



City of Seattle Boards & Commissions Notice of Appointment

Appointee Name: <i>Dexter Jenkins</i>		
Board/Commission Name: <i>Seattle Transit Advisory Board</i>		Position Title: <i>Member</i>
<input checked="" type="checkbox"/> Appointment OR <input type="checkbox"/> Reappointment	City Council Confirmation required? <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	
Appointing Authority: <input checked="" type="checkbox"/> City Council <input type="checkbox"/> Mayor <input type="checkbox"/> Other	Term of Position: * 8/3/2023 to 8/2/2025 <input checked="" type="checkbox"/> <i>Serving remaining term of a vacant position</i>	
Residential Neighborhood: <i>First Hill</i>	Zip Code: <i>98104</i>	Contact Phone No.: [REDACTED]
Background: <i>Dexter is a federal government employee and recent newcomer to Seattle who has lived in several other major cities around the country. He is an avid transit rider and is motivated by the power of policy to positively impact people of color and disadvantaged communities.</i>		
Authorizing Signature (original signature):  Date Signed (appointed): <i>7/25/24</i>	Appointing Signatory: <i>Rob Saka</i> <i>Councilmember</i>	

*Term begin and end date is fixed and tied to the position and not the appointment date.

Dexter Jenkins

University of West Georgia

Bachelors of Business Administration

Management Information Systems & Marketing

Program accredited by AACSB-International – The Association to Advance Collegiate Schools of Business

Carrollton, GA

12/2008

Technical Experience

Active Directory, Novell Netware, Cisco Call Manager, Remote Administrator, Citrix, Windows (2000, XP, Vista, Server 2003), MAC OSX, Microsoft Office Suite, Office for Mac, Adobe Acrobat Pro, AutoCAD/CAD, Symantec (Ghost, Anti-Virus), Microsoft Flash, Oracle, Java, HTML, XML, Visual Basic, Lotus Notes, SAP, Corporate Time Calendar, PeopleSoft, Tivoli Suite, Remedy, Niku, Clarity, MLS, Net+ Course, Security+ Course, Fluke Network Equipment, Hand Scanners Repair (Symbol, Fuzzy Logic), Printer Repair (Toshiba, Zebra, Xerox, HP, Cannon, Konica Minolta), Faronics Deep Freeze

Employment History

05/2009 - Present - **Social Security Administration**

Seattle, WA

Claims Specialist / Lead Service Representative / Service Representative / Site LAN Coordinator

- Process a variety of SSA claims including disability, aged, and Medicare subsidy.
- Aid the public by answering a wide variety of questions through face to face, telephone, and mail correspondence.
- Interview individuals to investigate the situation and resolve the problem.
- Maintain the accounts of claimants through editing, adding and deleting information about beneficiaries.
- Provide end user desktop support.
- Assist with work station and TCPIP upgrade

05/2008 – 12/ 2008 - **Magna International Inc.: Decostar Industries**

Carrollton, GA

IT Intern

- Provided Microsoft Office support and Lotus Notes troubleshooting for workstation users
- Assisted network administrator with duties including monitoring software on Windows Server 2003 and Dell Blade server installation
- Controlled the setup of new workstations from Ghosting machines to adding accounts to Cisco Call Manager
- Repaired Symbol scanners, Dell human-machine interfaces, Toshiba printers and other industrial equipment
- Responsible for working with Motorola to repair major issues under the warranty service agreement
- Ordered and replaced hardware for facility PCs
- Crafted Cat5e cables to connect network devices

05/2008 - 07/2008 - **Community Foundation of West Georgia**

Carrollton, GA

Marketing Intern

- Planned promotional events to increase donor enrollment for the Community Resource Network
- Prepared membership packets and gifts to welcome new network members
- Contacted prospective members by telephone or email to recruit for resource network
- Developed web forms with Adobe Acrobat to collect information from donors or recipients and import into databases

08/2007- 05/2008 - **University of West Georgia Management Information Systems Department**

Carrollton, GA

Student Research Assistant

- Assisted professors with grading, filing, and helping students with computer related assignments
- Contacted companies in the metro Atlanta area to gather information on the requirements for entry level IT positions
- Analyzed experience requirements and assigned numeric tags to common descriptions
- Created spreadsheets and graphs based on the data collected to present to faculty members and future publications

