



2024 MID-YEAR REPORT

JULY 9, 2024

GINO BETTS JR., DIRECTOR

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OVERVIEW

1. Introduction and Overview
2. OPA Projects Mid-Year
3. OPA Projects Upcoming
4. Mid-Year Data
5. Questions



OPA's MISSION, VISION & VALUES

- **Mission**

To ensure SPD employees' actions comply with law and policy by conducting thorough, objective, and timely investigations, recommending improvements to policies and training, and engaging in collaborative initiatives that promote systemic advancements.

- **Vision**

To safeguard a culture of accountability within SPD.

- **Values**

Independent, Transparent, Collaborative and Innovative



OPA's ROLE & RESPONSIBILITIES

- Process Police Misconduct Complaints
- Enhance Police Accountability Culture
- Community Awareness

Independent, Hybrid Structure

- **Civilian-led:** Director, Deputy Director, (3) Assistant Directors and (2) Investigator Supervisors
- **Employees:** 30
- **Independent:** Physically and operationally separated from SPD.



OPA Projects Mid-Year

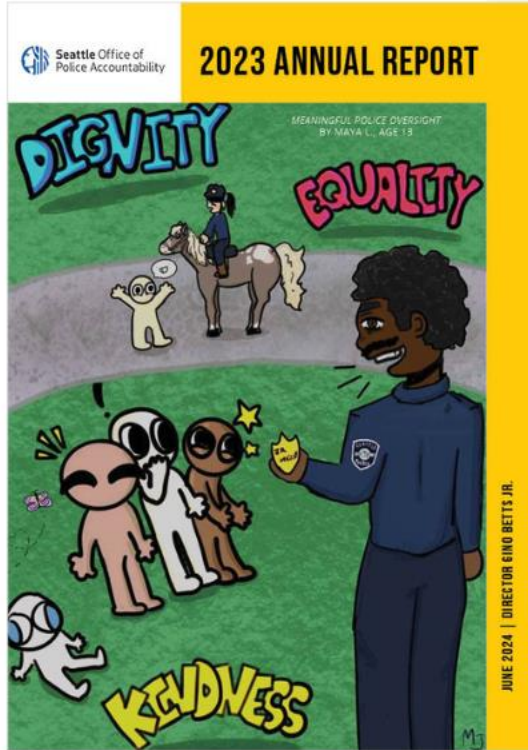
- **2023 Annual Report**

- **Highlights:**

- **The Office of Inspector General (OIG) fully certified 92% of OPA's investigations as thorough, timely, and objective.**
- **OIG concurred with 96.5% of OPA's complaint classifications.**
- **SPD fully or partially implemented over 60% percent of OPA's Management Action Recommendations (MARS).**

- **Youth Art Contest**

2023 ANNUAL REPORT



Youth Art Contest

Throughout March 2024, OPA accepted art submissions from Seattle youth ages 18 and under.

Young artists were invited to showcase their creativity and talent by artistically expressing “meaningful police oversight.”

A 13-year-old Seattle Public Schools student won the competition. Her submission is featured on the cover of OPA's 2023 Annual Report.



The full report can be viewed at: www.seattle.gov/opa/news-and-reports/reports

OPA Projects Continued

- **Director's Precinct Visits**
- **SPD Training**
- **Mediation Program**
- **Complainant Impact Statement (CIS)**
- **External Resource Guide / Complaint Navigator**
- **Complainant Feedback Survey**
- **Community Engagement Survey 2024**


Link to [Community Survey Report 2023](#)

2023 POLICE ACCOUNTABILITY COMMUNITY ENGAGEMENT SURVEY REPORT

In the summer of 2023, OPA partnered with local research firm EMC Research to explore community awareness of and opinions about Seattle's police accountability system, particularly OPA. In June of 2024, we finalized and published this report.

Survey Highlights:

- 98% of respondents believe that police accountability is essential in Seattle, with 93% considering it “very important.”
- 96% of respondents across all demographics said it's important for Seattle to have a police department that holds officers accountable.
- 67% of respondents had heard of OPA before the survey.



Results showed a near-universal (98%) agreement that police accountability is essential in Seattle, with 93% giving it a “very important” rating.

