



SEATTLE CITY COUNCIL

Public Safety and Human Services Committee

Agenda

Tuesday, August 8, 2023

9:30 AM

Council Chamber, City Hall
600 4th Avenue
Seattle, WA 98104

Lisa Herbold, Chair
Andrew J. Lewis, Vice-Chair
Teresa Mosqueda, Member
Sara Nelson, Member
Alex Pedersen, Member

Chair Info: 206-684-8801; Lisa.Herbold@seattle.gov

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SEATTLE CITY COUNCIL
Public Safety and Human Services Committee
Agenda
August 8, 2023 - 9:30 AM

Meeting Location:

Council Chamber, City Hall, 600 4th Avenue, Seattle, WA 98104

Committee Website:

<http://www.seattle.gov/council/committees/public-safety-and-human-services>

This meeting also constitutes a meeting of the City Council, provided that the meeting shall be conducted as a committee meeting under the Council Rules and Procedures, and Council action shall be limited to committee business.

Members of the public may register for remote or in-person Public Comment to address the Council. Details on how to provide Public Comment are listed below:

Remote Public Comment - Register online to speak during the Public Comment period at the meeting at <http://www.seattle.gov/council/committees/public-comment>. Online registration to speak will begin two hours before the meeting start time, and registration will end at the conclusion of the Public Comment period during the meeting. Speakers must be registered in order to be recognized by the Chair.

In-Person Public Comment - Register to speak on the Public Comment sign-up sheet located inside Council Chambers at least 15 minutes prior to the meeting start time. Registration will end at the conclusion of the Public Comment period during the meeting. Speakers must be registered in order to be recognized by the Chair.

Submit written comments to Councilmember Herbold at Lisa.Herbold@seattle.gov

Please Note: Times listed are estimated

A. Call To Order

B. Approval of the Agenda

C. Public Comment

(20 minutes)

D. Items of Business

1. [Appt 02581](#) **Appointment of Josh Sattler as Court Administrator, Seattle Municipal Court.**

Attachments: [Appointment Packet](#)

Briefing, Discussion and Possible Vote (15 minutes, to 10:05 a.m.)

Presenter: Presiding Judge Faye Chess

2. **988 Suicide & Crisis Lifeline Serving King County - Year One Report**

Supporting Documents: [Presentation](#)

Briefing and Discussion (30 minutes, to 10:35 a.m.)

Presenter: Michelle McDaniels, Chief Executive Officer, Crisis Connections

3. **Seattle Community Safety Initiative (SCSI) and King County Regional Approach to Gun Violence**

Supporting Documents:

[SCSI Presentation](#)

[King County Presentation](#)

Briefing and Discussion (45 minutes, to 11:20 a.m.)

Presenters: Eleuthera Lisch, Director, Regional Gun Violence Public Health- Seattle & King County; Tanya Kim, Director, and Anne Lee, Interim Deputy Director, Human Services Department; Dominique Davis, CEO, Community Passageways

4. **Law Enforcement Assisted Diversion (LEAD/Co-Lead) Quarter 1 and 2 Metrics Reporting**

Supporting Documents:

[Presentation](#)

Briefing and Discussion (30 minutes, to 11:50 a.m.)

Presenters: Michael Bailey and Chris Klaeyson, Human Services Department; Lisa Daugaard and Tara Moss, Purpose. Dignity. Action; Ann Gorman, Council Central Staff.

E. Adjournment



Legislation Text

File #: Appt 02581, **Version:** 1

Appointment of Josh Sattler as Court Administrator, Seattle Municipal Court.

The Appointment Packet is provided as an attachment.



City of Seattle Department Head Notice of Appointment

Appointee Name: <i>Josh Sattler</i>		
City Department Name: <i>Seattle Municipal Court</i>		Position Title: <i>Court Administrator</i>
<input checked="" type="checkbox"/> Appointment OR <input type="checkbox"/> Reappointment		City Council Confirmation required? <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
Appointing Authority: <input type="checkbox"/> City Council <input type="checkbox"/> Mayor <input checked="" type="checkbox"/> Other Presiding Judge, Seattle Municipal Court		Term of Position: <i>Term start date: 06-7-2023</i> <i>Term end date: Not applicable</i> <input type="checkbox"/> <i>Serving remaining term of a vacant position</i>
Residential Neighborhood: <i>Woodinville, WA</i>	Zip Code: <i>98077</i>	Contact Phone No.:
Background: <i>Mr. Sattler has a breadth of experience in public service and court leadership. He has over 17 years of judicial branch experience, 9 of these with Seattle Municipal Court. Since August 2022, Mr. Sattler has served as Interim Court Administrator and previously held the role of Chief Clerk, Seattle Municipal Court.</i> <i>Mr. Sattler holds a Bachelor of Arts Degree in Criminal Justice and Sociology from Washington State University. He has completed the Certified Court Manager and Certified Court Executive programs with the Institute for Court Management, National Center for State Courts.</i>		
Authorizing Signature (original signature): Date of Appointment: <i>June 7, 2023</i>		Appointing Signatory: <i>Faye R. Chess, Presiding Judge</i> <i>Seattle Municipal Court</i>



FAYE R. CHESSE
PRESIDING JUDGE

June 13, 2023

The Honorable Debora Juarez
President, Seattle City Council
600 Fourth Ave, 2nd Floor
Seattle, WA 98104

Dear Council President Juarez,

In accordance with SMC 3.33.060, I am pleased to transmit to the Seattle City Council the following confirmation packet for Josh Sattler as Court Administrator, Seattle Municipal Court. Seattle Municipal Court and the City of Seattle are fortunate to have a well-positioned leader ready to direct the court during an extraordinary time of significant organizational change and challenge. Mr. Sattler was a finalist in our most recent Court Administrator recruitment (2021) and has served the court for 9 years in several leadership roles. He has been serving as Interim Court Administrator since August 2022.

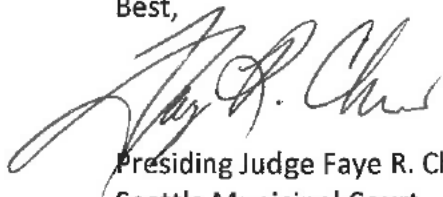
As Interim Court Administrator, Mr. Sattler has successfully moved the court forward and established a strategic vision and priorities, while shoring up leadership capacity, governance principles, communication throughout the court, and improving employee engagement. He has demonstrated a commitment to and made significant progress in building a culture of trust and transparency internally and between the court and external stakeholders.

Mr. Sattler has demonstrated a strong commitment to bringing a DEI lens to his work and to the court. Josh has led DEI improvement efforts including creating the court's RSJI Action Plan, gathering advice on organizational best practices from City resources and consultants, taking action to implement DEI recommendations from an external consultant, and pursuing a permanent DEI Advisor role for the court.

Mr. Sattler holds a Bachelor of Arts Degree in Criminal Justice and Sociology from Washington State University. He has completed the Certified Court Manager and Certified Court Executive certification programs with the Institute for Court Management, National Center for State Courts.

