

# City of Seattle Boards & Commissions Notice of Appointment

Appointee Name:									
Joel Shapiro									
Board/Commission Name:			Position Title:						
Labor Standards Advisory Commission				Member, Position 15					
		Council Con	firmat	ion required?					
Appointment OR Reappoint	ment	⊠ Yes		•					
		☐ No							
Appointing Authority:	Date	Appointed:	Term	of Position: *					
Council	5/1/2	.021	21 5/1/2021						
Mayor			to						
Other: Commission			4/30/2023						
			$\square$ Serving remaining term of a vacant position						
Residential Neighborhood:	Zip Co		e: Contact Phone No.:						
Beacon Hill	98144	4							
Background:									
Joel Shapiro is one of the founders and co-CEO of Dumpling. Dumpling aims to level the playing field for									
workers in the Gig Economy through an ownership model that allows personal shoppers to start their									
own grocery delivery businesses. With Dumpling, personal shoppers set their own prices, work with the									
clients they want to work with, and earn significantly more than with traditional app-based gig									
work. Prior to founding Dumpling, Joel spent over 10 years at National Instruments in various product,									
marketing, and business development roles. He was born and raised in Seattle and holds a bachelor's									
degree in Computer Science from the University of Tennessee and an MBA from the University of Texas.									
Authorizing Signature (original signatur	e):	Appointin	Appointing Signatory:						
$\mathcal{M}$		Gay Gilmo	Gay Gilmore						
Harry -	•	Co-Chair,	Co-Chair, LSAC						

<sup>\*</sup>Term begin and end date is fixed and tied to the position and not appointment date.

# Joel Shapiro

Seattle, WA

# **Summary**

Joel is one of the founders and co-CEO of Dumpling. Dumpling is flipping the gig economy on its head with an ownership model for workers that gives them more control over the way they work, and allows them to capture a much greater and more balanced amount of the wealth being generated in their industries.

Prior to founding Dumpling, Joel spent over 10 years at National Instruments in various product, marketing, and business development roles. He was born and raised in Seattle and holds a bachelor's degree in Computer Science from the University of Tennessee and an MBA from the University of Texas.

## **Experience**



# (6) Co-Founder / Co-CEO

dumpling

Oct 2016 - Present (4 years 6 months +)

Dumpling aims to level the playing field for workers in the Gig Economy through an ownership model that allows personal shoppers to start their own grocery delivery businesses. Dumpling started as a Voice of the Worker platform to help advocate for and drive change for the working class. The voices of thousands of independent contractors who felt underpaid, exploited, and taken for granted by ondemand grocery delivery apps quickly alerted us to the ugly realities of the gig economy.

We quickly realized that the only thing keeping these workers from going out on their own and working directly with customers was access to the right technology, funding, and support. Since that point, Dumpling has been dedicated to building a platform that centers the worker and gives them everything they need to start and run their own grocery delivery businesses. With this ownership model, personal shoppers set their own prices, work with the clients they want to work with, and ultimately, earn significantly more than they do with traditional on-demand apps.

There are now over 2000 personal shoppers across all 50 states that use Dumpling to power their own local, grocery delivery businesses.

### Marketing Director, Emerging Markets

NI (National Instruments)

Aug 2012 - Jun 2016 (3 years 11 months)

- Led a 50+ person marketing organization, with an annual budget of over \$5M USD, across NI's Emerging Market's region, covering India, South East Asia, Russia, the Middle East, Oceania and Africa
- Responsible for all aspects of marketing, including Marcom (lead generation, events, digital and social media, PR and Advertising, etc.), Technical Field Marketing (sales enablement, large opportunity support, global product strategy), and Marketing Operations - consistently achieving local and regional marketing targets

• Developed strong leaders throughout the region that were able to effectively balance local needs and opportunities with the overall company objectives and long-term strategy

# Sales and Business Development Manager, Energy, Asia/RoW

NI (National Instruments)

Sep 2009 - Aug 2012 (3 years)

