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The Service Navigators will be expected to do more than provide housing connections; the employees in these positions should reflect the level of flexibility needed to meet the needs of the communities to be served. Services would include, but are not limited to, assisting clients with:

- Connecting to mental health resource connections;
- Applying for services such as ORCA LIFT, DSHS benefits, Apple Health, childcare assistance and educational/training courses;
- Accessing job readiness, job searching, or volunteer opportunities;

Service Navigators would also be expected to identify new services that would be available to clients who frequent the food bank and stay up to date with stability service opportunities. Service Navigators may also conduct trainings or organize service fairs at the food banks.

Without this additional support, food banks are only able to offer food stability services. All other service connections currently require clients to make additional trips to other locations. When clients are forced to choose one service stop because of limited time and transportation options, meeting the immediate need of accessing food usually wins out. Food banks are uniquely aware of the barriers their clients face in attempting to access resources outside of their neighborhoods. This additional service will help individuals and families meet their needs where they are already seeking assistance.

This green sheet would impose the following budget proviso:

"Of the appropriation in the 2017 budget for the Finance General Reserves BCL, \$475,000 is appropriated (and of the amount endorsed for 2018, \$475,000 is expected to be appropriated) solely for the provision of social service navigators at food banks. Furthermore, none of the money so appropriated may be spent until authorized by future ordinance. Council anticipates that such authority will not be granted until the Human Services Department provides Council with a report including a description of: (1) the work and funding the City already does or contracts for that achieves the same outcomes for which the social service navigators are intended; (2) how new social service navigators would fit into the City's existing portfolio of services; (3) how duplication of existing services will be prevented; (4) the plan for effectively achieving outcomes; and (5) how these new services will be evaluated."

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Budget Action Transactions

Budget Action Title: Increase GSF support by \$475,000 in both 2017 and 2018 to Finance General and impose a proviso for community connections in food banks

#	Transaction Description	Position Title	Number of Positions	FTE	Dept	BCL or Revenue Source	Summit Code	Fund	Year	Revenue Amount	Expenditure Amount
1	Increase GSF support for community connections in food banks				FG	Reserves	2QD00	00100	2017		\$475,000
2	Increase GSF support for community connections in food banks				FG	Reserves	2QD00	00100	2018		\$475,000