Mr. Sattler's commitment to public service and his depth of leadership and judicial branch expertise is evident. I am confident he will be an asset to both the Court and the citizens of Seattle.

Best,

A handwritten signature in black ink, appearing to read 'Faye R. Chess', written in a cursive style.

Presiding Judge Faye R. Chess
Seattle Municipal Court

Cc: Honorable Mayor Bruce Harrell
Honorable Members of the Seattle City Council

THE MUNICIPAL COURT OF SEATTLE



May 31st, 2023

Joshua Sattler



Dear Josh,

I am pleased to appoint you as the **Court Administrator** effective **6/7/2023**. This appointment is contingent upon confirmation by the Seattle City Council.

The following terms and conditions apply to your appointment:

TERMS OF APPOINTMENT: The **Court Administrator** position is classified as an **Executive 3** in the City payroll system and is exempt from the Civil Service System. As an exempt employee, you are at will and serve at the discretion of the Presiding Judge.

SALARY: Your salary will be **\$201,492** (**\$96.50/hr.** based on 2088 hours). You will be paid on a bi-weekly basis. Pay days occur every other Friday. Your first pay date will be **6/30/2023**. Your position is exempt from the provisions of the Fair Labor Standards Act (FLSA), which means that you do not receive overtime compensation. However, as a salaried employee you are not required to use accrued vacation leave or sick leave for occasional absences of four hours or less during any workday.

EMPLOYMENT BENEFITS: As a current Court employee, your benefit elections remain the same.

LEAVES: As a department head, you will receive 30 days of vacation each calendar year during which you serve. These days do not carry over into succeeding years. Additionally, you are eligible for ten (10) holidays and two (2) personal holidays per year.

City employees accrue sick leave based on the number of regular hours worked. Full time employees earn 96 hours of sick leave per year. You may carry over your unused sick leave, there is no maximum accumulation. As a current Court employee, your sick leave accrual remains the same and is readily available to use.

GENERAL: All terms of employment – employee compensation and benefits, etc. – shall be governed by the policies of the City of Seattle.

PROFESSIONAL TIME: During your term of employment, it is expected that you will devote all your professional time to your duties as **Court Administrator** and will not engage in outside business, consulting, or other activities for current or deferred remuneration unless expressly approved by the Presiding Judge.

RETIREMENT: As a current Court employee, your retirement coverage remains the same.

JOSH SATTLER

Experience

SEATTLE MUNICIPAL COURT

- **Interim Court Administrator** Seattle, WA 08/2022 – Present
 - Responsible for leading all administrative and operational functions of the court.
 - Serve as Project Sponsor and Business Lead for the implementation of a multi-million-dollar replacement of the court's case management system.
 - Guide a staff of 215 employees and an annual operating budget of over \$41 million.
 - Directly supervise 4 Deputy Court Administrators
- **Chief Clerk – Director** Seattle, WA 08/2014 – Present
 - Serve as a member of the Court's Executive Leadership Team.
 - Direct and oversee operations for the Clerk's Office which includes Clerks, Bailiffs, Jury Assembly and Records staff.
 - Analyze and interpret legal and legislative changes and their impacts on Court Operations and Local Court Rules.
 - Responsible for coordinating Bench Bar meetings with City Attorney, Department of Public Defense and private defense bar.
- **Judicial Operations Manager** Seattle, WA 06/2014 – 08/2014
 - Plan for and manage the long-term and day-to-day operations of nine courtrooms, including Mental Health Court, Community Court, Veterans' Court and the King County Jail.
 - Manage the priorities and work activities necessary to support Judicial Operations including Clerk's Office, Jury Assembly and Records unit.
 - Develop and formulate the organizational, technical, legal and logistical changes required due to new legislation, court rules, personnel and union rules.
 - Design and direct the long term and short term activities for four supervisors and employees.

KING COUNTY DISTRICT COURT

- **Court Manager** Seattle/Redmond/Issaquah, WA 06/2008 – 06/2014
 - Responsible for training, supervising and assigning court staff for all administrative court operations.
 - Conducting research and analysis on court operations issues and presenting reports and recommendations.
 - Serve as the subject matter expert for civil cases and small claims. Created four procedure manuals for SharePoint based training site.
 - Responsible for daily accounting, end of month and end of year accounting reports and audits.

- Served as the Court Manager for the Issaquah, Redmond and Seattle Courthouses, supervising between 10 to 30 staff members and working with 2-7 Judicial Officers.

➤ **Court Clerk** Redmond/Issaquah, WA 01/2005 – 02/2008

- In Court clerk, responsibilities included coordinating the daily calendar, record keeping, customer service and attending to the Judge's need for information.
- Probation/Arrestment desk prepared Court action reports from Probation Officers and prepared files for judicial review and set arraignment calendars.
- Warrant/In-Custody desk, arranged all transports for in-custody criminal defendants for their next Court date. Prepared all criminal warrants and coordinated Court schedules with local Law Enforcement personnel.

Education

WASHINGTON STATE UNIVERSITY

- **Bachelor of Arts Degree** Pullman, WA 08/1997 – 05/2002
- B.A. Criminal Justice
 - Secondary Major in Sociology

Professional Certificates

NATIONAL CENTER FOR STATE COURTS

- **Certified Court Manager (CCM)** Institute for Court Management 07/2015
- **Certified Court Executive (CCE)** Institute for Court Management 12/2022

ATTACHMENT A



CITY OF SEATTLE ▪ STATE OF WASHINGTON
OATH OF OFFICE

State of Washington

County of King

I, Josh Sattler, swear or affirm that I possess all of the qualifications prescribed in the Seattle City Charter and the Seattle Municipal Code for the position of Court Administrator of the Seattle Municipal Court; that I will support the Constitution of the United States, the Constitution of the State of Washington, and the Charter and Ordinances of The City of Seattle; and that I will faithfully conduct myself as Court Administrator of the Seattle Municipal Court.

Subscribed and sworn to before me

this ___ day of ___, 2023.

Josh Sattler

[Seal]

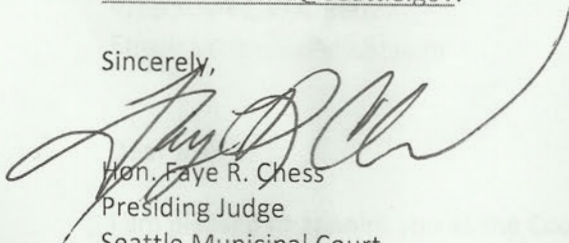
Scheereen Dedman, City Clerk

ATTACHMENT B

BACKGROUNDING: As a Court employee, you have satisfied the conditions of the backgrounding investigation.

Joshua, congratulations on your appointment as the **Court Administrator**. If you have questions about your appointment and benefits, please contact Maribel Centeno, HR Director at maribel.centeno@seattle.gov.

Sincerely,

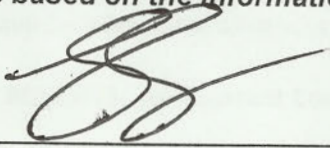


Hon. Faye R. Chess
Presiding Judge
Seattle Municipal Court

cc: Personnel File

Acceptance of Offer:

I accept the position of full time Court Administrator (Executive 3) with the Municipal Court of Seattle based on the information stated above.