The full report can be viewed at: www.seattle.gov/opa/news-and-reports/reports

2023 - 2024 COMMUNITY ENGAGEMENT



Black Coffee Northwest
Youth Center



33rd Annual Judge
Charles V. Johnson
Youth and Law Forum



The Urban League of
Metropolitan Seattle's
22nd Annual Breakfast



South Park
Community Center



Asian Pacific Islander
Heritage Month
Celebration



2023 Back2School Bash
Rainier Beach
Community Center

The Office of Police Accountability (OPA) had a busy 2023, presenting, attending, and tabling at 69 separate events — primarily aimed at increasing awareness about Seattle’s police accountability system within marginalized communities. OPA has doubled its community outreach efforts since 2022.



RESOURCE GUIDE



Frequently Requested Resources

Crisis Connections (King County Local): (206) 461-3222 / 24 Hour Crisis Line (866) 427-4747

If you or someone you know wants to discuss any mental health, substance use, or emotional concern—or needs assistance with basic needs like food or housing, call Crisis Connections.

Crime Reporting or Complaints for Local Police Departments

- **Bellevue Police Department**
 - Email: bellevuepd@bellevuewa.gov
 - Phone: (425) 452-6917
 - www.cognitofirms.com/BellevuePoliceDepartment/BellevuePoliceCommunityFeedback
- **Everett Police Department Office of Professional Standards**
 - Phone: (425) 257-8555
- **Federal Way Police Department**
 - Phone: (253) 835-6700
 - <http://www.cityoffederalway.com/page/police-comment-form>
- **King County Sheriff's Office Internal Affairs Unit**
 - Email: ia.sheriff@kingcounty.gov
 - Phone: (206) 263-2525
- **Seattle Police Department Crime Reporting**
 - Online: <https://www.seattle.gov/police/need-help/property-crimes/online-reporting>
 - Phone: **SPD Non-Emergency Line:** (206) 625-5011

Customer Service Bureau: (206) 684-2489

You can report many different types of issues to the Customer Service Bureau, including those with encampments, animals, dumping, and infrastructure.

- You can also use the "[Find It, Fix It](#)" app;
- or visit the Customer Service Bureau website to file a request for a wide range of services <https://www.seattle.gov/customer-service-bureau>

Damage Claim Filing

If you believe the City is at fault for an incident or accident resulting in loss, injury, or damages, you can file a claim requesting payment ([go to next page](#)).

This year, OPA created and posted to its website a resource guide for community members. It offers community-based resources in the following areas:

- Crisis Support
- Crime Reporting
- Customer Service
- Damage Claim Filing
- Domestic Violence Assistance Programs
- Legal-related Matters
- 211 for Other Services
- Other Seattle Accountability Partners
- Public Records Requests

This resource page can be viewed at: www.seattle.gov/opa/about-us/contact-us

OPA Projects Upcoming

- **Frontline Investigations – Ongoing Discussions**
- **OPA Manual Update**
- **Case Closeout Meetings**
- **Sergeant School Training**
- **Complainant Impact Statement Rollout**
- **Chief of Police Ordinance**

UPCOMING PROJECTS CONTINUED

Mediation

Video
Growing OPA's mediation program.

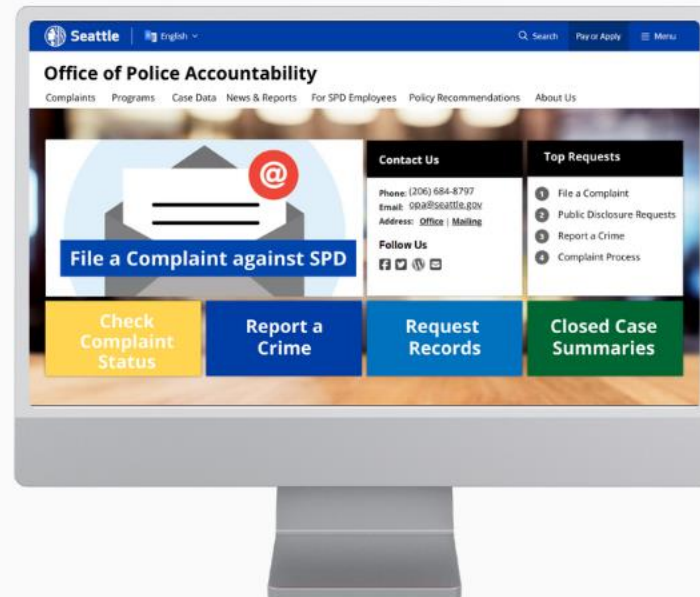


Accountability

Symposium
A panel discussion regarding police accountability – October 2024 – Langston Hughes Center.