05/2006 – 05/2007 - **Harley-Davidson Motor Company /Buell**

Lincoln, AL

IT Intern

- Operated the helpdesk using Tivoli on an enterprise level that provided support for locations in 9 states
- Was responsible for resolving trouble tickets created by test facilities in Florida, Missouri and Alabama
- Controlled the imaging and deployment of new workstations using Symantec Ghost
- Renovated inventory of IT equipment, workstations, network hardware and office supplies based on company procedure
- By removing obsolete equipment and ordering new items, I created a new inventory level and reorder point for office supplies
- Developed documentation for creating new accounts in Active Directory, Cisco Call Manager and Novell Netware
- Used Tivoli, Niku, and Clarity to assign service calls and track progress
- Assisted the site principal in installing new servers, patch panels, switches, routers, desktops and network drops

08/2004 -- 08/2007 - **University of West Georgia Information Technology Services**

Carrollton, GA

Residence Hall/Staff Technician

- Maintained inventory of applications and services on FTP servers for access across campus to use on service calls
- Repaired PCs for students, staff, and faculty campus wide and used Remedy to assign service calls
- Controlled deployment of Microsoft Windows and Microsoft Office to student and faculty through the Microsoft Campus Agreement
- Replaced, imaged and used Deep Freeze to lock desktops in campus computer labs and faculty workstation
- Used Fluke Equipment to resolve wiring issues in residence halls

Accomplishments

Social Security Administration Automation Ambassador: Survey, troubleshoot, and provide feedback on software from field office employees.

Social Security Administration Evaluation: Superior and satisfactory on all annual evaluation criteria.

Management Information System Club: Founder -- hosted workshops & guest speakers for monthly meetings, grew to 20 paid members.

Technology Planning Faculty Committee: Voting Member, provided student perspective for network & computer lab needs.

Student Technology Fee Committee: Voting Member, provided student perspective for tuition & fee increases.

Student Government Association: Senator

American Marketing Association: Membership Chair -- hosted job fair on campus, planned promotional events for recruitment.

Health Services Peer Educators: Facilitator -- hosted events to lead discussions on healthy drinking, eating & sexual behavior.

1in4 Men Against Sexual Assault: President – Provide statistics and methods for discouraging sexual assault. Presented to freshmen class every semester.

Philanthropy

Habitat for Humanity: Home Construction, Donations, Store Volunteer

Boys Scouts of America: Boys Scout of Fayetteville Member, Donations

Sisters By Choice Breast Cancer Foundation: Charity fundraiser and race

Big Brother Big Sister of Metro Atlanta: Member, Awardee, Donations

Awards

Social Security Administration Awards 2013 -- 2023

Seattle Transit Advisory Board

12 Members: Pursuant to Resolution 31572, all members subject to City Council confirmation, 2-year terms:

- 7 Mayor- appointed
- 5 City Council- appointed

Roster:

*D	**G	RD	Position No.	Position Title	Name	Term Begin Date	Term End Date	Term #	Appointed By
3	M	3	1.	Member	Sandro R. Pani	8/3/24	8/2/26	3	City Council
1	F	4	2.	Member	Shirley Chu	8/3/24	8/2/26	1	City Council
6	T/NB	4	3.	Member	Deborah Barnard	8/3/24	8/2/26	1	City Council
4	M	2	4.	Member	Dexter Jenkins	8/3/23	8/2/25	1	City Council
1	F	7	5.	Member	Priyadharshini Balan	8/3/23	8/2/25	1	City Council
6	NB	6	6.	Member	Katie Freeman	8/3/24	8/2/26	1	Mayor
1	M	3	7.	Member	Ashwin Bhumbala	8/3/24	8/2/26	2	Mayor
1	M	1	8.	Member	Arthur Kuniyuki	8/3/24	8/2/26	3	Mayor
6	F	5	9.	Member	Carolyn Tillinger	8/3/23	8/2/25	1	Mayor
6	M/T/ NB	4	10.	Member	Dana Coppernoll-Houston	8/3/23	8/2/25	1	Mayor
6	M	7	11.	Member	Zachary Burton	8/3/23	8/2/25	1	Mayor
2	M	2	12.	Get Engaged Member	Braxton Williams	9/1/23	8/31/24	1	Mayor

SELF-IDENTIFIED DIVERSITY CHART

	SELF-IDENTIFIED DIVERSITY CHART				(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)	(9)
	Male	Female	Transgender	NB/ O/ U	Asian	Black/ African American	Hispanic/ Latino	American Indian/ Alaska Native	Other	Caucasian/ Non- Hispanic	Pacific Islander	Middle Eastern	Multiracial
Mayor	5	1	1	2	2	1				4			
Council	2	2	1	1	2	1	1			1			
Other													
Total	7	3	2	3	4	2	1			5			

Key:

*D List the corresponding *Diversity Chart* number (1 through 9)

**G List *gender*, M= Male, F= Female, T= Transgender, NB= Non-Binary, O= Other, U= Unknown

RD Residential Council District number 1 through 7 or N/A

Diversity information is self-identified and is voluntary.