Joshua Sattler

Date

5-31-2023



Legislation Text

File #: Inf 2307, **Version:** 1

988 Suicide & Crisis Lifeline Serving King County - Year One Report



988 Suicide & Crisis Lifeline Serving King County – Year One Report

7/25/2023

*Michelle McDaniel, CEO
Crisis Connections*



Discussed today:

- Overview of 988 & its role within the crisis behavioral health system
- Year one of 988 operation in Seattle/King County
- 911 & 988 Coordination
- Plans for year two of 988
- Q & A

24-Hour Crisis Line (9 counties in Washington)

King County 988 Suicide & Crisis Helpline

- *Immediate help for anyone in crisis*

King County 211

- *Information & referrals for community resources*

King County OneCall

- *Dedicated line and assistance for first responders to support the community*

Washington Recovery Help Line

- *24-hour help for substance abuse, problem gambling, and mental health*

Washington Warm Line

- *Peer support for people living with emotional and mental health challenges*

Washington Teen Link

- *A confidential helpline for teens*

Support after Suicide programs

- *Bereavement groups, care packages, and mentorship*

Crisis Continuum of Care



- Minimum required BH-ASO services
- Supplemental crisis services



**Someone
to Talk To**



**Someone
to
Respond**

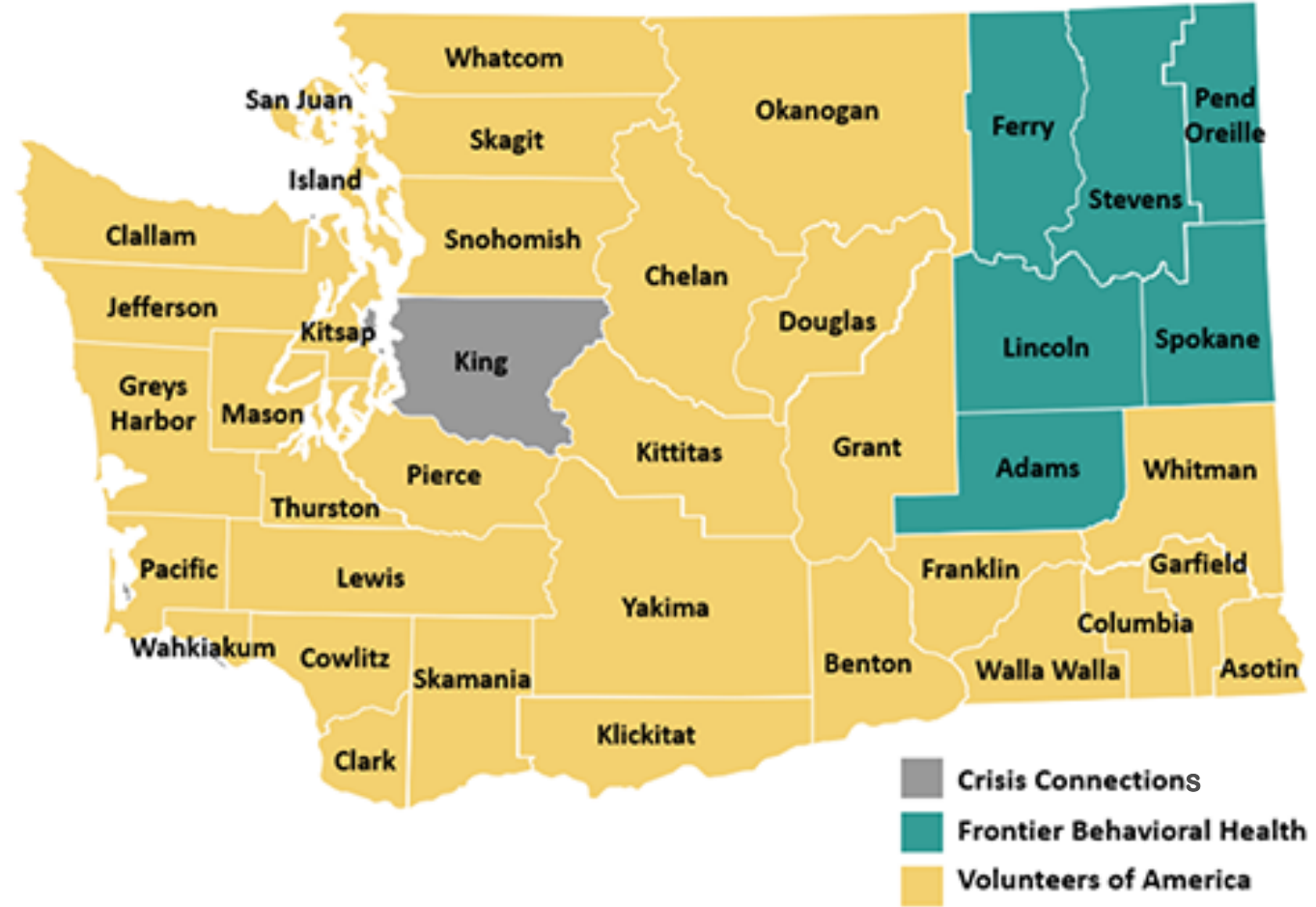


**Someplace
to Go**

988 Launched Nationwide July 16, 2022



988 Crisis Center Regions





1 = Veteran's
Crisis Line

2 = Spanish

3 = LGBTQ+
(Under 25
years old)

4 = Native &
Strong
Lifeline (WA
Area Codes
Only)

- TTY Users: Use preferred relay service or dial 711 then 988
- Text 988
- Web Chat

You or a loved one can call 988...