- Responsible for driving adoption of National Instruments' products in the high-growth areas of Renewable Energy and Smart Grid across the Asia/RoW sales region (China, Japan, Korea, Taiwan, India, Russia, South East Asia, the Middle East, Oceania, and Africa)
- Exceeded sales quotas for all 6 consecutive, ½ year periods, achieving National Instrument's Gold, Sapphire, and Ruby sales levels.
- Led a cross-functional effort to analyze NI's commission strategy and industry best practices for sale's commission structures specifically for large, cross-territory sales opportunities. Presented recommendations that are currently implemented across National Instrument's global sales force

# Group Product Marketing Manager

NI (National Instruments)

Sep 2004 - Oct 2009 (5 years 2 months)

- Drove business strategy and outbound marketing efforts for National Instrument's Industrial Measurement and Control (IMC) product lines which achieved double-digit revenue growth each year, and grew by over 60% to over \$100M during my tenure
- Managed a team of 10+ technical product managers, mentored team members on product management and career development
- Collaborated on the creation of the company-wide, initial corporate social responsibility report, helping to formulate metrics and outbound communication strategy

# Applications Engineer

NI (National Instruments)

Sep 2002 - Sep 2004 (2 years 1 month)

#### **Education**



#### The University of Texas at Austin - Red McCombs School of Business

Master of Business Administration (M.B.A.)

2010 - 2012



#### University of Tennessee, Knoxville

Bachelor's Degree, Computer Science 1997 - 2002

# **Labor Standards Advisory Commission**

15 Members: Pursuant to Ord. 124643, all members subject to City Council confirmation, 2-year terms:

- 7 City Council-appointed
- 7 Mayor-appointed
- Other Appointing Authority-appointed (specify): Commission-appointed

#### Roster:

*D	**G	RD	Position No.	Position Title	Name	Term Begin Date	Term End Date	Term #	Appointed By
	F	2	1.	Commissioner	Elizabeth Ford	5/1/19	4/30/21	2	Mayor
			2.	Commissioner	Vacant	5/1/20	4/30/22		Mayor
			3.	Commissioner	Vacant	5/1/19	4/30/21		Mayor
			4.	Commissioner	Vacant	5/1/20	4/30/22		Mayor
			5.	Commissioner	Vacant	5/1/19	4/30/21		Mayor
6	М		6.	Commissioner	Andrew Beane	5/1/20	4/30/22	2	Mayor
	F		7.	Commissioner	Betsy McFeely	5/1/19	4/30/21	1	Mayor
			8.	Commissioner	Artie Nosrati	5/1/20	4/30/22	2	City Council
			9.	Commissioner	Will Pittz	5/1/19	4/30/21	1	City Council
6	F	1	10.	Commissioner	Samantha Grad	5/1/20	4/30/22	2	City Council
			11.	Commissioner	Gay Gilmore	5/1/19	4/30/21	1	City Council
6	F	NA	12.	Commissioner	Ilona Lohrey	5/1/20	4/30/22	1	City Council
6	F	2	13.	Commissioner	Marilyn P. Watkins	5/1/19	4/30/21	1	City Council
1	F	3	14.	Commissioner	Jeanie Chunn	5/1/20	4/30/22	1	City Council
1	М	2	15.	Commissioner	Joel Shapiro	5/1/21	04/30/23	1	Commission

SELF-IDENTIFIED DIVERSITY CHART					(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)	(9)
	Male	Female	Transgender	NB/O/U	Asian	Black/ African American	Hispanic/ Latino	American Indian/ Alaska Native	Other	Caucasian/ Non- Hispanic	Pacific Islander	Middle Eastern	Multiracial
Mayor	1	2								1			
Council		4			1					3			
Other					1								
Total	1	6			2					4			

Key:

Diversity information is self-identified and is voluntary.

<sup>\*</sup>D List the corresponding *Diversity Chart* number (1 through 9)

<sup>\*\*</sup>G List gender, M= Male, F= Female, T= Transgender, NB= Non-Binary O= Other U= Unknown

RD Residential Council District number 1 through 7 or N/A