

# Update on Activities Responding to Unsheltered Homelessness

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Public Assets & Homelessness Committee  
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# Agenda

- Introduction
- Q3 2022 Outcomes
- Key Outreach Activity
- Operations Update



# Introduction

- The Human Services Department's (HSD) mission is to **connect people with resources and solutions during times of need** so we can all live, learn, work and take part in strong, healthy communities.
- In 2022, most homelessness contracts moved from HSD to King County Regional Homelessness Authority (KCRHA).
- HSD System Navigators remain at the City as part of the Unified Care Team (UCT) to serve a unique, person-centered role in accordance with the Multi-Departmental Administrative Rules.
- HSD coordinates the shelter recommendation and referral process for City funded set-aside shelter resources but does not lead encampment removals or schedule priority sites.



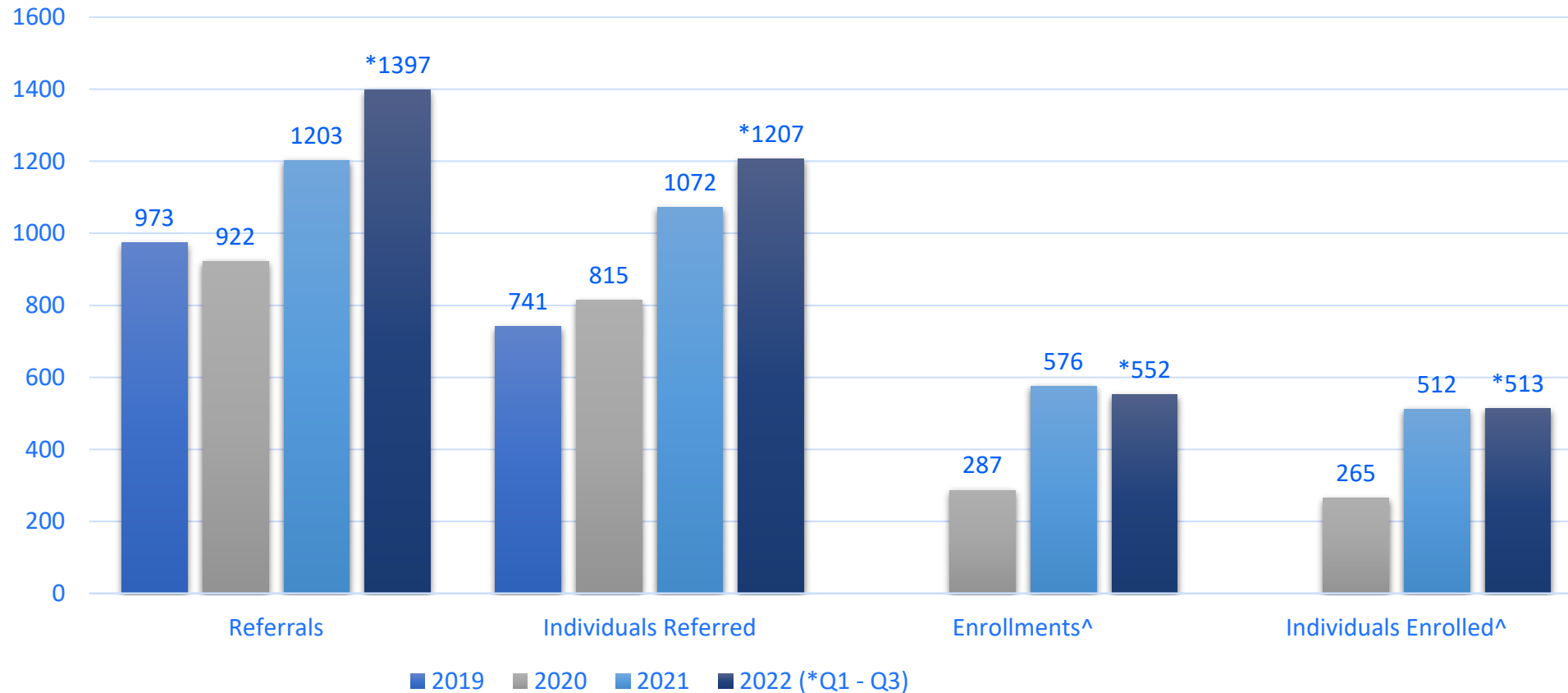
# Q3 2022 Outcomes

- 614 referrals (duplicated) to shelter, representing 542 unique individuals
  - 417 referrals were initiated by HSD System Navigators
  - 197 Referrals were made in collaboration with 17 different outreach providers
  - From 92 different encampment sites
- 100% referrals were to 24/7 enhanced shelters (76% of total referrals) or tiny houses (24% of total referrals)
- 54% of referrals were to people experiencing homelessness who are Black, Indigenous, or People of Color (BIPOC).
- Referrals based on 1,258 shelter recommendations (duplicated)

# Q3 2022 Outcomes

- 250 individuals were confirmed by HSD as enrolling into the shelter they were referred to, an increase of 155% year-over-year.
- This represents an enrollment rate of 46.1% for the quarter, an increase compared to 41% in Q2.
- Confirmed enrollments are likely a significant undercount due challenges reconciling HSD and HMIS data.

# HSD Outcomes By Year



^Shelter enrollment tracking is challenging due to the data match required between HSD data and HMIS. Matching these distinct data sets is imperfect for several reasons. This includes approximately 25% of enrollments in HMIS having anonymized PII, individuals providing different PII (such as a name) to HSD and HMIS; individuals enrolling at a shelter over 48 hours after a referral is made; or individuals enrolling at a different shelter than which they were referred.

# Key Outreach Activity in Q3

- Facilitated outreach huddles with providers and KCRHA in neighborhoods citywide
- HSD continues to coordinate efforts downtown and in the Chinatown-International District with KCRHA's System Advocates and the Partnership for Zero initiative.
- Other significant outreach coordination efforts of note were in North Seattle
  - Vicinity of Stone Ave N and N 125th St (19 referrals)
  - N 96th St & Aurora Ave N (18 referrals)
  - Along Interurban Trail (12 referrals)





# Operations Update

- HSD, in partnership with KCRHA and the UCT, will continue to improve coordination and service delivery for meaningful site resolutions ("solutions beyond removals").
- At the end of last year, the HOPE Team began to sunset its original role and function and is restructuring its responsibilities to align with the UCT's new geographically based strategy (HSD-035-C-001-2023).



# Questions?

