

LEAD/Co-LEAD Q1 & Q2 Metrics

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Public Safety & Human Services Committee

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Human Services Department



City of Seattle

Agenda

- Introduction & Background
- Q1/Q2 LEAD Performance Metrics
- Q1/Q2 Co-LEAD Performance Metrics
- Questions



Introduction

- The Human Services Department's (HSD) mission is to **connect people with resources and solutions during times of need** so we can all live, learn, work and take part in strong, healthy communities.
- HSD's six impact areas are:
 - Preparing Youth for Success
 - Supporting Affordability and Livability
 - Addressing Homelessness
 - Promoting Public Health
 - **Supporting Safe Communities**
 - Promoting Healthy Aging



Background

HSD contracts with Purpose. Dignity. Action (PDA) for the following programs:

- **Let Everyone Advance with Dignity (LEAD)** - post-arrest/pre-booking program allowing law enforcement and community members to refer people engaged in low-level offenses to community-based services instead of jail and prosecution.
- **Co-LEAD** - temporary lodging and intensive case management program for LEAD-eligible individuals who are living unsheltered.



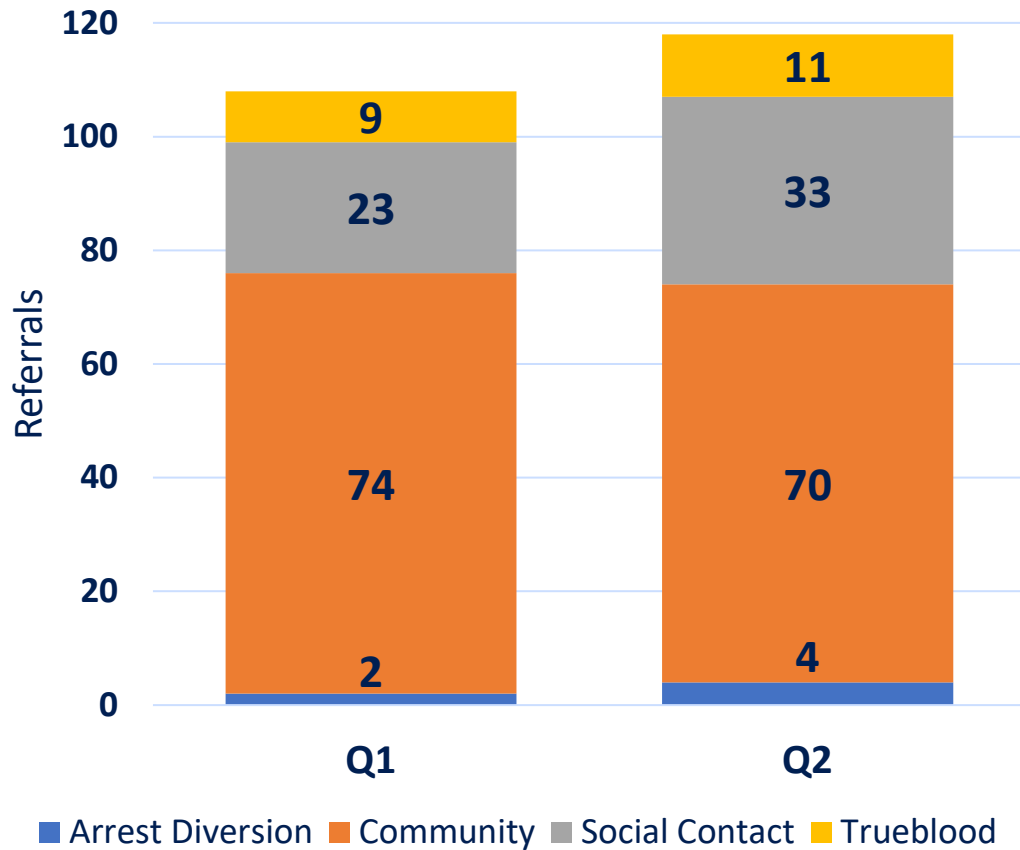
Chart 1: LEAD/Co-LEAD Budget

Program	City of Seattle	Other Funders	Program Total
LEAD	\$9,897,522	\$4,733,752	\$14,631,274
Co-LEAD	\$6,696,400	\$7,760,864	\$14,457,264
Total by Funder	\$16,593,922	\$12,494,616	\$29,088,538



LEAD Referrals

Chart 2: LEAD Referrals by Type



Referrals Received

- Q1 Total: 108 • Q2 Total: 118 • YTD Total: 226

Referrals by Category:

- Community-initiated (64%) • Trueblood* (9%)
- Social Contact by SPD (25%) • Arrest Diversion (3%)

Average days to intake

- Q1 Average: 84 • Q2 Average: 85 • YTD Average: 85

Key Takeaways:

- Increase in referrals from Q1 to Q2.
- Needs to focus on reducing average days to intake.