Website Update

Making OPA's website more user-friendly.



Community Engagement

Building public trust through listening, learning, and sharing.

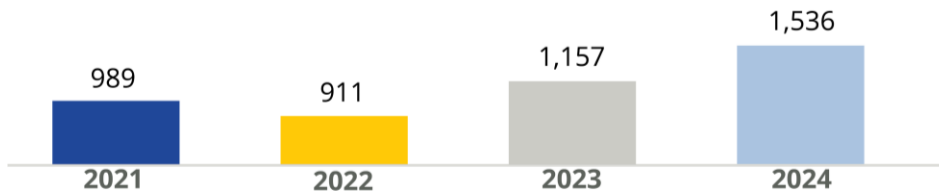




2024 MID-YEAR DATA JANUARY 2024 – MAY 2024

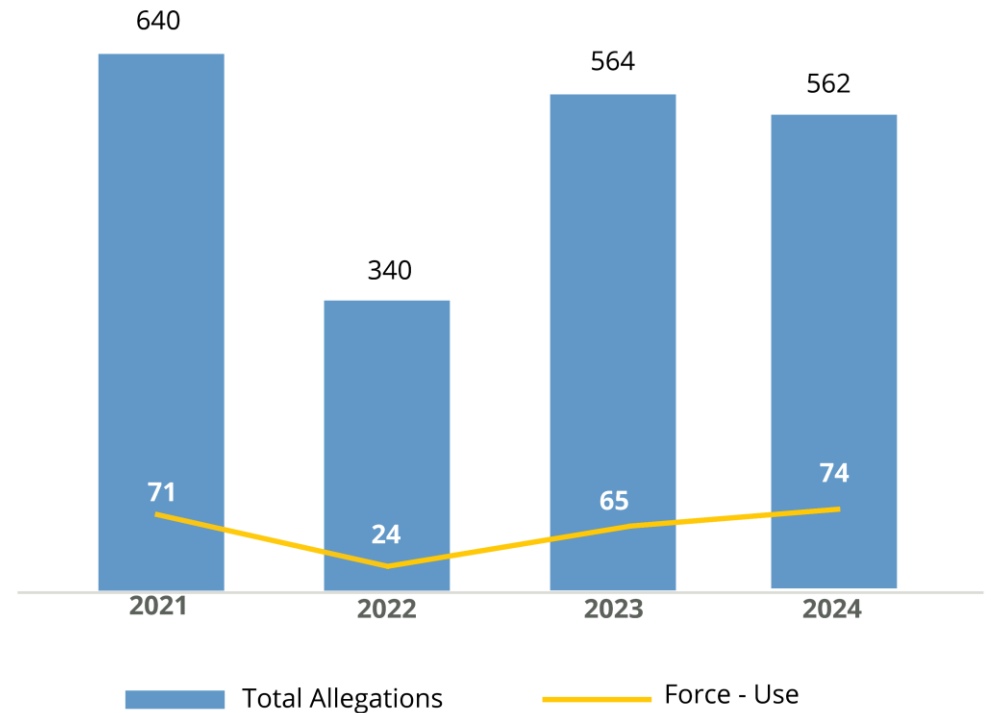


Number of Contacts Received by Year
Mid-Year Data (2021-2024)

