City of Seattle Boards & Commissions Notice of Appointment

Appointee Name: *Lily Andualem*	

Board/Commission Name: *Seattle Pedestrian Advisory Board*	**Position Title:** *Member*

☒ **Appointment** *OR* ☐ **Reappointment**	**City Council Confirmation required?** ☒ Yes ☐ No

Appointing Authority: ☐ City Council ☒ Mayor ☐ Other: *Fill in appointing authority*	**Term of Position: *** 4/1/2025 **to** 3/31/2027 ☐ *Serving remaining term of a vacant position*

Residential Neighborhood: *Central District*	**Zip Code:** *98144*	**Contact Phone No.***:* *Business phone # - NOT personal phone #*

Background:
Lily Andualem brings the perspective of someone who is relatively new to urban living and deeply enthusiastic about what walkability makes possible. She is passionate about how walkability supports public health, equity, and sustainability and wants to help protect and expand this kind of access for all Seattle residents.

Authorizing Signature (original signature):	**Appointing Signatory:** *Bruce A. Harrell* *Mayor of Seattle*
Date Signed (appointed): **August 25th, 2025**	

Term begin and end date is fixed and tied to the position and not the appointment date.

<h1 style="text-align:center">Lily Andualem</h1>

EDUCATION

The Ohio State University, B.S. Science in Industrial and Systems Engineering

WORK EXPERIENCE

Microsoft Corporation, Datacenter Technical Program Manager   March 2024 – Present
- Developed roadmap for global datacenter services breakfix team to shift scope from a reactive, escalation-based environment to proactive, strategic team of 12 program managers tasked with scaling IT support to enable growing AI cloud infrastructure in Microsoft datacenters
- Developed 3 new servicing workflows to maintain high availability needs for Nvidia Blackwell GB200 GPU servers, leading to 95% Nodes in Service target achievement.
- Leading batch repair program that allows repair of multiple failed components in IT equipment in one repair, opposed to standard 1 ticket = 1 task model. Batch repair pilot program results driving 50% decrease in time to resolve.

Microsoft Corporation, Rotational Program

Rotation 3: Consumer Sales Finance, Financial Analyst   September 2023 – March 2024
- Supported rhythm and reporting for consumer sales LT, including monthly business reviews, close meetings and fiscal yr budget
- Led automation of manual key reports to drive efficiency and capacity across financial analysts

Rotation 2: Operations PM: Operations Deal Manager   March 2023 – September 2023
- Responsible for deal pipeline management, field engagement, and de-risking to maximize revenue and enable compliant processing of customer agreements across 17 Latin America countries
- Collaborated with ODM community to identify synergies between LOBs for streamlining and scaling the role. Performed analysis across 3 pillars of pipeline mgmt., field engagement, and order-to-cash/escalation management for time-savings opportunities.
- Analyzed prioritization and escalation data to reduce volume and invalid escalations (up to 66%). Developed targeted field announcements for re-education on valid scenarios, improving efficiency and queue time to resolution ahead of FY23 close

Rotation 1: Operations PM: Planning and Launch Manager   March 2022 – March 2023
- Mobilized cross-functional teams for six on-time launches, ensuring compliant and appropriate risk mitigation plans
- Launched the Unified Enhanced Response add-on, driving customer transition from Premier support to Unified Enterprise support, resulting in $7.3M in Support Billed Revenue and $203M in FY23 pipeline.
- Managed the Reactive Enhanced Designated Engineering launch within 6 weeks, maintaining compliance and aligning with leadership priorities.
- Developed guidelines for "on-hold" and "cancelled" launches across PM community to standardize launch policy

Microsoft Business Operations PM Intern   May 2021 – August 2021
- Led low-code/no-code MVP solution development for partner payment automation using Microsoft Power Automate
- Replaced portions of End-Customer Investment Funds (ECIF) manual payment order creation, saving 22 min/PO, translating to $274k+ net benefits over 3 years on vendor spend
- Delivered successful project outcomes and intern presentation to MBO EPIC LT, leading to the sharing of findings at MBO All-Hands meeting as a prime example of leveraging citizen developer low-code/no-code solutions in day-to-day operations

Johnson & Johnson | Walgreens Customer Logistics Supply Chain Co-op   August 2020 – January 2021
- Supported customer-facing team in meeting Walgreens supply chain needs of Johnson & Johnson consumer products
- Developed key reports for internal and external teams to track inventory, sales trends, forecasting, and ordering

PepsiCo: Frito-Lay | Warehouse Optimization Engineering Intern   June 2020 – August 2020
- Developed strategy, scope, and justification for $10MM shuttle upgrade project for automated warehouse system to address low performance and growing obsolescence concerns across multiple affected sites
- Negotiated 5% savings of $445M with vendor by optimizing project schedule through Operations team collaboration

LEADERSHIP & PROFESSIONAL DEVELOPMENT

Blacks at Microsoft Early-In-Career (BAM EIC) | Holistic Wellness Committee Lead   June 2022 - Present
- Organized events such as virtual Vision-Board workshops and in-person lunch meetups to connect the BAM EIC general body
- Coordinated a cross-regional Black Panther movie night for BAM members, fostering a consistent viewing experience

Seattle Pedestrian Advisory Board

12 Members: Pursuant to Resolution 29532 and Ordinance 120325, all members subject to City Council confirmation, 2-year terms, Get Engaged Member, 1-year term:

- 7   Mayor- appointed
- 5   City Council - appointed

Roster:

*D	**G	RD	Position No.	Position Title	Name	Term Begin Date	Term End Date	Term #	Appointed By
6	F	6	1.	Member	Fallon Boyle	4/1/24	3/31/26	2	City Council
4	F	1	2.	Member	Chris Mackay	4/1/25	3/31/27	1	City Council
6	M	5	3.	Member	Wes Mills	4/1/24	3/31/26	2	City Council
			4.	Member		4/1/25	3/31/27		City Council
			5.	Member		4/1/25	3/31/27		City Council
6	F	1	6.	Member	Kelsey Nyland	4/1/24	3/31/26	1	Mayor
			7.	Member	Lily Andualem	4/1/25	3/31/27	1	Mayor
6	F	4	8.	Member	Tracy Timmons-Gray	4/1/24	3/31/26	1	Mayor
6	O	3	9.	Member	Chris Grgich	4/1/24	3/31/26	2	Mayor
6	F	5	10.	Member	Delaney Lind	4/1/25	3/31/27	2	Mayor
3	F	3	11.	Member	Stevie Rae Brown	4/1/24	3/31/26	1	Mayor
			12.	Get Engaged Member	Jeremy Knapp	9/1/25	8/31/26	1	Mayor

SELF-IDENTIFIED DIVERSITY CHART

	Male	Female	Transgender	NB/O/U	(1) Asian	(2) Black/ African American	(3) Hispanic/ Latino	(4) American Indian/ Alaska Native	(5) Other	(6) Caucasian/ Non-Hispanic	(7) Pacific Islander	(8) Middle Eastern	(9) Multiracial
Mayor		5		1			2			4			
Council	2	3					1			4			
Other													
Total	2	8		1			3			8			

Key:

*D   List the corresponding *Diversity Chart* number (1 through 9)

G   List *gender*, **M= Male, **F**= Female, **T**= Transgender, **NB**= Non-Binary, **O**= Other, **U**= Unknown

RD   Residential Council District number 1 through 7 or N/A

Diversity information is self-identified and is voluntary.