suicidal thoughts
or crisis

mental and
physical illness

emotional distress

loneliness

substance use

depression

economic worries

getting over abuse

relationships

sexual identity

there's no problem
too big or too small



Top 5 Reasons People Contact 988

Suicidal ideation and/or plan

Help for themselves or a loved one

De-escalate Behavioral Health crisis

Need for supportive listening

Connection to resources

Anatomy of a 988 Interaction

Introduction/
recording

~1 minute

Call answered
by a counselor /
call specialist

Pick up within
30 seconds
Hears client's
story &
assesses for
safety

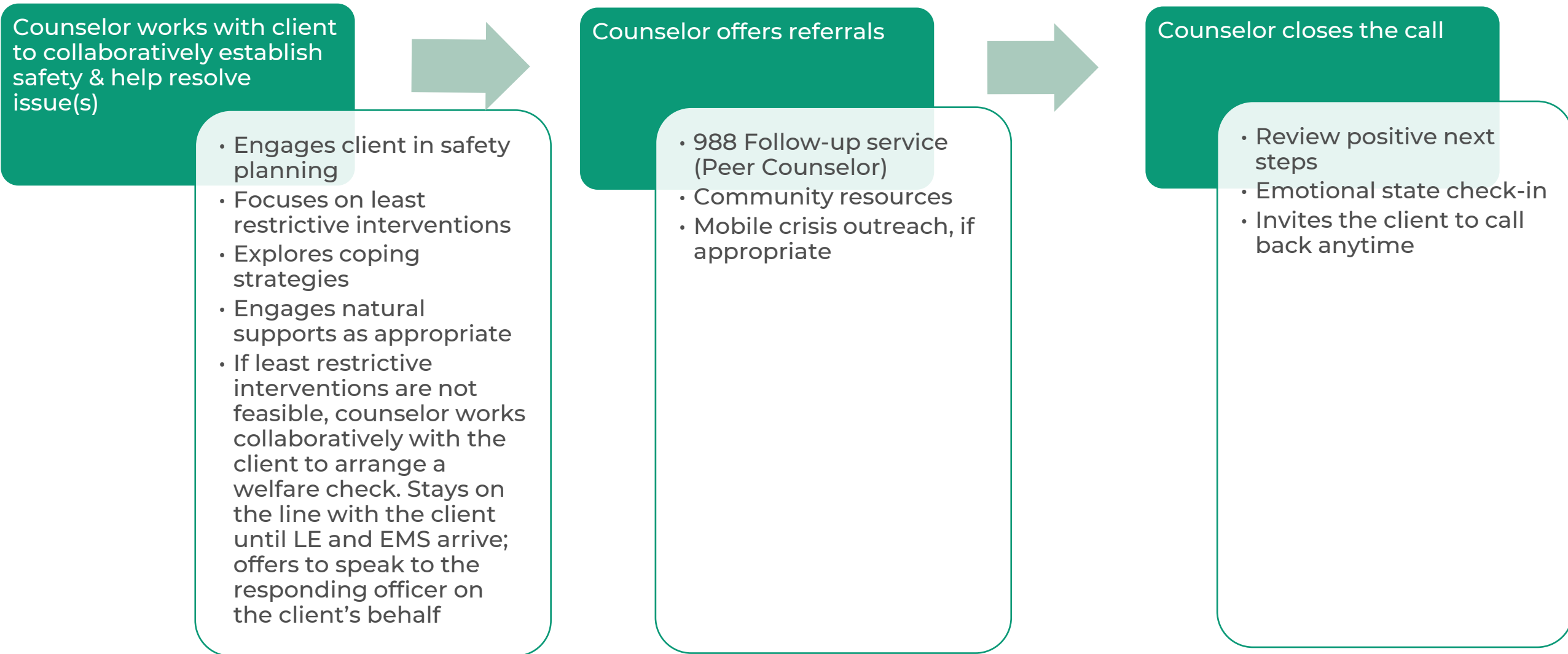
Counselor
builds
rapport with
client

- Engagement
- Emotional support, empathy, & validation
- Explores what prompted the call

Counselor
continues
assessing for
safety

- Listens for risk factors & warning signs
- Asks conversational, open-ended questions when possible

Anatomy of a 988 Interaction



Outcomes in 988

Client de-escalated, no threat to safety

Most common outcome

Call included safety concern; safety was established using least restrictive interventions

Includes interventions such as safety planning and engaging natural supports

Referral to community resource or follow-up service

Offered whenever applicable, often occurs in combination with de-escalation and establishing safety using least restrictive interventions

Referral to mobile crisis team or Designated Crisis Responder

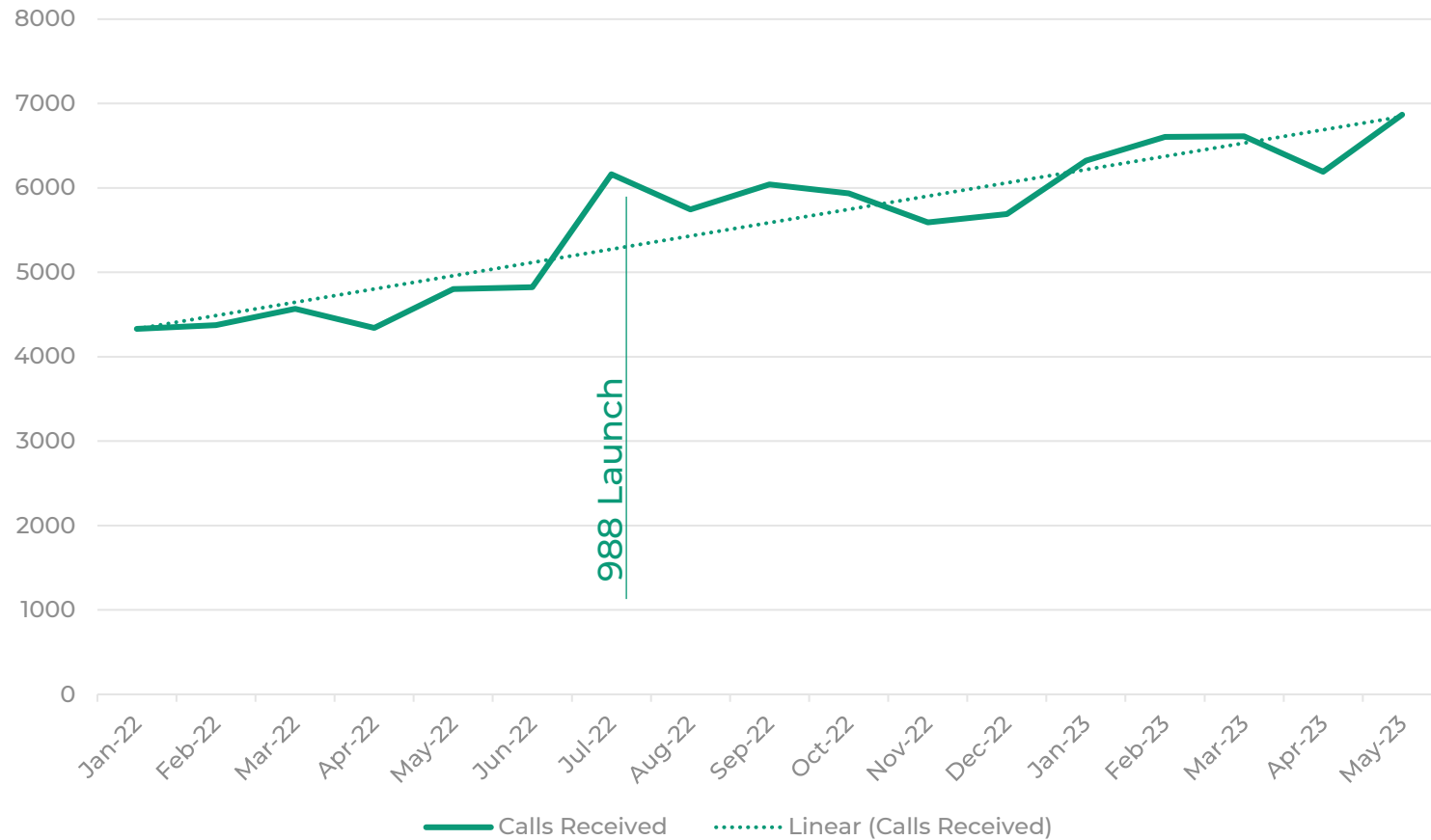
Occurs in less than 5% of all interactions

