaw/Scott – Seattle, WA

Leading strategic transformation at a boutique MarTech agency

Fractional COO

- Organizational Alignment: Rebuilt team structures and introduced OKRs to drive cross-functional clarity and accountability.
- **Revenue Acceleration:** Revamped sales compensation and GTM strategy, improving pipeline quality and reactivating stalled revenue growth.
- **Operational Efficiency:** Streamlined delivery operations, improving internal workflows and elevating client satisfaction.

6/2024 - present

CxO & Advisory Solutions, LLC – Seattle, WA

Advisor to emerging AI companies, guiding GTM, org design and scalability for growth

Founder | Fractional CxO and Advisor

- Advisor to Emerging Al Companies: Guide GTM, organizational design, and scalability for early-stage growth.
- **Fractional COO, NomadGo** (Spatial AI Startup): Assessed operations and defined a scalable growth strategy and team structure.

11/2021 - 03/2024

Quid – Santa Clara, CA

AI-powered social media listening and market intelligence platform

Chief Operating Officer

- Sales Growth & GTM Success: Delivered 23% enterprise revenue growth and exceeded targets by 15% through strategic upsells. Achieved this through operational realignments, and reorganization of sales and marketing functions.
- **Operational Efficiency:** Established a revenue operations function, saving \$500K annually and increasing lead-to-sales conversion by 20%.
- **Team Development & Culture:** Managed a team of 160+, reduced turnover by 10% and increased employee satisfaction through strategic HR and culture initiatives.
- **Acquisition Integration:** Led the integration of RivallQ, contributing to sustained 20% annual growth, demonstrating leadership through post-acquisition growth.

03/2018 - 08/2021

OpenMarket (an Amdocs Company) – Seattle, WA

Global provider of cloud-based mobile messaging solutions to enterprises

Chief Operating Officer

- **Revenue Leadership:** Drove annual revenue growth of 23% to 30% as a member of the executive team. This culminated in the successful \$315 million sale of the company.
- **Global Leadership:** Directed a multinational team of 140+, streamlining operations to consistently exceed performance targets.
- Company Culture: Championed strategic inclusive initiatives, boosting team motivation and improving employee engagement and satisfaction scores.

 Acquisition Management: Led the integration and management of a 90+ member Customer Success team across 60+ global offices following the acquisition, ensuring business continuity and operational alignment.

12/2012 – 03/2018 Tableau Software – Seattle, WA

Global leader in data visualization and analytics

09/2015 - 03/2018

Director, Worldwide Customer Programs & Operations

- Global Leadership: Managed 60+ program managers to deliver Customer Support and Success initiatives, improving service delivery and satisfaction across APAC, EMEA, and LATAM.
- **Program Revenue:** Designed and launched the Tableau Support Services program, generating \$2M+ in new revenue within the first year.
- Operational Efficiency: Streamlined support processes using customer feedback and product telemetry, reducing support cases and saving \$500,000 annually.
- **Training & Development:** Led training and certification initiative for 800 employees, enhancing technical skills and product expertise company wide.

12/2012 - 08/2015

Senior Manager, Technical Customer Success

- **Revenue Growth:** Scaled annual revenue from \$100K to \$3M by developing and implementing a Technical Account and Escalation Management program.
- **Team Leadership:** Recruited, built, and managed a global team of 50+, delivering premium white-glove services to Enterprise Customers and scaled operations to meet growing service demands effectively.
- Customer Success: Achieved a 95% satisfaction rate among enterprise customers through improved loyalty metrics.

03/2007 - 12/2012

Starbucks - Seattle, WA

International coffeehouse chain and retail innovator

04/2009 - 12/2012

Manager, Web & Mobile Engineering

• **Product Innovation:** Developed and launched the Starbucks mobile app, driving a 212% rise in transactions and 3M+ global users.

03/2007 - 04/2009

IT Incident Management

• **Operational Excellence:** Reduced incidents by 80%+ monthly through a robust incident management framework.

MEMBERSHIPS & BOARD EXPERIENCE

11/2018 - 05/2025

Seattle Credit Union – Seattle, WA

Advisory Board Director (2024-2025)

 Returned to serve the SCU community, board chair, and CEO as an at-large advisor, contributing to organizational oversight and strategic alignment.

Board Director (2018 – 2021)

Served as Board Secretary and Chair of Governance and Nominations Committees.

02/2022 – present

Chief – New York, NY

Seattle Founding Executive Member

Actively promote and retain women in C-suite roles.

06/2021 - present

Flying Fish Partners – Seattle, WA

LP Investor

 Advance AI and ML technology companies in the U.S. and Canada via strategic investments.

EDUCATION

Seattle University – Seattle, WA

Master of Business Administration (MBA)

Binghamton University - Binghamton, NY

Master of Arts (MA), Social Sciences

West Chester University of Pennsylvania – West Chester, PA

Bachelor of Science (BS), Education

Pike Place Market Preservation and Development Authority

June 2025

12 Members: Pursuant to RCW 35.21.730 and Seattle Municipal Code 3.110; all subject to City Council confirmation, 4-year terms:

- 4 Mayor-appointed
 - 8 Other Appointing Authority-appointed (specify): (4) Constituency and (4) PDA Governing Council

Roster:

*D	**G	RD	Position No.	Position Title	Name	Term Begin Date	Term End Date	Term #	Appointed By
6	М	7	1.	Member	Gabriel Grant	7/1/22	6/30/26	1	Mayor
6	М	3	2.	Member	Paul Neal	7/1/21	6/30/25	2	Governing Council
6	М	7	3.	Member	Devin McComb	7/1/21	6/30/25	2	Mayor
6	М	7	4.	Member	Nick Setten	7/1/22	6/30/26	2	Constituency
6	М	6	5.	Member	Russell Monroe	7/1/21	6/30/25	1	Constituency
6	М	7	6.	Member	Augustine Rietsema	7/1/23	6/30/27	1	Governing Council
1	М	7	7.	Member	Gundeep Singh	7/1/24	6/30/28	2	Mayor
6	F	6	8.	Member	Margaret Norton-Arnold	7/1/22	6/30/26	1	Governing Council
6	F	N/A	9.	Member	Christine Vaughan	7/1/24	6/30/28	1	Constituency
6	F	7	10.	Member	Gina Karaba	7/1/23	6/30/27	1	Constituency
6	F	N/A	11.	Member	Patrice Barrentine	7/1/24	6/30/28	4	Governing Council
9	F	5	12.	Member	Seujan Bertram	7/1/23	6/30/27	1	Mayor

SELF-I	DENT	IFIED [DIVERSITY	CHART	(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)	(9)
	Men	Women	Transgender	Unknown	Asian	Black/ African American	Hispanic/ Latino	American Indian/ Alaska Native	Other	Caucasian/ Non- Hispanic	Pacific Islander	Middle Eastern	Multiracial
Mayor	3	1			1					2			1
Gov. Council	2	2								4			
Other	2	2								4			
Total	7	5			1					10			1

Key:

- *D List the corresponding Diversity Chart number (1 through 9)
- **G List gender, M= Male, F= Female, T= Transgender, NB= Non-Binary O= Other U= Unknown
- RD Residential Council District number 1 through 7 or N/A

Diversity information is self-identified and is voluntary.



Legislation Text

File #: Inf 2716, Version: 1

OIRA: Supporting Seattle's Immigrant and Refugee Communities



600 Fourth Ave. 2nd Floor Seattle, WA 98104

Legislation Text

File #: Inf 2717, Version: 1

Department of Neighborhoods Community Safety Portfolio