



City of Seattle Boards & Commissions Notice of Appointment

Appointee Name: <i>Felix Yushin Chang</i>		
Board/Commission Name: <i>Community Involvement Commission</i>		Position Title: <i>Get Engaged Member</i>
<input checked="" type="checkbox"/> Appointment OR <input type="checkbox"/> Reappointment		Council Confirmation required? <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
Appointing Authority: <input type="checkbox"/> Council <input checked="" type="checkbox"/> Mayor <input type="checkbox"/> Other: <i>Fill in appointing authority</i>	Date Appointed: <i>8/15/2017</i>	Term of Position: * <i>9/1/2017</i> to <i>8/31/2018</i>
Residential Neighborhood: <i>District 3</i>	Zip Code: <i>98122</i>	Contact Phone No.: <i>N/A</i>
Background: <i>Felix is a design researcher with Artefact, and is part of a team working with the I-Team to help homeless young adults secure permanent housing. For their proposal, Felix engaged & gathered feedback from homeless youth, service providers, & city officials, and established partnerships with local tech organizations. Felix has experience gathering stakeholder feedback to help evaluate, prioritize, & improve solutions, in facilitating action-oriented discussions, and applying design thinking to social challenges—he's excited to use that experience to help move the City forward in our community engagement.</i>		
Authorizing Signature (original signature): 		Appointing Signatory: <i>Edward B. Murray</i> Mayor of Seattle

FILED
CITY OF SEATTLE
2017 AUG 18 AM 9:10
CITY CLERK

*Term begin and end date is fixed and tied to the position and not appointment date.

EDUCATION

Stanford University

B.A. with Honors in Cognitive Psychology, Spanish Minor

Coursework included: Social Innovation, Social Psychology & Social Change, Human Computer Interaction Design, Programming Methodology

EXPERIENCE

Artefact

Design Researcher and Strategist, Seattle, WA (2/2016 - Present)

Human-centered innovation and technology consulting in social impact, healthcare, education, virtual reality, enterprise, and service industries

Delivered a plan to the City of Seattle Mayor's Office to help homeless young adults secure permanent housing through a system-focused assistive program

Identified opportunities for a pharmaceutical company to improve care for underserved breast cancer patients in India and coordination between medical providers and non-profit foundations

IBM

Design Researcher, Austin, TX (1/2015 - 12/2015)

Associate UX Researcher and Designer, Austin, TX (7/2013 - 1/2015)

Co-led research for a portfolio of 75 cybersecurity products; advocated for users and drove user insights across the portfolio's products and strategy

Instructed 630 executives, engineers, designers, and Fortune 100 clients on how to practice design thinking on their teams by planning and facilitating workshops

Co-created a research resource guide for use by all design researchers at IBM

Conducted ethnographic research on developers to inform the strategy of a new cloud software platform; findings were presented to the company CEO

Stanford Virtual Human Interaction Lab

Student Researcher, Stanford, CA (9/2012 - 6/2013)

Research Assistant, Stanford, CA (9/2010 - 6/2011)

Led 100-participant study on how avatars affect social stigma in immersive virtual reality math classrooms; created protocol, collected and evaluated data

Stanford Center for Teaching and Learning

Oral Communication Tutor, Stanford, CA (9/2012 - 6/2013)

Instructed University affiliates on public speaking and multimedia presentations

VOLUNTEER WORK

mom2mom

Created and piloted a mentorship program for low-income single mothers with young children in Austin, Texas in partnership with a non-profit organization

Breakthrough Austin + East Palo Alto Tennis and Tutoring

Tutored middle and high school students seeking to become the first members of their families to graduate from college

SKILLS

Strategy + Management

Defining organizational and service opportunities, facilitating multidisciplinary stakeholder alignment

Design + Systems Thinking

Identifying human and systemic challenges through qualitative and quantitative research, helping diverse teams collaboratively develop and prioritize solutions through human-centered methods and technology, and evaluating solution outcomes

Communication + Engagement

Public speaking, workshop facilitation, event planning, multimedia production

Technology + Business

Expertise in tech trends and digital innovation; understanding of enterprise software and business models

Language

Fluent in spoken Mandarin Chinese, advanced proficiency in Spanish, working knowledge of HTML5/CSS and JavaScript

AWARDS + HONORS

AIGA Changemakers, 2016 & 2017

Invited to instruct 130 multidisciplinary professionals and 18 non-profits on how to apply design thinking to social challenges related to homelessness and immigration in Seattle

Fast Company, 2017

Published article on how to integrate design research with tech innovation

SXSW Interactive, 2015 Speaker

Invited talk on how avatars in virtual reality can shape our health behavior

Stanford University, 2013 Deans'

Award for Academic Achievement
1 of 10 recipients in undergraduate student body of 7000

Emmy Awards, 2009 Cultural Affairs + Postproduction

Mid-American Chapter of the High School Student Television Awards

Community Involvement Commission

Sixteen Members: Pursuant to Ordinance 125192, all members subject to City Council confirmation, one- and two-year terms for the initial round of appointments, two-year terms thereafter:

- 7 City Council-appointed
- 7 Mayor-appointed
- 2 Commission-appointed

Roster:

*D	**G	RD	Position No.	Position Title	Name	Term Begin Date	Term End Date	Term #	Appointed By
3	F	1	1.	District 1 Member	Jeniffer Calleja	6/1/2017	5/31/2018	1	Council
2	F	2	2.	District 2 Member	Thais Marbles	6/1/2017	5/31/2019	1	Council
2	F	3	3.	District 3 Member	Natalie Curtis	6/1/2017	5/31/2018	1	Council
9	F	4	4.	District 4 Member	Alison Turner	6/1/2017	5/31/2019	1	Council
9	M	5	5.	District 5 Member	Mark Mendez	6/1/2017	5/31/2018	1	Council
6	M	6	6.	District 6 Member	Ben Mitchell	6/1/2017	5/31/2019	1	Council
9	F	7	7.	District 7 Member	Patricia Akiyama	6/1/2017	5/31/2018	1	Council
1	F	2	8.	At-Large Member	Hoai (Julie) Pham	6/1/2017	5/31/2019	1	Mayor
6	F	3	9.	At-Large Member	Alex C. Hudson	6/1/2017	5/31/2018	1	Mayor
9	F	1	10.	At-Large Member	Jenna Franklin	6/1/2017	5/31/2019	1	Mayor
2	M	7	11.	At-Large Member	Bereket Kiros	6/1/2017	5/31/2018	1	Mayor
1	F	7	12.	At-Large Member	Emily Kim	6/1/2017	5/31/2019	1	Mayor
		2	13.	At-Large Member	Sonj Basha Christopher	6/1/2017	5/31/2018	1	Mayor
1	M	3	14.	Get Engaged Member	Felix Yushin Chang	9/1/17	8/31/18	1	Mayor
			15.	At-Large Member	Vacant				Commission
			16.	At-Large Member	Vacant				Commission

SELF-IDENTIFIED DIVERSITY CHART					(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)	(9)
	Men	Women	Transgender	Unknown	Asian	Black/ African American	Hispanic/ Latino	American Indian/ Alaska Native	Other	Caucasian/ Non- Hispanic	Pacific Islander	Middle Eastern	Multiracial
Mayor	2	4			3	1				1			1
Council	2	5				2	1			1			3
Other													
Total	4	9			3	3				2			4

Key:

*D List the corresponding *Diversity Chart* number (1 through 9)

**G List gender, M = Male, F= Female, T= Transgender, U= Unknown

RD Residential Council District number 1 through 7 or N/A

Diversity information is self-identified and is voluntary.