



# City of Seattle Boards & Commissions Notice of Appointment

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| <b>Appointee Name:</b><br><i>Susan J. Snyder</i>   |  |   |
| <b>Board/Commission Name:</b><br><i>Seattle LGBT Commission</i>  |  | <b>Position Title:</b><br><i>Member</i>   |
| <input type="checkbox"/> Appointment OR <input checked="" type="checkbox"/> Reappointment  |  | <b>Council Confirmation required?</b><br><input checked="" type="checkbox"/> Yes<br><input type="checkbox"/> No |
| <b>Appointing Authority:</b><br><input checked="" type="checkbox"/> Council<br><input type="checkbox"/> Mayor<br><input type="checkbox"/> Other: <i>Specify appointing authority</i>   |  | <b>Term of Office:</b><br><i>Confirmation 04/30/17</i>  |
| <b>Residential Neighborhood:</b><br><i>Southwest District</i>  | <b>Zip Code:</b><br><i>98136</i>                       | <b>Contact Phone No.:</b>   |
| <b>Legislated Authority:</b><br><i>SMC 3.14.920, SMC 3.14.921, SMC 3.51.010, Ordinance 118392, Ordinance 120871</i>  |  |   |
| <b>Background:</b><br><p>Ms. Snyder has worked in the field of aging for over 30 years. She worked for an Area Agency on Aging for 15 years and is currently Director of Project Enhance, Senior Services in Seattle, Washington. As Director, she administers dissemination of two evidence-based programs, Enhance Fitness and Enhance Wellness, which have been disseminated from several sites in Seattle, Washington to over 500 sites in 34 states. She also is responsible for disseminating five different evidence-based programs in the Puget Sound region. Enhance program awards have included the International Council on Active Aging Industry Innovators Award and US Health and Human Services Secretary's Innovation in Prevention Award, non-profit category.</p> <p>Ms. Snyder has also managed the development and dissemination of an online data entry system for three evidence-based programs that is currently being used by local, state, regional and national organizations.</p> <p>She sits on the University of Washington Health Promotion Research Center Community Advisory Board and chairs the national Evidence-Based Leadership Council, comprised of administrators of the US HHS Administration on Aging highest tiered evidence-based programs. She is a National Resource Center on LGBT Aging Trainer and was instrumental in coordinating and holding, with community partners, the first ever LGBT Elder Summits for the Puget Sound region.</p> <p>Ms. Snyder has 15 years of experience in providing evidence-based program training and presentations at regional and national conferences and meetings. She has also coauthored articles published in professional journals including The Journal of Applied Gerontology, Preventing Chronic Disease, Clinical Interventions on Aging and others.</p> |  |   |
| <b>Date of Appointment:</b><br><i>04/30/17</i>   | <b>Authorizing Signature (original signature):</b><br> | <b>Appointing Signatory:</b><br><i>Councilmember Bruce Harrell</i><br><i>Seattle City Council</i>               |

## Susan J. Snyder

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Results-oriented Program Management leader with 30+ years' experience developing, implementing, assessing and disseminating community-based aging programs working with local, regional, and national organizations. Strategic thinker focused on tactical results and quantifying the impact of programs through quality and process improvement practices and change management techniques. Ability to influence decisions and drive results through others. Excellent communication skills, relationship building and collaboration with diverse staff and agencies.

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### EDUCATION & CERTIFICATIONS

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Master of Science in Organization Development  
Central Washington University, Ellensburg, WA  
Bachelor of Arts in Education  
Central Washington University, Ellensburg, WA  
Bachelor of Arts in Cultural Anthropology and Spanish  
Evergreen State College, Olympia, WA  
National Resource Center on LGBT Aging  
Certified Trainer

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### PROFESSIONAL EXPERIENCE

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**SENIOR SERVICES, Seattle, Washington** • July 1996 – present

**Director**

Director of team directly responsible for dissemination and data management of evidence-based programs nationally and of Senior Services executive team.

- Manage staffing of local (King County) and national Enhance program implementation and dissemination
- Provided thought leadership on growth of program resulting in partnerships with the Centers for Disease Control and Prevention Arthritis Program, US Administration on Aging, Y of USA and National Council on Aging
- Member of planning committee for Washington Alliance for Healthy Aging and LGBTQ Elder Summit resulting in successful regional meetings held by respective groups
- Developed a social venture within the organization by packaging and disseminating award-winning evidence-based programs nationally and internationally
- Established robust data management system for US Administration on Aging grantees in 47 states
- Launched comprehensive performance improvement plan designed to measure participant health outcomes as well as areas for program improvement
- Development of ongoing partnership with Group Health Cooperative providing physical activity programming to Medicare Advantage members
- Managed Senior Information and Assistance and Caregiving programs

**Director, Tallmadge Hamilton House Senior Center**

Headed Seattle based senior center directly responsible for daily operations, financial and volunteer and staff management of center.