First responder intervention

Occurs in less than 2% of all interactions

988 Call Volume WA State: Jan 2022 – May 2023

988 Calls Received WA : Jan 2022-May 2023



Average over
6,000 calls per
month

28% increase at
988 launch
compared to the
month prior

45% volume increase
Jan-May compared
to the same
timeframe last year

Help is 3 Numbers Away



Our mission is to save lives.



crisisconnections.org/get-help

988 & 911 – purpose & focus of each

911

- Prompt dispatch
- Life safety
- Fire
- Medical
- Crime

988

- Assessment & crisis resolution
- Rapport building
- Life saving
- Consent whenever possible
- Connection to resources

Cross Over

- Imminent risk (suicide ideation / attempt, danger to others)
- Less than 2% of calls

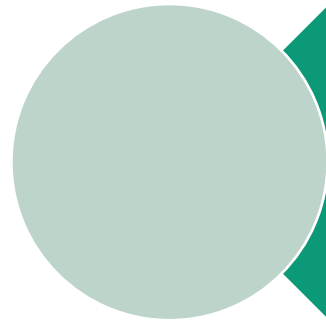
Coming Next: Year two of 988



In State Back Up
Function



Expand Chat/Text
Capacity



988/911 Co-
location

Questions?

Contract Specific

Training Requirements

Contract Specific Training

- As Crisis Connections contracts with various private and governmental entities there can be additional requirements that are built into those contracts.



EXAMPLE Contract Language:

- WA DOH Contract for 988
 - d) Ensure new staff receives the appropriate training, supervision, and call monitoring to adhere to the 988 Suicide and Crisis Lifeline requirements;
 - e) Ensure all direct-service and clinical staff receive annual training in supporting communities at disproportionately high risk for suicide, including, but not limited to: veterans, intellectually and developmentally disabled populations, youth, LGBTQ populations, communities of color, agricultural communities, and American Indian and Alaska Native populations; and,
 - f) Ensure all direct service staff and clinical staff receive training on agricultural community cultural competencies for suicide prevention, which may include sharing resources with callers that are specific to members from the agricultural community. The training must prepare staff to provide appropriate assessments, interventions, and resources to members of the agricultural community.





Legislation Text

File #: Inf 2308, **Version:** 1

Seattle Community Safety Initiative (SCSI) and King County Regional Approach to Gun Violence

Seattle Community Safety Initiative

Tanya Kim, Director, Human Services Department

Anne Lee, Interim Deputy Director, Human Services Department

Dominique Davis, Founder & CEO, Community Passageways

Public Safety and Human Services Committee

August 8, 2023

Agenda

- Introduction and Background
- Seattle Community Safety Initiative (SCSI) Overview
- SCSI Partnership with SPD
- Contracts & Program Focus Areas
- Metrics and Program Performance
- Questions

Introduction

- The Human Services Department's (HSD) mission is to **connect people with resources and solutions during times of need** so we can all live, learn, work and take part in strong, healthy communities.
- HSD's six impact areas are:
 - Preparing Youth for Success
 - Supporting Affordability and Livability
 - Addressing Homelessness
 - Promoting Public Health
 - **Supporting Safe Communities**
 - Promoting Healthy Aging



Seattle
Human Services
Equity • Support • Community

Background

- In 2020, the City Council added \$4M to HSD's Seattle Community Safety Initiative (SCSI).
- In 2021, the Safe & Thriving Communities Division was created at HSD, combining existing and additional safety investments.
- 2023 Adopted Budget included ongoing funding of \$4.3M for SCSI

Seattle Community Safety Initiative (SCSI)

- SCSI scales up gun violence intervention and prevention efforts by facilitating community based, culturally relevant, and holistic community safety efforts.
- The Community Safety Hub model is used to provide an alternative to traditional policing.
- Partnership among four POC-led organizations or programs acting as Agency Hubs:

- Community Passageways
- YMCA of Greater Seattle
- Boys & Girls Clubs of King County
- Urban Family Center Association



SCSI Partnership with SPD

- Community Passageways (CP) and SPD maintain a Memorandum of Understanding outlining:
 - Mutual goals
 - Types of incidents for SPD notification to CP
 - On-scene protocol
 - Expectations for ongoing communication.
- SPD and CP maintain open lines of communication before, during, and after a critical incident.

SCSI Contracted Agencies

Agency Hub	Service Area	Contract Budget
YMCA of Greater Seattle	West Seattle	\$1,510,542
Community Passageways	Central District	\$1,457,684
Boys & Girls Clubs of King County	Southeast Seattle	\$1,055,089
Urban Family Center Association	Supports all 3 regions	\$744,574
Total 2023 SCSI Investment		\$4,767,889

SCSI Program Strategy

- Draws on evidence-backed best practices from Seattle and other communities.
- Provides services in important locations (schools and regional agency hubs) to meet at-risk individuals where they are and minimize barriers to receiving services.
- Focuses on providing community-based critical incident response and services to promote well-being and increase protective factors linked with long-term reductions in gun violence.
- Offers a community-based alternative to system-centered gun violence reduction strategies.

Priority Population

- Youth/young adults of color and their families
 - Individuals aged 12 – 30 years old
- Individuals and families from Black and Brown neighborhoods who live, go to school, or work in the respective service area regions
- Youth/young adults who are involved in:
 - Groups/gangs
 - Criminal legal system
 - Incidents of community violence

Contract Program Focus Areas

1. Critical Incident Response and Hotspot Remediation
2. Safe Passages
3. Resource Navigation
4. Training and Professional Development

Critical Incident Response and Hotspot Remediation

Activities	Agency Hubs
<ul style="list-style-type: none">• Focused on-the-ground support, expertise, and resources to prevent, intervene, de-escalate violence.• Accelerate recovery and return people to everyday functioning.	<ul style="list-style-type: none">• Community Passageways• YMCA• Boys & Girls Clubs of King County• Urban Family

Safe Passages

Activities	Agency Hubs
<ul style="list-style-type: none">• Based in schools by geographic regions to promote a “zone of safety” on school campuses• Works to decrease and de-escalate fight disturbances and incidents of violence on school campuses.• Serves as referral conduits connecting young people and their families to service providers for a variety of social services	<ul style="list-style-type: none">• Community Passageways• YMCA• Boys & Girls Clubs of King County• Urban Family

Resource Navigation

Activities	Agency Hubs
<p><u>Part 1</u></p> <ul style="list-style-type: none">• Community Safety Specialists address an individual's and family's immediate needs after a critical incident by providing:<ul style="list-style-type: none">○ Financial assistance○ Vigil and funeral support○ Housing and relocation○ Referrals to Agency Hub services for long-term support	<ul style="list-style-type: none">• Community Passageways• YMCA• Boys & Girls Clubs of King County• Urban Family

Resource Navigation, cont.