*Trueblood refers to the class action lawsuit *Trueblood et al v. WA DSHS* and includes individual with serious mental illness or other disabilities.

LEAD Participants

Chart 3: LEAD Client Count

	Q1	Q2	Change
Outreach: clients with <1 substantive meeting in last 90 days	93 (12%)	81 (11%)	- 13%
Active: clients with 1+ substantive meeting in last 90 days	622 (82%)	631 (84%)	+ 1%
Alumni: clients no longer requiring intensive supports.	44 (6%)	40 (5%)	- 9%
Total Clients	759	752	- 1%

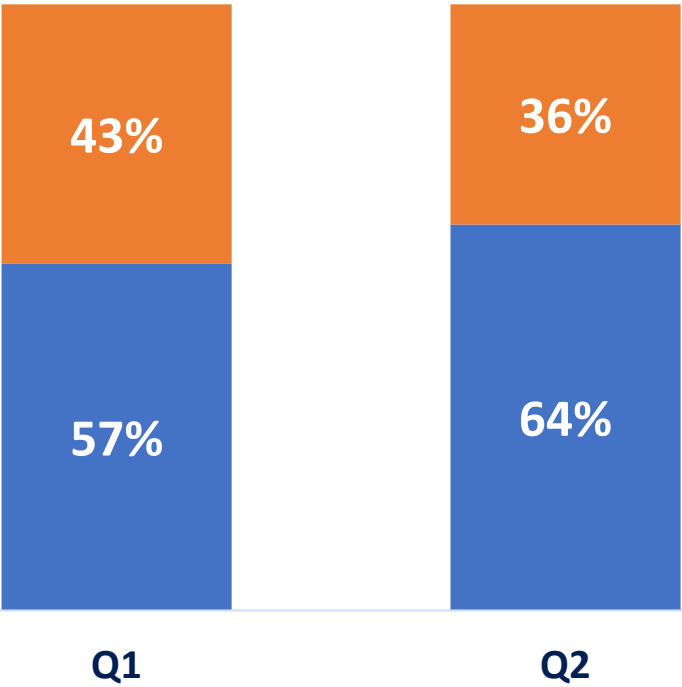
Key Takeaways

- Most clients (~80%) are actively engaged in services.
- Increase clients moving to Alumni status indicating they've achieved goals.

LEAD Client Goal Achievement

Chart 4: LEAD Client Goal Achievement

- Clients Not Achieving a Goal
- Clients Achieving 1+ Goals



Goal Achievement occurs when a client resolves barriers to stabilization which includes basic needs, housing/shelter, legal, etc.

Clients Achieving 1+ Goals

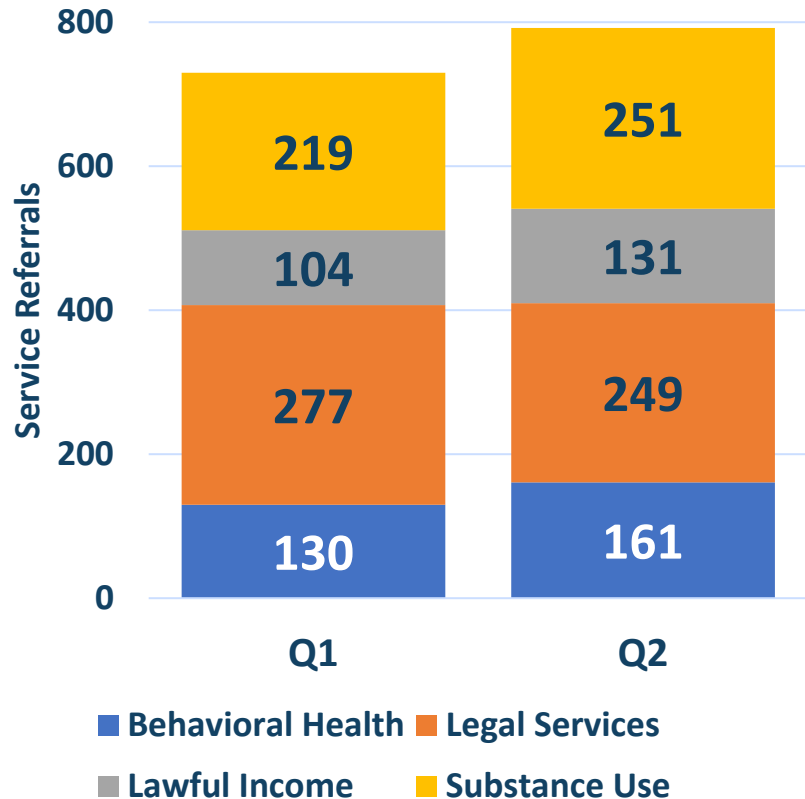
- Q1 Total: 434
- Q2 Total: 479

Key Takeaways:

- 10% increase in goal achievement from Q1.
- Definition of goals are broad and need more specificity.