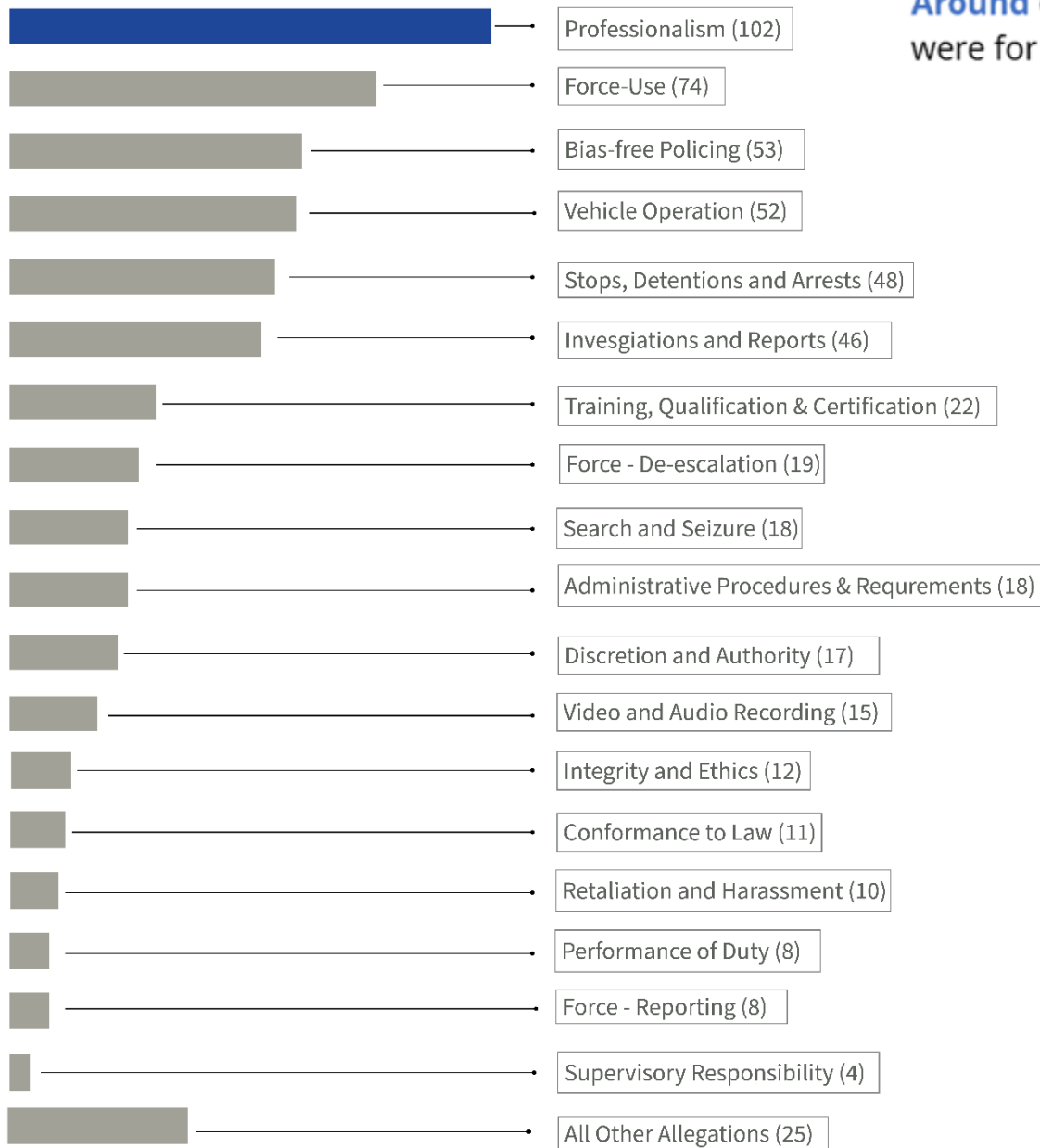


Number of contacts includes all contacts with OPA (in person, website, phone calls, emails, & U.S. mail)

Use of Force Allegations by Year
Mid-Year Data (2021-2024)



Number of Allegations by Type (2024)



Around one in five allegations were for unprofessional conduct

2024 DATA

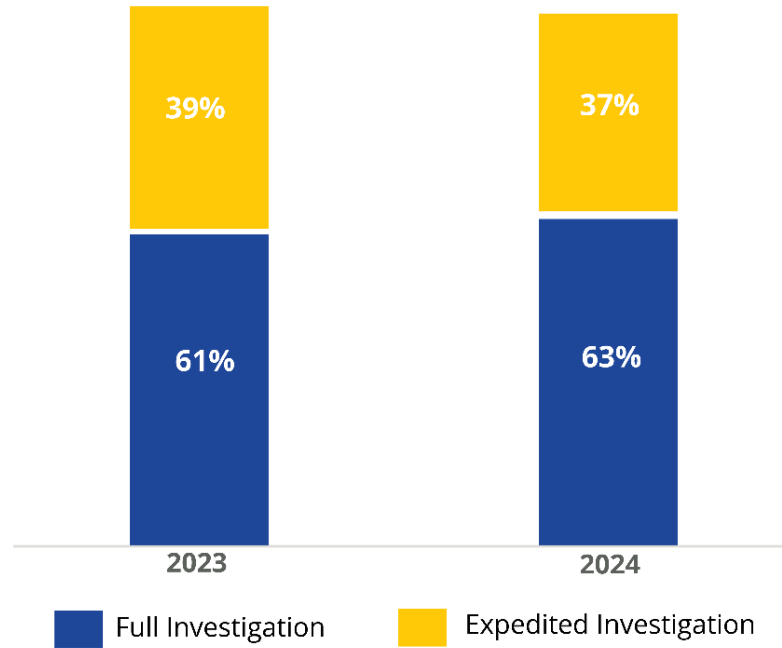


Complaints by Location/SPD Precinct (2024)