Activities	Agency Hubs
<p><u>Part 2</u></p> <ul style="list-style-type: none">• Intake Specialists perform screening and intake for referral to Resource Navigators who address long-term participant needs such as:<ul style="list-style-type: none">○ Mentoring○ Grief counseling○ Navigating victim assistance resources○ Medical resources○ Housing○ Job opportunities	<ul style="list-style-type: none">• Community Passageways• YMCA• Boys & Girls Clubs of King County• Urban Family

Training and Professional Development

Activities	Agency Hubs
<ul style="list-style-type: none">• Brings in external facilitators for trainings for Agency Hubs in the following:<ul style="list-style-type: none">○ Community safety○ De-escalation○ Outreach○ Crowd control○ Active shooter response○ Retaliation prevention	<ul style="list-style-type: none">• Community Passageways
<ul style="list-style-type: none">• Lead for Agency Hub Critical Incident Response Training	<ul style="list-style-type: none">• Urban Family

Contract Performance Goals

How much did we do?	How well did we do it?	Is anyone better off?
# of at-risk individuals engaged/complete Agency Hub case management intake	# of case management participants who complete at least one goal in the following areas: <ul style="list-style-type: none"> • Housing • Education • Financial • Employment • pro-social • Behavioral/mental health • Safety/Court Compliance/Reduced Recidivism 	# of case management participants who report decreased involvement in violence and general crime or report feeling safe
# of case management participants enrolled who create a service/goal plan		
# of community engagement events implemented for hotspot remediation		
# of critical incident responses dispatched by law enforcement and community sources		
# of community safety trainings hosted for all three Agency Hubs		

Program Data

	2021 Totals	2022 Totals	2023 Totals As of May 2023
# of shots fired incidents responded to by SCSI	126	112	120
# of at-risk individuals engage/completed Hub case management intake process	265	229	113
# of engagements clients receive before goals were completed	1,316	1,678	1,172
# of individuals who complete one goal in housing, education, financial, employment, pro-social, behavioral and/or mental health, safety, court compliance and reduced recidivism	160	163	61

QUESTIONS?

King County Regional Approach to Gun Violence

**Seattle City Council
Public Safety & Human Services
Committee Briefing**

***Eleuthera Lisch, Director Regional Gun Violence
Public Health – Seattle & King County***

August 8, 2023

Our Regional Approach



**The center arrow indicates referral pathways*

Hospital-based Intervention

Blended funding from PHSKC & COS has increased staffing from 1.5 FTE to 3 FTE

- Two Hospital-based Interventionists / Social Work Assistants
- One Social Worker

Investments:

- King County: \$182K
- City of Seattle: \$182K

Referrals: Harborview & Community Partners

- Referrals serve as a portal to community-based care including RPKC, SCSi for young people ages 12-24 and their families, and the Urban League for those over 24

State of Washington Funding has helped HMC HBI add

- Program Director
- Navigator to ensure patients access relevant community resources





RPKC Outcomes

Since the launch of the Regional Peacekeepers Initiative (RPKC),

- **92 young people** between the ages of 12-24 were admitted as victims of gun violence to Harborview hospital and were referred to Community Passageways for ongoing care and support
- Enrolled **375 young people** directly impacted by gun violence into services funded by RPKC
- Served over **213 families**
- Responded to over **135 critical incidents**
- Hosted over **264 community events**
 - **136 hot spot engagement events & 93 community healing events**



STRENGTHS OF RPKC

Strengthened supportive relationships

Strengthened self-efficacy and coping:

- Creating value of self
- Seek interests
- Continually addressing trauma
- Learning or implementing new coping skills
- Youth feel safe

Strengthened families:

- Mothers more at ease
- Families reunited

Strengthened material needs:

- Providing food
- Housing support
- Providing funeral support
- Academic success and improved attendance
- Extra-curricular activities

RPKC Expansion

Expansion to Skyway

- Blended funding from the City of Seattle and Public Health- Seattle & King County is supporting expansion in Southeast Seattle & to Skyway through partnership with Rainier Beach Action Coalition Urban Family and additional partners

The Regional Gun Violence (RGV) Program is focused on implementing geographically focused Service Hubs in:

- Kent with Community Passageways, Burien with Alive & Free, Skyway/Tukwila with Urban Family in 2023

RGV has selected an Intermediary to support capacity building for RPKC providers

- Based on best practices, RPKC is contracting an intermediary agency to support capacity building, fiscal oversight, budget management, evaluation and data reporting and expanded implementation of RPKC's Community Violence Intervention (CVI) strategies





Additional Progress

- Taking a Regional Approach has helped to increase coordination across systems and allowed for better collaboration between government and community providers
- Blended investments are allowing for services to be available to young people and families impacted by gun violence regardless of zip code
- Safe gun storage efforts in coordination with community partners have resulted in the distribution of over **600 lockboxes** Central area Seattle, Rainer Beach (SE Seattle), Skyway, White Center, Kent, Tukwila in 2023 so far
- Collaboration with community partners, PHSKC, COS, COT, SOW and AGR resulted in the first annual TWEGV Conference attended by **300+ attendees**
- Secured over **\$500K in funding** from Everytown for Gun Safety to support technical assistance from National Institute of Criminal Justice Reform and ROCA Baltimore



Lessons Learned

- Intermediaries are a best practice for strengthening the Community Violence Intervention (CVI) field ([Giffords Report 2023](#))
- Community Violence Intervention must be included as a pillar of our public safety framework
- Community-based organizations need long term commitment to capacity building and implementation support . Many have been doing violence prevention work for decades, but are now asked to
 - Rapidly bring to scale
 - Successfully coordinate across organizations
 - Collaborate with government and across systems
- Comprehensive Community Violence Intervention (CVI) must include Cognitive Behavioral Intervention to support mindset change and positive attachment to community in order to reduce use of guns to resolve conflict
- Coordination and alignment of funding, evaluation, training, and shared technical assistance must be sustained to make meaningful impact



From our RPKC Partners

"A huge success has been connecting with and helping youth get to a point where they want to change and do something different. We have to acknowledge with empathy that they won't get it on the first try, and it's been encouraging to see youth try over and over to be successful and change their mindset."

"Building face-to-face rapport with our team and/or the Harborview Medical Center interventionist at bedside is exceptionally important for participant buy-in."