Referrals Based on Client Need

Chart 5: LEAD & Co-LEAD Service Referrals



Number of Referrals (Duplicated)

- Q1 Total: 730
- Q2 Total: 792
- YTD Total: 1,522

Referrals by Need Category

- Legal Services (35%)
- Substance Use Treatment (31%)
- Behavioral Health (19%)
- Establishing Lawful, Stable Income (15%)

Key Takeaways:

- Program makes robust connections to service providers and in particular legal services.
- Need to understand how many referrals are enrolling in services.

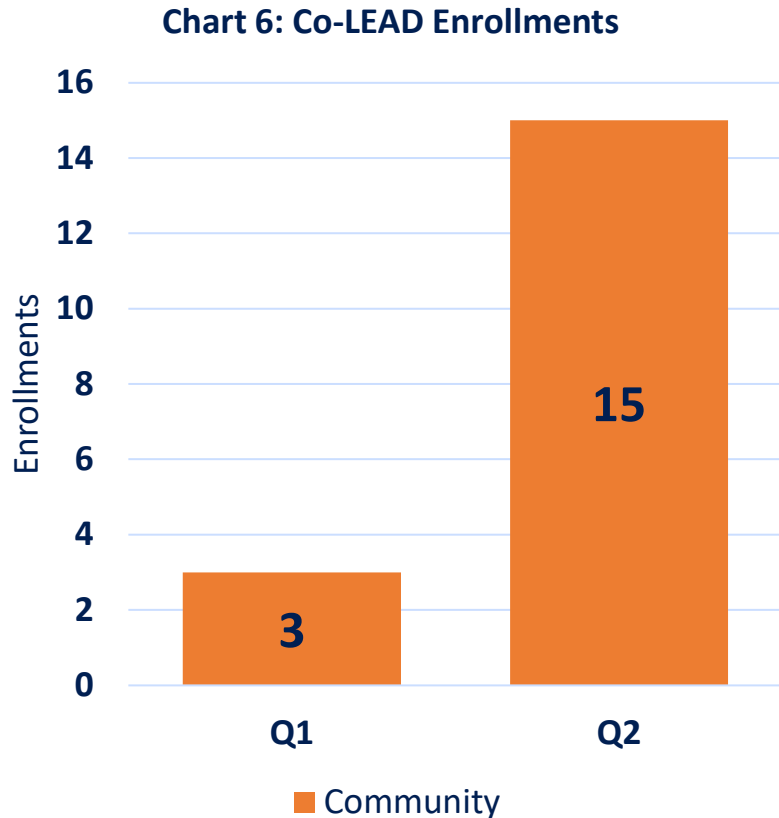
Co-LEAD Program Update

Contractor: PDA

Subcontractor(s): ReblX, We Deliver Care



Co-LEAD Enrollments



How are Co-LEAD Clients Enrolled

Individuals are enrolled into Co-LEAD by PDA and offered services and connections to assist them with achieving housing stability.

Number of Enrollments

- Q1 Total: 3
- Q2 Total: 15
- YTD Total: 18

Co-LEAD Occupancy Rate

- Q1 Total: 53%
- Q2 Total: 75%

Key Takeaways:

- Increase in enrollments and occupancy rate from Q1 to Q2.
- Need to see better/maximum utilization by the end of Q3.

Co-LEAD Participants

Chart 7: Co-LEAD Client Count

	Q1	Q2	% Change
Active: housed in Co-LEAD and receiving supports	40 (74%)	50 (91%)	+ 25%
Aftercare: exited Co-LEAD bed and are stably housed	14 (26%)	5 (9%)	- 64%
Total Clients	54	55	+ 2%

Key Takeaways

- Increase in Active participants from Q1.
- Need to increase clients exiting into permanent housing.

Co-LEAD Exits

Chart 8: Co-LEAD Exits, Length of Stay

Period	Clients Served	Total Exits (anywhere)	Exits to PH	Exits to Homeless	Rate of Exits to PH	Rate of Exits to Homeless	Ave. Length of Stay
Q1	40	5	3	2	60%	40%	166
Q2	50	6	5	1	83%	17%	228

Key Takeaways

- Increase in exits to permanent housing from Q1 to Q2.
- Need to exit more into permanent, stable housing and ensure fewer returns to homelessness.
- Need to reduce length of stay.

Questions?

