

Surveillance Technology Reviews: Assessing Risk

Office of Inspector General & Office of City Auditor

Risk Scoring

Annual Review

Compliance Review

I. Annual Surveys

• Universal Survey of 27 questions

• Tailored Surveys for Each Technology

• Auditees Complete Survey by Deadline

Example Survey Questions

- Is the technology used to record audio?
 - Yes
 - No
- Under what circumstances is it likely that risks to violating civil liberties exist in the use of the technology?
 - Rarely, if at all
 - Through improper use
 - Through proper use
- Approximately how many individuals are subject to the surveillance annually?
 - Fewer than 10
 - Between 10 and 99
 - Between 100 and 999
 - More than 1,000

• Tailored for each technology

Risk Scoring

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II. Risk Scoring

• Review the Surveillance Impact Report (SIR)

Example Survey Questions

- Is the technology used to record audio?
 - SIR
- Under what circumstances is it likely that risks to violating civil liberties exist in the use of the technology?
 - SIR and/or prior compliance review
- Approximately how many individuals are subject to the surveillance annually?
 - Auditee survey and/or prior compliance review

II. Risk Scoring

• Review the Surveillance Impact Report (SIR)

Considerations

- Risk scores from survey answers
- Public concern
- OIG/OCA Staffing Resources
- Number of new technologies
- Years since last compliance review

Summary of Risks

Risks related to intended use and cap	abilities
Frequency of use	
Section A scorecard value on most rec	
	Subtotal: Section A
Risks related to intended data sharing	5
Frequency of data sharing	
Section B scorecard value on most rec	ent full report
	Subtotal: Section B
Risks related to data theft or imprope	r retention
Section C scorecard value on most rec	
	Subtotal: Section C
Risks to violating civil liberties	
Risk of disproportionate impacts	
Section D scorecard value on most re-	cent full report
	Subtotal: Section D
Risks to public perception and commu	unity concerns
Section E scorecard value on most rec	ent full report
	Subtotal: Section E
Years since last full review	
Any followup statement issued in last	full review?
New SIR filed since last full review	
	Subtotal: Section M
Total Risk Score	

Summary of Risks	Questions		
Risks related to intended use and capabilities	A.1, A.2, A.3, A.4		
Frequency of use	A.5		
Section A scorecard value on most recent full report	A.6		
Subtotal: Section A			
Risks related to intended data sharing	B.1, B.3		
Frequency of data sharing	B.2		
Section B scorecard value on most recent full report	B.4		
Subtotal: Section B			
Risks related to data theft or improper retention	C.1, C.2, C.3, C.4		
Section C scorecard value on most recent full report	C.5		
Subtotal: Section C			
Risks to violating civil liberties	D.1, D.2, D.3		
Risk of disproportionate impacts	D.4		
Section D scorecard value on most recent full report	D.5		
Subtotal: Section D			
Risks to public perception and community concerns	E.1, E.2		
Section E scorecard value on most recent full report	E.3		
Subtotal: Section E			
Years since last full review	M.1		
Any followup statement issued in last full review?	M.2		
New SIR filed since last full review	M.3		
Subtotal: Section M			
Total Risk Score			

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Summary of Risks		Questions	911 Logging Recorder Score	ALPR Patrol Score
Risks related to intended use and capab	oilities	A.1, A.2, A.3, A.4	3	2
Frequency of use		A.5	4	4
Section A scorecard value on most rece	Section A scorecard value on most recent full report		0	0
	Subtotal: Section A		7	6
Risks related to intended data sharing		B.1, B.3	1	1
Frequency of data sharing		B.2	0	1
Section B scorecard value on most rece	nt full report	B.4	0	1
	Subtotal: Section B		1	3
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Risks related to data theft or improper	retention	C.1, C.2, C.3, C.4	1	2
Section C scorecard value on most recent full report		C.5	1	0
	Subtotal: Section C		2	2
Risks to violating civil liberties		D.1, D.2, D.3	0	3
Risk of disproportionate impacts		D.4	0	2
Section D scorecard value on most rece	ent full report	D.5	0	1
	Subtotal: Section D		0	6
Risks to public perception and commun	ity concerns	E.1, E.2	0	2
Section E scorecard value on most recent full report		E.3	0	0
	Subtotal: Section E		0	2
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Years since last full review		M.1	0	0
Any followup statement issued in last full review?		M.2	0	1
New SIR filed since last full review		M.3	0	0
	Subtotal: Section M		0	1
Total Risk Score			10	20

• Tailored for each technology

Risk Scoring

- Compiles Survey
 Responses & SIR
 information
- Prioritization

Annual Review

Compliance Review

III. Annual Review

- Each technology's risk score ranked
- Important considerations integrated
- Consolidated Risk Memo as the Published Annual Review for all technologies
- Consolidated Risk Memo <u>identifies</u> internal controls designed to reduce risks

• Tailored for each technology

Risk Scoring

- Compiles Survey Responses & SIR information
- Prioritization

Annual Review

- Consolidated Risk Memo as the Published Annual Review
- Identifies Internal Controls

Compliance Review

IV. Compliance Review

• Depending on the considerations identified in the consolidated risk memo, OIG will select technologies

• The current design of the Universal Survey (27 questions) makes it impossible for technologies to not be reviewed every 3 or 4 years

• Compliance Reviews test internal controls designed to reduce risks

• Tailored for each technology

Risk Scoring

- Compiles Survey Responses & SIR information
- Prioritization

Annual Review

- Consolidated Risk Memo as the Published Annual Review
- Identifies Internal Controls

Compliance Review

- Select Technologies on Rotation
- Tests Internal Controls