The Path Forward

- Expansion of fully resourced and coordinated Service/Safety Hubs
- Technical assistance from:
 - ROCA Baltimore to implement evidence based Cognitive Behavioral Intervention and Relentless Engagement methodology for those at greatest risk
 - NICJR to conduct Cost of Violence and Problem Analysis and implement comprehensive intensive engagement life coaching and care management
- Instituting an Academy of Community-led Public Safety to certify and credential CVI workforce
- Securing long term funding to:
 - Increase workforce
 - Ensure resources for emotional health and trauma support for frontline CVI staff
 - Provide ongoing training and professional development
- Increase community buy-in with public awareness campaigns
- Develop a shared Regional Office of Violence Prevention





Legislation Text

File #: Inf 2310, **Version:** 1

Law Enforcement Assisted Diversion (LEAD/Co-Lead) Quarter 1 and 2 Metrics Reporting

LEAD/Co-LEAD Q1 & Q2 Metrics

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Public Safety & Human Services Committee

August 8, 2023

Human Services Department



City of Seattle **67**

Agenda

- Introduction & Background
- Q1/Q2 LEAD Performance Metrics
- Q1/Q2 Co-LEAD Performance Metrics
- Questions

Introduction

- The Human Services Department's (HSD) mission is to **connect people with resources and solutions during times of need** so we can all live, learn, work and take part in strong, healthy communities.
- HSD's six impact areas are:
 - Preparing Youth for Success
 - Supporting Affordability and Livability
 - Addressing Homelessness
 - Promoting Public Health
 - **Supporting Safe Communities**
 - Promoting Healthy Aging

Background

HSD contracts with Purpose. Dignity. Action (PDA) for the following programs:

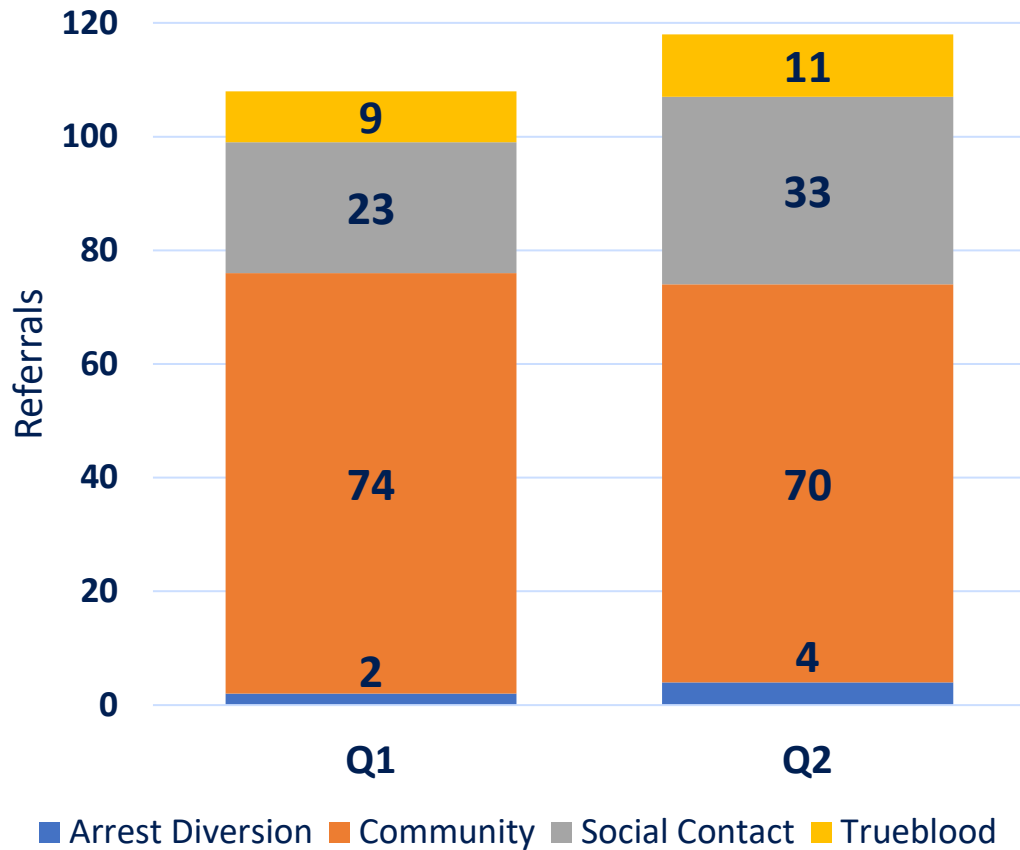
- **Let Everyone Advance with Dignity (LEAD)** - post-arrest/pre-booking program allowing law enforcement and community members to refer people engaged in low-level offenses to community-based services instead of jail and prosecution.
- **Co-LEAD** - temporary lodging and intensive case management program for LEAD-eligible individuals who are living unsheltered.

Chart 1: LEAD/Co-LEAD Budget

Program	City of Seattle	Other Funders	Program Total
LEAD	\$9,897,522	\$4,733,752	\$14,631,274
Co-LEAD	\$6,696,400	\$7,760,864	\$14,457,264
Total by Funder	\$16,593,922	\$12,494,616	\$29,088,538

LEAD Referrals

Chart 2: LEAD Referrals by Type



Referrals Received

- Q1 Total: 108 • Q2 Total: 118 • YTD Total: 226

Referrals by Category:

- Community-initiated (64%) • Trueblood* (9%)
- Social Contact by SPD (25%) • Arrest Diversion (3%)

Average days to intake

- Q1 Average: 84 • Q2 Average: 85 • YTD Average: 85

Key Takeaways:

- Increase in referrals from Q1 to Q2.
- Needs to focus on reducing average days to intake.

*Trueblood refers to the class action lawsuit *Trueblood et al v. WA DSHS* and includes individual with serious mental illness or other disabilities.

LEAD Participants

Chart 3: LEAD Client Count

	Q1	Q2	Change
Outreach: clients with <1 substantive meeting in last 90 days	93 (12%)	81 (11%)	- 13%
Active: clients with 1+ substantive meeting in last 90 days	622 (82%)	631 (84%)	+ 1%
Alumni: clients no longer requiring intensive supports.	44 (6%)	40 (5%)	- 9%
Total Clients	759	752	- 1%

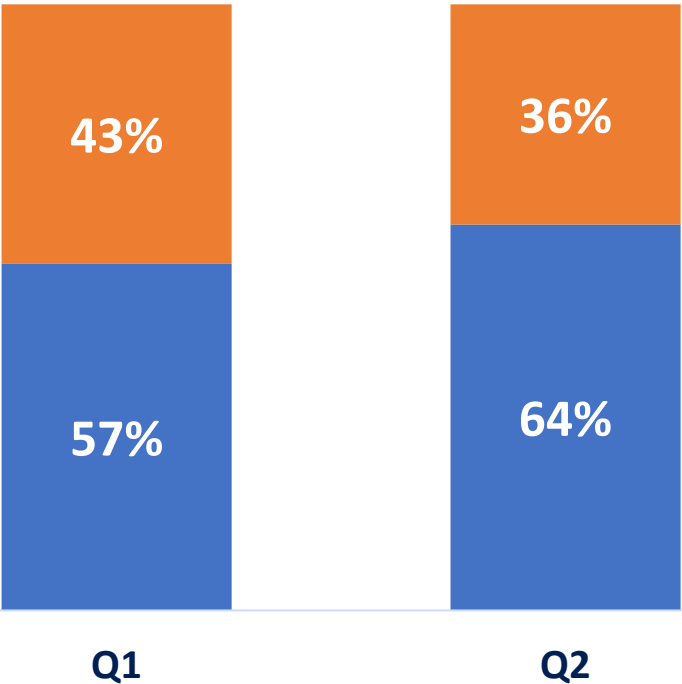
Key Takeaways

- Most clients (~80%) are actively engaged in services.
- Increase clients moving to Alumni status indicating they've achieved goals.

