#### MEMORANDUM OF UNDERSTANDING

# By and Between CITY OF SEATTLE, SEATTLE CITY LIGHT

and

### INTERNATIONAL BROTHERHOOD OF ELECTRICAL WORKERS, LOCAL 77

### Regarding Technical Metering and Automated Metering Infrastructure (AMI)

This Memorandum of Understanding ("MOU") is made and entered between the City of Seattle (the "City"), Seattle City Light ("SCL"), and International Brotherhood of Electrical Workers, Local 77 (the "Union"), (collectively, the "Parties"). The Parties signatory hereto agrees to the following Understanding:

SCL is committed to providing accurate and timely bills to customers. Effective Technical Metering operations is a critical function to meeting this obligation. In 2016, SCL paused disconnection of service for nonpayment when the new billing system was implemented. This disconnect moratorium has been extended for the last two years due to the COVID-19 pandemic. This has resulted in thousands of customers in arears. When SCL resumes credit related disconnects, the disconnect and reconnect process must be performed in a timely and efficient manner.

SCL has implemented an automated metering infrastructure ("AMI") system and deployed AMI meters to a majority of residential customers in the service territory. These meters have two-way communication capability. This data is captured, and the system is designed to self-resolve some issues and/or generate Field Activities ("FA") that would require a Meter Electrician to respond. Most of those meters allow for remote disconnect and reconnect through a computer application. SCL Customer Operations staff perform account analysis and verification to determine if an account is eligible for services disconnect. SCL has approximately 24,000 meters remaining to install.

SCL will focus the SCL Meter Electricians and other SCL qualified electrical workers to resolve the metering tasks as outlined in the contract by efficiently planning the work, providing overtime opportunities, and will make efforts to fill Meter Electrician vacancies.

Effective June 29, 2022, all meter electrician classification wages shall be increased by 5%.

# 1. Single Phase 120/240 V, 120/208 V up to 225A Disconnects and Reconnects

- a) Manual Field disconnects and reconnects may be performed by a trained Field Credit Representative. If the meter has a bypass the work will be sent to Technical Metering Operations for disconnect/reconnect.
- b) Remote disconnects and reconnects will be performed by Customer Operations staff.
- c) Efforts will be made to exchange meters in advance or during a disconnect to prevent future manual field disconnects and reconnects.
- d) The provisions of the Electrical Helper Memorandum of Understanding dated October 7, 2022 shall supersede the provisions of this Memorandum of Understanding.

## 2. Commercial Three Phase Service Disconnects and Reconnects

- a) SCL qualified journey level Meter Electrician will perform field disconnect and reconnect for accounts designated as eligible for service interruption by the Customer Operations staff.
- b) Restoration of service after a customer has paid will be priority work.
- c) Remote disconnects and reconnects will be performed by Customer Operations staff if meter is remote capable.

### **Stations/Generation Metering**

SCL will provide training for all interested Meter Electricians to conduct stations/generation metering work. SCL Meter Electricians assigned to the stations/generation work will be offered all out-of-town stations/generation meter work assignments. If a Meter Electrician assigned to stations/generation work is not able to travel then volunteers will be sought from the list of other qualified and trained meter electricians. Those trained Meter Electricians will be the group selected to fill in when necessary.

City of Seattle, Seattle City Light:	IBEW Local 77:
By: Bruce Harrell, Mayor Date Signed:	By: Steve Kovac, Local 77 Business Rep Date Signed: 01/05/2023
By:	
By: Z. G. Richard Groff, City Labor Negotiator  Date Signed: 01/05/2023	