- Developed, monitored and managed operating and board financial accounts
- Improved quality of programming offered at center
- Managed remodel of center kitchen
- Successfully maintained center ongoing budget through fundraising activities
- Coordinated collaborative activities with community service groups and agencies

**Yakima County, Office of Aging and Long Term Care, Yakima, Washington • 1989 - 1995**

**Program Manager**

Manager of five county Information and Assistance/Case Management Program and member of executive team of Office of Aging and Long Term Care

- Proven ability manage regional program of 55 employees and two million dollar budget
- Facilitated management and employee teams in process improvement and change management activities
- Completed contract negotiations, assessment and development of Request for Proposals for over 45 contracted aging and long term care programs
- Analyzed managerial contract performance and cost provisions for quality assurance
- Lead in monitoring program activities, services, administration and management practices for compliance with federal and state regulations

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**MEMBERSHIPS/AFFILIATIONS**

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Evidence-Based Leadership Council – 2009 - Present

SAGE National Resource Center on LGBT Aging Trainer – 2011 - Present

Washington Alliance for Healthy Aging – 2003 - Present

National Council on Aging – Member 2003 - Present

University of Washington Health Promotion Research Center Community Advisory Board – 1999 - Present

American Society on Aging – Member 1985 – Present

University District Kiwanis Club – 1996 – 1997

Senior Services of Washington – President 1993-1996

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**PUBLICATIONS**

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Cos authored articles published in professional journals including *The Journal of Applied Gerontology*, *Preventing Chronic Disease*, *Clinical Interventions on Aging* and others.

# Seattle Lesbian, Gay, Bisexual, Transgender Commission

## August 2015

16 members: Per SMC 3.14.920, all subject to City Council confirmation, 2 –years for each term:

- 7 City Council-appointed
- 7 Mayor-appointed
- 1 Commission appointed
- 1 Member Get Engaged Program Appointed by the Mayor Confirmed by City Council  
1-year term appointed in September

**Roster:**

| *D | **G | Position No. | Position Title | Name                 | Term Start Date | Term End Date | Term #          | Appointed By |
|----|-----|--------------|----------------|----------------------|-----------------|---------------|-----------------|--------------|
|    |     | 1.           | Member         | Vacant – Ray Corona  | Confirmation    | 4/30/16       | 1 <sup>st</sup> | Mayor        |
| 2  | M   | 2.           | Member         | NaaSira Adeeba       | 12/15/14        | 4/30/16       | 1 <sup>st</sup> | Mayor        |
|    |     | 3.           | Member         | Vacant               |                 | 4/30/16       |                 | Mayor        |
| 9  | F   | 4.           | Member         | Luzviminda Carpenter | Confirmation    | 4/30/17       | 2 <sup>nd</sup> | Mayor        |
| 6  | M   | 5.           | Member         | Mac McGregor         | Confirmation    | 4/30/17       | 3 <sup>rd</sup> | Mayor        |
| 3  | M   | 6.           | Member         | Manuel Venegas       | 06/08/15        | 4/30/16       | 1 <sup>st</sup> | Mayor        |
| 6  | F   | 7.           | Member         | Breona Mendoza       | Confirmation    | 4/30/17       | 2 <sup>nd</sup> | Mayor        |
| 6  | M   | 8.           | Member         | Mitchell C. Hunter   | Confirmation    | 4/30/17       | 3 <sup>rd</sup> | City Council |
|    |     | 9.           | Member         | Vacant – Debra Salls | Confirmation    | 4/30/17       | 1 <sup>st</sup> | City Council |
| 6  | M   | 10.          | Member         | Gunner Scott         | Confirmation    | 4/30/17       | 2 <sup>nd</sup> | City Council |
| 6  | F   | 11.          | Member         | Susan Snyder         | Confirmation    | 4/30/17       | 2 <sup>nd</sup> | City Council |
|    |     | 12.          | Member         | Vacant               | 08/04/14        | 4/30/16       |                 | City Council |
| 6  | M   | 13.          | Member         | Douglas Hamilton     | 08/04/14        | 4/30/16       | 1 <sup>st</sup> | City Council |
| 2  | F   | 14.          | Member         | Marxa Marnia         | 12/15/14        | 4/30/16       | 1 <sup>st</sup> | City Council |
| 6  | F   | 15.          | Member         | Lisa Love            | Confirmation    | 4/30/17       | 2 <sup>nd</sup> | Commission   |
| 6  | M   | 16.          | Member         | Elijah Grossman      | 09/08/15        | 09/30/16      | 1 term          | Get Engaged  |

**Diversity Chart:**

|         | (1) | (2)   | (3)    | (4)      | (5)            | (6)                    | (7)             | (8)                           | (9)      |                        |                  |                |             |
|---------|-----|-------|--------|----------|----------------|------------------------|-----------------|-------------------------------|----------|------------------------|------------------|----------------|-------------|
|         | Men | Women | Vacant | Minority | Asian-American | Black/African American | Hispanic/Latino | American Indian/Alaska Native | ***Other | Caucasian/Non-Hispanic | Pacific Islander | Middle Eastern | Multiracial |
| Mayor   | 3   | 2     | 2      | 3        | 0              | 1                      | 1               | 0                             | 0        | 2                      | 0                | 0              | 1           |
| Council | 3   | 2     | 2      | 1        | 0              | 1                      | 0               | 0                             | 0        | 4                      | 0                | 0              | 0           |
| Comm    | 0   | 1     | 0      | 0        | 0              | 0                      | 0               | 0                             | 0        | 1                      | 0                | 0              | 0           |
| GE      | 1   | 0     | 0      | 0        | 0              | 0                      | 0               | 0                             | 0        | 1                      | 0                | 0              | 0           |
| total   | 7   | 5     | 4      | 4        | 0              | 1                      | 1               | 0                             | 0        | 8                      | 0                | 0              | 1           |