# Housing Connector Bold Actions | Simple Solutions



#### The Housing Crisis

- 24M people experience housing insecurity
- 770K+ people are unhoused
- Deficit of 6.5 million homes

HOUSING

# Many Renters Face an Uphill Battle

- 1 in 3 people in the U.S. have a criminal record
- 29% of Americans have a credit score below 669
- 7.6 million individuals face eviction each year, nearly 40% are children



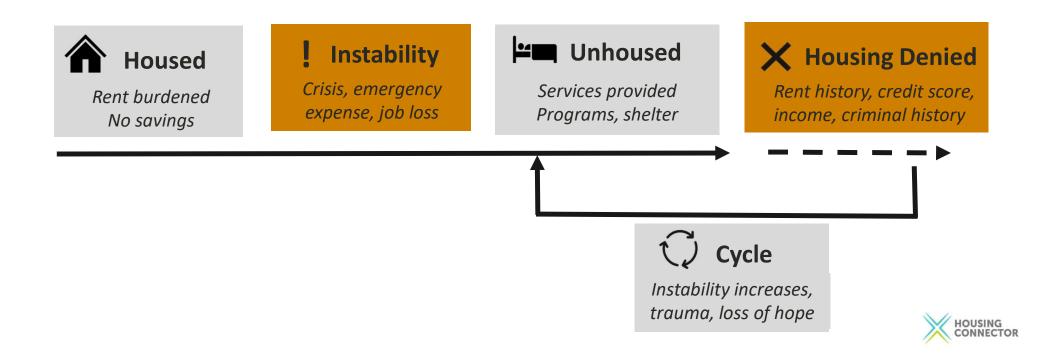
# The Opportunity

3.2M rental units sit vacant each day



# **Existing Systems**

Two points of failure leads to a cycle of homelessness



# **Housing Connector**

Housing Connector is a national tech-powered nonprofit that increases housing access and stability for those most in need.



Operational in Washington State, Colorado, Texas, and Oregon





#### Solutions for Housing Access

Reduced Screening Criteria for all applicants at all properties Online vacancy matching portal Client-driven search tools Creating community spaces for shared learning between properties and nonprofits





# **Zillow Powered Listing Platform**

Housing Connector has **streamlined** the leasing experience through the development of an exclusive search platform imbedded in Zillow.com.

Housing providers share **real-time inventory** through feed integration reducing the time and resources necessary for updating inventory.





## **Clear Screening Guidelines**

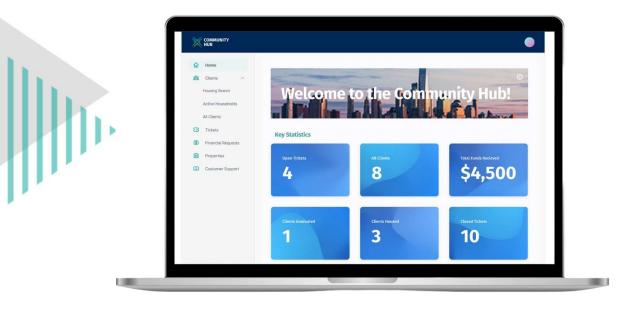




Graham Terry 2020 Terry Ave, Seattle Income restricted un	e, WA 98121
Request to app	ply Request a tour
Units Overview Fa	acts & Features Policies FAQ Nearb
Apartment floor	plans
Matches Studio	
\$78	HOUSING CONNECTOR           84 - \$1,343           10   1 ba   325 sqft           iits - Available now
>	
Screening Criteri	ia
<ul> <li>Evictions: 2 in</li> </ul>	past 3 years
✓ Credit Score: V	Vaived
<ul> <li>Income to Ren</li> </ul>	t: Waived
<ul> <li>Past Housing I</li> </ul>	Debt: <\$1,000
Rental History:	: Accepts no rental history
<ul> <li>Additional: Ple</li> </ul>	ase provide a Housing Connector



# **Community Hub**



- Unit matching by resident in easy to print and share lists
- Ability to search for units by rental barrier
- Easy to track financial request and support tickets
- Streamlined information sharing about potential residents





#### Solutions for Housing Stability

- Up to 3 months of emergency rental assistance
- Up to **\$5,000 damage mitigation**
- 1-month vacancy loss
- 2 years of housing-stability support (case management)
- Single **point of contact** for property support after move-in
- Eviction, mitigation and diversion support



### **Property Engagement**

- Understand the business of housing providers and design solutions to solve their problems.
- The financial incentives will bring them in as partner, the stability solutions will keep them.
- Design solutions that operate at the speed of the housing market.
- Old data is bad data. Mechanism for managing unit availability is critical to compete for units and simplify the process for leasing agents.
- Single point of contact to address stability issues.



### **Technology and Housing Stability**

- Technology is not the solution to homelessness...housing is.
  - But technology can bring efficiency to better serve people.
- Automated messaging and property connections gain us early indication of destabilizing events.
  - Upstream prevention reduces homelessness system inflow. Prevention is more cost effective than emergency response.
- Technology can make complicated problems simple for case managers and clients.
  - Don't ignore the skills and abilities of the people being served.



## **Five Years of Growth and Impact**







#### **Results across sectors**

Housing Providers: \$91M in generated revenue

**Governments:** \$1,200 cost per household (2 years) \$5% the typical cost of housing

Nonprofits: Increased client housing options

King County achieved highest
 EHV utilization rate in the nation

#### **Communities:** Reduced eviction rates

- o 85% complete 1-year lease
- **1% eviction rate**



### **64 Seattle Community Partners**

Arc Of King County Africatown Community Land Trust Africatown International Arms Around You Atlantic Street Center Aurora Commons Ballard Food Bank **Casey Family Programs** Catholic Community Services Chief Seattle Club Columbia Care Services Community Passageways **Compass Housing Alliance Divine Alternatives for Dads Services Downtown Emergency Services Center Elizabeth Gregory Home** 

Entre Hermanos **Evergreen Goodwill Evergreen Treatment Services** Farestart Federal Defender Greater Seattle YMCA Housing and Essential Needs Program InterIm CDA Jewish Family Service of Seattle Jubilee Women's Center Juma Kids In Need of Defense Lake City Partners Lifelong Cascade Housing Foundation Low Income Housing Institute Mary's Place

Mother Nation Mysti's Adult and Family Services Neighborhood House New Beginnings New Horizons Northwest Immigrant Rights Project **Open Arms Perinatal Services** Peer Seattle Pioneer Human Services POCAAN Real Escape from the Sex Trade Refugee Women's Alliance Seattle Conservation Corps Seattle Housing Authority Seattle Indian Health Board Seattle Jobs Initiative

Seattle Union Gospel Mission Solid Ground Somali Community Services of Seattle Southeast Network Safety Net St. Vincent de Paul United Indians for All Tribes University District Food Bank Uplift Northwest **Urban Family Center** Urban League of Metropolitan Seattle Virginia Mason Weld Seattle Wellspring Family Services Youth Care YWCA King County YWCA King County

### Sustainable Growth SEATTLE FUNDING PARTNERS





charles SCHWAR





+++ a b | e a u



**DUNN LUMBER** 



"They stand out as one of the most scalable and costeffective solutions we've seen for addressing homelessness, and we are dedicated to supporting their transformative work."

> Oliver Rothschild, Managing **Director, DRK Foundation**



# **Bias for Action**

Our Next 3 years of Impact...



# The Best is Yet to Come.

housingconnector.com