LEAD Client Goal Achievement

Chart 4: LEAD Client Goal Achievement

- Clients Not Achieving a Goal
- Clients Achieving 1+ Goals



Goal Achievement occurs when a client resolves barriers to stabilization which includes basic needs, housing/shelter, legal, etc.

Clients Achieving 1+ Goals

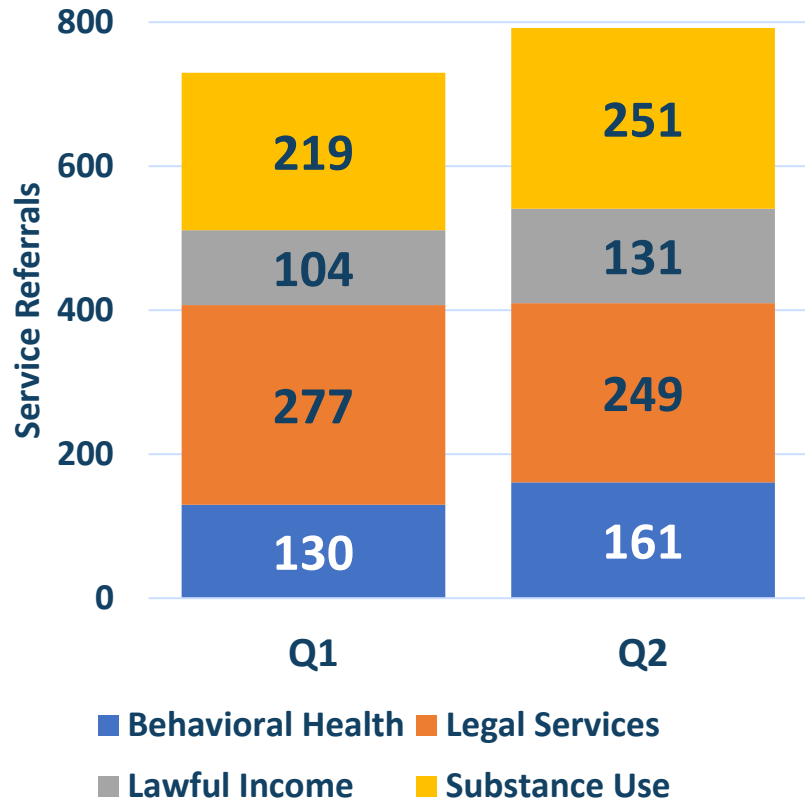
- Q1 Total: 434
- Q2 Total: 479

Key Takeaways:

- 10% increase in goal achievement from Q1.
- Definition of goals are broad and need more specificity.

Referrals Based on Client Need

Chart 5: LEAD & Co-LEAD Service Referrals



Number of Referrals (Duplicated)

- Q1 Total: 730
- Q2 Total: 792
- YTD Total: 1,522

Referrals by Need Category

- Legal Services (35%)
- Substance Use Treatment (31%)
- Behavioral Health (19%)
- Establishing Lawful, Stable Income (15%)

Key Takeaways:

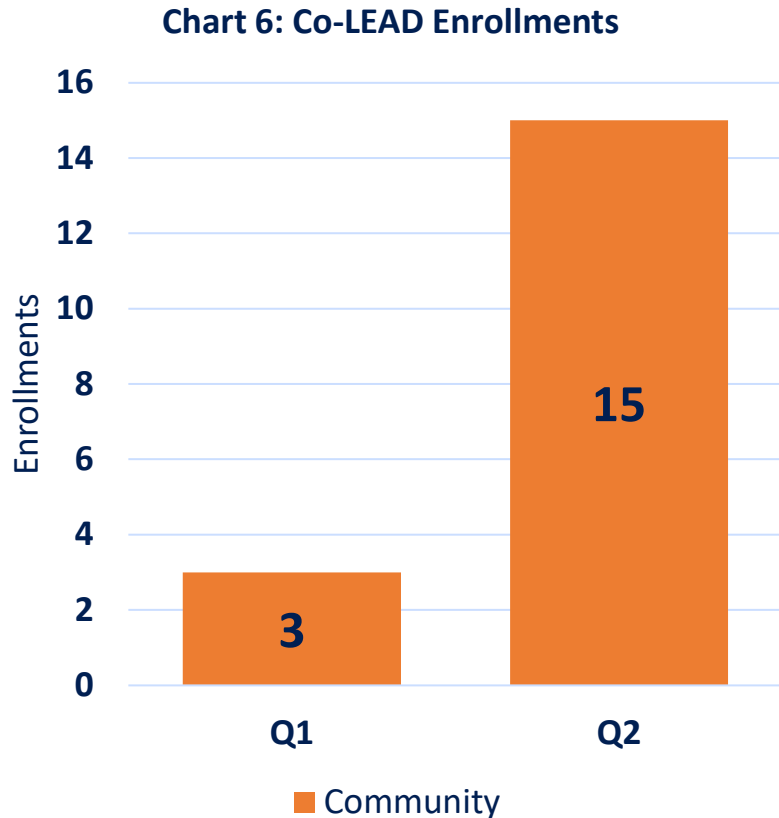
- Program makes robust connections to service providers and in particular legal services.
- Need to understand how many referrals are enrolling in services.

Co-LEAD Program Update

Contractor: PDA

Subcontractor(s): ReblX, We Deliver Care

Co-LEAD Enrollments



How are Co-LEAD Clients Enrolled

Individuals are enrolled into Co-LEAD by PDA and offered services and connections to assist them with achieving housing stability.

Number of Enrollments

- Q1 Total: 3
- Q2 Total: 15
- YTD Total: 18

Co-LEAD Occupancy Rate

- Q1 Total: 53%
- Q2 Total: 75%

Key Takeaways:

- Increase in enrollments and occupancy rate from Q1 to Q2.
- Need to see better/maximum utilization by the end of Q3.

Co-LEAD Participants

Chart 7: Co-LEAD Client Count

	Q1	Q2	% Change
Active: housed in Co-LEAD and receiving supports	40 (74%)	50 (91%)	+ 25%
Aftercare: exited Co-LEAD bed and are stably housed	14 (26%)	5 (9%)	- 64%
Total Clients	54	55	+ 2%

Key Takeaways

- Increase in Active participants from Q1.
- Need to increase clients exiting into permanent housing.

Co-LEAD Exits

Chart 8: Co-LEAD Exits, Length of Stay

Period	Clients Served	Total Exits (anywhere)	Exits to PH	Exits to Homeless	Rate of Exits to PH	Rate of Exits to Homeless	Ave. Length of Stay
Q1	40	5	3	2	60%	40%	166
Q2	50	6	5	1	83%	17%	228

Key Takeaways

- Increase in exits to permanent housing from Q1 to Q2.
- Need to exit more into permanent, stable housing and ensure fewer returns to homelessness.
- Need to reduce length of stay.

Questions?