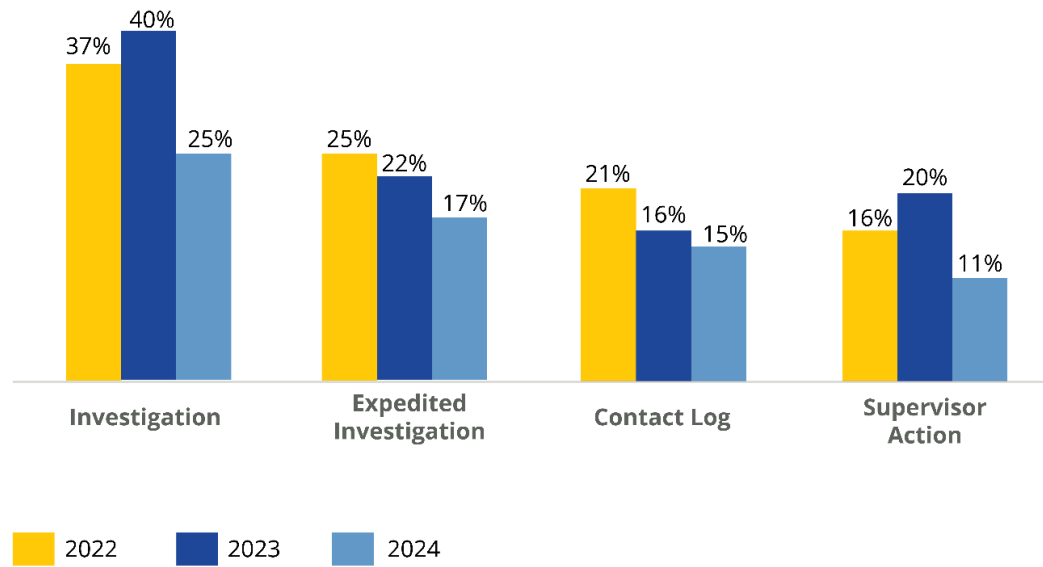
Precinct	Total
East	20
North	44
Outside Seattle	4
NULL*	81
South	30
Southwest	14
West	49

*NULL indicates that there was no location associated with the incident.

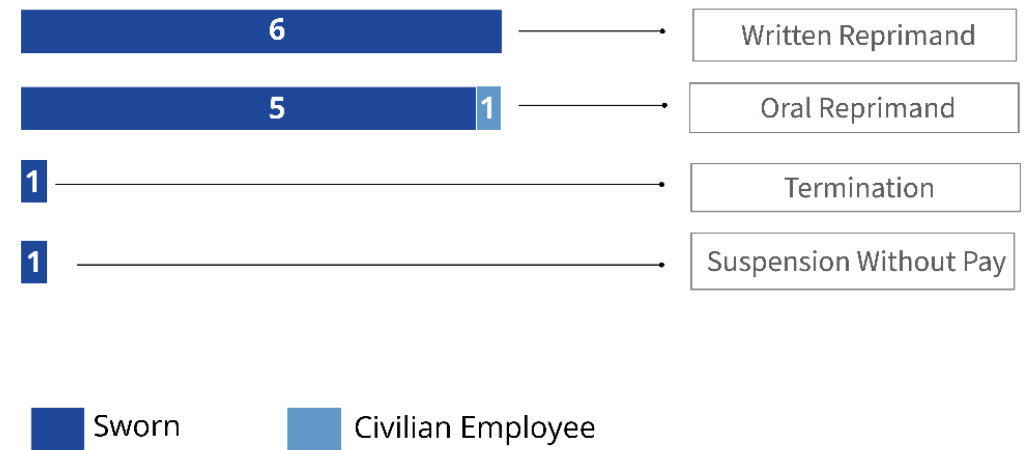
Full vs. Expedited Investigations by Year (2024)



Classification Type as a Percent of Total Complaints (2022-2024)



Types of Discipline Imposed (2024)



COLLABORATION

1. Office of Independent Investigations
2. Police Accountability Partners Presentations
3. Office of Intergovernmental Relations (OIR)
4. Community Outreach



THANK YOU

